

Public Trustee - Privacy Notice

Privacy policy

This privacy notice explains what the Public Trustee means when we talk about personal data, why we ask for this information about you and what we do with it. It also explains how we store your data, how you can get a copy of the information we have collected about you and how you can complain if you think we've done something wrong.

The Public Trustee is the data controller of the personal data we store about you. The Public Trustee collects and uses personal data as part of the work we do.

OSPT policy is not to use artificial intelligence when working with personal data.

What information do we collect about you and why do we do this?

We collect information about you where it is necessary to fulfil the Public Trustee's legal responsibilities.

Our legal basis for processing this information is that the Public Trustee has to comply with his legal obligations.

Where do we collect this information from?

We collect this information from:

- court documents, when the Public Trustee has been appointed by the court
- the beneficiaries to a Trust
- other Trustees
- sometimes from you in phone or face to face conversations
- your General Practitioner or other medical adviser

We also sometimes obtain information from other agencies, such as local authorities.

How will we use your information?

We use this information to help the Public Trustee to make decisions about the Trust.

Who will we share your information with?

Your information is shared with the court, if there is a court case relating to the Trust. It might also be shared with other Trustees or beneficiaries, or with

Official Solicitor & Public Trustee
Post Point 0.53
102 Petty France
London
SW1H 9AJ

If you have any further concerns about how we handle your information, you have a right to complain to the Information Commissioner's Office (ICO) who regulate compliance with data protection legislation: ico.org.uk/