

## Trade / commercial contacts

### Trade organisations

Name: British International Freight Association (BIFA)

Address: Redfern House, Browells Lane, Feltham, Middlesex TW13 7EP.

Contact: Robert Windsor

Telephone: 020 8844 3633

Website: [www.bifa.org](http://www.bifa.org)

### Community Systems Providers (CSPs)

CSPs are commercial entities that directly interface with HMRC frontier systems including Customs Handling Import & Export Freight (CHIEF).

As their name suggests, CSPs provide community network services to specific port/airport communities of which HMRC/UKBA form a part, along with Other Government Agencies and commercial logistics entities such as freight forwarders, shipping lines, temporary storage facility operators and haulage companies.

CSP System	Locations where used	CSP Operator Contact	HMRC Liaison
<p><b>Community Network Services (CNS) (system name = Compass)</b></p> <p>CNS Compass principally deals with maritime container traffic and is involved with all Customs procedures at Import for third country traffic and with all Customs procedures at Export to third countries. There are also air and courier models.</p>	<p>Linked to seaport locations at - Southampton</p> <p>London, Gateway.</p> <p>Tilbury (part)</p> <p>Portsmouth</p> <p>Belfast –plus approximately 80 ETSFs.</p> <p>For details of locations: Contact the company on company's website.</p>	<p>Community Network Services Ltd</p> <p>204-207 Western Docks, Hampshire, SO15 1DA.</p> <p>E-mail: <a href="mailto:helpdesk@csonline.net">helpdesk@csonline.net</a></p> <p>Tel: +44 (0) 845 6589930/Fax: +44 (0) 23 8079 9600</p> <p>We site: <a href="mailto:cnscommercial@csonline.net">cnscommercial@csonline.net</a></p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>

<p>CNS Air Courier</p> <p>The CNS Air Courier systems provide couriers and express parcel operators, based in Heathrow and Gatwick, with the means to achieve customs clearance of packages globally.</p>	<p>Mainly Heathrow and Gatwick Airports. For details of locations: Contact the company or search on companies website</p>	<p>Community Network Services Ltd</p> <p>204-207 Western Docks</p> <p>Southampton</p> <p>Hampshire,</p> <p>SO15 1DA</p> <p>Email: <a href="mailto:helpdesk@csonline.net">helpdesk@csonline.net</a></p> <p>Tel: +44 (0) 8456589930/ Fax: +44 (0) 23 8079 9600</p> <p>Web site: <a href="mailto:cnscommercial@csonline.net">cnscommercial@csonline.net</a></p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>
<p><b>Maritime Cargo Processing (MCP)</b> (system name = Destin8)</p> <p>Destin8 principally deals with maritime container traffic and is involved with all Customs procedures at Import for third country traffic and with all Customs procedures at Export to third countries.</p>	<p>Linked to seaport operations- Felixstowe, Great Yarmouth, Immingham, Hull, Teesport, Tyne, Blyth, Grangemouth, Aberdeen, Greenock, Liverpool Cardiff (1), Bristol, Thamesport, London Container Terminal (Tilbury) Harwich. Ipswich - plus approximately 70 ETSFs. For further details of locations: Contact the company or search on company's website.</p>	<p>Maritime Cargo Processing plc (MCP Plc), The Chapel Maybush Lane, Felixstowe Suffolk IP11 7LL</p> <p>E-mail: <a href="mailto:help@destin8.co.uk">help@destin8.co.uk</a></p> <p>Tel: 01394 600205 / Fax: 01394 600222</p> <p><a href="http://www.mcpplc.com">web site: www.mcpplc.com</a></p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>

<p><b>Cargo Community System for the United Kingdom (CCS-UK)</b></p> <p>CCS-UK is the CSP inventory used to control air cargo imports and exports at most UK airports.</p>	<p>Most major UK Airports. For details of locations: Contact the company or Search on company's website.</p>	<p>Cargo Community System for the United Kingdom</p> <p>BT Air Logistics</p> <p>Ordinance Road</p> <p>Aldershot</p> <p>Hants GU11 2AH</p> <p>Email: <a href="mailto:alp.team@bt.com">alp.team@bt.com</a></p> <p>Tel: +44 (0) 845 607 0096</p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>
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<p><b>DHL Aviation (UK) Ltd</b></p> <p>This system is involved with all Customs procedures at Import for third country traffic and with all Customs procedures at Export to third countries. It is both the carrier and system user and only handles traffic for its own customers in the air environment.</p>	<p>DHL's own locations at East Midlands Airport /Heathrow/Manchester/London Colney. For details of locations: Contact the company or Search on company's website.</p>	<p>DHL Aviation (UK) Ltd</p> <p>Building 559</p> <p>Shoreham Road West</p> <p>Cargo Terminal</p> <p>Heathrow Airport, Hounslow</p> <p>Middlesex</p> <p>TW6 3SJ</p> <p>Tel: 0208 283 4000</p> <p>Website: <a href="http://www.dhl.com">www.dhl.com</a></p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>
<p><b>Descartes Ltd (system name: Pentant).</b></p> <p>Pentant have three systems within their core inventory controls. For Air they have an import frontier inventory system. For Maritime they have an import and an export frontier inventory system.</p>	<p>Ro-Ro – Dover/ Air - London City Airport and Warton, Aerodrome/ Maritime a variety of smaller ports/wharfs/berths. For details of locations: Contact the company or Search on company website.</p>	<p>Salisbury House, 27 Salisbury Road, Totton, Southampton Hampshire, SO40 3HX.</p> <p>Email: <a href="mailto:servicedesk@descartes.com">servicedesk@descartes.com</a> / <a href="mailto:info@descartes.com">info@descartes.com</a></p> <p>General Contact Tel: 01249 477099</p> <p>Service Desk:08000 7866 3390 (Option 4, then 6 or Ext 293038)</p> <p>Website: <a href="http://www.descartes.com/pentant">www.descartes.com/pentant</a></p>	<p>Cargo Systems and Development Team, 6<sup>th</sup> Floor, 10 South Colonnade, Canary Wharf, London E14 4U</p>