About these notes
These notes will help you decide whether you want to pay voluntary Class 3 National Insurance contributions. Please read these notes before you fill in the application form on pages 3 and 4.

Why pay voluntary National Insurance contributions
Gaps in your National Insurance contributions record could reduce the amount of State Pension you receive when you reach State Pension age. Voluntary Class 3 National Insurance contributions can be paid by people who have not paid enough through their employment, or are not liable to pay any other class of National Insurance contributions and count towards State Pension.

More information about voluntary Class 3 National Insurance contributions and current rates can be found at www.gov.uk/voluntary-national-insurance-contributions

You can pay voluntary Class 3 National Insurance contributions if you're:
• over 16
• not working
• not liable to pay Class 1 and/or Class 2 National Insurance contributions as a self-employed person
• a woman who revokes her married woman's or widow's reduced rate election part way through a tax year
• a self-employed person who has profits below the Small Profits Threshold or was previously exempt from paying Class 2 National Insurance contributions

You may also be able to pay for periods where you've been abroad.

You cannot pay voluntary Class 3 National Insurance contributions:
• if you're a married woman or widow who opted to pay reduced rate National Insurance contributions during the whole tax year
• for the tax year in which you reach State Pension age, or for any following tax year
• if you're self-employed and your profits are above the Small Profits Threshold
• for any week that you're entitled to National Insurance credits

Protecting your State Pension
The amount of State Pension you receive depends on National Insurance contributions you've:
• paid or are treated as having paid
• been credited with, which make up a qualifying year

The government changed the State Pension from 6 April 2016. This new State Pension will be for:
• men born on or after 6 April 1951
• women born on or after 6 April 1953

The changes replaced the basic State Pension with a single system, the new State Pension. You'll need a minimum of 10 qualifying years to receive any State Pension from 6 April 2016. National Insurance contributions paid before 6 April 2016 will be recognised in the new system.

Changes are also being made to the State Pension age.

The easiest way to check how much State Pension you might receive based on your National Insurance contributions to date is to go to www.gov.uk/check-state-pension

This will help you decide whether to pay voluntary Class 3 National Insurance contributions.

Getting credits towards your State Pension
Before you consider paying voluntary Class 3 National Insurance contributions you should consider whether you might be entitled to National Insurance credits instead.

Sometimes you may not pay National Insurance contributions if you:
• are ill
• are unemployed
• do not work or do not work many hours because you're caring for someone and you've claimed a benefit as a parent or carer
• do not earn enough to pay National Insurance contributions

In many cases the government may give you credits towards your State Pension for these periods. National Insurance credits can help maintain your National Insurance contributions record for some social security benefits and help protect your entitlement to the State Pension.

For more information go to www.gov.uk/national-insurance-credits

Deciding to pay
Before you decide to pay voluntary Class 3 National Insurance contributions, you should get information about your State Pension entitlement, including the number of qualifying years you have to date. Go to www.gov.uk/check-state-pension

Voluntary contributions do not always increase your State Pension. To find out if you'll benefit from paying voluntary contributions contact the Future Pension Centre:
• if you live in the UK
  — Telephone: 0800 731 0175
  — Textphone: 0800 731 0176
• if you live outside the UK
  — Telephone: +44 (0)191 218 3600
  — Textphone: +44 (0)191 218 2051

For the Future Pension Centre opening hours, go to www.gov.uk/future-pension-centre

The information will be provided on a Pension Statement and based on the current pension system.

Time limits and higher rates for late payment
You must normally pay voluntary Class 3 National Insurance contributions before the end of the sixth tax year following the tax year you're paying for, for them to count towards State Pension. If you pay more than 2 years after the end of the tax year for which you're paying, you may have to pay at a higher rate.

Due to the changes to the current State Pension for those who retire after 5 April 2016, we've extended the time limits for payment to make sure you have enough time to decide if you would like to pay. For more information, go to www.gov.uk/voluntary-national-insurance-contributions/rates

To allow for possible delays in bank processing (for which HM Revenue and Customs is not responsible), please allow at least 5 bank working days for your payment to reach us. Bank working days are Monday to Friday excluding bank holidays.
Refund of voluntary National Insurance contributions

There is no automatic right to a refund of voluntary Class 3 National Insurance contributions. We can only refund Class 3 National Insurance contributions if:
• you were not entitled to pay them
• they were paid in error

What to do if you want to pay voluntary National Insurance contributions

If you decide you want to pay voluntary National Insurance contributions read the 'How to pay' section. Fill in the application form, including the preferred method of payment declaration. To pay by Direct Debit fill in the 'Instruction to your bank or building society to pay by Direct Debit'.

