

# List of funeral directors in Estonia

Prepared by British Embassy Tallinn

[www.gov.uk](http://www.gov.uk)

The following list of funeral directors has been prepared by the British Embassy Tallinn for the convenience of British Nationals who may require this service and assistance in **Estonia**. It is provided on the understanding that we (the British Embassy) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

Updated: July 2018

## List of funeral directors in Estonia

This list is in alphabetical order.

### **Tallinn Crematorium (Tallinna Krematooriumi AS)**

Pärnamäe tee 36, 11914 Tallinn

Information and transportation of the deceased (24h): +372 623 8808

Fax: +372 623 8804

E-mail: [tallinn@krematoorium.ee](mailto:tallinn@krematoorium.ee)

<http://www.krematoorium.ee/tallinn>

### **Tartu Crematorium (Tartu Krematooriumi AS)**

Jaama tn. 122, 50605 Tartu

Information and transportation of the deceased (24h): +372) 5860 6000

Phone: +372 748 7108 (24h)

Fax: +372 748 7104

[tartu@krematoorium.ee](mailto:tartu@krematoorium.ee)

<http://www.krematoorium.ee/tartu>

#### **This company has told us the following things:**

- they specialize in all services related to funerals/transport/cremation/repatriation
- they have English speaking staff in both locations, staff also speak Estonian, Russian, Finnish
- they have no experience of representing British nationals, but have experience with other foreign nationals
- they provide services for the whole country
- they are affiliated to FIAT-IFTA (International Federation of Thanatologists Associations)

**Tallinn Funeral Centre**

Pärnu mnt 67a, Tallinn

Phone: + 372 646 1114

Transportation of the deceased 24h: +372 553 3959

E-mail: [info@matusekeskus.eu](mailto:info@matusekeskus.eu)

<https://www.matusekeskus.eu/>

**This company has told us the following things:**

- they specialize in all services related to funerals/transport/cremation/repatriation/
- they have English speaking staff, staff also speak Estonian and Russian
- they have experience of representing British nationals
- they provide services for Tallinn and Harjumaa

**Tallinn Funeral Directors (Tallinna Matuse Büroo)**

Paldiski mnt 68C, 10617 Tallinn

Phone: +372 650 7372

Fax: +372 650 7382

**Office at Liiva cemetery**

Kalmistu tee 15A, 11216, Tallinn

Phone: +372 672 2595

Fax: +372 672 2594

Transportation of the deceased (24h): +372 517 2599

Information on funerals: +372 506 9644

E-mail: [info@matus.ee](mailto:info@matus.ee)

[www.matus.ee](http://www.matus.ee)

**This company has told us the following things:**

- they specialize in all services related to funerals/transport /all necessary mortuary services/repatriation to UK
- they have English speaking staff, staff also speak Estonian and Russian and Finnish
- they have experience of representing British nationals
- they provide services for the whole country

## Feedback Form for Customers

If you do decide to use any of the funeral directors on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the Embassy by post to **British Embassy Tallinn, Wismari 6, Tallinn 10136, Estonia** or by email to [tallinconsular.enquiries@fco.gov.uk](mailto:tallinconsular.enquiries@fco.gov.uk). Thank you for your help.

1. Name of firm: \_\_\_\_\_ Name of funeral director: \_\_\_\_\_

2. Date of contact: \_\_\_\_\_

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

Please circle the appropriate boxes below:

**(a) If the service provided English speaking services, how would you rate the standard of English?**

Excellent      Good      Average      Poor      Very Poor

**(b) How would you rate the professionalism of the staff?**

Excellent      Good      Average      Poor      Very Poor

**(c) How would you rate the overall service received?**

Excellent      Good      Average      Poor      Very Poor

3. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:	Tel. No.:
Email:	Date: