

Self Assessment Individual Exclusions for online filing - 2018/19

1. Where a personal return cannot be filed online for a reason listed below, provided that a paper return is delivered on or before 31st January following the end of the tax year to which the return relates, HMRC will accept that the taxpayer had a reasonable excuse for failing to file a paper return by the normal 31st October deadline. A reasonable excuse claim should accompany the paper return.
2. Any paper return submitted must conform to the normal rules for paper returns even if it is a computer generated paper return e.g. it must hold a valid signature.
3. Where an HMRC recommended workaround causes an online return to be submitted with an entry that is not strictly correct, HMRC will not take action on that particular entry for that reason alone provided that the inaccuracy is in accordance with the workaround and purely to facilitate online filing.
4. Exclusions have been separated into two categories. The above points apply equally for both categories. Category 1 lists the System related Exclusions that have been in place for several tax years and will require significant system and CESA alterations to be removed. Category 2 lists the "live" Exclusions that are active during the relevant tax year but are reviewed by HMRC and a future fix is being considered.

Please note the changes list is on page 8 of the document

Category 1 - System Related Exclusions : 5

Unique ID	Schedule	Page	Box	Issue	Workaround	Mnemonic criteria for Software Developers	Status
1	All	All	All	Where it is considered necessary to file a return before the end of the tax year (e.g. before 6 April 2019 for a 2018/19 return).	For information	Early submission of Return information.	-
2	SA102MP, SA102MLA, SA102MSP, SA102WAM	All	All	It is not possible to submit a return containing any of these schedules online.	For information	N/A	-
3	Records dealt with under separate arrangements	-	-	Customers whose records are dealt with under separate arrangements means their unique taxpayer reference will not be recognised by the authentication system. These customers will be advised that they will not be able to file online.	For information	-	-
6	All	All	All	Return amendments can be submitted up to 12 months after the statutory filing date. Where a return has been issued late and legitimately filed after the 31st January the customer should have a further 12 month period to submit an amendment. However the system only allows online amendments to be submitted within 12 months of the online filing date of 31st January - amendments received before midnight on 31st January will be accepted.	Amendments made more than 12 months after the online filing date should be submitted on paper	Online Amendment window	-
15	Various	General	General	It is not possible to file online if the number of schedules exceeds the number allowed in the schema. E.g. SA102M = 50.	In these circumstances a paper return should be filed.	-	-

Category 2 - "Live" Exclusions : 26

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4	SA103L	LU1	LUN2	Customers can not enter a negative value for losses from Accrued Income Scheme and deeply discounted securities in box LUN2.	Customers who need to enter a negative amount in this box will not be able to file online and should contact Lloyds Underwriters Unit S1278, Newcastle Upon Tyne, NE98 1ZZ for advice.		
5	SA107	T2	TRU19	The notes for box TRU19 advise customers who have gains on life insurance policies taxed at 22% to include them in the additional information space. However this income will not be included in the calculation. In these circumstances if the calculation shows that the notional tax will be refunded, customers will be unable to file online.	Review Special ID22 for a workaround where there is no likelihood of the notional tax being refunded.		
12	SA110	TC 2	CAL15	Where a customer is due a refund because of an adjustment to an earlier year that's not been coded correctly through PAYE, it is not appropriate to include this figure in box CAL15 . This is because where there is an entry in CAL14 but there is no entry in AOI14 or LUN28 or FSE 71 or FSE72 or FPS11 or SPS11 the return will fail validation.	In these circumstances a paper return should be filed . If not it will be reconciled in PAYE or SA for the relevant year.		
18	SA110	TC2	CAL14	Where there is an entry in CAL14 but there is no entry in AOI14 or AIL23 or LUN28 or FSE71 or FSE72 or FPS11 or SPS11 , the return will fail validation.	In these circumstances a paper return should be filed. The Return should have an entry in the Additional Information Box stating the CAL14 entry is a result of Settlor income or an FTCR adjustment for overlap relief.		
19	SA110			Where the taxpayer is not resident, has made payments under the Gift Aid scheme but has paid insufficient UK tax to cover the Gift Aid, the liability will not be calculated correctly.	In these circumstances a paper return should be filed.		
20	SA107	T1	TRU12	Where the non resident calculation applies and the excluded income includes income from TRU12 the tax calculation will not calculate the tax due on the excluded income correctly.	In these circumstances a paper return should be filed.		
22	SA103F SA103S	SEF4 SES2	FSE79 FSE74 SSE34 SSE29	The validation rules on FSE79 & SSE34 are incorrect where terminal losses are entered as losses brought forward from earlier years set off against this years profits in FSE74 & SSE29.	In these circumstances a paper return should be filed.		
23	SA104F SA104S	FP2 SP2 SP1	FPS23 FPS17 SPS23 SPS17	The validation rules on FPS23 & SPS23 are incorrect where terminal losses are entered as losses brought forward from earlier years set off against this years profits in FPS17 & SPS17.	In these circumstances a paper return should be filed.		
34	SA103F SA104S SA104F	SEF4 SP1 FP1	FSE72 SPS11 FPS11	Losses used against profit of the same trade are not capped. This includes losses where the profit is 'created' by an averaging claim. To the extent that the loss is used against other income, the capping rules will apply. Boxes FSE78 SPS22 & FPS22 'Loss from this tax year set off against other income for YYYY-YY' are correctly capped. There is no box to set the loss against the same trade. That is because Averaging Adjustment cases create a unique situation where there can be a loss and a profit for the same trade in the same year .	In these circumstances a paper return should be filed.	Averaging adjustment – only for farmers, market gardeners and creators of literary or artistic works where loss set against same trade in same year. Loss should not be capped.	

