



Foreign &
Commonwealth
Office

List of medical facilities/practitioners in Kenya

Prepared by British High Commission Nairobi

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission Nairobi for the convenience of British Nationals who may require these services and assistance in **Kenya**. It is provided on the understanding that we (the British High Commission) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are **not recommendations and should not be treated as such**.

List of medical facilities/practitioners in Kenya

Updated: April 2018

This list is in alphabetical order

AGA Khan University Hospitals

3rd Parklands Avenue

PO Box 30270-00100

Nairobi, Kenya

Email: akuh.nairobi@aku.edu

Web: www.hospitals.aku.edu/nairobi , www.agakhanhospitals.org

This company has told us the following things:

- They have English speaking staff
- It's a private facility
- Registered by the Medical Practitioners and Dentists Board
- They have experience of representing British nationals
- Accepts major insurance covers (please call to clarify if what you have is accepted)
- Accepts major credit cards, major foreign currencies (call to clarify)
- **Medical and Diagnostic centres located throughout Kenya and hospitals in Kisumu and Mombasa**

Services/specialist areas include:

- 24 hour Accident and Emergency Unit
- Have paediatric unit
- Radiology
- Dental facilities
- Surgical Unit
- Family Medicine Centre
- ICU, HDU, General and Surgical Wards
- 24 hour Pharmacy
- Women's Services (Obstetrics and Gynaecology)
- Physiotherapy and Rehabilitation services

Diani Beach Hospital

Diani Complex, Plot 1

Diani Beach

PO Box 5074

Diani

Kwale 80401

Tel: +254 700999999, +254 722569261, +254 735223223

Email: info@dbh.co.ke , reception@dbh.co.ke

Web: www.dianibeachhospital.com or www.dianihospital.com

This company has told us the following things:

- They have English speaking staff. They also have staff who speak Italian, German, French, Spanish and Swahili
- It's a private facility
- They are registered with the Kenya Medical Practitioners and Dentists Board. Also licensed by Pharmacy, Laboratory and Radiology Boards. All doctors and nurses are qualified, appropriate board certified and registered to practice at the hospital.
- They have experience of representing British nationals
- You will need to pay for treatment. The hospital accepts most international health/travel insurances.
- The hospital is based on the South Coast of Mombasa and covers Kwale County

Services/specialist areas include:

- 24 hour emergency care
- 24 hour pharmacy
- 24 hour laboratory services
- 24 hour imaging facilities
- High Dependency Unit
- Dental Department
- Physiotherapy department
- 56 bed capacity
- Cardiac Care ambulance for road evacuations where necessary
- Dialysis department
- Routine and emergency surgery
- Maternity centre
- Consultants on call include Obstetrician/Gynaecologist, Pediatrician, Orthopedician, General surgeon and ENT

Gertrude's Children's Hospital

Muthaiga Rd

PO Box 42325 – 0100

Nairobi

Tel: +254 722898948 / 0733 639444

Web: www.gerties.org

This company has told us the following things:

- They have English speaking staff. Other languages including French are also spoken
- It's a private facility
- They are registered with Nairobi County, Kenya Medical Practitioners and Dentists board, National Nursing Council of Kenya, Kenya Pharmacy and Poisons board, Kenya Medical and Laboratory board
- They have experience of representing British nationals
- You will need to pay for treatment. Most insurance policies are accepted
- Repayment plans are available
- Services are provided in Nairobi county, Kajiado county, Kiambu county and Mombasa county

Services/specialist areas include:

- Accident and emergency services
- Outpatient services.
- Laboratory, pharmacy and radiology services
- Well baby immunization and travel vaccinations
- Chronic care: asthma, diabetes and haematology
- Wide range of paediatric clinics

The Mombasa Hospital

PO Box 90294

Mombasa 80100

Off Mama Ngina Drive

Tel: +254 733333655, +254 72203755

Website: www.mombasahospital.com email: info@mombasahospital.com

This company has told us the following things:

- They have English speaking staff. Other languages spoken, including German and Hindi
- It's a private facility
- Registered with range of local regulatory authorities
- They have experience of representing British nationals
- You will need to pay for treatment. Most health/travel insurances are accepted
- Provides services in Mombasa county

Services/specialist areas include:

