



Education & Skills
Funding Agency

Funding monitoring reports: known issues 2018 to 2019

June 2019

Contents

Introduction	3
Changes to this document	3
Active known issues	4
Resolved known issues	5
Standing known issues	10

Introduction

This document provides users with a list of known issues affecting the suite of funding monitoring reports that we publish monthly through [the Hub](#).

You should review this document regularly alongside the following documents before raising issues with the [service desk](#):

- [Funding monitoring reports: user guide 2018 to 2019](#)
- [Financial assurance: monitoring the funding rules for apprenticeships and adult skills for 2018 to 2019](#)

We will update this document when we resolve issues or identify new issues. There are three types of known issues contained in this document:

1. Active known issues – these are current issues under review or in progress
2. Resolved known issues – these are issues that we have fixed
3. Standing known issues – these are issues that we cannot fix or we do not expect to fix

Changes to this document

Date	Version	Changes
16/01/2019	1	First release.
20/02/2019	2	Resolved all active issues - these were ID references 1-11.
18/04/2019	3	Two new issues identified and resolved (ID references 12 and 13) One new active issue added (ID reference 14).
22/05/2019	4	Resolved issue ID reference 14.
17/06/2019	5	Identified and resolved new issue (ID reference 15). This affects reports FRM12 and FRM 15.

Active known issues

There are no active issues at the time of publication.

Resolved known issues

The table below outlines the resolved known issues.

ID	Date raised	Date closed	Description	Action we will take	Target date	Suggested action/advice
1	Jan-19	Jan-19	Report FRM18 not included in initial R04 release	Publish report in next release	R05 release	N/A
2	Jan-19	Jan-19	Summary table displays a mixture of blank cells and zero values for UKPRNs with limited data - these should display consistently as zero	SSRS report formatting to be updated and redeployed	R05 release	A blank cell in this table indicates a zero value
3	Jan-19	Jan-19	Report FRM10 missing delivery location postcode and country details	Columns to be included in report in future release	R05 release	If currently published data shows no non-English postcodes, it is likely that the query lies with delivery location postcode. You should review data in your own systems to identify the delivery location postcode of the learner
4	Jan-19	Jan-19	Funding stream summary table displays two columns claiming to identify the number of queries	Update column headers	R05 release	Data is correct in these fields, however the column 'Total Queries' should read 'Total Investigated Aims'.

ID	Date raised	Date closed	Description	Action we will take	Target date	Suggested action/advice
5	Jan-19	Jan-19	Summary table displays funding values for reports where funding column is not included	Include funding columns and values in reports FRM08 and FRM09	R05 release	While some of the data in these reports may not be earning funding currently (e.g. breaks in learning which are 12 months or longer), we have calculated funding for all learning aim records in scope for FRM where this data is available. This includes loans payments made by SLC and historic apprenticeship payments for programmes starting on or after 1 May 2017.
6	Jan-19	Feb-19	Provider Specified Monitoring columns not included in original release - requested by providers	Include in all reports in a future release, exc. FRM20 (as these fields are not included in the SLC dataset)	R06 release	Continue to use other ID fields such as ULN, learner reference number. These fields will be included in future release.
7	Jan-19	Feb-19	Software supplier aim identifier not included in initial release - requested by providers	Include in all reports in a future release, exc. FRM20 (as this field is not included in the SLC dataset)	R06 release	Continue to use other ID fields such as ULN, learner reference number. These fields will be included in future release.
8	Jan-19	Feb-19	Some current learning aim records are being reviewed and included based on historic LARS category codes which are no longer valid	Update affected reports to only review learning aim records where the relevant category code applies in the current funding year	R06 release	Aims that are not currently identified with the relevant category codes are now excluded from the relevant reports
9	Jan-19	Feb-19	Report FRM09 is currently looking for new learning aim records that start after the learning actual end date of the transferred aim record	We will update the report to include aims that start on the same day as the learning actual end date of the transferred aim record	R06 release	Continue to ensure that transfer codes are reported correctly and retain evidence of transfer. Transfers which happen on the same day will be excluded in future release.