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36	SA105	UKP2	PRO42	All of the amount in box PRO42 will be restricted to the greater of £50,000 or 25% of the individual's adjusted total income. However, if part or all of the losses represent business premises renovation allowance BPRA to 2016-17 then that amount should not be restricted. Where there are BPRA included in the losses brought forward from a previous year and set off against Total Income in box PRO42 it is not possible to indicate if any of the loss brought forward in PRO42 relates to BPRA.	In these circumstances a paper return should be filed.	Property business losses are subject to the cap where set off against total income, but not to the extent that those losses brought forward represent BPRAs. BPRA ended on 5th April 17 but losses up to 2016-17 carried forward to later years affects 2017-18 onwards	
46	SA103L SA103S SA103F SA104S SA104F SA110	TC1	CAL4.1 pseudo Class 2 box pseudo Class 1 box	The Reg100 Class 4 calculation uses Class 2 max amount of 53 x £2.80 (£148.40), and where they are a Share Fisherman the amount should be 53 x £3.45 (£182.85). As a result the Class 4 amount may be less than it should be by £27.43.	In these circumstances a paper return should be filed.	Share Fishermen with Class 1 NICable earnings that reduce amount of Class 2/Class 4 due. The Reg100 Class 4 calculation uses 'ordinary' Class 2 max rather than the share fisherman amount. The Class 4 amount may be less than it should be.	
47	Residency: SA109 disregarded income not in calculation SA100	Residency: RR1 disregarded income not in calculation TR3	Residency: NRD1 disregarded income not in calculation INC17	<p>Non-residents are generally liable to UK tax on all their UK income but can make a claim under s811 ITA 2007 to limit the amount of UK tax they pay on certain (disregarded) income if it's more beneficial for them.</p> <p>If income disregarded by virtue of s825 and s826 (e.g. patent/royalty payments, and distributions from unauthorised unit trusts etc.), is entered in box 17, it will not be included as disregarded income in the S811 calculation at stage 91. So if the customer is non-UK resident, the s811 calculation applies, and they have disregarded income entered in box 17 the calculation of tax due may be incorrect.</p> <p>An example would be Other income (INC17) £13,000 - all for patent paid to customer. NRD1 = Y. Tax calculated as £13,000 x 20% = £2,600. But this is disregarded income and the £13,000 should be excluded from the calculation so income tax due = £0.00 and customer is £2,600 overpaid.</p> <p>A fix would require a change to the Return and calculation e.g. new box 'INC17a' to show disregarded income in INC17. This will be considered.</p> <p>The amount of any overpayment will depend on the amount of the disregarded income.</p>	In these circumstances a paper return should be filed together with your s811 calculation (working sheet in HS300)	<p>Non-UK residents completing Return box INC17 which contains an element of 'disregarded income' will not have that income identified in the calculation as disregarded income and it is being taxed.</p> <p>For a non-UK resident (NRD1=Y) the s811 calculation is applied (limit on liability to income tax of non-UK residents) but the type of income disregarded by virtue of s825 and s826 ITA 2007 is entered in box 17 'Other taxable income, box 17 includes different types of income, not just those included in s825 and s826 and it is not included in stage 91.</p> <p>As a result the calculation may identify the incorrect lower amount for s811 non-UK resident calculation.</p> <p>This is identifiable where NRD1 = 'Y' and INC17 > 0 and INC21 NOT NULL and notes state that INC17 includes an element of disregarded income</p>	
56	Savings income: SA100 SA101 SA104S SA104F SA106 SA107	Savings income: TR3 AI1 SP2 FP2 FP4 F3 T2	<p>Savings income: INC1 INC2 INC3 AOI6 AOI8 AOI13 SPS28 FPS35 FPS73 FOR4 TRU4 TRU8 TRU11 TRU14 TRU17</p>	<p>The amount of up to £500 Personal Savings Allowance is not allocated where the customer is liable to additional rate tax but, after deducting reliefs and allowances, the customer is liable at a rate below additional rate. There must be non-savings income of more than £150,000 + c4.59 taking up all the basic and higher rate bands.</p> <p>This is identifiable on the SA302 tax calculation where the amount of taxable income is less than £150,000 and expected amount of PSA nil rate of up to £500 is shown as £0.</p> <p>An example would be: a customer with interest (INC2) £56,447, dividends (INC4) £77,447, Pension (INC8) £15,334, Other pension (INC11) £320,347, loss set against income (SSE33) £38,765, (PRO40) £45,292 minus Shares or securities gifted to charity (REL9) £400,912. PSA_HR of £500 is due but reliefs and allowances are set against savings to reduce savings to SR_band/nil and the £500 nil band is reduced to £0 by allowances in error.</p> <p>It is expected that just a small numbers of customers will be affected, up to 50.</p>	In these circumstances a paper return should be filed	<p>This applies to all years from 2016-17. A fix was implemented for 2016-17 and carried forward to later years but it was only partially successful and where the non-savings income is more than £265,000* + c4.65 and reliefs and allowances are more than £115,500 which reduce your taxable savings income to £0 (or the savings starting rate) in 2018-19 you will still be affected. Note that if you live in Scotland and pay different rates of income tax, for the purposes of the Personal Savings Allowance the rUK tax bands are used - so for 2018/19 you will have the full £1,000 PSA if you earn up to £46,350.</p> <p>This is identifiable: WHEN c2.19 > £0 AND c1.57 > £150,000 + c4.59 AND c4.79 minus (c5.14 + c5.19) > £0 AND c5.20c = £0 AND c5.20b > c5.20c AND c6.16 = £500 AND c6.17 = £0</p> <p>*£265,000 = £150,000 + HR_band £115,500 minus PSA £500</p>	Planned fix for 19/20

