



Otter Vale Motor Services

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:

Otter Vale Motor Services

Signed: _____

A handwritten signature in blue ink, appearing to be "D. J. ...", written over a horizontal line.

Position: Partner _____

Date: 08th August 2019 _____



The Armed Forces Covenant

An Enduring Covenant Between

The People of the United Kingdom

Her Majesty's Government

– and –

All those who serve or have served in the Armed Forces of the Crown

And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty. Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families. They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

Section 1: Principles Of The Armed Forces Covenant

1.1 We Otter Vale Motor Services will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:

- *no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen*
- *in some circumstances special treatment may be appropriate especially for the injured or bereaved.*

Section 2: Demonstrating our Commitment

2.1 Otter Vale Motor Services recognises the value serving personnel, reservists, veterans and military families bring to our business. We will seek to uphold the principles of the Armed Forces Covenant, by:

- *promoting the fact that we are an armed forces-friendly organisation by including the logo and/or literature on our website and social media channels.*
- *seeking to support the employment of veterans young and old and working with the Career Transition Partnership (CTP), in order to establish a tailored employment pathway for Service Leavers by advertising vacancies through the Career Transitions Partnership and the Recovery Career Service.*
- *striving to support the employment of Service spouses and partners by advertising vacancies on appropriate channels to directly target candidates*
- *endeavouring to offer a degree of flexibility in granting leave for Service spouses and partners before, during and after a partner's deployment by giving additional flexibility for annual leave requests*
- *seeking to support our employees who choose to be members of the Reserve forces, including by accommodating their training and deployment where possible by giving them reduced notice period for annual leave and flexibility of request*

- *offering support to our local cadet units, either in our local community or in local schools, where possible by informing them of our commitment to the covenant for them to request our services or support where they feel it is needed*
- *aiming to actively participate in Armed Forces Day by proactively raising money for a selection of armed forces charities and supporting local events. We will also offer additional savings to the Armed Forces Community on the day.*
- *offering a discount to members of the Armed Forces Community by offering discounted prices on all of our vehicles as well as a reduced fee on labour and parts for any work carried out on site with us.*

2.2 We will publicise these commitments through our literature and/or on our website, setting out how we will seek to honour them and inviting feedback from the Service community and our customers on how we are doing.