List of medical facilities/practitioners in Oman

Prepared by British Embassy, Muscat

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British Embassy, Muscat for the convenience of British Nationals who may require these services and assistance in the Sultanate of Oman. It is provided on the understanding that we the British Embassy do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of medical facilities/practitioners in the Sultanate of Oman
Updated: September 2018

This list is in alphabetical order.

**Aster Al Raffah Hospital, Muscat**

Al Ghubra Round About, Muscat, Oman
Tel: 968 2461 8900/1/2/3/4
Fax: 968 2449 7210
Email: Muscat@asterhospital.com

www.asterhospital.com

This company has told us the following things:
- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Accidents, emergency and trauma care, General medicine, Cardiology, Paediatrics, Obstetrics & Gynaecology, Dermatology, Ophthalmology, ENT, Orthopaedics, Urology, Nephrology, Physiotherapy, Radiology, Pulmonology, Gastroenterology, General surgery, Paediatric surgery, Plastic surgery, Diet & nutrition.
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- They can provide services for patients from all regions in Oman. Also have hospitals in Sohar, Amerat, Al Khoud.
Badr Al Samaa Hospitals: Muscat, Salalah, Sur, Sohar, Nizwa and Barka

RUWI
P.O. Box 443, P.C. 112
Ruwi, Sultanate of Oman
Tel: +968 24799760

BARKA
P.O. Box 443, P.C. 112
Baraka, Sultanate of Oman
Tel: +968 26884918

AL KHUWAIR
P.O. Box 443, P.C. 112
Al Khuwair, Sultanate of Oman
Tel: +968 24488322

SALALAH
P.O. Box 443, P.C. 112
Salalah, Sultanate of Oman
Tel: +968 23290122

SUR
P.O. Box 443, P.C. 112
Sur, Sultanate of Oman
Tel: +968 24799760

SOHAR
P.O. Box 443, P.C. 112
Sohar, Sultanate of Oman
Tel: +968 26848767
This company has told us the following things:

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Cardiology, Urology, Neurology, Neurosurgery, Nephrology, Psychiatry, Gastroenterology, Neonatology, Internal Medicine, Diabetology, General surgery, Gynaecology and Obstetrics, Paediatrics, ENT, orthopaedics, Dermatology, Pathology, Homeopathy, physiotherapy, Audiology and Speech therapy
- They have experience of providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman.
Burjeel Medical Centre

Address: Near Al Meera Hypermarket, Azaibah, Muscat
Postal address: PO Box 1465, Al Azaibah
Tel: 968 22085252
Fax: 968 22085253

Email info@bmcoman.com

Website: www.bmcoman.com

This company has told us the following things:
• All staff speak English, staff are also available who speak French, Hindi and Arabic
• They have been treating British nationals for the past two years.
• It is a private facility
• They are an outpatient medical centre where they have General Practitioners, Internal Medicine, ENT, Neurpology, Cardiology, Dermatology, Gynaecology, Pediatrics, Orthopedics, Physiotherapy, Urology, Radiology and other diagnostic facilities.
• They are affiliated to the Ministry of Health, Oman
• You will need to pay for treatment if you do not have health insurance.
• They accept most insurance cards.
• EHIC Cards are not accepted; repayment plans aren't available
Khoula Hospital

Address: Al Wattaya,
Tel: 968 22501000
Accident and emergency: 968 22501753


The Khoula Hospital is owned and administered by the Ministry of Health, Sultanate of Oman. Khoula hospital is an Accident & Emergency hospital and receives all accident and emergency cases directly from the Muscat region.

This company has told us the following things:

- They have English speaking staff
- It is a public facility
- They are administered by the Ministry of Health
- Specialisations are in Accident and Emergency, Anaesthesia and Intensive Care, Obstetrics & Gynaecology, New Born Intensive Care Unit, General Surgery, Plastic, Reconstructive and Craniofacial Surgery, Neurosurgery, Orthopaedics, General Medicine, Radiology Department, Clinical Laboratory, Physiotherapy and Rehabilitation, Acupuncture, Orthotic and Prosthetic Department, Nursing Department.
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They mainly provide services for nationals of Oman.
KIMS Hospital : Muscat

Near Darsait Roundabout
Tel: 968 24760100 / 200 / 300
Appointments Toll Free : 80000100
Emergency Number :24760123

Email: helpdesk@kimsoman.com

www.kimsoman.com

This company has told us the following things:
• They have English speaking staff
• It is a private facility
• They are affiliated to Ministry of Health
• specialisations are in Anaesthesiology, ENT, Audiology and Speech therapy, Dental and Oral care, Emergency Medical services, Health check, High risk pregnancy and Foetal Medicine, general & Laparoscopic surgery, Nutrition & Dietetics, Orthopaedics, Plastic surgery, Gastroenterology, Neonatal & Paediatric care, Ophthalmology & eye care and Urology
• They have experience providing treatment to British nationals
• You will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren't available
• They can provide services for patients from all regions in Oman.
Lifeline Hospital, Sohar
Falaj Al Qabail, Sohar, man,
Tel: 968 26651111
Email: info@lifelineoman.com
www.lifelineoman.com