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57	Residency: SA109 Dividend income: SA100 SA101 SA104F SA107	Residency: RR1 Dividend income: TR3 AI1 FP4 T1, T2	Residency: NRD1 INC5 AOI13 FPS70 TRUS, 9, 12 & 18	<p>A non-UK resident is generally liable to UK tax on all of their UK income but Section 811 ITA 2007 limits the amount of UK tax they pay on certain types of UK income (referred to as 'disregarded income'). UK dividend income is disregarded income.</p> <p>To apply s811 ITA the total tax liability is calculated following the steps at s23 ITA and then the limit on the total liability of 'Amount A' (tax withheld from disregarded income) + 'Amount B' (tax calculated on non-disregarded income) is calculated and the lesser amount is applied.</p> <p>The calculator correctly allows the tax treated as paid for INC4 dividends from UK companies but it does not allow the tax treated as paid for INC5 other dividends and AOI13 for Bonus issues of securities and redeemable shares (but not Loan write-offs), FPS70 partnership dividend income, TRUS, TRU9, TRU12 and TRU18 Trust dividend income for the purposes of the s23 ITA calculation and s811 ITA calculation per s399 ITTOIA. The 7.5% tax treated as paid on other dividends (not repayable) is not therefore in the calculation for the s23 limit.</p> <p>In the s811 calculation it will affect customers where the s23 calculation is more beneficial than s811 and all the UK income is therefore in the calculation.</p> <p>An example is a non-UK resident customer NRD1 = Y, PA claimed NRD16 = Y, Interest INC2 £4,000, Dividends INC5 £30,000, Other income INC17 £11,850. The Total tax chargeable before applying s811 limit is calculated as Sav £4,000 x 0%, Div £2,000 x 0% £28,000 x 7.5% = £2,100.00. (other income reduced to nil by PA). The lower of the tax before applying s811 limit £2,100.00 is less than £2,370 so is retained. It should be £0.00 and if the INC5 amount is moved to INC4 the correct calculation is achieved.</p> <p>What the SA tax calculator should do is deduct the 7.5% tax treated as paid on dividends from UK companies (not repayable) £30,000 x 7.5% = £2,250.00 to reduce the liability to £0.00 (£2,100.00 minus £2,250.00). The s811 limit to total tax liability is made up of amounts A + B where A is tax withheld from disregarded income £2,250 minus tax treated as paid £2,250.00 = £0.00 and B is tax calculated on non-disregarded income £11,850 x 20% = £2,370.00. The lower of the tax before applying s811 limit £0.00 is less than £2,370.00 so is retained.</p> <p>The estimated number of customers affected is 2000.</p> <p>Maximum amount underpaid by customers affected (INC5 + FPS70 + TRUS + TRU9 + TRU12 + TRU18 + relevant amount from AOI13) x 7.5% (non-repayable).</p>	The return can be filed online where the workaround can be followed or a paper return should be filed together with your s811 calculation (worksheet in HS300)	<p>A non-UK resident (NRD1 = Y) with 'other dividend' income INC5 or Bonus issues of securities and redeemable shares (but not Loan write-offs) in AOI13 will not receive the 7.5% tax treated as paid as part of s811 calculation to identify maximum tax payable. This should be in the calculation.</p> <p>If the completion of HS300ws, which should include the disregarded dividend income and tax credit, indicates that the amount at A26 in the HS300ws is less than the amount in SA110 Notes A328 but the calculation is using a larger amount a paper return should be filed.</p> <p>The rule in ITTOIA 2005, s399, whereby a non-UK resident is treated as having paid (non-repayable) tax at the dividend ordinary rate on the amount or value of the dividend, is retained, but without the grossing up of the dividend by reference to the dividend ordinary rate. Note that this only applies to dividends received by non-UK residents.</p> <p>These are identifiable where the amount 7.5 % tax treated as paid on the UK dividends would make the 'resident' calculation more beneficial.</p> <p>NRD1 = Y AND INC5 + FPS70 + TRUS + TRU9 + TRU12 + TRU18 > 0 AND c4.71 = 0 AND c5.40 > 0 AND c8.26 > 0 AND c12.1 > 0</p> <p>HMRC recommend a workaround for customers affected to enter the INC5 amount in INC4, added to any amount already entered. For AOI13 for Bonus issues of securities and redeemable shares (but not Loan write-offs) they can also be entered in INC4. Enter details of amounts that would have been in INC5, AOI13 in 'Any other information' Box 19. There is no workaround where there is an amount in FPS70, TRUS, TRU9, TRU12 or TRU18 because they are not treated as disregarded income or they are entered as net amounts.</p>	Planned fix for 19/20
