



Ministry of Housing,  
Communities &  
Local Government

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To: Customers of Manse Masterdor Ltd. Door models SG03, SG07, SG08, SG11, SG15, and SG34

**Action required to review building risk assessments and provide information to the  
National Fire Chiefs Council**

We understand from records secured by the Metropolitan Police as part of their investigation into the fire at Grenfell Tower that your organisation purchased flat entrance composite FD30 doors from Manse Masterdor. I would be grateful if you can ensure the action set out in this letter is taken by your organisation or is shared with the owners of the buildings that you may have installed the doors in or sold the doors to.

Following an investigation into the performance of these doors the independent Expert Panel on Building Safety<sup>1</sup> has concluded there is a performance issue with these Manse Masterdor fire doors, which do not consistently meet the 30 minute fire resistance standard. Nevertheless, the National Fire Chiefs Council has advised the Expert Panel the risk to public safety remains low. They point out that fire protection in a building is a layered approach using a range of measures so a failure of one protection measure – such as fire doors – should not significantly change the overall safety of residents.

On the advice of the Expert Panel on Building Safety, we are now asking owners of buildings with Manse Masterdor composite front entrance 30 minute fire doors to review their buildings' fire risk assessments.

The National Fire Chiefs Council has asked that the responsible person provide details of the buildings where the Manse Masterdor doors have been installed. This should be done by completing the template via this link [www.nationalfirechiefs.org.uk/Manse-Masterdor-Fire-Door-data-collection](http://www.nationalfirechiefs.org.uk/Manse-Masterdor-Fire-Door-data-collection). This assessment should also consider how quickly these doors should be replaced.

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<sup>1</sup> The government appointed an expert panel to provide advice to the Secretary of State for Communities and Local Government, on immediate building safety measures following the Grenfell Tower fire.

The completed template – data from which will be shared with MHCLG - should be sent to [nfccwmfshighrisecoordinationgroup@wmfs.net](mailto:nfccwmfshighrisecoordinationgroup@wmfs.net)

An advice note from the Expert Panel in relation to inspecting and replacing front entrance fire doors can be accessed using the following link [www.gov.uk/government/publications/advice-for-building-owners-on-assurance-and-replacing-of-flat-entrance-fire-doors](http://www.gov.uk/government/publications/advice-for-building-owners-on-assurance-and-replacing-of-flat-entrance-fire-doors)

Further details can be found in the department's press release, which can be accessed using the following link [www.gov.uk/government/news/update-on-fire-doors-investigation-risk-to-public-safety-remains-low](http://www.gov.uk/government/news/update-on-fire-doors-investigation-risk-to-public-safety-remains-low)

If you have any queries please email [FireDoorTeam@communities.gsi.gov.uk](mailto:FireDoorTeam@communities.gsi.gov.uk)

Yours faithfully



**Chandru Dissanayake**