List of Medical Facilities/ Practitioners in Laos

Prepared by British Embassy Vientiane

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British Embassy Vientiane for the convenience of British Nationals who may require these services and assistance in Laos. It is provided on the understanding that we (the British Embassy) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of Medical Facilities/ Practitioners in Laos
Updated: February 2018

This list is in alphabetical order.

Please see below details for medical evacuation options from Laos and hospital in Thailand.

<table>
<thead>
<tr>
<th>Vientiane</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alliance International Medical Centre</strong></td>
</tr>
<tr>
<td>Honda Complex, Souphanuvong Road, Ban Wattayathong, Sikhottabong district, Vientiane Capital, Lao P.D.R.</td>
</tr>
<tr>
<td>Tel: + 856 (0)21513095</td>
</tr>
<tr>
<td>Emergency Tel: + 856 (0)205529711/ +856 (0)2054613492</td>
</tr>
<tr>
<td>Fax: + 856 (0)21513096</td>
</tr>
<tr>
<td>Email: <a href="mailto:info@aimclao.com">info@aimclao.com</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.aimclao.com">www.aimclao.com</a></td>
</tr>
</tbody>
</table>

This hospital has told us the following things:

- they have English speaking staff
- it's a private facility
- specialisations are in internal medicine, paediatrics, dermatology, OBGYN and infertility, ENT, radiology, x-ray, echo ultrasound, ECG and EKG, mammogram, laboratory pharmacy facilities and GP.
- they have experience treating British nationals
- you will need to pay for treatment
- their opening hours are Monday to Friday 0800 to 2000 and Saturday 0800 to 1700 but they operate a 24 hours emergency response including ambulance facilities

<table>
<thead>
<tr>
<th>Australian Embassy Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Km 4, Thadeu Road, Ban Watnak, P.O. Box 292, Vientiane, Lao P.D.R,</td>
</tr>
<tr>
<td>Tel: +856 (0)21353840</td>
</tr>
<tr>
<td>Website: <a href="http://www.laos.embassy.gov.au/vtan/AEV001003.html">www.laos.embassy.gov.au/vtan/AEV001003.html</a></td>
</tr>
</tbody>
</table>
This clinic has told us the following things:

- they have English speaking staff
- it’s a private facility
- they have experience treating British nationals
- you will need to pay for treatment
- their opening hours are Monday to Friday 0830 to 1230 and 1330 to 17.00

Centre Medical de L’Ambassade de France (CMAF) (supported by the French Embassy)

Kouvieng Road, Ban Simuang, Vientiane, Laos, PO Box. 7168
Tel: +856 (0)21214150/ +856 (0)21215713
Emergency Tel (24 hrs): +856 (0)2056554794
Email: cmaflao@gmail.com
Website: www.ambafrance-laos.org/Centre-medical-francais-Simuangg

This clinic has told us the following things:

- they have English speaking staff
- it’s a private facility
- specialisations are as a primary care centre with orthopaedic, dermatology, general paediatric and gynaecology, cardiology, echography, dentistry, physiotherapy, psychotherapy, speech therapy, house nursing care.
- they have experience treating British nationals
- you will need to pay for treatment unless an insurance company can issue a letter of guarantee prior to consultation
- they speak English, French, Dutch, German, Russian, Japanese, Lao, Thai
- their opening hours are Monday, Tuesday, Thursday and Friday 08:30 to 19:00, Wednesday 08:30 to 17:00, Saturday 09:00 to 12:00 and 1:30-5:00, and Sunday 09:00-12:00 and 1:30 -5:00.
- they do not have ambulance facilities therefore can only treat patients in Vientiane.

Lao-Asean Hospital

Khamphengmeuang Rd, Ban Donkoi, Sisattanak District, P.O.Box: 6088, Vientiane, Lao PDR
Tel: +856 (0)213303745
Fax: +856 (0)21330376
Email: contact@lms.la
This hospital has told us the following things:

- they have English, French, Thai, Vietnam, Russian speaking staff
- it's a private facility
- specialisations are in gynaecology, trauma, endocrinology, obstetrics, neonatal care and many others.
- they have experience treating British nationals
- you will need to pay for treatment
- they have ground ambulance service and can send their ambulance to different provinces and arrange medical evacuation. They also have arrangements to refer patients to Thai hospitals.

**Mahosot Hospital - International Clinic**

Quai Fa Ngum, Ban KaoNyot, Sisattanak District, Vientiane, Lao PDR.
Tel: +856 (0)21214018/ +856 (0)21214022

**Mahosot Hospital**

Quai Fa Ngum, Ban KaoNyot, Sisattanak District, Vientiane, Lao PDR
Tel: +856 (0)21214018/ +856 (0)21214024/ Mental Health: +856 (0)205568466

This hospital has told us the following things:

- they have English speaking staff
- it's a public facility
- Specialisation are in internal medicine, paediatrics, OBGYN and infertility, ophthalmology, x-ray, echo ultrasound, ECG, and EKG, mammogram, laboratory facilities and mental health
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 04:00 but they operate a 24 hours emergency response including ambulance facilities

**Mittaphab (Friendship) Hospital**

Phontong Road, Ban Phonsavang, Vientiane, Laos
Tel. +856 (0)21710005/ +856 (0)21710006
Email: amfatov@laotel.com
This hospital has told us the following things:

- they have English speaking staff
- it’s a public facility
- Specialisation are in haemodialysis, orthopaedic surgery, rehabilitation and traditional medicine department, ear nose throat department, gynaecologic hysteroscopy and laparoscopy, paediatric ward, MCH ward, hemato-oncology, examination room and treatment room, X-ray, ECG, intensive care unit, haematology, cardiovascular.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 04:00 but they operate a 24 hours emergency response including ambulance facilities

Psy-Med Treatment Centre

Phontong Savath #466, Chanthaboury District, Vientiane, Lao PDR
Tel: +856 (0)2059536080/+856 (0)21418028
Email: mthikeo@yahoo.com

This clinic have told us the following things:

- it’s a private facility
- they specialise in mental health
- it is an outpatient facility only

Setthathirath Hospital – International Clinic

Thadeua Road, Ban Thaphalsay, Sisattanak District, Vientiane Lao PDR
Tel: +856 (0)21312612/+856 (0)21312350

This hospital has told us the following things:

- they have English speaking staff
- it’s a public facility
- Specialisation are in orthopaedic surgery, rehabilitation and traditional medicine department, ear nose and throat department, gynaecologic hysteroscopy and laparoscopy, paediatric ward, MCH ward, hemato-oncology, examination room and treatment room, X-ray, ECG, intensive care unit, haematology, cardiovascular.
- you will need to pay for treatment
their opening hours are Monday to Friday 08:00 to 04:00 but they operate a 24 hours emergency response including ambulance facilities

Luang Prabang

Luang Prabang Provincial Hospital
Ban Phoumok, Luang Prabang District, Luang Prabang Province, Laos
Tel: +856 (0)71254026
Emergency Tel: +856 (0)302009379; Finance department: +856 (0)71254025; Reception: +856 (0)71254027

This hospital has told us the following things:

- they have English and Chinese speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, dermatology, ear nose and throat, MCH ward, paediatric ward, emergency, ICU
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Bangkok Hospital Group Trauma Care Doctors at Luang Prabang Provincial Hospital

For insurance assistance with patients being transferred from Luang Prabang to Bangkok Hospital, please contact Bangkok Hospital's international Third Party Payer services (TPPS) team at:

Email: intertpps@bgh.co.th
Tel: +66 2310300

Attapeu Province

Attapeu Province Hospital
Ban Vernkhean, Samakkhixay District, Attepeu Province
Tel: +856 (0)36211246/ +856 (0)36211688/ +856 (0)2099979599/ +856 (0)55609661/ +856 (0)95524814
This hospital has told us the following things:

- they have English speaking staff
- it's a public facility
- Specialisation are in internal medicine, dermatology, ear nose and throat, MCH ward, paediatric ward, emergency, ICU
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Bolikhamxay Province

Bolikhamxay Province Hospital
Ban Parksan Tai, Paksan District, Bolikhamxay Province
Tel: +856 (0)54212149/ +856 (0)54212154/ +856 (0)54791050/ +856 (0)54790909

This hospital has told us the following things:

- they have English speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, dentistry, emergency, ICU, and laboratory facilities
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Bokeo Province