81	Top Slicing Relief calculation: SA101 SA106	Ai1 F6	AOI4, AOI6, AOI8 FOR43	<p>"Top slicing relief" can reduce tax on a CEG by allowing the bondholder to spread the investment gains over the number of years the bond has been held. It is available to non-taxpayers, starting rate taxpayers, savings nil rate or basic rate taxpayers who, after adding chargeable event gains to their income, become higher rate taxpayers. Customers who have non-savings income of less than £16,000 or total income of less than £150,001 (including chargeable event) where the Savings nil rate is not utilised will be affected.</p> <p>Example 1: Employment Income EMP1 £30,000, (tax EMP2 £3,700) Chargeable Event Gain AOI4 £70,000 (AOI5 = 5) = Total income £100,000 (Personal allowance £11,850). The SA tax calculator includes the tax figure with no Nil Rate £500 in the basic rate band giving a total of £15,000 in the basic rate band. The £500 nil rate band should be applied. The Top Slicing Relief is calculated as £10,630 whereas it should be £10,630.</p> <p>Example 2: An individual had no income other than a chargeable event gain of £320,000 arising from a policy they had held for two years. AOI4 £320,000, AOI5 = 2. The SA tax calculator currently takes the tax due on the gain, without applying the Starting Rate for Savings, which means that £33,500 is in the basic rate band. The £5,000 starting rate should be applied. The Top Slicing Relief is calculated as £15,400 whereas it should be £15,400. It is estimated that up to 6,000 customers will be affected.</p>	The Exclusion no longer applies but in these circumstances a paper return can still be filed if developers have not been able to remove from their products	<p>When an individual has a chargeable event gain CEG in a year, top slicing relief is applied to the gain. Top slicing relief requires two calculations (paraphrased from steps 1 to 3 in s356 ITTOIA 2005):</p> <ol style="list-style-type: none"> 1) The individual's liability to income tax on chargeable event gains arising in the year 2) The individual's relieved liability on the annual equivalent (gain divided by the number of years the policy was held (n)). The result is multiplied by n. <p>Top slicing relief is the difference between the two resulting figures.</p> <p>The starting rate for savings, and the nil rate for the Personal Savings Allowance (PSA) should be included in both steps of the calculation of TSR but are not.</p> <p>This is identifiable: WHEN FOR43 + AOI4 + AOI6 + AOI8 > 0 AND c9.3 > 0 (AND lower of ((c2.19 minus c2.18) and c6.12) < c6.13 OR c6.47 > 0 OR lower of ((c2.19 minus c2.18) and c6.16) < c6.17 OR c6.51 > 0)</p>	
85	Lump sum: SA101	Lump sum: Ai2	Lump sum: ASE5	<p>The SA tax calculator identifies whether to set the allowances against the Lump Sum where this attracts tax at 40%/41% in preference to non-savings, savings and dividends. For a small number of customers it may not identify the more beneficial allocation and incorrectly allocate the allowances to the Lump Sum. Where non-savings + savings income is reduced by 20%/21% and dividends are moved from being taxed at 32.5% to 7.5% (25%) the allocation can reduce the amount of liability by up to 45%.</p> <p>An example is test case 227 pension (INC11) £37,541, interest (INC2) £837, dividends (INC4) £11,166 and lump sum (ASE5) £1,000. The SA tax calculator allocates £1,000 PA to the Lump Sum and the liability is £7,141.55. Whereas allocating the £1,000 to non-savings results in liability of £7,091.55 – a difference of £50.00. The Lump Sum is taxable at 40% but there is £1,000 less non-savings income taxable at 20% and whilst there is £1,000 more dividend income at 7.5% there is £1,000 less at 32.5%. £1,000 x 40% = £400.00 and £1,000 x 20% + £1,000 x 25% = £450.00.</p> <p>The number of customer affected is to be confirmed. The maximum a customer should be overpaid is to be confirmed.</p>	In these circumstances a paper return should be filed	<p>This is identifiable: WHEN c4.74 > c3a.2 AND c5.1 > 0 AND (c5.11 > c4.79 OR c5.22 > c4.80) AND c5.36 > 0 AND c5.68 > 0 AND c5.76 > 0</p> <p>AND c5.50 x c3a.5 (40/41%) < (lower of c5.50 and c5.4a) x c3a.4a (21%) + (lower of (larger of 0 and (c5.50 minus c5.4a)) and (c5.4 + c5.16)) x c3a.4 (20%) + (lower of (larger of 0 and (c5.50 minus (c5.4 + c5.4a))) and c5.3a) x c3a.3b (19%) + (lower of c5.50 and larger of 0 and (c5.30 minus c5.55)) x 25%</p>	Planned fix for 19/20

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96	<p>Payments to pension scheme with relief at source:</p> <p>SA100</p> <p>OR</p> <p>Gift Aid:</p> <p>SA100</p> <p>AND</p> <p>Savings income:</p> <p>SA100</p> <p>SA101</p> <p>SA104S</p> <p>SA104F</p> <p>SA106</p> <p>SA107</p> <p>OR</p> <p>Dividend income:</p> <p>SA100</p> <p>SA101</p> <p>SA104F</p> <p>SA106</p> <p>SA107</p>	<p>Payments to pension scheme with relief at source:</p> <p>TR4</p> <p>OR</p> <p>Gift Aid:</p> <p>TR4</p> <p>AND</p> <p>Savings income:</p> <p>TR3</p> <p>AI1</p> <p>SP2</p> <p>FP2</p> <p>FP4</p> <p>F3</p> <p>T2</p> <p>OR</p> <p>Dividend income:</p> <p>TR3</p> <p>AI1</p> <p>FP4</p> <p>F3</p> <p>T1</p> <p>T2</p>	<p>Payments to pension scheme with relief at source:</p> <p>REL1</p> <p>OR</p> <p>Gift Aid:</p> <p>REL5, REL8</p> <p>AND</p> <p>Savings income:</p> <p>INC1, INC2, INC3</p> <p>AOI6</p> <p>AOI8</p> <p>AOI13</p> <p>SPS28</p> <p>FPS35 FPS73</p> <p>FOR4</p> <p>TRU4</p> <p>TRU8 TRU11 TRU14 TRU17</p> <p>OR</p> <p>Dividend income:</p> <p>INC4</p> <p>INC5</p> <p>INC6</p> <p>AOI12 AOI13</p> <p>FPS70</p> <p>FOR6 FOR11</p> <p>TRUS, TRU9 TRU12 TRU18</p>	<p>This only applies to Scottish customers that have made pension payments with relief at source or Gift Aid payments who receive Relief by extending the basic rate limit. Extending the basic rate limit should ensure the taxpayer only pays tax on this income at the basic rate rather than a rate above that. Therefore, the Scottish taxpayer should receive extra tax relief of 1% of the value or the gross contribution for an intermediate rate taxpayer, 21% for a higher rate taxpayer, and 26% for an additional rate taxpayer.</p> <p>If the non-savings and savings/dividend basic rate limits are extended and the amount by which they are extended exceeds the pension and gift aid payments and this takes more income out of the rates above basic rate excess relief will be received.</p>	<p>This is under consideration thus an online return can still be filed.</p>	<p>Please do not implement.</p> <p>This Exclusion is under consideration.</p>	<p>Under consideration</p>
98	<p>Residency:</p> <p>SA109</p> <p>disregarded income in calculation</p> <p>SA100</p> <p>Top Slicing Relief calculation:</p> <p>SA101</p> <p>SA106</p>	<p>Residency:</p> <p>RR1</p> <p>AI1</p> <p>F6</p>	<p>Residency:</p> <p>NRD1</p> <p>AOI4</p> <p>AOI16</p> <p>AOI18</p> <p>FOR43</p>	<p>Chargeable event gains can only be taxed in years of UK residence (whether the policy is in the UK or abroad). Legislation at s368(2) ITTOIA05 levies a tax charge under Part 4 to non-UK residents if the income is from a source in the UK, subject to any provision to the contrary (s368(4)). S465(1) would then supersede 368(2) and bring gains within the charge to tax for UK-resident individuals only. The s811 ITA 2007 disregarded income calculation can only apply in a full year of non-UK residence and so a tick in the non-residence box NRD1 for a non-UK resident should result in the chargeable event gains not coming into charge and no Top Slicing Relief being given. It is expected the number of customers affected will be less than 100.</p>	<p>In these circumstances an online return will calculate the correct liability. The Exclusion no longer applies but in these circumstances a paper return can still be filed.</p>	<p>It was considered that where a non-UK resident had the maximum tax calculated under s810-811 ITA2007 that the "disregarded income" should be excluded from the Top Slicing Relief calculation but Top Slicing Relief should be calculated.</p> <p>However, after representation and further consideration the SA tax calculator for the s23 and s811 calculations.</p> <p>This is identifiable where:</p> <p>NRD1 = Y</p> <p>AND AOI4 + AOI6 + AOI8 + FOR43 > £0</p> <p>AND c17.48 > £0</p>	<p>Planned fix for 19/20</p>
99	<p>SA102(M)</p>		<p>MOR3</p>	<p>The taxpayer completes one SA100 page for all instances of pensions, an SA102 for each instance of employment, and an SA102(M) for each instance of Minister of Religion income. They will complete INC12 for tax for occupational pension, EMP2 for tax on employment, and MOR3 for tax on salary or stipend.</p> <p>The taxpayer has tax deducted, and sometimes refunded, by their employer (including ministries etc.) and pension providers. The customer may have a refund of tax to enter at MOR3 which the calculation will not accept or the total of all instances of EMP2 may be negative which the calculation will accept but it incorrectly changes the negative amount to zero where they have tax at MOR3.</p> <p>The number of customer affected by this is expected to be 50.</p>	<p>In these circumstances a paper return should be filed</p>	<p>Note that the tax refunded cannot be more than the tax that they have paid in the year and the net result of tax deducted and refunded cannot therefore be a negative amount.</p> <p>This is identifiable</p> <p>WHEN:</p> <p>A. your software allows a negative amount in MOR3: (MOR3 < 0 AND (c11.1 > 0 and c11.3 = 0))</p> <p>OR</p> <p>(total all instances EMP2 < 0 AND (c11.1 = 0 and c11.3 > 0))</p> <p>B. MOR3 software entry cannot be negative: Customer is unable to enter a negative amount for MOR3 or it is changed to 0</p> <p>OR</p> <p>(total all instances EMP2 < 0 AND (c11.1 = 0 and c11.3 > 0))</p>	<p>Planned fix for 19/20</p>
100	<p>SA101</p> <p>SA108</p>	<p>AI2</p>	<p>AOR2</p>	<p>Based on S1 TMA care and management the SA returns and the calculator automatically allocate to the taxpayer their personal allowance. However a taxpayer may wish to disclaim their Personal Allowance. For example, in order to claim income tax relief on EIS subscriptions so that they can claim Capital Gains Tax (CGT) relief. If the taxpayer doesn't want to claim their personal allowance a specific claim not to claim it must be made.</p> <p>HMRC is aware of 4 affected customer cases.</p>	<p>In these circumstances a paper return should be filed. Please make a note on box19 of page TR7.</p>	<p>We are unable to advise of criteria for identifying customers who do not want to claim Personal Allowance because it is not claimed on the Return and it is given automatically if it is due. It is expected that anyone who does not want to claim PA will contact HMRC. However, we have created this Exclusion so you can advise any customer that contacts you that they can file a paper Return and quote the Exclusion number 100.</p>	<p>-</p>

