| Risk Register T                      | emplate |                   |           |  |  |                         |        |             |                 |            |          |  |   |        |             |          |          |        |                       |
|--------------------------------------|---------|-------------------|-----------|--|--|-------------------------|--------|-------------|-----------------|------------|----------|--|---|--------|-------------|----------|----------|--------|-----------------------|
| Title                                | а       | h                 | C         | Risk Details   | •  | f                       | 0      | Inher       | ent Risk Assess | sment      | k        | Actions  | Dates   | m      | Residu      | ual Risk | p        | Respon | sibilities            |
|                                      | ID      | When              | Raised by | Risk description (Event and Cause):  | Risk consequence: Effect, Impact, Result   | Impact                  | Impact | Probability | Score           | Proximity  | Response | Controls, mitigation, and outcomes   | Date of implementation or   | Impact | Probability | Score    | Response | Owner  | Risk actionee         |
| Timescale                            | R-P-1   | entered<br>Aug-17 | ES        | TIARTdue to<br>There is a risk that (TIART) it may not be<br>possible to identify requirements, procure<br>solutions and implement change within the<br>required timescale as the delivery timescale is<br>unrealistic   | FR remaining reliant either on the existing<br>shared services, another part of the FC,<br>and/or a failure of BAU   | category<br>Operational | 4      | 5           |                 | Immediate  | Reduce   | Implement best practice for programme and project management     Appoint a dedicated programme manager     If necessary, develop a two-stage (pre and post day 1) implementation     plan     Support shared service use of RRA to retain expert knowledge where     required  | Utcome as appropriate<br>1 Feb 18<br>16 Oct 17<br>"Lock-ins' issued by 28 Feb 18                                    | 2      | 3           |          | Accept   | JP     | SR                    |
| Failure of new systems               | R-P-2   | Aug-17            | ES        | TIART BAU is compromised due to a failure of<br>the new systems  | Critical data loss during transition and/or<br>diversion of resource away from BAU to effect<br>change   | Operational             | 4      | 4           |                 | Q3+ 2018   | Reduce   | Support shared service use of RRA to retain expert knowledge where<br>required<br>Identify critical dependencies within planning process and prioritise early<br>engagement on knowledge transfer<br>Where possible select COTS IT solutions with multiple support options<br>Use dedicated programme resources where necessary/practical                        | -   | 4      | 3           |          | Accept   | JP     | SR                    |
| Unaffordability                      | R-P-3   | Aug-17            | ES        | TIART the baseline running cost for the final<br>TOM may be unaffordable as not being<br>considered as value for money by the<br>Government and/or Devolved Administrations<br>(contributions to meet the cost)  | Requiring an increase in funding or efficiency<br>savings to be found, potentially impacting the<br>future viability of FR or on the delivery of<br>agreed research programmes | Financial               | 4      | 5           |                 | Immediate  | Reduce   | <ul> <li>Early identification of revised baseline as part of solution design process</li> <li>Ongoing engagement with FCPB process with agreement on future<br/>running costs included in submissions where appropriate</li> <li>Orarect use of Goxt procurement processes and framework contracts to<br/>demonstrate value for money decision making</li> </ul> | Ongoing   | 4      | 3           |          | Accept   | JP     | JP                    |
| Reduction in<br>scope (cost)         | R-P-4   | Aug-17            | ES        | TIART the scope of the programme is reduced<br>due to the transitional costs of the plan<br>exceeding the currently allocated budget   | Resulting in FR unable to realise<br>comprehensive benefits and/or delivery of<br>core outputs are delayed/interrupted   | Operational             | 4      | 2           |                 | Immediate  | Reduce   | Correct use of Govt procurement processes and framework contracts to<br>demonstrate value for money decision making<br>If necessary, develop a two-stage (pre and post day 1) implementation<br>plan to spread cost over multiple financial years  | Applied   | 3      | 2           |          | Accept   | JP     | SR                    |
| Pace of change                       | R-P-5   | 04-Dec-17         | SR        | TIART FR staff will not buy-in to scale and pace<br>of change (transition and transformation) due to<br>cultural/change resistance and/or pressure from<br>lack of time  | Staff frustration  | Operational             | 3      | 3           |                 | Q1+ 2018   | Reduce   | Manage expectations through comms activity     Open and frequent engagement with staff     Comprehensive and accessible training package before go-live  | Applied and ongoing<br>Applied and ongoing  | 3      | 2           |          | Accept   | JP     | SR, CP                |
| New staff skill shortages            | R-P-6   | 04-Dec-17         | SR        | TIART FR will fail to recruit the new staff<br>required due to a lack of time and suitable skill<br>set of existing FC staff and in externals  | FR not having the capability to operate the<br>new systems and complete transition to<br>replacement/new systems/ERP   | Operational             | 4      | 4           |                 | Q2+ 2018   | Reduce   | Commence recruitment action as early as possible     Use short term contracts if appropriate     Explore use of contracted support     Arrange suitable call-off contracts to provide advice and/or assistance     as and when required  | Recruitment Jan 18 onwards -<br>separate tracker shows details.<br>Short term procurement officer in<br>post Mar 18 | 3      | 3           |          | Accept   | JP     | SE                    |
| Lack of<br>capacity to<br>transition | R-P-7   | 04-Dec-17         | SR        | TIART FR will be unable to maintain BAU and<br>migrate to new systems (data cleanse, data<br>migration, training, etc) due to a lack of capacity<br>(both due to BAU work as well as an inability to<br>recruit suitably qualified new staff)  | Sub optimal data load  | Operational             | 4      | 4           |                 | Q3+ 2018   | Reduce   | Recruit new staff as soon as assimilation completeletc     Use short term contracts to fill gaps     Once ERP solution has been identified, Change Managers to initiate preparatory activity   | Recruitment Jan 18 onwards -<br>separate tracker shows details.<br>Short term procurement officer in<br>post Mar 18 | 3      | 3           |          | Accept   | SR     | SE, SS                |
| Loss of staff                        | R-P-8   | 04-Dec-17         | SR        | TIART current FR staff will leave as they feel<br>uncomfortable/threatened by the extent of<br>change  | Loss of corporate knowledge     Inability to meet BAU outputs     Staff frustration  | Reputation              | 3      | 3           |                 | Q2+ 2018   | Reduce   | Manage expectations through comms activity     Open and frequent engagement with staff     Comprehensive and accessible training package before go-live     Comms approach to highlight the extent of change and assure  | Applied and ongoing   | 3      | 2           |          | Accept   | JP     | CP, HW, SE,<br>SS, SK |
| Connectivity<br>site visits          | R-I-1   | 14-Nov-17         | SK        | TIART BT engineer site visits will be<br>unsuccessful due to:<br>+ Ability of FR staff to facilitae access<br>• On-site staff to effect control/conduct<br>acceptance testing are unavailable<br>• Engineer has visited the wrong site<br>- Engineer has the necessary info pertaining | Leading to:<br>• Services are late/or not provisioned to the<br>site<br>• Delays to the overall rollout of WAN with<br>potential further impacts                               | Operational             | 4      | 4           |                 | Immediate  | Reduce   | Central single point of coord at NRS to oversee visit programme     SWAN provide access to remote circuit monitoring portal (possible use     of SWAN engrs to backfill if necessary)  | Dec 17 - Madge Holmes<br>Mar 18 - Gordon Maxwell  | 4      | 3           |          | Reduce   | SK     | SK                    |
| Connectivity<br>infrastructure       | R-I-2   | 14-Nov-17         | SK        | TIART the current number of network access<br>points will not be sufficient to transition to the<br>new IT solution  | Resulting in short term higher costs with no<br>long term benefit  | Financial               | 3      | 3           |                 | Q2+ 2018   | Reduce   | Create 'hot desk' area for limited access to legacy systems     Ensure new services fully transitioned with all data to effect clean migration     Implement solution to access legacy from new infrastructure   | From August onwards   | 2      | 1           |          | Accept   | SK     | SK                    |
| Connectivity<br>wireless             | R-I-3   | 14-Nov-17         | SK        | TIART NRS and AH will require a more<br>complex wireless network as the building fabric<br>is unsuitable (in places) for connectivity  | Leading to higher than expected costs  | Financial               | 3      | 3           |                 | Q2+ 2018   | Fallback | To avoid excessive cost, re-scope a reduced wirelsss net to those     affected areas   | In place  | 3      | 3           |          | Accept   | SK     | SK                    |
| Connectivity telephone               | R-I-4   | 14-Nov-17         | SK        | TIART BAU will be disrupted as the transfer of<br>telephone numbers:<br>• Overruns<br>• Andlor is scheduled for midweek<br>• Some numbers are 'lost'   | Leading to landline telephones being<br>unavailable for 24 hours/allocation of new<br>numbers to some staff  | Operational             | 4      | 3           |                 | Q4 2018    | Reduce   | <ul> <li>Put in procurement documents that transfer has to be done over a<br/>weekend</li> <li>Consider a less complex telephony solution to reduce transfer risk</li> <li>implement a "smart" transition process to new provider (temporary tel<br/>number)</li> </ul>  | In place  | 2      | 2           |          | Accept   | SK     | SK                    |
| Risk<br>procurement                  | R-I-5   | 14-Nov-17         | SR        | TIART procurement (all business areas) will be<br>delayed due to the lack of availability of FC<br>Procurement Staff <b>to provide advice</b>  | Resulting in increased costs as contractors<br>will have to 'do more in less time' and charge<br>accordingly and/or slippage to the programme<br>schedule                      | Financial               | 4      | 4           |                 | Q1 2018    | Reduce   | Hold coord meeting with FC Procurement to scope support required and<br>schedule accordingly<br>- Exploit existing frameworks where suitable<br>- Clearly define the options and routes to the market for contract<br>placement and award<br>- Use short term contracts if appropriate<br>- Employ part-time FR procurement officer                              | Applied - various meetings with<br>Hd Procurement<br>Applied<br>Applied<br>Mar 18                                   | 3      | 3           |          | Reduce   | SR     | SR                    |
| Infra risk<br>dependency             | R-I-6   | 14-Nov-17         | SK        | TIART infra will be delivered late due to<br>slippage (dependency) of the WAN/LAN<br>connectivity.   | Resulting in failing to meet transition timelines  | Operational             | 3      | 4           |                 | Q2+ 2018   | Accept   | Specify clear deadlines in procurement documentation so appropriate<br>resource is assigned and work is costed accordingly     Plan for slippage so sufficient time is left for transition to the new<br>infrastructure     Capita provide fall-back eqpt for LAN which will buy-out this risk   | Applied   | 3      | 4           |          | Accept   | JP     | SK                    |
| Timescale                            | R-I-7   | 14-Dec-17         | СР        | TIART FR business strategy remains<br>unpublished/uncertain  | Resulting in:<br>• Sub-optimal operating model<br>• Business-wide thematic messaging and the<br>Communications Team not being reformed   | Operational             | 3      | 4           |                 | Q1 2018    | Reduce   | <ul> <li>Manage expectations through staff engagement</li> <li>Confirm finalised details of new strategy (Straw Man document out for<br/>first commentary 26 Feb)</li> <li>Add lead times for communications activities to adjust to new strategy<br/>requirements (likely as part of FJP discussions, April 2018)</li> </ul>                                    | Applied and ongoing   | 3      | 3           |          | Accept   | JP     | JP, HW, CP            |
| Timescale                            | R-I-8   | 14-Dec-17         | СР        | TIART review of FR publications delayed due<br>to complexity of new commissioning<br>arrangements and large scope of interested<br>parties whilst FR business strategy remains<br>unpublished/uncertain  | Resulting in lack of reform of publications<br>process before Apr 2019 and lack of potential<br>for Communications Team to reform  | Operational             | 4      | 4           |                 | 2018 Q TBC | Reduce   | Once commissioning agreements are known, clearly define and agree<br>scope of the review and project manage  |   | 3      | 3           |          | Accept   | JP     | JP, HW, CP            |

| Prob'ty<br>Impact | 1 | 2  | 3  | 4  | 5  |
|-------------------|---|----|----|----|----|
| 5                 | 5 | 10 | 15 | 20 | 25 |
| 4                 | 4 | 8  | 12 | 16 | 20 |
| 3                 | 3 | 6  | 9  | 12 | 15 |
| 2                 | 2 | 4  | 6  | 8  | 10 |
| 1                 | 1 | 2  | 3  | 4  | 5  |

| Rating | Response  |
|--------|---|
|        | Manageable risks:   |
| 1-7    | Overall rating 7 or less  |
|        | Content to carry these risks, managed within by CSWG                                |
|        | Material risks:   |
| 8-14   | Overall rating 8-14   |
|        | Concerned about these risks, managed by CSWG, Programme Board informed as necessary |
|        | Significant risks:  |
| 15-25  | Overall rating 15 and above   |
|        | Very concerned about these risks, elevated from CSWG, managed by Programme Board    |

| Matrix number:  | 1   | 2   | 3   | 4   | 5   |
|-----------------|---|---|---|---|---|
| Probability     | 10%   | 25%   | 50%   | 75%   | 90%   |
| -               | (Remote)  | (Unlikely)  | (Possible)  | (Probable)  | (Highly probable)   |
| Performance     | Meets 90% of<br>requirement.<br>Available work<br>around(s) are<br>acceptable | Meets 90% of<br>requirement.<br>Available work<br>around(s) are<br>acceptable but<br>cumbersome | Meets 85% of<br>requirement.<br>Available work<br>around(s) are<br>acceptable | Meets 85% of<br>requirement.<br>Available work<br>around(s) are<br>acceptable but<br>cumbersome | Meets 80% of<br>requirement. A<br>highly<br>unacceptable<br>performance<br>rating |
| Cost (increase) | 10%   | 15%   | 20%   | 25%   | 30%   |
| Time (days)     | 10  | 15  | 20  | 30  | 40  |