Bokeo Province Hospital
Ban Yaihouaysaineya, Houaysai District, Bokeo Province
Tel: +856 (0)84211048/ +856 (0)84211327

This is a public hospital

This hospital has told us the following things:

- they have English, Vietnamese and Chinese speaking staff
• it’s a public facility
• Specialisation are in internal medicine, x-ray, echo ultrasound, dentistry, emergency, ICU, and laboratory facilities.
• you will need to pay for treatment
• their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Champasak Province - Pakse

Champasak Province Hospital

Route 1, Ban Lakmeuang, Pakse District, Champasak Province
Tel: +856 (0)31212018/ +856 (0)2055532990/ +856 (0)2055437600

This hospital has told us the following things:

• they have English speaking staff
• it’s a public facility
• Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, laboratory facilities, MCH ward, paediatric ward, ear nose and throat
• you will need to pay for treatment
• their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Houaphan Province

Houaphan Military Hospital

Ban Nasakang, Xamneua District, Houaphan Province
Tel: +856 (0)64312984/ +856 (0)2055766452

This hospital has told us the following things:

• it’s a public facility
• Specialisation are in internal medicine, x-ray, echo ultrasound, dentistry, emergency, ICU, and laboratory facilities.
• you will need to pay for treatment
• their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response.
Houaphan Province Hospital

Ban Misouk, Xamneua District, Houaphan Province
Tel: +856 (0)64312047/ +856 (0)64312858/ +856 (0)64312661

This is a public hospital

This hospital has told us the following things:

- they have English and Vietnamese speaking staff
- it’s a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, dentistry, emergency, ICU, and laboratory facilities
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Khammouane Province - Thakhek

Khammouane Province Hospital

Souphanouvong Ave, Ban Laophosay, Thakhek District, Khammouane Province
Tel: +856 (0)51212084/ +856 (0)2097163807

This hospital has told us the following things:

- they have English and French speaking staff
- it's a public facility
- Specialisations are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Luang Namtha Province
Luang Namtha Province Hospital
Ban Nongbouavieng, Luang Namtha District, Luang Namtha Province
Tel: +856 (0)86211752/ +856 (0)86211753
Emergency Tel: +856 (0)2056318122/ +856 (0)2097256559

This hospital has told us the following things:

- they have English and French speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Oudomxay Province

Oudomxay Province Hospital
Ban Donkeo, xay District, Oudomxay Province
Tel: +856 (0)81212505/ +856 (0)202283394

This hospital has told us the following things:

- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, dentist and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:00 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Phongsaly Province

Phongsaly Province Hospital
This hospital has told us the following things:

- it’s a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, orthopaedic surgery and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:30 but they operate a 24 hours emergency response including ambulance facilities

Savannakhet Province

Savannakhet Province Hospital

Ban Thahae, Kaysone Phomvihane District, Savannakhet Province
Tel: +856 (0)41212231/ +856 (0)41212171/ Dr kongsawanh +856 (0)2099266255/ +856 (0)2055641674

This hospital has told us the following things:

- they have English and French speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:30 but they operate a 24 hours emergency response including ambulance facilities

Saravan Province

Saravan Province Hospital

Ban Phonkeo, Saravane District, Saravane Province
Tel: +856 (0)34211106/ +856 (0)309710276/ Dr Kongsit +856 (0)2056532366
This hospital has told us the following things:

- they have English and French speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, and laboratory facilities.
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:30 but they operate a 24 hours emergency response including ambulance facilities

Sekong Province

Sekong Province Hospital

Route 13, Ban MaiHouameuang, Lamarm District, Sekong Province
Tel: +856 (0)38211055/ +856 (0)38211664/ Dr Bouapha +856 (0)2054738858

- they have English speaking staff
- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward, cardiovascular, dermatology, ECG, orthopaedic and laboratory facilities
- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:00 but they operate a 24 hours emergency response including ambulance facilities

Xayaboury Province

Xayaboury Province Hospital

Ban Nalao, Xayaboury District, Xayaboury Province
Tel: +856 (0)74211919/ +856 (0)74211227/ +856 (0)74211081

This hospital has told us the following things:

- it's a public facility
- Specialisation are in internal medicine, x-ray, echo ultrasound, emergency, ICU, ear nose and throat, paediatric ward, MCH ward,
dermatology and laboratory facilities.

