Social Security and Child Support

Notice of appeal against a decision of the Department for Work and Pensions

You should use this form to appeal against a decision made by the Department for Work and Pensions (DWP) about social security benefits. For decisions regarding child support or child maintenance, you should use form SSCS2. For appeals regarding recovery of compensation you should use form SSCS3. If you need this form in an alternative format, please see the note on page 13 of this form.

Further guidance to help you fill in this form is available in booklet SSCS1A 'How to appeal against a decision made by the Department for Work and Pensions'. You can download the booklet or find out where it can be obtained from by visiting the justice website www.justice.gov.uk

About this form
This form helps you provide all the information the tribunal requires to register your appeal. It will also ensure that your appeal contains all the necessary details which the law requires.

How to fill in this form
Please use black ink to fill in this form and use BLOCK CAPITALS unless the form tells you not to.

You must complete Sections 1, 2, 5, 6 and 8
If you want to attend a hearing, you must also complete Section 7
If you are appealing on behalf of someone who a court or DWP has appointed you to act for, you must also complete Section 3
If you have a representative, you must also complete Section 4
What to include with this form
You must include a copy of the mandatory reconsideration notice which shows the decision you are appealing against. You do not need to include evidence/information you have already sent to DWP as they will send it to us as part of their response.

Section 1
ABOUT THE DECISION YOU ARE APPEALING AGAINST

This section is about your mandatory reconsideration notice. This is the letter sent to you by DWP explaining that they have looked at your decision again.

Does your mandatory reconsideration notice tell you that you have the right to appeal against the decision?

If No, please ensure you have read the section ‘Can I Appeal?’ in the booklet SSCS1A ‘How to appeal against a decision made by the Department for Work and Pensions’ before continuing with this form.

Please tick this box to confirm that you have attached a copy of the mandatory reconsideration notice with your appeal form.

Please write here the name of the benefit you are appealing about. The name of the benefit will be shown on the letter giving you the decision.

Remember to include a copy of your mandatory reconsideration notice with your appeal form. If you do not do so, we will be unable to register your appeal until this is provided.

Now go to Section 2
**Section 2 ABOUT YOU**

Fill in this section if the decision you are appealing against is about your benefit or the benefit of a person you have been appointed by DWP or a court to take care of. If you are appointed by DWP or a court to take charge of another person’s benefit, you should also record their details in Section 3.

☐ Mr  ☐ Mrs  ☐ Miss  ☐ Ms  ☐ Other (please specify)

First name(s)  

Surname

Address

Postcode  

Daytime phone number

Mobile phone number

Date of birth (DD/MM/YYYY)

National Insurance number*

* If you are appealing on behalf of a child or other person and you have provided their National Insurance number in Section 3, you do not need to provide your own National Insurance number.

Now go to Section 3
Section 3 ABOUT A CHILD OR OTHER PERSON YOU ARE APPEALING FOR

This section is for people who are making an appeal on behalf of someone they have a legal responsibility for. This might be a parent acting for a child or a person who has been appointed by DWP or a court to look after the affairs of another adult.

Are you appealing on behalf of a child or other person whose affairs you have been appointed to take care of?  

[ ] Yes  If Yes, please tell us about the person below  

[ ] No  If No, please go to Section 4
Mr  Mrs  Miss  Ms  Other *(please specify)*

First name(s)

Surname

Address (if the person’s address is different from your own)

Date of birth (DD/MM/YYYY)

National Insurance number

Postcode

Now go to Section 4
Section 4 ABOUT YOUR REPRESENTATIVE (If you have one)

This section is about your representative (if you have one). By representative we mean someone acting on your behalf in a formal capacity. This might be an organisation like the Citizens Advice Bureau or a welfare rights service or it may be a friend or advisor who knows about social security matters. If you name a representative here and give your signature at Section 8, this will authorise us to deal with your representative about your appeal. If you are unsure about this, please read the section ‘About Your Representative’ in the guidance booklet SSCS1A.

Do you have a representative?  
☐ Yes  If Yes, please tell us about the person below  
☐ No  If No, please go to Section 5

Name of organisation or of person representing  

Phone number

Address

Postcode

If you are being represented by an organisation and you know the name of the person acting on your behalf, please tell us below

☐ Mr  ☐ Mrs  ☐ Miss  ☐ Ms  ☐ Other (please specify)

First name(s)  

Surname  

Now go to Section 5
Section 5 ABOUT YOUR APPEAL

Grounds for appeal
In this section we need to know why you are appealing. Please write down in your own words the reasons why you disagree with DWP’s decision. You do not have to use BLOCK CAPITALS in this section if your handwriting is clear. If you do not complete this section this will delay dealing with your appeal and the appeal form may be returned to you. For more information on grounds for appeal please refer to the ‘About Your Appeal’ section of the guidance booklet SSCS1A.

(if necessary, continue on a separate sheet)
Is your appeal in time?
According to the law, your appeal must be received by the tribunal no later than one calendar month after the date the mandatory reconsideration notice was sent to you. If your appeal is received after this date, it is a late appeal and the tribunal will need to know why it is late.

