The Cyber Security Breaches Survey is an Official Statistic, measuring how UK organisations approach cyber security, and the impact of breaches.

Trustees and senior managers in 75% of UK charities see cyber security as a high priority, which is up from 53% in 2018. However, this is still lower in smaller charities with less annual income:

- 68% in low-income charities with under £100,000 (vs. 46% in 2018)
- 82% in middle-income charities with £100,000 to under £500,000 (vs. 76% in 2018)
- 94% in high-income charities with £500,000 or more (vs. 86% in 2018).

The General Data Protection Regulation (GDPR), introduced in May 2018, has played a major part in this change in attitudes. Awareness of GDPR among charities is very high (at 94%), but fewer understand some key implications. This is particularly true for low-income charities:

- 68% are aware they could be fined by the Information Commissioner’s Office (ICO) for personal data breaches (vs. 79% of middle-income charities and 88% of high-income charities).
- 52% know they need to report personal data breaches to the ICO within 72 hours of discovery (vs. 67% and 80%).

There is still more that charities can do to protect themselves, their donors and their beneficiaries.

- Just 53% have undertaken 5 or more of the Government’s 10 Steps to Cyber Security.
- In 25% of low-income charities, trustees are never updated on cyber security (vs. 10% of middle-income charities and 3% of high-income charities).

- For the full results, visit www.gov.uk/government/collections/cyber-security-breaches-survey.
- For further cyber security guidance for your charity, visit the National Cyber Security Centre website: www.ncsc.gov.uk. This includes the Cyber Security Small Charity Guide drafted especially for charities: www.ncsc.gov.uk/collection/charity.

Technical note
Ipsos MORI carried out the telephone survey from 10 October to 20 December 2018.

Bases for text and graphics: 514 charities; 56 that lost data or assets after breaches; 154 with an income under £100,000; 141 with £100,000 to under £500,000; 205 with £500,000 or more (income unknown for 14).

Data are weighted to represent UK registered charities.
£9,470 is the average annual cost for all charities that lost data or assets after breaches.

19% of charities in each income band had phishing emails.

23% had viruses or other malware, including ransomware.

2% had others impersonating them in emails or online.

Experience of Breaches or Attacks

Key by charity income:
- **UNDER £100K**
- **£100K TO UNDER £500K**
- **£500K OR MORE**

Managing Cyber Risks

Via internal staff:
- 43% have staff members in information security or governance roles.
- 65% have a trustee with a cyber security brief.
- 82% believe the staff dealing with their cyber security have the necessary skills and knowledge.

Via documentation or external expertise:
- 28% have cyber security policies.
- 41% have an external cyber security provider.
- 73% have sent staff on cyber security training or conferences in the last 12 months.

Skills and Training