Unique ID	Schedule	Page	Box	Issue	Workaround	Mnemonic criteria for Software Developers	Status
101	Savings income: SA100 SA101 SA104S SA104F SA106 SA107 Chargeable Event Gains: SA101 SA106	Savings income: TR3 A11 SP2 FP2 FP4 F3 Chargeable Event Gains: A11 F6	Savings income: INC1 INC2 INC3 AO16 AO18 AO13 SPS28 FPS25 FPS73 TRU4 TRU8 TRU11 TRU14 TRU17 Chargeable Event Gains: AO14 FOR43	A customer with Gains (AO14 & FOR43) for which there is notional tax will benefit from allocating reliefs and allowances against savings income where this sits in the basic rate band and this results in more dividends taxed at 7.5% but less Gain taxed at 20% OR the Personal Savings Allowance nil band moving from the savings nil band at basic rate to cover Gains in the higher rate. An example is TC194 which is simplified to a rUK customer with interest INC2 £9,393, Dividends INC4 £15,815, pension INC8 £6,200 and Gains on life insurance policies etc. AO14 £5,800 (AO15 = 2). PA is allocated £6,200 to non-savings, £3,393 to savings, and £2,257 to dividends. The income tax charged is £2,026.85 but the most beneficial calculation where PA is allocated £6,200 to non-savings, £4,393 to savings, and £1,257 to dividends will result in income tax charged of £1,901.85 - a difference of £125.00. By setting a further amount of PA £1,000 against the savings income the remaining savings income of £5,000 is in the savings starting rate and it brings £1,000 dividend income in as taxable income at 7.5% but it moves £1,000 of the CEG that would otherwise be chargeable at 20% into the personal savings allowance nil band. In other words, it adds back £1,000 x 7.5% = £75.00 but removes £1,000 x 20% = £200.00. The difference between the two is £125.00. Another example is a rUK customer with interest INC2 £1,627, Dividends INC4 £26,122, pension INC11 £18,422 and Gains on life insurance policies etc. AO14 £1,200 (AO15 = 1). PA is allocated £11,850 to non-savings. The income tax charged is £3,793.15 but the most beneficial calculation will result in income tax charged of £3,728.95 - a difference of £64.20. By setting a further amount of PA £1,627 against the savings income there is £1,627 more non-savings taxed at 20% = £325.50 but there is no taxable savings income = £1,127 x 200% = £225.40 (there was £500 in the PSA nil band). The dividend income remains taxable as it is now with £2,000 at nil and £24,122 at 7.5% but £179 of the CEG that would otherwise be chargeable at 20% and £321 at 40% moves into the PSA nil band. In other words, it adds back £1,627 x 20% = £325.40 but removes £1,127 x 20% = £225.40 + £179 x 20% = £35.80 + £321 x 40% = £128.40. The difference between £325.40 and £389.60 is £64.20. The number of customers affected is expected to be tbc. The maximum amount that would be overpaid by the customer will be £125.00.	In these circumstances a paper return should be filed	This will affect Scottish and rUK customers where there is savings income that sits in the savings nil band and Chargeable Event Gains with notional tax (AO14 or FOR43). This is identifiable WHEN : c5.1 > 0 (zero) AND (c5.14 + c5.19 + c5.20c) > 0 This is identifiable WHEN : c5.1 > 0 (zero) AND (c5.14 + c5.19 + c5.20c) > 0 AND (((lower of c6.17 and c6.28) x 7.5%) + (larger of 0 and (c6.17 minus c6.28) x 32.5%) < ((lower of c6.17 and c6.51b) x 20%) + ((lower of (larger of 0 and (c6.17 minus c6.51b)) and c6.54a) x 40%)) OR (c6.17c x 20%) + (c6.20b x 40%) < ((lower of c6.17 and c6.51b) x 20%) + ((lower of (larger of 0 and (c6.17 minus c6.51b)) and c6.54a) x 40%) AND c5.41 > 0 (zero)	Planned fix for 19/20
102	Savings income: SA100, SA101 SA104S, SA104F SA106, SA107 Chargeable Event Gains: SA101, SA106 Dividend income: SA100, SA101 SA104F, SA106 SA107	Savings income: TR3, A11 SP2, FP2 FP4, F3, T2 Chargeable Event Gains: A11, F6 Dividend income: TR3, A11 FP4, F3 T1, T2	Savings income: INC1, INC2, INC3, AO16, AO18, AO13 SPS28, FPS35, FPS73, FOR4, TRU4, TRU8 TRU11 TRU14 TRU17 Chargeable Event Gains: AO14, FOR43 Dividend income: INC4, INC5, INC6 AO12, AO13, FPS70 FOR6, FOR11, TRU5 TRU9, TRU12, TRU18	Where a customer has Chargeable Event Gains (with notional tax) in the higher rate band and dividend income where the allowances are not being set against dividends in the nil band and are set against Gains instead then the notional tax is restricted. It results in increased liability compared to if the allowance reduced the dividends in the nil band. An example is a rUK customer with Employment EMP1 £9,750; Dividends INC4 £2,000, UK Chargeable Event Gain AO14 £40,250; AO15 = 1. The SA tax calculator allocates £9,750 of the personal allowance to the employment income and £2,100 to the chargeable event gain and calculates tax as £430.00. By allocating £9,750 to the employment income; and counterintuitively, £2,000 to the dividends in the dividend nil band with the remaining £100 to the chargeable event gain the liability is £30.00, a difference of £400.00 (£2,000 x 20%). The number of customers expected to be affected is to be confirmed. The maximum amount that would be overpaid by the customer will be up to £400.00.	In these circumstances a paper return should be filed	This will affect customers where the SA tax calculator is restricting the reliefs and allowances allocated to Dividends at calculation box c5.70 to retain the dividends in the nil band but where this then allocates an amount of the allowance to Chargeable Event Gain with notional tax (AO14 or FOR43). It leaves Gains chargeable to 40% but reduces the notional tax at 20%. This is identifiable WHEN: c4.74 > c5.2a AND c5.1 > 0 AND c5.22 > 0 AND c5.41 > 0 AND c5.73 > 0 AND c5.79 + c5.80 + c5.81 <= 2,000	Planned fix for 19/20
103	Dividend income: SA100 SA101 SA104F SA106 SA107	Dividend income: TR3 A11 FP4 F3 T1 T2	Dividend income: INC4 INC5 INC6 AO12 AO13 FPS70 FOR6 FOR11 TRU5 TRU9 TRU12 TRU18	Where the customer is rUK and there is non-savings and savings of more than the extended basic rate limit and there are reliefs and allowances of more than the extended basic rate limit (usually £34,500) some of those will be set against dividend income when it is more beneficial to set against non-savings or savings income. This is because the SA tax calculator is not taking into account the tax reduction for non-savings/savings income above the basic rate limit. An example is a rUK customer with Employment income EMP1 £66,500; Untaxed interest INC2 £21,000; Dividends INC4 £20,000; Qualifying loan interest AOR5 £50,000. The SA tax calculator allocates £47,500 of the interest/personal allowance to the employment income and it ring-fences £14,350 to compare tax savings for setting this against non-savings and savings versus tax savings for setting against dividends. It incorrectly allocates to the dividends and calculates tax as £10,186.25. It is more beneficial to allocate £61,850 entirely to the employment income to calculate the tax as £9,097.50. This is a difference of £1,088.75 The number of customers affected is c.tbc. The maximum amount overpaid by customer will be determined by allowances transferred in a less beneficial manner x difference in rates.	In these circumstances a paper return should be filed	This is identifiable: WHERE c3a.1 = 1 AND c5.1 > c5.2a AND c5.1 > c5.52 AND c5.3 > c5.2 AND c5.22 > DA (£2,000) AND c5.58 = c5.55	Planned fix for 19/20
104	SA101 SA109		Tax reductions AOR1 AOR2 AOR3 AOR7 AOR10 AOR11 Residency NRD1	For non-UK residents the SA tax calculation of the s811 ITA cap is incorrectly setting off tax reductions against the tax withheld from the disregarded income, i.e. s811(4) Amount A which it should not do. The amounts A and B under s811 ITA are computed separately so the tax reduction relief should only be applied to amount B when calculating the cap. An example is a non-UK resident customer with NRD1 = Y; Taxed UK interest INC1 £100,800; Venture capital Trust subscriptions AOR1 £91,000; and income from property PRO40 £57,311. The SA tax calculator incorrectly calculates the maximum tax under s811 is overpaid -£11,275.60 rather than the correct amount of £0.00. In effect it incorrectly repays some of the interest. The number of customers affected is c.10.	In these circumstances a paper return should be filed	This will affect customers where the SA tax calculator is calculating the maximum tax payable under s811 ITA and there is a relief e.g. Venture Capital Trust shares, Enterprise Investment Scheme, SEED Enterprise Investment Scheme, Community Investment Tax relief, or Social Investment Tax Relief in stage 9. WHERE NRD1 = Y AND c8.25 > 0 AND c9.43 > 0 AND c11.31 > 0 AND c11.31 > c9.43	Planned fix for 19/20