Is your appeal late?  
☐ Yes  If Yes, you must give reasons below why your appeal is late  
☐ No  If No, please go to Section 6

If your appeal is late, you must give an explanation why. The tribunal will consider your reasons and can extend the time limit for you. If you do not give reasons why your appeal is late your appeal form may be sent back to you. Please tell us below why your appeal is late. You do not need to use BLOCK CAPITALS.

The Department for Work and Pensions has the right to object to a late appeal. The tribunal will consider any objection they make and we will let you know the outcome.

Now go to Section 6
**Section 6 ABOUT YOUR CHOICE OF HEARING**

 Appeals are considered by an independent panel. We will make arrangements for your appeal to be heard by the panel and you or your representative will be expected to attend the hearing. If, however, you do not wish to attend a hearing you can ask for your appeal to be decided on the papers. Please tell us below how you would like us to deal with your appeal.

 I want to attend a hearing of my appeal if you have ticked this box, please go to Section 7

 I want my appeal decided on the papers if you have ticked this box, please go to Section 8

 If you change your mind about this, you must tell us as soon as possible as it may be too late to change this once the hearing has been arranged. For more information, please refer to the ‘About Your Choice of Hearing’ section in the guidance booklet SSCS1A.

**Section 7 THE HEARING — YOUR NEEDS AND REQUIREMENTS**

 You only need to answer these questions if you told us in Section 6 that you wanted to attend a hearing. If you have asked for your appeal to be decided on the papers, please skip this section and go straight to Section 8.

 In this section we need to ask you a number of questions to help us arrange a suitable hearing for you. We will try to accommodate your needs and availability, but it may not always be possible to do this. Please answer questions 1 to 4 to give us the information we require. If you do not answer some of the questions we will have to contact you again and this may delay your appeal. You do not have to answer these questions using BLOCK CAPITALS.
Question 1 – Your availability
Tribunal hearings are held Monday to Friday from 10am to 5pm and in our larger hearing centres also on Saturday. To allow you to attend your hearing, we will try to arrange a time and date in line with your availability. It is important that you tell us here if there are any days of the week or times of the day when you cannot attend a tribunal or any dates when you are unavailable because of things like booked holidays and hospital appointments. You should consider your availability for the six months ahead.

Are you available to attend a hearing at any time?  □ Yes  □ No  If No, please tell us when you cannot attend in the box below

Question 2 – Your needs
Please tell us here about any special needs you may have which we need to take into account when arranging your hearing. This might be things such as hearing loops or disability access.

Do you have any special needs?  □ Yes  □ No  If Yes, please tell us about this in the box below
Question 3 – Your signer or interpreter and language requirements

Do you require an interpreter or signer to assist you at the hearing?

☐ Yes  If Yes, please tell us the language and dialect required below

☐ No

Language or type of sign
language interpreter

Dialect

We will arrange for a professional interpreter to be present at the hearing. Please refer to the section ‘Completing form SSCS1’ in the guidance booklet SSCS1A for more information about interpreters.

Question 4 – Your notice of hearing

We will usually give you at least 14 days’ notice of the date of the hearing. If you agree, we can also give you less than 14 days’ notice. This may allow the hearing to be arranged more quickly if, for example, another hearing is cancelled and yours can replace it at short notice.

Do you agree to receiving less than 14 days’ notice of a hearing?

☐ Yes  ☐ No

Now go to Section 8 ➞
Section 8 YOUR SIGNATURE

You must sign your appeal form for it to be valid. If you have named a representative in Section 4, your signature will also give HMCTS your authority to deal with them when they contact us on your behalf.

Signature  Date (DD/MM/YYYY)

Name

If you are a representative signing this form on behalf of the person who is appealing, you must send their signed authority for you to act on their behalf with this form.
WHAT TO DO NOW
You need to send your appeal form and a copy of the mandatory reconsideration notice to HM Courts & Tribunals Service.

If you live in England or Wales send your appeal to:
HMCTS SSCS Appeals Centre
PO Box 1203
BRADFORD
BD1 9WP

If you live in Scotland send your appeal to:
HMCTS SSCS Appeals Centre
PO Box 27080
GLASGOW
G2 9HQ

We will send you a letter to tell you we have received your appeal and explain what happens next.

CHECKLIST
You may find this checklist useful to help you make sure you have given all the information we need.

☐ I have included a copy of the mandatory reconsideration notice (Section 1)

☐ I have given grounds for my appeal (Section 5)

☐ I have chosen the type of hearing I want (Section 6)

☐ I or my representative have signed my appeal form (Section 8)

Alternative Formats
If you need this form in an alternative format, for example in large print, please call 0300 123 1142 (English language speakers), or 0300 303 5170 (Welsh language speakers) if you live in England or Wales and 0300 790 6234 if you live in Scotland.
The Ministry of Justice and HM Courts and Tribunals Service processes personal information about you in the context of tribunal proceedings.

For details of the standards we follow when processing your data, please visit the following address https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter

To receive a paper copy of this privacy notice, please call 0300 123 1024 Textphone 18001 0300 123 1024. If calling from Scotland, please call 0300 790 6234 Textphone 18001 0300 790 6234.