

Privacy & Cookies

Privacy Statement

The Appeals Casework Portal (ACP) is operated by the Planning Inspectorate, an Executive Agency of the Department for Communities and Local Government (DCLG) and, in Wales, the Welsh Government. The ACP allows you to make, search for and comment on an appeal online.

i) The Appeal Process

The Planning Inspectorate publishes detailed [appeal guidance](#) which provides further details about making and taking part in appeals. You should note that, in accordance with the statutory appeal procedures, the representations that we receive on appeals are normally copied (without redaction of content or any contact information) to the local planning authority and the appellant and are also made publicly available by the local planning authority.

We do not accept confidential or anonymous representations, but interested parties may ask for their details (name and contact information) to be withheld. Your representation will be copied to the parties and provided to the Inspector with these details removed, and may be given less weight by the Inspector as a result. If you request this then you should ensure that your representation does not include any other information which may identify you.

ii) Information that we publish on Appeals Casework Portal

For most appeals, we publish summary details of the appeals that we process, which may include the name and address of the appellant and agent. We also publish the Inspector's decision notice for these cases.

Except for the appeals noted below, we are not currently publishing individual appeal representations:-

Appeals in England – we publish appeal documents and representations for some Householder, advertisement or minor commercial appeals.

Appeals in Wales – we normally publish the appeal documents and representations for all appeals on the ACP (for example Planning, Householder, Enforcement, Listed Building, Conservation Area Consent and Advertisement).

In accordance with [PARSOL guidance \(PDF\)](#), we remove personal email addresses, telephone numbers and signatures from the information that we publish online. Representations are also removed from the internet once the period of challenge to the Inspector's decision has passed (approximately 6 weeks after the date of decision).

Please note that there may be instances where an appeal is not published or the published representations are not complete. All appeals and representations are however copied to the local planning authority and they are required to make them publically available for inspection and copying. As they may have different policies and requirements, you may also want to check what information local planning authorities make available online.

Cookies

Like most websites the ACP uses cookies. In order to deliver a responsive service and to improve the site, we remember and store information about how you use it. This is done using simple text files called cookies which sit on your computer.

Cookie	Usage
ASP.NET_SessionId	Enables ACP to load the user's session data. Expires when the browser session ends.
.ASPXAUTH	Authentication cookie. Tells ACP who the user is. Expires when the browser session ends or if 'Keep me logged in' option selected 14 days from initial login.
serverTime	Used in conjunction with <i>sessionExpiry</i> to control the session log out pop up window. Expires when the browser session ends.
sessionExpiry	Used in conjunction with <i>serverTime</i> to control the session log out pop up window. Expires when the browser session ends.
CookieMessage	Only created when user confirms they have read cookie message. No expiry (or until cookies are manually deleted in browser).

Measuring website usage (Google Analytics)

We use Google Analytics software to collect information about how you use this website. We do this to help make sure the website is meeting the needs of its users and to help us make improvements.

Google Analytics stores information about:

- the pages you visit on the site
- how long you spend on each page

- how you got to the site
- what you click on while you're visiting the site

We don't collect or store your personal information (for example your name or address) so this information can't be used to identify who you are.

Google Analytics sets the following cookies:

Universal Analytics

Name	Purpose	Expires
_ga	This helps us count how many people visit GOV.UK by tracking if you've visited before	2 years
_gid	This helps us count how many people visit GOV.UK by tracking if you've visited before	24 hours
_gat	Used to manage the rate at which page view requests are made	10 minutes

Google Analytics

Name	Purpose	Expires
_utma	Like _ga, this lets us know if you've visited before, so we can count how many of our visitors are new to GOV.UK or to a certain page	2 years
_utmb	This works with _utmc to calculate the average length of time you spend on GOV.UK	30 minutes
_utmc	This works with _utmb to calculate when you close your browser	When you close your browser
_utmz	This tells us how you reached GOV.UK (for example from another website or a search engine)	6 months

You can [opt out of Google Analytics cookies](#) across all the websites you visit.

Cloudflare

We use a service called Cloudflare to provide protection against Distributed Denial of Service attacks.

Name	Purpose	Expires
_cfduid	Used to identify and block malicious visitors to Cloudflare protected sites	1 year

Changes to this Privacy Notice

We keep our privacy notice under regular review. This privacy notice was last updated on 1st November 2016.

Further Information

If you have a query about our privacy policy, or want to make a request for your personal data please contact our Data Manager via:

Email: martin.long@pins.gsi.gov.uk

Post: Martin Long, Planning Inspectorate, Room 4/05 TQH, 2 The Square, Bristol, BS1 6PN

Telephone: 0303 444 5642

Disclaimer

Neither any department of Her Majesty's Government nor any of its employees, agents or sub-contractors make any warranty, express or implied, or assume any legal liability or responsibility for the accuracy or completeness of any information contained on this site or any website referred to. Those who access the site or any site referred to should take appropriate steps to verify all such information.

Any Department of Her Majesty's Government cannot be held responsible for the contents of any pages referred to by a link to an external website. Any reference on our sites to any persons, products, websites or services does not constitute or

imply their endorsement, recommendation or favouring by any Department of Her Majesty's Government, its employees, agents or sub-contractor.