Unique ID	Schedule	Page	Box	Issue	Workaround	Mnemonic criteria for Software Developers	Status
105	SA Return	Marriage Allowance	Not claimed on Return	<p>For most customers MAT_IN is retained and the SA tax calculator correctly re-allocates reliefs and allowances to be able to do so. However, for customers who have dividend income that is in the nil band that would otherwise be taxable at both basic rate and higher rate the Marriage Allowance transfer amount of £238.00 (£1,190 x 20%) is not retained when the calculator should be allocating allowances to reduce dividend income in that would be in the basic and higher rate band were it not for the dividend allowance nil band.</p> <p>An example is a customer with MAT_IN, Employment (EMP1) £50,495, Savings (INC2) £45, Dividends (INC4) £997 and Gift Aid £4,145 (£5,945 gross). The MAT_IN is disallowed and the SA tax calculator sets PA £11,850 against non-savings. The liability is £7,729.00. By setting PA £997 against the dividend income MAT_IN is retained and the liability is £7,690.40, a difference of £38.60.</p> <p>Note that for MAT_IN to be retained there can be no dividend income in the higher rate or in the higher rate nil band. However, there can be savings income in the higher rate nil band (but none in the higher rate). In this example there is £5 in the higher rate nil band.</p> <p>The number of customers affected is tbc</p> <p>The maximum a customer will have overpaid as a result of this is MAT_IN £1,190 x 20% £238.00 minus amount of PA re-allocated to dividends x 20%. In this example that is £238.00 minus £199.40 (£997 x 20%) = £38.60.</p>	In these circumstances a paper return should be filed	<p>This will affect customers who have received the Marriage Allowance Transfer but it has been removed from the calculation where it would be more beneficial to retain MAT_IN in preference to the beneficial ordering of allowances to reduce liability at higher rate.</p> <p>This can be identified where: MAT_IN = Y AND (c4.75n <= c4.75j and d_4.75u <= (£34,500 + c4.75j)) AND c9.20 = 0</p> <p>*d_4.75q = c4.70 minus (c4.75d + c4.75g) d_4.75r = c1.57 minus c4.75q d_4.75s = lower of c4.75c and ((BR_band (£34,500) + c4.75) minus c4.75r) d_4.75t = c4.75c minus c4.75s d_4.75u = c4.74 minus c4.75t</p>	Planned fix for 19/20
106	Savings income: SA100 SA101 SA104S SA104F SA106 SA107	Savings income: TR3 AI1 SP2 FP2 FP4 F3 T2	Savings income: INC1, INC2, INC3 AOI6 AOI8 AOI13 SPS28 FPS35 FPS73 FOR4 TRU4 TRU8 TRU11 TRU14 TRU17	<p>This applies to Scottish customers that have income in the additional rate before deducting reliefs and allowances. The reliefs and allowances must be more than the non-savings income minus maximum of savings income that could be in the savings starter rate.</p> <p>Changes were made to ensure that where the Scottish AHR_band was greater than the rest of UK AHR_band it allocated reliefs and allowances to non-savings. This applied to Scottish customers in 2018-19 where non-savings were taxable at 46% and savings at 45%. However, whilst the changes resulted in the allocation of reliefs and allowances against non-savings it still allocates an amount to savings.</p> <p>An example is a Scottish customer with Employment (EMP1) £50,002, Savings (INC2) £150,000, and Loss (SSE33) £50,000. The SA tax calculator incorrectly sets relief £47,924 against non-savings that would be taxable at 46% and £2,078 to savings at 45%. The liability calculated is £52,496.50. By setting the £2,078 towards non-savings it reduces taxable income at 46% in preference to income at 45% and also frees up more savings starter rate. The liability is then £52,101.28, a difference of £395.22.</p> <p>It is estimated that less than (to be confirmed) customers will be affected. The maximum a customer should be overpaid is (to be confirmed)</p>	In these circumstances a paper return should be filed	<p>Customers with Scottish status liable to tax at the additional rate who have reliefs of more than their non-savings income and savings income will be affected.</p> <p>This is identifiable where: c3a.1 = 2 AND c5.1 > larger of 0 and (5.35 minus c5.43b) AND c5.43c > c5.44 AND c5.20 > (lower of (c5.11 minus (c5.15 + c5.16 + d_5.19) and (d_5.17 minus d_5.19)) AND c5.69 > 0 AND c5.76 > 0</p> <p>*d_5.19 = lower of d_5.18 and (c5.11 minus (c5.15 + c5.16)) d_5.18 = lower of (d_5.17 and (c4.79 minus c5.14)) d_5.17 = larger of 0 and ((c3a.3a + c4.59) minus (c5.3 + c5.15 + c5.16))</p>	Planned fix for 2019 20.

