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Food & Rural Affairs

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Our ref: FOI2018/21002
29 October 2018

Dear

REQUEST FOR INFORMATION: CCTV maintenance and support contract

Thank you for your request for information of 5th October about CCTV maintenance and support contract. We have handled your request under the Freedom of Information Act 2000 (FOIA).

We enclose a copy of the information you requested:

1. Supplier of the contract for CCTV maintenance and support.

CCTV maintenance and support is covered by our Total Facilities Management contract with Interserve FM.

2. How much the Council spend annually with the supplier?

Defra spends between on average £75K per annum on this part of the service.

3. What is the renewal date of this contract?

March 2024.

4. What is the duration of the contract?

This is a 15 year contract.

5. What is the review date of this contract?

March 2024

6. The primary brand of the CCTV equipment. I don't require the model just the brand.

Bosch is the primary brand.

7. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.



This contract is part of a Total Facilities Management contract and the provision of total facilities management services across the Defra Network's property estate includes security and access services.

8. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details?

You can contact the Senior Facilities Manager/Defra Contract and Commercial Manager at network.procurement@defra.gov.uk.

Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter please contact the address below.

Yours sincerely

Information Rights Team
InformationRequests@defra.gsi.gov.uk

Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Head of Information Rights, Seacole Building, 2 Marsham Street, London, SW1P 4DF (email: InformationRequests@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF