

Swan washing machines

Model Number(s):	SW1010 and SW1020
Recall date(s):	05/06/2018
Description:	<p>Very is recalling two models of Swan washing machines.</p> <p>The recall affects the following item numbers:</p> <p>SW1010W; SW1010Wa; SW1010B; SW1010Ba; SW1020W; SW1020Wa; SW1020B; SW1020Ba.</p>
Risk:	<p>A small number of these washing machines have failed in use due to a fault with the internal control unit.</p> <p>This can lead to overheating during use and in some cases there is a small risk of a fire developing.</p>
What to do:	<p>To confirm whether you have an affected model, check the model number displayed on the front of the machine on the rating label, against the affected model numbers listed above.</p> <p>If you believe you have an affected machine, stop using the machine and disconnect or switch it off at the wall socket.</p> <p>Please contact 0800 Repair on the free phone helpline number 0800 888 6124 (Monday to Friday 9am to 8pm and Saturday 10am to 4pm) or email productmodifications@0800repair.com.</p> <p>If you have one of the affected washing machines, Very will arrange for a free replacement of the control unit by their repair partner 0800 Repair.</p> <p>The appointment will last approximately 30 to 45 minutes, is free of charge, and will take place at a time that is convenient to you.</p>