

Ad hocs and pricing policy

Introduction

The Department for Work and Pensions (DWP) Fraud and Error Measurement team publishes National Statistics on the levels of Fraud and Error in benefits administered by DWP and Local Authorities. Details are available on the DWP website at:

<https://www.gov.uk/government/collections/fraud-and-error-in-the-benefit-system>

The datasets underlying these published figures are available for analysis by the Department's analysts. Such analysis is primarily undertaken for the purpose of directing strategies to the internal businesses to reduce the levels of fraud and error and also to answer Parliamentary Questions.

Service provided to external customers

We work closely with other government organisations, including the National Audit Office, Cabinet Office and HM Revenue and Customs.

We receive a few queries each year, about the published data, from other external customers. These are carried out by phone or email.

We do not normally receive requests to carry out bespoke analysis for external customers.

However, any customer wishing to make a case to be considered should contact us and

- (a) confirm that they have looked at the published data on the DWP website and explain why it does not meet their needs;
- (b) explain their requirements, the use to which they will put the data, how crucial the analysis is to their objectives, and their preferred deadlines.

If we agree to carry out further analysis the work will need to be fitted in when time is available and there is likely to be a charge for the service.

Pricing policy

We do not currently charge for the service we provide, but may do so in future if demand increases or if bespoke analyses are requested.

Freedom of Information

The Freedom of Information (Fol) Act 2000 gives everyone the right to access information held by public authorities. The DWP approach to the release of information is a positive one, based on the assumption that information will normally be made available unless it is specifically exempt under the Act and where disclosure is not in the public interest.

You can read more about the Freedom of Information at:

<https://www.gov.uk/make-a-freedom-of-information-request>

Contact us

For statistical information on Fraud and Error in the Benefit System please telephone or email the lead analyst using the list at this link:

<https://www.gov.uk/government/organisations/department-for-work-pensions/about/statistics>