

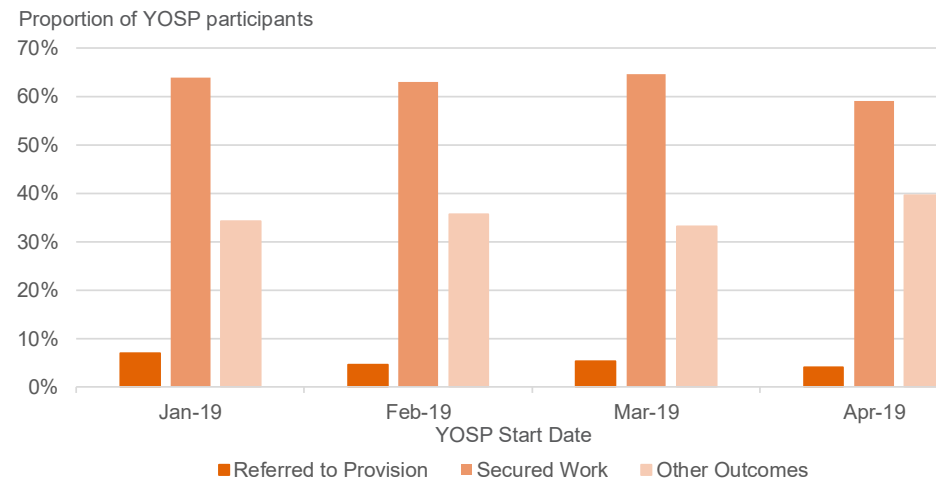
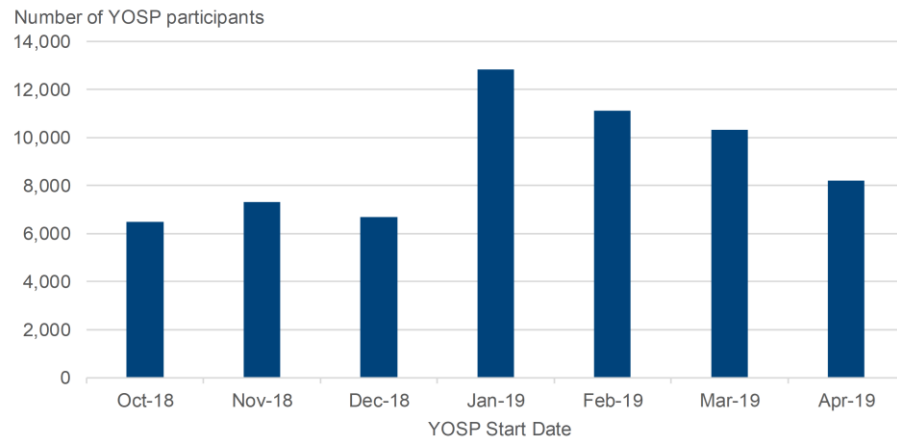
In April 2017, DWP introduced a new programme ‘Youth Obligation Support Programme’ (YOSP) which includes intensive support for 18-21 year olds making a claim to Universal Credit Full Service (UCFS). This programme was rolled out in line with UCFS and was available in all Jobcentres by December 2018. This programme starts with an intensive activity period of workshops and interventions that encourages participants to think more broadly about their skills and job goals, helps them identify any training they need, and supports them to improve their job search, job application and interview skills. From January 2019, after YOSP was fully rolled out, the Department started collating clerical information on participants in order to evaluate outcomes and destinations and the effectiveness of the programme.

## Main stories

**63,000 participants on YOSP between Oct-18 and April-19<sup>1</sup>**

**Almost 2 in 3 participants who complete the journey find work**

**Over half of participants who find work do so in around 2 months**



<sup>1</sup>The caseload prior to January 2019 is likely to be an undercount due to some participants completing their journey before work coaches started to capture the data.

