

EM General Provisions for Train Service Requirement 1&2

1. Introduction

- 1.1 This attachment describes the East Midlands Franchise Train Service Requirement (TSR).
- 1.2 The TSR consists of the following components:
 1. TSR0 – applicable from the Start Date;
 2. TSR1 – applicable from December 2020; and
 3. TSR2 – applicable from December 2021.
- 1.3 Any references to December refers to the December Timetable Change Date.
- 1.4 The general provisions for TSR0 are described in EM General Provisions for Train Service Requirement 0.
- 1.5 The general provisions described in this document relate to TSR1 and TSR2. These consist of TSR tables which detail the minimum requirements for train services (the number of calls at each station) as well as the first and last train times.
- 1.6 The TSR includes Minimum Capacity Requirements for Peak Passenger Services arriving at London St Pancras, Lincoln, and Nottingham in the Morning Peak, and departing London St Pancras, Lincoln, and Nottingham in the Evening Peak.

2. Days and Times of Day

- 2.1 References to a day mean the period commencing at 02:00 on one day and ending at 01:59 on the following day and references to particular days of the week shall be construed accordingly.
- 2.2 All references to time are to the twenty-four hour clock.
- 2.3 Any reference to SX refers to Monday to Fridays only, to SO refers to Saturdays only and to SuO refers to Sundays only.

3. Minimum Service Requirement

- 3.1 Each TSR table sets out the Minimum Service Requirement at each station.
- 3.2 Only Passenger Services operated by the East Midlands franchisee may be counted to meet the Minimum Service Requirements. Services operated by other Train Operating Companies or unadvertised staff-only calls cannot count towards meeting any of the requirements of the TSR.
- 3.3 Except where expressly indicated to the contrary, and subject to compliance with other provisions of the ITT, nothing in this TSR shall prevent services from calling

at any station(s) which are not specified in the TSR.

- 3.4 Except where expressly indicated to the contrary, references to “Summer” shall mean that period in any year from the third Saturday in May until the second Saturday in September and “Winter” is defined as any period other than “Summer, except where Network Rail’s timetable production schedule determines otherwise.

4. First and Last Services

- 4.1 Each TSR table specifies the time of the First and Last Service.
- 4.2 The First Service time is the latest permissible time at which the First Service of the Day may be operated and the Last Service is the earliest permissible time at which the Last Service of the Day may be operated, between designated stations.

5. Minimum Capacity Requirements

- 5.1 The Minimum Capacity Requirements for TSR1 and TSR 2 are set out in the TSR Capacity Tables.
- 5.2 The Minimum Capacity Requirement for London St Pancras is defined as the total number of seats arriving in the Morning Peak and departing in the Evening Peak.
- 5.3 The Minimum Capacity Requirement for Lincoln and Nottingham is defined as the total capacity arriving in the Morning Peak and departing in the Evening Peak.

6 Connections

- 6.1 Except where expressly indicated to the contrary, a service which is required to be included in the Timetable shall be provided so as to enable travel between the stations specified without passengers being required to change train. Where a service may be provided by a Connection or where a Connection is required to be provided between two services, the two relevant services must be provided without a further change of train being required.
- 6.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchisee, the Franchisee shall ensure that the interval or waiting period between the two relevant services is of a sufficient duration to allow passengers a reasonable period of time to transfer between such services. For certain locations guidance on these times can be found in the Network Rail Timetable Planning Rules or in the station index of the National Rail timetable.

7. Compliance

- 7.1 A compliant timetable will be one that provides the minimum number of services at each station, the First Service arrives at the specified node point no later than the specified First Service time, and the Last Service departs from the specified node point no earlier than the Last Service time.

7.2 A compliant timetable will be one that provides enough capacity to meet the Minimum Capacity Requirements.

8. References to Station Groups: London

8.1 All references to London, London St. Pancras, London St Pancras, London (St. Pancras), London (St Pancras), St. Pancras International or St Pancras International shall mean London St Pancras.

9. Bank Holidays

9.1 The level of service required to be included in the Timetable for the following days shall, except to the extent the Secretary of State otherwise agrees, be as follows:

Date	Requirement
Christmas Eve (24 December)	A reduced or altered service may be operated after 1300 with a shutdown after 2200
Christmas Day (25 December)	No services are required to be operated
Boxing Day (26 December)	No services are required to be operated
Weekdays between Christmas and New Year	Weekday service to operate
Saturdays and Bank Holidays between Christmas and New Year	Saturday service to operate
New Year's Day	Saturday service to operate
Other Bank Holidays	Saturday service to operate