

Our ref: CRS 770205

Highways England  
2nd Floor  
Bridge House  
1 Walnut Tree Close  
Guildford GU1 4LZ

15 May 2019

Dear

### **M25 collisions**

Thank you for your email to the Highways England Customer Contact Centre on 15 April regarding the details of all previous road traffic collisions that occurred in the last two years on the stretch of the M25 500 metres before marker post 60/9 up to 2 marker posts after 60/9. I have handled your enquiry under the Freedom of Information Act 2000.

In answer to your question please see below our answer:

We only hold Road Traffic Collision data where the crash resulted in an injury and this is only up to date to the end of 2017. This data is supplied by the Department of Transport on an annual basis, usually taking approximately 9-10 months to validate and a further 1-2 months to assign to our network. We are not expecting 2018 data to be added until towards the end of 2019.

This data is publicly available at this website address:

<https://www.crashmap.co.uk/>

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 770205 in any future communications.

Yours sincerely