This company has told us the following things:
• They have English speaking staff
• It is a private facility
• They are affiliated to Ministry of Health
• Specialisations are in Anaesthesiology, Cardiology, Dentistry, Dermatology, ENT, General medicine, General surgery, Gynaecology, Obstetrics, Internal medicine, Ophthalmology, Orthopaedics, Pathology, Paediatrics, Urology and Radiology
• They have experience providing treatment to British nationals
• You will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• They can provide services for patients from all regions in Oman.
• Also have a hospital in Salalah
Medident, Muscat

Unit No 201, Second Floor, Way 2316, Off Dawat Al Adab Street, Muscat, Oman
Tel: 968 22008080
Email: info@medidentoman.com
www.medidentoman.com

This company has told us the following things:

- They have English speaking staff, additional languages include Austrian and German
- They have been treating British Nationals since they were first established in 1977.
- It is a private facility providing services in: Medical, Dental, Orthodontics, Physiotherapy
- Specialisations are in: preventative health screening, chronic disease management, child development assessment, pre-natal, ante-natal and post-natal, immunisation, pre-employment screening checks, acute illness and injury care, cryotherapy, cardiopulmonary testing.
- A comprehensive dental, orthodontic and physiotherapy service is also offered.
- You will need to pay for treatment
Muscat Private Hospital  
Bausher Street  
P.O Box : 79, Postal Code 13  
Tel: 968 24583790, 24583791 (emergencies)  
Tel: 968 24583600 (appointments)  
Email: customer.relations@muscatprivatehospital.com  
www.muscatprivatehospital.com  

This company has told us the following things:  
- They have English speaking staff  
- It is a private facility  
- They are affiliated to the Ministry of Health  
- Specialisations are in Anaesthesia, Cardiology, dermatology, Endocrinology, ENT, ER medicines, General and other surgery, Neurology, Obstetrics and Gynaecology, Orthopaedic, Paediatrics, Pathology and Radiology  
- They have experience providing treatment to British nationals  
- You will need to pay for treatment  
- EHIC Cards are not accepted; repayment plans aren't available  
- They can provide services for patients from all regions in Oman
Royal Hospital

Address: Muscat, Bosher, Opposite of Sultan Qaboos Complex, near Gala traffic light
Tel:  968 24599000


The Royal Hospital is owned and administered by the Ministry of Health, Sultanate of Oman and mainly provides treatment for nationals of Oman. Emergency walk-ins and out patients referred from the various regional hospitals in the interior and from health care facilities in Muscat can attend Royal Hospital for treatment.

This company has told us the following things:
- They have English speaking staff
- It is a public facility
- They are administered by the Ministry of Health
- Specialisations are in Adult Emergency, Anaesthesiology & Adult ICU, Child Health, Medicine, Surgery, Obstetrics & Gynaecology, Medical Laboratories, Pharmacy & Medical Stores, Infection Control, Central Sterile Supply, Physiotherapy, Oncology, Radiology, Nursing, Dental Surgery, Clinical Diabetics, Genetic Centre, Diabetic and Endocrine Centre
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They mainly provide services for nationals of Oman.
This company has told us the following things:

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Management, Allergy, Cardiology, Chest & Respiratory Medicine, Clinical Psychology, Dentistry & Implantology, Dermatology & Cosmetology, Diet & Nutrition, Diabetology, Emergency Medical Service, Ear Nose Throat (ENT), Family Medicine, Gastroenterology, General & Laparoscopic Surgery, Internal Medicine, Laboratory Medicine, Neurology, Neurosurgery, Obstetrics & Gynaecology, Ophthalmology, Oral & Maxillofacial Surgery, Neonatology, Physiotherapy, Plastic, Reconstructive & Micro Vascular Surgery, Psychiatry & Behavioural Medicine, Paediatric Cardiology, Radiology & Imaging, Rheumatology, Sports Medicine, Urology, Vascular Surgery
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- They can provide services for patients from all regions in Oman
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the Embassy by email to Muscat.Consular@fco.gov.uk. Thank you for your help.

1. Name of firm: ____________________________ Name of medical practitioner: ____________________________

2. Date of contact: ____________________________

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

**(a) If the service provided English speaking services, how would you rate the standard of English?**

Excellent    Good    Average    Poor    Very Poor

**(b) How would you rate the professionalism of the staff?**
Excellent  Good  Average  Poor  Very Poor

(c) How would you rate the overall service received?
Excellent  Good  Average  Poor  Very Poor

(d) How would you rate the value for money?
Excellent  Good  Average  Poor  Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider's name:  Tel. No.:
Email:  Date: