

Annex A: Key information sources

Information sources

- *Buncefield Incident: Short and long-term impact on individuals and community assessment of current position* – Buncefield Community Task Force, regularly updated
- *The Buncefield Incident: Community Recovery Plan* – Buncefield Community Task Force, regularly updated
- Minutes of meetings of the Buncefield Incident Recovery Community Task Force
- Survey by Dacorum CVS of voluntary and community organisations (Spring 2006)
- *Buncefield Community Impact Survey*, DBC, January 2006
- Minutes of three Community Fora
- Young People's Forum Information Pack
- Compilation of Community Fora feedback (community feedback, young people's feedback, panel feedback)
- Various press releases from DBC and newspapers articles
- List of local IAG interventions – compiled by The Bridge
- CAB response summary – compiled by CAB for SQW
- *Impact of Hemel Hempstead explosion (Buncefield site) on Job Centre Plus*, Job Centre Plus update (24/08/06)
- *The Buncefield Oil Depot Incident: Economic and Business Confidence Impact Study*, SQW Ltd., April 2006
- *The Buncefield Investigation: Progress Reports (1-3)*, Buncefield Major Incident Investigation Board
- *The Public Health Impact of the Buncefield Oil Depot Fire*, Health Protection Agency, July 2006

List of organisations interviewed for social impact assessment

- Dacorum Borough Council (DBC)
- St. Albans District Council
- Hertfordshire County Council
- The Bridge (part of DBC)
- Dacorum Community Trust (DCT)
- Hertfordshire Constabulary
- Citizens Advice Bureau (CAB)
- Four estate agencies
- Staff members from two schools
- Mind
- Health and Safety Executive (HSE)
- Job Centre Plus (JC+)
- Time 2 Talk
- Buncefield Community self-help group

Annex B: Topic Guide

Way of Life (daily routine)

1. To what extent has travel to work been disrupted; is it still being disrupted? (*Both for workers at the Maylands industrial estate and elsewhere*)
2. To what extent have other travel plans been disrupted (e.g. school trips; general trips)
3. To what extent has life at home been disrupted; is it still being disrupted?

Community Cohesion and Stability

4. How has the community (as a whole) reacted following the Incident?
5. Have relationships between different community groups in the area been affected?
6. Have relationships between different ethnic groups in the area been affected?
7. Have relationships between different faith groups in the area been affected?

In particular, examine the role of early speculation of terrorism; media reporting, etc.

Have any community groups been strengthened 'in the face of adversity'? How/Why? Will strengthened/new community links continue as Buncefield impacts become less significant?

Services and Facilities

8. Has access to any public services or facilities (schools, health, police, leisure, etc) been affected? Is it still being affected?
9. Did people experience difficulties in getting help from the Council, or the emergency services, in the immediate aftermath of the incident? (If so, how long did this persist?)
10. Did any significant transport difficulties arise? (e.g. from closing roads or diversion of bus services)
11. Has access to any private services (retail, business) been affected?
12. Is there a need for any new or additional services arising?

Health and Wellbeing

13. Has the physical health of local residents been affected?
14. Has the mental health of local residents been affected?
15. Has the physical health of local workers been affected?

16. Has the mental health of local workers been affected?

Extent of Influence over Decisions

17. To what extent are local people informed of what is happening?
18. How widely publicised is this information? Is it the right kind of information? Do people pay attention? Is this information helpful to those who receive it? (e.g. *what were the main questions asked at the Community Forums?*)
19. To what extent can local people influence decisions being made about their area? To what extent do local residents feel able to influence decisions being made about their area?

Personal Economic Wellbeing

20. Has there been any economic impact upon individual households – (e.g. property prices, damage/extra costs)?
21. What is the extent and impact of job loss?
22. Have there been any reported economic advantages – (e.g. new business opportunities?)

Fears and Aspirations

23. Are local people's fears any different? Are they afraid or concerned about the future for themselves or their community?
24. Are people's aspirations any different?

Community Support Structures and Organisational Response

25. With relation to community support and development, what is your organisation's remit?
26. Has this widened or altered focus since the Buncefield incident? (If yes, is it a: permanent, long-term (how long) or short-term (how long) change?)
27. How has your service reacted (or sought) to support communities under each of these issues?
28. What information are you collecting, and has this changed over the last 6 months? [*collect data where possible*]
29. Does your organisation have an action plan / strategy related to Buncefield?
30. Does your organisation have an emergencies response plan? (is this new?)
31. Has Buncefield altered the way your organisation reacts to emergencies?

Annex C: Buncefield Strategic Recovery Group - Organisation chart (part)

