



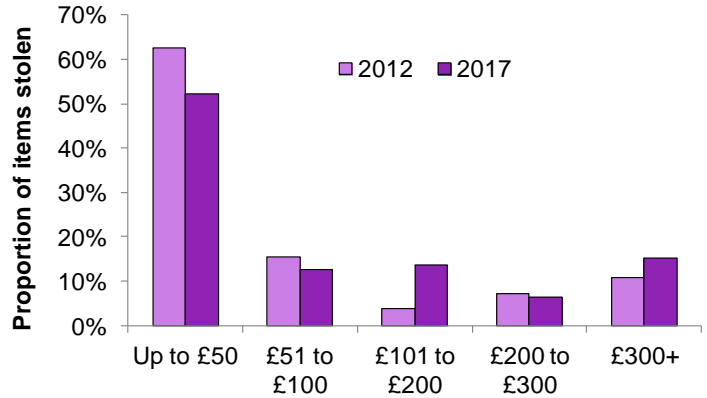
# 2017 Commercial Victimization Survey

## Wholesale and retail Sector

### Key findings:

- There were 8.1 million incidents of crime in this sector in 2017, a non-statistically significant increase compared with earlier years (7.7m in 2012 and 5.2 m in 2016).
- There has been a statistically significant fall in the proportion of businesses that experience crime, from 53% of premises in 2012 to 44% in 2017.
- Shoplifting remains as the most common crime type to affect the sector, accounting for 63% of all crimes, although a smaller proportion compared with 2015 (72%).
- The average cost of shoplifting per victim is higher than it was in 2012 and now at £500 (compared with £237 in 2012).
- Food and grocery items stolen in shoplifting incidents were typically low value items, such as milk or bread with 53% of premises reporting this was generally the case in all shoplifting incidents.
- Around a quarter (26%) of premises said that they were more likely to report shoplifting to the police compared with 12 months ago.

Value of items stolen in most recent incident of theft, 2012 and 2017 CVS



A smaller proportion of shoplifting incidents (52%) in 2017 involved items worth £50 and under compared with 2012 (62%).

Typical value of food and grocery items stolen in shoplifting incidents reported by victims, wholesale and retail sector, 2017 CVS

	All shoplifting incidents (%)	Most recent shoplifting incident (%)
Low value	53	62
High value	42	34
Both	5	3
<i>Unweighted base</i>	135	96

Estimates are based on CVS responses from 1,046 premises.

Crime type	Number of crimes (000s)	Number of crimes per 1,000 premises	Number of victims (000s of premises)	Proportion of premises that experienced a crime	Average number of crimes experienced by each victim
All burglary (inc. attempts)	116	326 ↓	44	12 ↑	3 ↓
Vandalism	103	288 ↓	34	9* ↓	3 ↓
All vehicle-related theft	19	52 ↓	9	2* ↓	-
All robbery (inc. attempts)	297	835 ↑	18	5* ↑	16
Assaults and threats	510	1,433 ↑	36	10 ↓	14 ↑
All theft	6,516	18,299 ↑	98	27* ↓	67 ↑
All fraud	524	1,472 ↑	42	12 ↓	13 ↑
<b>ALL CVS CRIME</b>	<b>8,085</b>	<b>22,706 ↑</b>	<b>157</b>	<b>44* ↓</b>	<b>52 ↑</b>

Estimates are based on CVS responses from 1,046 premises.

Table notes: An upward arrow (↑) indicates an increase compared with 2012, a downward arrow (↓) indicates a decrease compared with 2012. Statistically significant changes are denoted with an asterisk (\*). A hyphen (-) indicates that a figure is not shown because its unweighted base is fewer than 50 respondents.