



Title of meeting:	POG
Date:	19 September 2018
Location:	Caxton House Room 2.30
Attendees:	DWP: Darren Baker HDD (Chair), Mont Goldman (Secretariat) HDD, Paul Selby HDD, Kay Bendell HDD, Sheena Parker HDD, Karen Polston UC, Peter Weller FED, Vironita Sitanggang UC, Tarini Shaliya UC, Karen Michael UC, Elizabeth Gothard FED Dial-in: Rob Bridgewater FED, Jemma Argent HDD (Observer) LAAs: Paul Ellary (RB Kensington & Chelsea), Gwynn Thomas (Westminster), David Kinnair (Birmingham), Mark Gillmore (EK Services), June Deans (Glasgow), Adrian Mills (Anglia Revenues) Dial-in: Matthew Evans (Wrexham), Pam Richardson (Gateshead), Lisa Fuller (Renfrewshire), Paula Doherty (Dumfries & Galloway)
Apologies	Chris Boylett (LB Newham), Mandy Fathers (West Oxford), Les Robertson (Fife), Andrew Hyatt (RB Kensington & Chelsea), Charles Taylor (East Renfrewshire)

1. Welcome and Introductions:

Darren Baker opened the meeting and introductions were made round the table and for those dialing in. Darren advised the meeting that this would be the last meeting attended by Mont Goldman, as he will be retiring. Darren and Paul Ellary thanked Mont for his contribution and commitment to POG over the years.

2. Matters Arising

The minutes of the previous POG and LAWSG meetings were agreed.

The action points were cleared.

UC Update

LA Engagement:

- engagement events will take place from the end of October to the end of November 2018

- main topics will include the Data Hub and Managed Migration.

Managed Migration

- UC is working closely with stakeholders and other parties to design the best possible process for the migration of our customers to Universal Credit.
- A high level strategic event with the LGA and selected LAs, hosted by Neil Couling, will take place on 17 October 2017.

Data Hub

- Work is ongoing with Housing Delivery Division and Full Service Design team.

Communications

- A UC LA Bulletin was issued in August 2018
- The LA Support Pack has been issued to LAs.

3. Data Sharing Review

Update:

- The workshops held in July with volunteer LAs were productive

The communications will be issued to all LAs, along with the issues and business cases, the team will continue to work with LAs.

The process must be robust with full guidance.

4. CMI Methodology

The proposed changes were discussed.

The new model has been tested by Quality Assurance Group in DWP and will be issued as soon as possible. The format will remain the same.

The rank for most LAs should not significantly change, and for the minority of LAs where the rank changes, evidence is being gathered to justify the change.

With regard to risk groups, a sliding scale will be put in place with around 12 characteristics on which they will be scored.

The communications to LAs will be issued in the usual way.

5. Fraud & Error Analysis and Proof of Concepts

The 3 key areas are:

1. Use of Customer Insight into reporting changes of circumstance
2. Proof of Concept to push more cases through a compliance route and away from investigations
3. Review of Penalties

6. VEP Update

- Completion of roll out by October.
- Development Highlights: including the ramp up of Unstable alerts during October and November 2018
- Other Improvements: including a fix to ensure RTI information will always be included with start alerts, and improvement to task statistics
- Integration will automate the manual process required to update HB interest in CIS.

Date of Next Meeting: The next full meeting of POG will take place on 13 November 2018 LGA Smith Square, Beecham Room, 10.30 – 14.00.

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