



Department
for Transport

Renewable Transport Fuel Obligation statistics: User Feedback Response

Thank you very much to those who participated in our survey, your feedback has been valuable.

Introduction

As a result of changes made to the Renewable Transport Fuel Obligation (RTFO) legislation in April 2018, amending the RTFO, the Department decided to review statistical reports and tables of the RTFO statistics. This review is to reflect the legislative changes that will take effect from Obligation Period 11 (April to December 2018) onwards, and to seek to make improvements based on user feedback.

The Department put out a user feedback survey in September 2018, inviting feedback from users on current usage of reports and tables, and on proposed changes. This document sets out the changes we have made and potential changes we are considering for future publications, based on the feedback received. The changes that have been made can be seen in the Period 10 Report 5 and Period 11 Report 1 publications.

Feedback and response

The survey received 12 responses, the majority of which were from biofuel producers or suppliers. Generally the feedback was positive with most agreeing it was easy to find the information they needed in the reports, and describing the content as useful or very useful. There were a number of suggestions for improving our publications, and some of the resulting changes are listed below, along with what we are considering for future publications.

Below are some of the changes we have implemented in the reports and tables:

- In the tables, there now exists a glossary tab explaining the terminology used
- Relevant links to materials explaining the data under the tables where appropriate
- As a result of the legislation changing, we are updating the format and some of the content in the reports and tables, which the majority of users indicated they would find useful. Please see the [Legislative Changes](#) document for more details.

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Below are some of the changes we are considering for future publications:

- Presenting only the most useful reports and tables on our webpage first: when report 6 is released, reports 1 to 5 will be displayed on a separate page which can still be accessed for reference. On our main biofuels page, only the final reports of past years will be displayed. We have decided against archiving older content as requested by user feedback.
- Looking into more interactive ways of using the data: this is still under consideration, and how it can be implemented. We will most likely seek user feedback once we have a suggestion
- Presenting the data: we will continue to seek feedback on how the data is presented and communicated to ensure it meets user needs.

Contact Us

We continue to welcome any feedback on any aspect of the RTFO statistics we publish, as well as on the survey and any of the changes. You can contact us at RTFO-compliance@dft.gov.uk or 020 7944 4833.