

## **Vulnerable Students Stakeholders Group (VSSG)**

4 September 2018

Key outputs from the previous meetings

The group was advised that a review of all stakeholder groups would take place ahead of next year and group input would be sought. The format of VSSG meetings may change to allow more time for discussion of agenda points, spending less time on presentations that had been shared with the group in advance.

It was agreed that a senior representative was needed for the group, and this person should have decision-making powers. The role of the new HR Equality, Diversity, and Inclusion Manager was introduced, but this role leans more towards SLC staff. Concerns around this would be addressed at a future meeting.

Significant progress had been made on Migrant Worker (MW) processing. Application volumes had risen, but the queue was being managed more efficiently. Vulnerable students' applications were being processed much faster, and the MW focus group had overhauled journey packs to make them more relevant.

A meeting to discuss the Counter Fraud Services sampling exercise of Vulnerable Students would be held on 12th September 2018. The next meeting of the full VSSG group is scheduled for 13th November 2018.