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30 August 2019

REQUEST FOR INFORMATION: Software systems for the Rural Payment Agency (RPA)

Thank you for your request for information of 1st August about software systems for the RPA. We have handled your request under the Freedom of Information Act 2000 (FOIA).

The information you requested and our response are detailed below.

Could I please find out what systems you have in place for the following functions:

Finance system:

- *Who is your current provider?*

UKN Group Ltd.

- *When does the contract expire, and do you have extension options?*

Q3 2020, no extension options.

- *What is the value of the contract?*

£2,825,546.

- *What modules do you use e.g. general ledger?*

Purchase ledger, sales ledger, general ledger and HR running costs.

- *What is your budget?*

£2,825, 546.

- *When did the contract start?*

Q3 2016.

Procurement system:

- *Who is your current provider?*

Bravo Solutions Ltd (Jaggaer).

- *When does the contract expire, and do you have extension options?*

Q1, 2021 and yes, there are extension options.

- *What is the value of the contract?*

£811,500.

- *What is your budget?*

£811, 500.

- *When did the contract start?*

Q2 2019.

Invoicing:

- *Do you have an electronic invoicing system in place?*

Yes.

- *If so, who is the current service provider of this system?*

UKN Group Ltd.

- *When does this contract expire and is there extension options?*

Q3 2020, no extension options.

- *What is the value of the contract?*

£2,458,575.

- *What is your annual paper usage?*

In relation to this contract the answer is zero, all transactions are carried out online.

Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter please contact me.

Yours sincerely

Information Rights Team

InformationRequests@defra.gov.uk

Annex A

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Andrew Mobsby, Head of Information Rights, Area 5B, Nobel House, 17 Smith Square, London, SW1P 3JR (email: InformationRequests@defra.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
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