Changes Log

2018/19 v1.1 24/05/2019

Changes from 2018/19 v1.0 - 25/04/2019

Updated wording in **BOLD**

Unique ID - 2018/19	Notes	Changes
ID56	Updated	Issue and Mnemonic criteria columns updated.
ID57	Updated	Page, Box, Issue and Mnemonic columns updated.
ID85	Updated	Issue and Mnemonic criteria columns updated.
ID98	Updated	Issue and Mnemonic criteria columns updated.
ID99	Updated	Issue and Mnemonic criteria columns updated.
ID100	Updated	Mnemonic column updated.
ID101	Updated	Issue and Mnemonic criteria columns updated.
ID104	Updated	Issue and Mnemonic criteria columns updated.
ID105	Updated	Issue and Mnemonic criteria columns updated.
ID106	Updated	Issue and Mnemonic criteria columns updated.

2018/19 v1.0 25/04/2019

Changes from 2018-2019 v0.1 - 01/04/18! Updated wording is in **BOLD**

Unique ID - 2018/19	Notes	Changes
ID56	Updated - fix for 2017-18 not successful for all customers	Schedule, PAGE, Box, Issue, Workaround and Mnemonic criteria columns updated.
ID57	Updated	Schedule, PAGE, Box, Issue, Workaround and Mnemonic criteria columns updated.
ID81	Updated - no longer applies	We have concluded that Exclusion 81 does not apply. However, it has been retained for developers who are unable to remove it from their product(s) to allow for customers to file on paper.
ID85	Updated	Issue column updated.
ID98	Updated - no longer applies	We have concluded that Exclusion 98 does not apply. However, it has been retained for developers who are unable to remove it from their product(s) to allow for customers to file on paper.
ID101	Updated	Issue and Mnemonic criteria columns updated.
ID102	New	New
ID103	New	New
ID104	New	New
ID105	New	New
ID106	New	New

v0.1 01/03/2019

Changes from 2017-18 v3.0 - 20/11/18. Updated wording is in **BOLD>**

Unique ID - 2018/19	Notes	Changes
General	Layout	The column layout has been altered and Exclusions have been separated into two different categories - 1) "Live" Exclusions and 2) Online Filing Permanent Exemptions
ID62	Removed	Fixed in 18/19
ID65	Removed	This exclusion has been recategorised as a special
ID70	Removed	Fixed in 18/19
ID79	Removed	Fixed in 18/19
ID80	Removed	This exclusion no longer applies
ID82	Removed	Fixed in 18/19
ID83	Removed	Fixed in 18/19
ID84	Removed	Fixed in 18/19

ID85	Updated but still under review	Issue and Mnemonic criteria columns were updated
ID86	Removed	Fixed in 18/19
ID87	Removed	Fixed in 18/19
ID88	Removed	Fixed in 18/19
ID89	Removed	Fixed in 18/19
ID91	Removed	Fixed in 18/19
ID85	Updated but still under review	Issue and Mnemonic criteria columns were updated
ID92	Removed	Fixed in 18/19
ID93	Removed	Fixed in 18/19
ID94	Removed	Fixed in 18/19
ID95	Removed	Fixed in 18/19
ID97	Removed	Fixed in 18/19
ID98	New	New
ID99	New	New
ID1	Minor update	Date updated
ID100	New	New
ID101	New	New
ID18	Update	Update due to the 18/19 Disputed Remuneration Changes

v3.0 20/11/18

Changes from 2017-18 v2.1 - 01/10/18

Unique ID - 2017/18	Notes	Changes
ID57	Reinstated and updated	Now references INC5 and AOI13 plus a workaround is suggested
ID65	Updated	The estimated number of customers has been updated
ID80	Updated	We have concluded that Exclusion 80 does not apply as it was corrected in 2016-17. However, it has been retained for developers who are unable to remove it from their product(s) allowing customers to file on paper.
ID82	Updated	Mnemonic criteria
ID83	Updated	Mnemonic criteria
ID88	Updated	Mnemonic criteria
ID93	Updated	Mnemonic criteria
ID95	Updated	Mnemonic criteria , income criteria & issue column
ID96	Updated	This is under consideration. Please do not implement.
ID97	New	New

v2.1 01/10/18

Changes from 2017-18 v2.0 - 19/07/18

Unique ID - 2017/18	Notes
ID65	Updated
ID70	Updated
ID79	Updated
ID80	Removed
ID81	Updated
ID82	Updated
ID83	Updated
ID84	Updated
ID85	Updated
ID88	Updated
ID91	Updated
ID92	Updated
ID94	Updated
ID95	New
ID96	New

v2.0 19/07/18

Changes from 2017-18 v1.1 - 11/05/18

Unique ID - 2017/18	Notes
ID83	Updated
ID90	Updated
ID91	New
ID92	New
ID93	New
ID94	New

v1.1 11/05/18

Changes from 2017-18 v1.0 - 01/05/18

Unique ID - 2017/18	Notes
ID87	Updated
ID90	Updated

v1.0 01/05/18

Changes from 2017-18 v0.2 - 05/04/18

Unique ID - 2017/18	Notes
ID62	Reinstated
ID79	Updated
ID90	Updated
ID81	Updated
ID82	Updated
ID86	Updated
ID88	Updated
ID90	New

v0.2 05/04/18

Changes from 2017-18 v0.1 - 19/02/18

Unique ID - 2017/18	Notes
ID34	changed to "YYYY-YY" to remove requirement to update
ID36	Reinstated and updated
ID66	Fixed for 17/18
ID68	Fixed for 17/18
ID70	Updated
ID79	Reinstated
ID80	Updated
ID81	Updated
ID82	Updated
ID83	Updated
ID84	Updated
ID85	Updated
ID86	Updated
ID87	New
ID88	New
ID89	New

Changes from 2016-17 v9.0 - 24/01/18

Unique ID - 2017/18	Notes
ID1	Year Changed
ID36	No longer applies for 17/18
ID48	Fixed for 17/18
ID49	Fixed for 17/18
ID50	Fixed for 17/18
ID51	Fixed for 17/18
ID52	Fixed for 17/18
ID53	Fixed for 17/18
ID54	Fixed for 17/18
ID55	Fixed for 17/18
ID56	Fixed for 17/18
ID57	Fixed for 17/18
ID58	Fixed for 17/18
ID59	Fixed for 17/18
ID60	Fixed for 17/18
ID61	Fixed for 17/18
ID62	No longer applies for 17/18
ID63	Fixed for 17/18
ID64	Fixed for 17/18
ID66	Currently being worked on
ID67	Fixed for 17/18
ID68	Currently being worked on
ID69	Fixed for 17/18
ID70	Updated
ID71	Fixed for 17/18
ID72	Fixed for 17/18
ID73	Fixed for 17/18
ID74	Fixed for 17/18
ID75	Fixed for 17/18
ID76	Fixed for 17/18
ID77	Fixed for 17/18
ID78	Fixed for 17/18
ID79	Fixed for 17/18
ID80	Updated
ID81	Updated
ID82	Updated
ID83	New
ID84	New
ID85	New
ID86	New