Keep these notes and return pages 3 and 4 to:
National Insurance Contributions and Employer Office
HM Revenue and Customs
BX9 1AN

You can tell us about any changes to your circumstances, for example name and address, online.
Go to www.gov.uk/national-insurance/change-of-circumstance

How to pay

Direct Debit

We'll collect National Insurance contributions from your bank or building society once a month. It can take at least 21 days to set up a Direct Debit with your bank or building society. We'll write to you to confirm the date of the first payment.

Payments are made monthly in arrears and will cover National Insurance contributions for 4 or 5 weeks, subject to the number of Sundays in the preceding tax month. Depending on the date you've chosen to start paying National Insurance contributions, the first payment could be higher as it may cover more than one month. We'll continue to collect payments by Direct Debit from your account, on or up to 3 working days after the second Friday of each month. Please make sure you have enough funds in your account.

Quarterly bill

If you choose to pay quarterly we'll send you a bill every 13 weeks, in July, October, January and April each year. You can pay your bill at your bank and you'll not be charged for the transaction.

There are special arrangements for people who are abroad, or are going abroad. This is dependent on your circumstances before you leave the UK, the country you're going to and the class of contribution you can pay.

For more information on paying HM Revenue and Customs, go to www.gov.uk/pay-voluntary-class-3-national-insurance

Your rights and obligations

‘Your Charter’ explains what you can expect from us and what we expect from you. For more information, go to www.gov.uk/hmrc/your-charter

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

• This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
• If there are any changes to the amount, date or frequency of your Direct Debit, HM Revenue and Customs will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request HM Revenue and Customs to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
• If an error is made in the payment of your Direct Debit, by HM Revenue and Customs or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  – If you receive a refund you are not entitled to, you must pay it back when HM Revenue and Customs asks you to.
• You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.
Please use capital letters and write clearly using a black ballpoint pen.

**Instruction to your bank or building society to pay by Direct Debit** - at ‘Reference’, please enter your National Insurance number.

Send us pages 3 and 4. Keep the notes on pages 1 and 2. When we receive your reply we’ll update your National Insurance account.

**Your details**

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**Telephone numbers**

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**Marital or civil partnership status**

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**From what date do you wish to start paying voluntary National Insurance contributions?**

See ‘How to pay’ on page 2 for more information about payments.

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**Instruction to your bank or building society to pay by Direct Debit**

Please fill in this form in capital letters using a black ballpoint pen and send it to National Insurance Contributions and Employer Office, HM Revenue and Customs, BX9 1AN.

**Service user number**

9 9 1 1 3 3

**Reference**

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**Instruction to your bank or building society**

Please pay HM Revenue and Customs Direct Debits from the account detailed in this instruction, subject to the safeguards assured by ‘The Direct Debit Guarantee’. I understand that this instruction may remain with HM Revenue and Customs and, if so, details will be passed electronically to my bank/building society.

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**Signature**

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**Date DD MM YYYY**

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Banks and building societies may not accept Direct Debit instructions for some types of account.
Tell us about the work you do or have done before the date you wish to start paying voluntary National Insurance contributions. Please tick the appropriate box(es).

Employed from DD MM YYYY to DD MM YYYY

Self-employed from DD MM YYYY to DD MM YYYY

Unemployed from DD MM YYYY to DD MM YYYY

Non-employed from DD MM YYYY to DD MM YYYY

How to pay
I wish to pay by Direct Debit  
I wish to pay by quarterly bill Go to Declaration

Please fill in the Direct Debit instruction on page 3. Banks and building societies may not accept Direct Debit instructions for some types of account.

Declaration
This is my application to pay voluntary National Insurance contributions. I would like to pay by the method selected above. I have read and understand the following:

• voluntary National Insurance contributions count towards State Pension
• I am under no legal obligation to make voluntary National Insurance contributions
• if I pay less than 52 weeks of voluntary contributions in any one tax year, you may automatically stop sending me quarterly bills
• if I do not pay 2 quarterly bills in succession you may automatically stop sending me quarterly bills

Tick this box if you receive or have received Child Benefit, otherwise leave blank.

Signature(s)

Date DD MM YYYY