



Undertaking given to the Office of Qualifications and Examinations Regulation (Ofqual) in accordance with Condition B8 of the General Conditions of Recognition, August 2018 (The Conditions).

Undertaking:

In the context of:

An IAB Event Notification dated 24 October 2018 and subsequent correspondence and;

An admission that IAB failed to comply with General Conditions of Recognition I4.1(b) and I4.2(a); in that IAB failed to:

- a. Take all reasonable steps to issue a certificate and any replacement certificate to any Learner who has a valid entitlement to that certificate or replacement certificate; and
 - b. Ensure that the issue of certificates is timely.
1. With a view to securing compliance with I4.1(b) and I4.2(a), IAB undertakes to:
 - a. Take all reasonable steps to establish the total number of and identity of each of every learner at the Centre [REDACTED] that has a valid entitlement to a certificate, and that are still to receive a certificate following the IAB decision not to issue certificates due to non-payment of fees by the Centre.
 - b. By the 8 December 2018, take all reasonable steps to issue a certificate to each learner identified from its actions at paragraph 1.a. of this Undertaking.
 2. With a view to assuring Ofqual that it has complied with this Undertaking, IAB will:
 - a. By 15 December 2018, provide to Ofqual a Statement of Assurance, signed by the Chair of its Governing Body and the responsible officer, confirming that it has completed the actions set out in this undertaking.
 - b. By 15 December, provide to Ofqual a written report summarising:
 - i. The steps taken to comply with this Undertaking;
 - ii. The final number of learners identified by IAB in respect of paragraph 1.a of this Undertaking.
 - iii. The final number of certificates issued to learners in respect of paragraph 1.b of this Undertaking.

In giving this Undertaking, I acknowledge on behalf of IAB that:

- 1) Ofqual may publish this Undertaking; and
- 2) Ofqual may take enforcement action in respect of any failure to comply with an Undertaking given to it which may include the issue of a Direction, the imposition of a fine, costs or other such action as it deems appropriate.

Signed:.....

Date:.....

Responsible officer