## At a glance

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There are 63,000 participants on YOSP between October 2018 and April 2019.	1
20% of live YOSP Participants are on an easement.	3
Over 9% of completed YOSP participants were referred to provision. For older cohorts, this was higher, due to a longer duration on the YOSP journey (17.2% in Oct-18).	3
Over 3 in 10 YOSP participants from the October 2018 cohort have finished their YOSP journey. This is likely to under-report the completion rate as participants finishing before January 2019 would not be reflected in these figures.	5

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Comments? Feedback is welcome

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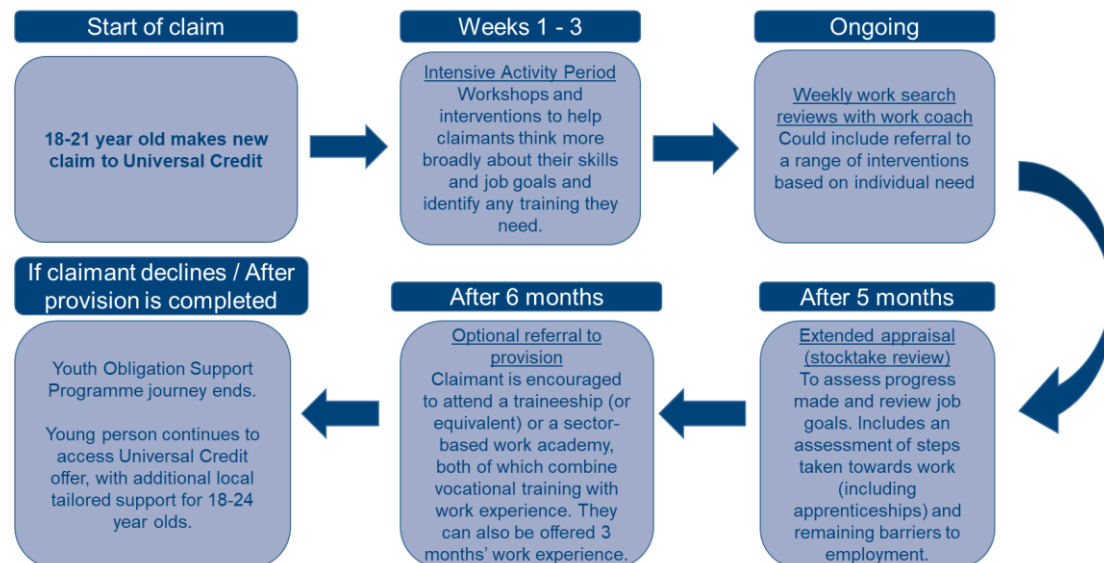
## What you need to know

### Data collection

The data source used is DWP's Client records filled in by work coaches whenever any activity occurs on a person's claimant journey. This is not currently recorded as part of any automated system build information, so a manual tracker has been kept by each work coach across all 633 job centres in Great Britain from January 2019. This tracker information captures information on a participant's journey through the programme, whether they were on an easement or an exclusion applies and the type of easement given, what provision they have been referred to, and the outcome of their journey, such as whether they secured work. This tracker information is quality checked by work coach team leaders and reviewed by district leads to provide assurance of the data quality.

This is then collated together across the country and some further data cleaning steps are undertaken, such as removing any duplication of records. The following tables and charts are then produced to provide a national overview of the support provided to young people through the YOSP journey. They include complete cohorts of new participants to the Youth Obligation Support Programme from January to April 2019 and partial cohorts for participants who started before January 2019 but were still live on the journey. Participants who started the YOSP journey between October to December 2018 but completed the journey before data began being recorded by work coaches on the manual tracker will not be reflected in these figures.

