



CHARITY COMMISSION  
FOR ENGLAND AND WALES

## The roles of other agencies

The Department for Education is responsible for government policy and legislation on child safeguarding and protection in England. More information is available on the [Department of Education website](#) and specifically in the [Department's Statutory Guidance on Interagency Working to Safeguard and Promote the Welfare of Children](#).

The Department of Health and Social Care is responsible for government policy and legislation on safeguarding adults at risk in England. There is more information on the [Department of Health and Social Care website](#) and in particular in its publication issued under the Care Act 2014 '[Care and Support Statutory Guidance](#)' for adults.

In Wales, the Welsh Government is responsible for safeguarding children and adults at risk. There is more information on the [Welsh Government website](#), and in particular: the [All Wales-Child-Protection-Procedures-2008](#); [Keeping Learners Safe 2015](#); and [Codes of practice and statutory guidance under section 145 of the Social Services and Well-being \(Wales\) Act 2014](#).

The Disclosure and Barring Service provides information on criminal records and barring decisions. It helps employers make safer recruitment decisions and prevent unsuitable people from working with adults at risk and children. Its [website](#) provides information on how and when to check a person's criminal record. This also provides [information](#) on where a charity has a statutory duty to refer an individual to the DBS.

Local Authority Social Services have a statutory duty to safeguard and promote the welfare of children and adults at risk. Local Authorities have a designated officer (designated senior manager in Wales) responsible for the management of allegations against people who work with children.

The [Care Quality Commission](#) monitors, inspects and regulates health and social care services provided by hospitals, care homes, doctors and dentists in England.

The [Care and Social Services Inspectorate in Wales](#) regulates and inspects adult care, childcare and social services for people in Wales.

The Police investigate allegations of criminal abuse against children and adults. Under the Children Act 1989, the police, working with other agencies (such as the Local Authority children's social care services, health and education services), are responsible for making enquiries to safeguard the welfare of any child within their area who is suffering (or likely to suffer) significant harm. The police also have a duty to refer to the Local Authority those children 'in need' whom they come into contact with in the course of their work.

Local Children/ Adult Safeguarding Boards lead and co-ordinate the effectiveness of the safeguarding work of their multi-agency members and partner agencies to protect children

and adults at risk. In England these are set up under the Children Act 2004 and the Care Act 2014; and in Wales under the Social Services and Well-being (Wales) Act 2014. The Local Government Ombudsman is the final stage for complaints about councils, all adult social care providers (including care homes and home care agencies) and some other organisations providing local public services.