ID	Date raised	Date closed	Description	Action we will take	Target date	Suggested action/advice
10	Feb-19	Feb-19	Report FRM18 is identifying ESOL aims which also have the local flexibility category	We will update the report to exclude ESOL aims	R06 release	Treat ESOL aims as out of scope for this report as subject to different funding rules. These aims will be excluded in future release.
11	Feb-19	Feb-19	Reports are excluding aims which have no LARS category code, but are valid funded aims	We will update this as part of implementing other fixes to LARS dataset being used for reports production	R06 release	This could result in more aims being included in all reports from R06 onwards.
12	Mar-19	Apr-19	Reports FRM20, 22 and 23 are including aims where the learner has cancelled the loan, because the learner was subsequently deemed to be eligible for AEB funding.	We have identified that these records continue to show the payment paid flag in SLC data, however the payment amount is reduced to £0. We will exclude any loans records where the total amount paid by SLC is £0	R08 release	We will remove these records from the loans reports. You do not need to take any action on these records when reviewing previous months' data.
13	Mar-19	Apr-19	Report FRM23 is including aims where an early completion has been recorded and the payment profile changed by SLC. These aims may originally have had a correct payment profile which matched to the data reported in the ILR.	We have identified that records begin to appear in the report after the payment profile is amended by SLC to reflect changes of circumstance, such as early completions, as the new payment profile no longer matches with the dates reported in the ILR. This is a legitimate scenario, and we will change the report to review only open learning aim records reported in the ILR.	R08 release	We will remove these records from the loans reports. This will also reduce the number of instances where the SLC payment profile has completed and cannot be amended. You do not need to take any action on these records when reviewing previous months' data.

ID	Date raised	Date closed	Description	Action we will take	Target date	Suggested action/advice
14	Mar-19	May-19	Providers have reported that some aims included in report FRM20 actually completed in the previous funding year, and were reported in ILR submissions for that year.	We have identified some aims may have been reported in the ILR in a previous year, when they were reported as completed. There is no requirement for providers to continue reporting these aims, however you must ensure that early completions are reported to SLC promptly so that they can update the payment profile and pay the remaining amount. When checking if loans are being reported in the ILR, we will compare SLC data with the previous' year's reported completions as well as current year data.	R09 release	You must notify SLC promptly if the learner completes early and record a change of circumstance.

ID	Date raised	Date closed	Description	Action we will take	Target date	Suggested action/advice
15	Jun-19	Jun-19	Reports FRM12 and FRM15 have been incorrectly excluding programmes which have no payment (PMR) records against them. However they currently include where £0 PMRs are recorded.	We have fixed the underlying data. The reports now accurately reflect the programmes that require co-investment contributions or need to be recorded with an end point assessment organisation (EPAO).	R10 release	<p>Some providers may notice a significant increase in the number of records appearing in these reports.</p> <p>For FRM12, these reports should now align to the funding reports on the Hub that highlight where employer co-investment is required. You will need to collect co-investment for the apprenticeships on this report.</p> <p>For FRM15, apprentices on standards must have an EPAO recorded. Please review and update the EPAO where appropriate.</p>

Standing known issues

There are no standing issues at the time of publication.



Education & Skills
Funding Agency

© Crown copyright 2019

This publication (not including logos) is licensed under the terms of the Open Government Licence v3.0 except where otherwise stated. Where we have identified any third party copyright information you will need to obtain permission from the copyright holders concerned.

To view this licence:

visit www.nationalarchives.gov.uk/doc/open-government-licence/version/3
email psi@nationalarchives.gsi.gov.uk
write to Information Policy Team, The National Archives, Kew, London, TW9 4DU

About this publication:

enquiries www.education.gov.uk/contactus
download www.gov.uk/government/publications



Follow us on Twitter:
[@educationgovuk](https://twitter.com/educationgovuk)



Like us on Facebook:
facebook.com/educationgovuk