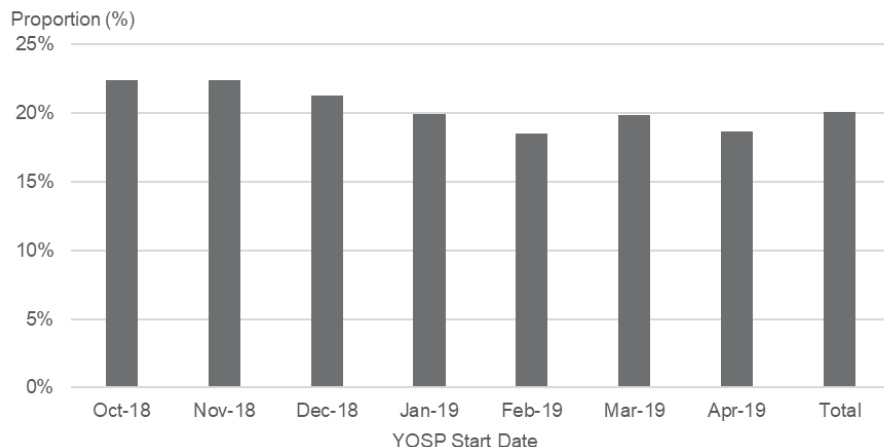
### Youth Obligation Support Programme journey



# Easements and Provision

## 20% of participants are on an easement

### Proportion of participants that are on an easement



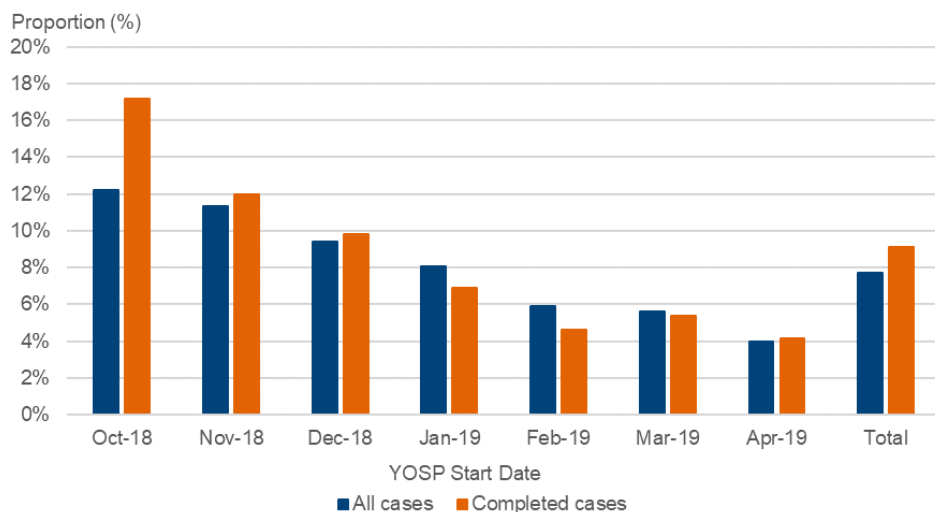
In some circumstances claimants can have the requirement to take part in the Youth Obligation Support Programme switched off as an easement for a specific period of time. Easements could be applied in certain circumstances, including but not limited to, health reasons, homelessness, cases of domestic violence, following a bereavement, or if the claimant has a drug or alcohol problem.

The proportion of participants on an easement are a snapshot as at the end of April 2019. This has stayed relatively stable at around 20%. Figures reported for the cohorts prior to January 2019, when the data was first collected, may be artificially higher as cases could have already closed before work coaches captured the case on their tracker spreadsheet. This would leave the resultant caseload as more likely to be those participants that have had an easement applied.

See **Table 1** for full data.

## Cases on the journey for longer are more likely to have been referred to provision

### Proportion of cases that have been referred to provision



A work coach can refer a participant to provision at any time in their journey. This could include work experience, a Sector Based Work Academy, an apprenticeship, a traineeship, an English Speaking for Other Languages course (ESOL), or separate provision offered in Scotland and Wales.

Older cohorts are more likely to have been referred to provision. This is because they have had time to progress through the YOSP journey to reach a six-month point in the journey. Over 17% of completed cases in the October 2018 cohort have been referred to provision. It is possible they can be referred to provision at an earlier point in the journey, if it is appropriate for the claimant's individual circumstances, which is reflected in the figures for newer cohorts.

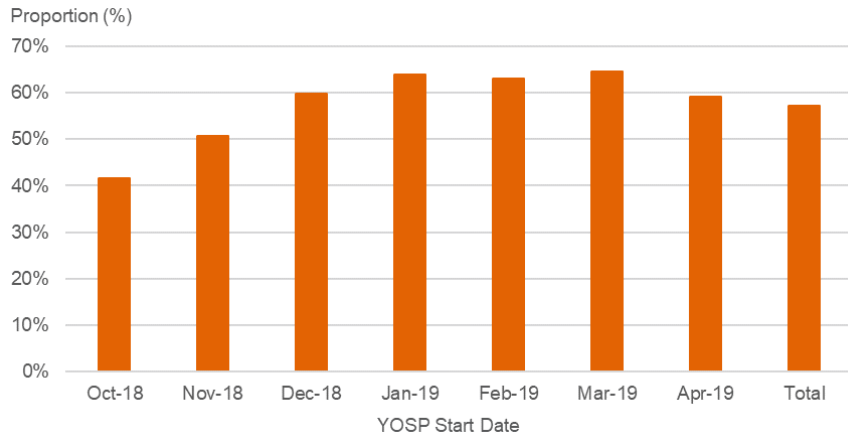
Completed cases are more likely to have been referred to provision than a case still live on its journey. If a case has completed the YOSP journey before reaching the six-month point, it is predominately because they have found a job or apprenticeship. About half of claimants completing the journey find a job or apprenticeship within 2 months. This would explain why the proportion of referrals to provision is lower for completed cases from newer cohorts, as they have likely gone straight into work without a need for a referral to provision.

See **Table 1** for full data.

# Job Outcomes

## Almost two thirds of participants who have completed their journey are going into work

### Proportion of completed cases that have secured work



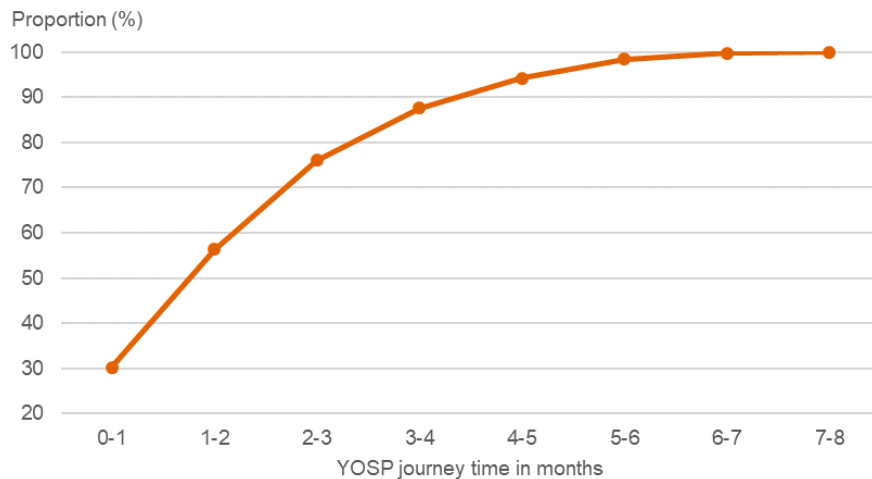
About 64% of participants who complete their journey go into work based on January to March 2019 cohorts. Prior to January 2019, we have an undercount recorded as these are not complete cohorts. For example, a participant that started their YOSP journey in October 2018 and found a job in December 2018 would not be captured by this MI data, which only started being recorded by work coaches from January 2019. Only live cases on their worklist as of January 2019 would have been recorded.

In April 2019, we see a slight decrease in the proportion of participants who have secured work. This is likely because of compositional and seasonal effects. If a participant started the YOSP journey in April 2019 and had already completed their journey by the end of that month, they are more likely to have closed their case for other reasons, resulting in a fewer proportion securing work. Furthermore, due to the Easter period, there may be a natural seasonal dip of cases being closed, which may be reflected once the data is updated.

See **Table 1** for full data.

## Over half of participants who completed their journey due to finding work do so within a couple of months

### Length of time on YOSP journey for participants who have secured work, October 2018 – April 2019



Where a participant completed the YOSP journey and left the programme due to securing work, 56.3% secured work within 2 months of being on the programme.

See **Table 2** for full data.

## Data Tables

**Table 1: Youth Obligation Support Programme MI data, by date started YOSP journey, October 2018 – April 2019**

Cohort	Oct-18 <sup>3</sup>		Nov-18 <sup>3</sup>		Dec-18 <sup>3</sup>		Jan-19		Feb-19		Mar-19		Apr-19		Total	
	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)
<b>Total Caseload</b>	<b>6,500</b>		<b>7,310</b>		<b>6,690</b>		<b>12,820</b>		<b>11,090</b>		<b>10,320</b>		<b>8,220</b>		<b>62,940</b>	
of which have been referred to provision:	790	12.2%	830	11.3%	630	9.4%	1,030	8.1%	660	5.9%	580	5.6%	330	4.0%	4,850	7.7%
<b>Number in cohort - Live</b>	<b>4,430</b>	<b>68.2%</b>	<b>5,420</b>	<b>74.1%</b>	<b>5,150</b>	<b>76.9%</b>	<b>10,040</b>	<b>78.3%</b>	<b>9,040</b>	<b>81.5%</b>	<b>9,020</b>	<b>87.4%</b>	<b>7,590</b>	<b>92.3%</b>	<b>50,670</b>	<b>80.5%</b>
of which are on an easement:	990	22.4%	1,210	22.4%	1,090	21.2%	2,000	19.9%	1,670	18.5%	1,790	19.9%	1,420	18.7%	10,180	20.1%
of which have been referred to provision:	440	9.9%	600	11.1%	480	9.3%	840	8.4%	560	6.2%	510	5.6%	300	4.0%	3,730	7.4%
<b>Number in cohort - Completed</b>	<b>2,060</b>	<b>31.8%</b>	<b>1,890</b>	<b>25.9%</b>	<b>1,550</b>	<b>23.1%</b>	<b>2,780</b>	<b>21.7%</b>	<b>2,060</b>	<b>18.5%</b>	<b>1,300</b>	<b>12.6%</b>	<b>630</b>	<b>7.7%</b>	<b>12,270</b>	<b>19.5%</b>
of which were referred to provision:	360	17.2%	230	12.0%	150	9.8%	190	6.9%	100	4.6%	70	5.4%	30	4.1%	1,120	9.1%
of which secured work:	860	41.7%	960	50.8%	930	59.9%	1,770	63.8%	1,300	63.0%	840	64.6%	370	59.1%	7,030	57.3%
of which other outcomes:	980	47.5%	820	43.4%	570	36.5%	950	34.2%	740	35.7%	430	33.2%	250	39.6%	4,730	38.6%

<sup>2</sup>Numbers are rounded to the nearest 10 and proportions are rounded to the nearest 0.1%. As such, figures may not sum to totals.

<sup>3</sup>Participants who started the YOSP journey between October to December 2018 but completed the journey before January 2019, when data began being recorded by work coaches on the manual tracker, will not be reflected in these figures.

**Table 2: Duration on the YOSP journey for participants who have completed their journey and secured work, October 2018 – April 2019**

YOSP journey time in months <sup>4</sup>	Cumulative Proportion
0 - 1 month	30.3%
1 - 2 months	56.3%
2 - 3 months	76.0%
3 - 4 months	87.5%
4 - 5 months	94.2%
5 - 6 months	98.4%
6 - 7 months	99.8%
7 - 8 months	100.0%

<sup>4</sup>Journey length could include periods on easement

## About these statistics

These official statistics have been compiled using Management Information from DWP Client records.

## Where to find out more

This document and the summary tables can be found here: <https://www.gov.uk/government/collections/pre-work-programme-and-get-britain-working>