- Accident/Emergency Department
- ICU, HDU care
- General and laporoscopic surgery
- Paediatric, maternity, obstetric, gynaecology
- Laboratory, radiology, mammography
- Dialysis
- Physiotherapy
- Chemotherapy
- Cardiology
- Nephrology
- Gastroenterology
- Wide range of specialist clinics and hospital based private consultants

MP Shah Hospital

Shivachi Rd, Parklands

PO Box 14497

00800- Nairobi

This company has told us the following things:

- They have/don't have English speaking staff. Some staff speak basic French, Somali, Gujarati, Hindi and Urdu
- It's a private facility
- They are affiliated to various regulatory bodies including the Pharmacy and Poisons Board and Medical practitioners and dentists board
- They have experience of representing British nationals
- You will need to pay for treatment. Many health and travel insurance policies are accepted. Credit periods maybe available on signing relevant contracts and MOUs.
- Services are provided in Nairobi

Services and specialist areas include:

- Accident and Emergency services
- 24 hour laboratory, radiology and pharmacy
- Cardiac unit
- ICU and HDU units
- Surgery
- Chemotherapy
- Cathlab
- Renal
- Dental, ENT
- Physiotherapy
- Paediatric
- Vaccination centre, including travel vaccines
- Diet, nutrition
- Psychosocial support
- Ambulance and patient transfers

The Nairobi Hospital
Argwings Kodhek Road
PO Box 30026
00100, Nairobi
Tel: +254 70308200
Email: hosp@nbihosp.org
Website: www.nairobihospital.org

This company has told us the following things:

- They have English speaking staff
- It's a private facility
- Registered by the Medical Practitioners and Dentists Board
- They have experience of representing British nationals
- Accepts major insurance covers (please call to clarify if what you have is accepted)
- Accepts major credit cards, major foreign currencies (call to clarify)

Services/Specialist areas include:

- 24 hour Accident and Emergency Unit
- In-patient and Out-patient facilities
- Paediatric unit
- Laboratory
- Radiology
- Dental facilities
- Surgical Unit
- Family Medicine Centre
- ICU, HDU, General and Surgical Wards
- 24 hour Pharmacy
- Medical and Diagnostic centres located in parts of Nairobi
- Women's Services (Obstetrics and Gynaecology)
- Physiotherapy and Rehabilitation services
- Have a mortuary facility

The Nairobi Women's Hospital
Hurlingham Medicare Plaza,
Argwings Kodhek Road,
PO Box 10552 – 00100, Nairobi
Tel: 0722760146, 0707675648
Email: info@nwch.co.ke
Website: www.nwch.co.ke

This company has told us the following things:

- they have English speaking staff
- it's a private facility

Services/specialist areas include:

- Accident and Emergency Unit
- Laboratory facility
- Imaging Centre
- Ultrasound Unit
- ECG Unit
- Pharmacy
- Ambulance Services
- Dental Clinic
- Obstetrics and Gynaecology Clinic
- Outpatient Clinic
- Surgical Outpatient clinic
- Well Baby clinic
- The Breast clinic
- Wellness clinic
- Antenatal Clinic
- Ophthalmology clinic
- ENT Clinic
- Dermatology clinic

Premier Hospital

Links Rd, Nyali

Mombasa

PO Box 34526

80118- Mombasa

Tel: +254 717999000

Email: info@premierhospital.org Website: www.premierhospital.org

This company has told us the following things:

- They have English speaking staff
- It's a private facility
- They are affiliated to Kenya Medical Practitioners and Dentists Board
- They have experience of representing British nationals
- You will need to pay for treatment
- Services are provided in Mombasa county

Services/specialist areas include:

- Accident and Emergency
- ICU, HDU facilities available
- Operating theatres
- Endoscopy, colonoscopy
- Maternity
- Dialysis
- Chemotherapy
- Radiology, laboratory, pharmacy
- Day care surgery
- Cardiac
- Renal
- Oncology
- Obstetrics/gynaecology
- Paediatrics
- General physician
- Orthopaedics

Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the British High Commission by email to consular.enquiries@fco.gov.uk . Thank you for your help.

1. Name of firm: _____ Name of medical practitioner: _____

2. Date of contact: _____

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?

Excellent Good Average Poor Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box