



Department for
Business, Energy
& Industrial Strategy

Office for Product
Safety & Standards

Enforcement action taken in the period:
1 October 2017 to 31 March 2018

The Office for Product Safety and Standards was created in January 2018 by the Department for Business, Energy and Industrial Strategy, to enhance protections for consumers and the environment and drive increased productivity, growth and business confidence.

The Office takes forward the work of the previous Regulatory Delivery directorate, including its enforcement responsibilities. The enforcement actions listed below were taken by Regulatory Delivery in 2017 and the Office in 2018.

October 2017

Company:

Angora 2011 Limited trading as Lombok

Action taken:

Prosecution

Product:

An artisan sideboard

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

The company failed to exercise the required due diligence when placing an artisan sideboard on the market, imported on 1 June 2016 from India.

A previous breach of the Regulations identified led to a Notice of Remedial Actions being served on Lombok on 28 April 2015; this was followed by a warning letter dated 7 October 2015 when Lombok failed to comply with the notice. On 20 October 2016 officers visited Lombok's showroom and found that the required due diligence checks had not been made.

Angora 2011 Limited were fined £5,000, plus a victim surcharge of £170 and prosecution costs of £2,951.

Company:

Murdock Hardwood Industries Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of Sapelli timber

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Murdock Hardwood Industries Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Murdock Hardwood Industries Limited that it is now meeting the obligations of an operator.

November 2017

Company:

Turgon Limited

Action taken:

Notice of Remedial Actions, issued on 13th November 2017 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of engineered hardwood flooring product

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Turgon Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Turgon Limited that it is now meeting the obligations of an operator.

Company:

Browns Carpentry Limited

Action taken:

Notice of Remedial Actions, issued on 9th November 2017 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of engineered hardwood flooring product

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Browns Carpentry Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Browns Carpentry Limited that it is now meeting the obligations of an operator.

Company:

Global Chair Components Limited

Action taken:

Notice of Remedial Actions, issued on 9th November 2017 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of mixed wooden furniture

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Global Chair Components Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Global Chair Components Limited that it is now meeting the obligations of an operator.

Company:

Nathan Furniture Limited

Action taken:

Notice of Remedial Actions, issued on 9th November 2017 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of mixed wooden furniture

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Nathan Furniture Limited failed to implement measures to ensure the timber used had been legally harvested.

Company:

Specialised Panel Products Limited

Action taken:

Notice of Remedial Actions, issued on 13th November 2017 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A bespoke wooden panel product

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Specialised Panel Products Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Specialised Panel Products Limited that it is now meeting the obligations of an operator.

Company:

Boss Lumber UK Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of Iroko timber

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Boss Lumber UK Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Boss Lumber UK Limited that it is now meeting the obligations of an operator.

Company:

Premier Forest Products Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Framire square edged timber

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Premier Forest Products Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Premier Forest Products Limited that it is now meeting the obligations of an operator.

Company:

NHG Timber Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Sawn timber from Democratic Republic of Congo & teak decking originating from Myanmar

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

NHG Timber Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from NHG Timber Limited that it is now meeting the obligations of an operator.

December 2017

Company:

Whitmore's Timber Company Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

A shipment of Iroko timber

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Whitmore's Timber Co. Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Whitmore's Timber Co. Limited that it is now meeting the obligations of an operator.

February 2018

Company:

Hardwood Dimensions (Holdings) Limited (HDHL)

Action taken:

Prosecution

Product:

A quantity of Ayous timber

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

The company failed to exercise the required due diligence when placing Ayous timber on the market, imported between 8th January 2017 and 23rd March 2017 from Cameroon.

A previous breach of the Regulations identified led to a Notice of Remedial Actions being served on HDHL on 25th November 2015; HDHL failed to comply with the notice.

On 22nd March 2017 officers visited HDHL's premises and found that the required due diligence checks had not been made.

HDHL were fined £4000, plus a victim surcharge of £170 and prosecution costs of £3273.

March 2018

Company:

B & M Retail Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Six drawer storage unit

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

B & M Retail Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from B & M Retail Limited that it is now meeting the obligations of an operator.

Company:

The Hypermarket Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Wallpaper decoration stickers

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

The Hypermarket Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from The Hypermarket Limited that it is now meeting the obligations of an operator.

Company:

Harrods Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Gold star gift boxes

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Harrods Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Harrods Limited that it is now meeting the obligations of an operator.

Company:

Heaven Scent Incense Limited

Action taken:

Notice of Remedial Actions, issued under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Gift boxes

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Heaven Scent Incense Limited failed to implement measures to ensure the timber used had been legally harvested.

The Office for Product Safety and Standards subsequently received written confirmation from Heaven Scent Incense Limited that it is now meeting the obligations of an operator.