- you will need to pay for treatment
- their opening hours are Monday to Friday 08:00 to 12:00 and 1:30 - 04:30 but they operate a 24 hours emergency response including ambulance facilities

Xieng Khouang Province - Phonsavan

Xieng Khouang Province Hospital
Ban Phonsa At Pek District, Xieng Khouang Province
Tel: +856 (0)61211228/ +856 (0)61312018/ +856 (0)61312166

Some Hospitals in Thailand close to the Lao-Thai Border Crossings

Border Crossing: Vientiane (Laos) to Nong Khai (Thailand) Friendship Bridge (I)

Nong Khai

Wattana Hospital Group Ambulance can enter Laos but has limited services and limited English capabilities

1159/4 Prajak Rd, Muang District, Nongkhai, 43000
Tel: +66 (0)42465201 to 208
Email: admin@wattanahospital.net
Website: www.wattanahospital.net
Ambulance can enter Laos but has limited services and limited English capabilities

Udon Thani (approximately 60km from the Lao border)

Aek Udon International Hospital

555/5 Phosri Rd, Muang, Udon Thani, 41000 Thailand
Tel: +66 (0)42342555/ +856 (0)19540954
International office Email: inter_aekudon@hotmail.com

This hospital has told us the following things:
- they have English speaking staff
- it’s a private facility
- they have experience of representing British nationals
- you will need to pay for treatment
- their ambulances can enter Laos in emergencies

**Bangkok Hospital Udon**

111 Thong-yai Rd, Tambon Mak-kaeng Amphur Muang, Udon Thani, Thailand
Tel: +66 (0)42343111
Email: budinfo@bgh.co.th

*This hospital has told us the following things:*

- they have English speaking staff
- it’s a private facility
- specialisations are in cardiac care, dialysis, ophthalmology, mother and child, trauma and emergency and they have the following clinics: bone and joint clinic, brain centre, breast clinic, complementary and alternative medicine clinic, dental clinic, diagnosis and imaging clinic, ear nose and throat clinic, general medicine and general surgery, paediatrics and rehabilitation
- they have experience of representing British nationals
- you will need to pay for treatment
- their ambulances can enter Laos in emergencies and they can arrange medical evacuation.

**Wattana Hospital Group**

70/7-8 Suppakijjanya Rd, Muang District, Udon Thani, 41000, Thailand
Tel: +66 (0)42325999
Email: admin@wattanahospital.net
Website: [http://www.wattanahospital.net](http://www.wattanahospital.net)

*This company has told us the following things:*

- they have English speaking staff
- it’s a private facility
- they have experience of representing British nationals
- you will need to pay for treatment
- their ambulances can enter Laos in emergencies

**Border Crossing: Vang Tao (Laos) to Chong Mek (Thailand)**

Ubbon Ratchathani (approximately 95km from the Lao border)

**Rajavej Ubolratchathani Hospital** (private hospital)

999 Chayangkul Rd, Ubbon Ratchathani, Thailand
Tel: +66 (0)45280040

**Ubonrak Thonburi Hospital** (private hospital)

Thonburi Group Hospital, Burapanai Rd, Ubbon Ratchathani, Thailand
Tel: +66 (0)45429100
Email: info@ubonrak.co.th
Website: www.ubonrak.co.th

**Border Crossing: Thakhek (Laos) to Nakhom Phanom (Thailand) – Friendship Bridge II**

**Nakhon Phanom Hospital** (public hospital)

270 Aphiban Bancha, Nai Mueang, Mueang Nakhon Phanom District, Nakhon Phanom, 48000, Thailand
Tel: +66 (0)42511422/ +66 (0)42511424

**Border Crossing: Savannakhet (Laos) to Mukdahan (Thailand) – Friendship Bridge III**

**Mukdahan International Hospital** (private hospital)

Dr Hann Hospital Group, 87 Mukdahan-Dontan Rd, Mukdahan District, Mukdahan Province, 49000, Thailand
Tel: +66 (0)42611222
Fax: +66 (0)42633312
Email: mukinter@mukinter.com
Website: www.mukinter.com/index.php/th/homepage

**Border Crossing: Paksan (Laos) to Bueng Kan (Thailand)**
<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>Tel Numbers</th>
<th>Website</th>
<th>Border Crossing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Si Wilai Hospital</strong> (public hospital)</td>
<td>300 Si Wilai, Si Wilai District, Bueng Kan, Thailand</td>
<td>+66 (0)42497099 to 101</td>
<td><a href="mailto:swlhospital@gmail.com">swlhospital@gmail.com</a></td>
<td>Huay Xai (Laos) to Chiang Khong (Thailand)</td>
</tr>
<tr>
<td><strong>Overbrook Hospital</strong> (private hospital)</td>
<td>17 Singhaclai Road, Mueang Chiang Rai District, Chiang Rai, 57000, Thailand</td>
<td>+66 (0)53711366/ +66 (0)53910100</td>
<td><a href="http://www.overbrook-hospital.com">www.overbrook-hospital.com</a></td>
<td>Nam Heuang Bridge (Laos) to Tha Li (Thailand)</td>
</tr>
<tr>
<td><strong>Kasemrad Sriburin Hospital</strong> (private hospital)</td>
<td>Tha Sai, Mueang Chiang Rai District, Chiang Rai, 57000, Thailand</td>
<td>+66 (0)53 910 999</td>
<td><a href="http://www.ksbrhospital.com">www.ksbrhospital.com</a></td>
<td>Tha Li (Thailand) to Muang Ngeun (Laos)</td>
</tr>
<tr>
<td><strong>Mueang Loei Ram Hospital</strong> (private hospital)</td>
<td>546, Na An, Mueang Loei District, Loei, Thailand</td>
<td>+66 (0)42870000</td>
<td></td>
<td>Muang Ngeun (Laos) to Huai Kon (Thailand)</td>
</tr>
<tr>
<td><strong>Chaloem Phrakiat Nan Hospital</strong> (public community hospital)</td>
<td>Chaloem Phra Kiat Nan Hospital, 257 Moo 1, Tambon Huai Kon, Amphoe Chaloem Phra Kiat, Nan, 55130, Thailand</td>
<td>+66 (0)54795568</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Nan Hospital (public general hospital)
1 Worawichai, Nai Wiang, Mueang Nan District, Nan, Thailand
Tel: +66 (0)54 771620 to 2/ +66 (0)54710138 to 9
Website: http://www.nanhospital.go.th
(approx 140km from border crossing)

Bangkok

Bumrungrad International Hospital (private hospital)
Tel: Ambulance +66 (0)26672999/ Operator +66 (0)26671000
Website: https://www.bumrungrad.com
There is a Bumrungrad Hospital Referral Office at Alliance International Medical Clinic.

For a list of further hospitals in Thailand, please see: http://en.wikipedia.org/wiki/List_of_hospitals_in_Thailand

Medical Evacuation

Bangkok Hospital Group
This company have told us they can provide medical evacuation from any part of Laos.
Tel: +66 (0)27551777
Email: medevac@bgh.co.th
Fax: +66 (0)27551778
Website: www.bangkokhospital.com/en/centers-and-clinics/air-ambulance-services

International SOS
Bangkok Office: 11th Floor - GPF Witthayu Towers, 93/1 Wireless Road, Lumpini, Pathumwan, Bangkok, Thailand 10330
Tel: +66 (0)22057755
Fax: +66 (0)22566340
SOS assistance centres
Tel: +66 (0)22057777/ +66 (0)22473392/ +66 (0)25354735
This company have told us the following things:

- they can provide medical evacuation from any part of Laos
- they cannot provide medical staff or facilities
- the customer needs to provide patient document clearance and a valid passport for travel to Thailand
- They operate 7 days per week, during daylight hours only
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, any feedback you can give us is helpful.

Once completed, please return the form to the British Embassy, Rue J. Nehru, Ban Phonexay, Saysettha District, Vientiane, Lao PDR or by email to BritishEmbassy.Vientiane@fco.gov.uk. An electronic version of the form is available at https://www.gov.uk/government/publications/laos-list-of-medical-facilities. Thank you for your help.

1. Name of firm: Name of medical practitioner:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor
(c) How would you rate the overall service received?
Excellent   Good   Average   Poor   Very Poor

(d) How would you rate the value for money?
Excellent   Good   Average   Poor   Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name:          Tel. No.:
Email:                           Date: