Talking to an Ofsted inspector

Ofsted is inspecting children’s services in **LA NAME**.

Inspectors would like to know what you think of your local authority.

**Why do inspectors want to talk to you?**

What you think about the help you get from your worker is very important.

Inspectors want to know about your experiences. It will help them tell the local authority what it is good at and what it needs to change.

They will take you seriously.

There are laws that let Ofsted inspectors look at how well workers at the local authority are protecting children and helping children in care.

**How does it work?**

Someone from the local authority will ask if you are happy to speak to one of the Ofsted inspectors.

An inspector may:

- come to one of your meetings with your worker
- make an appointment to talk to you (face to face or by phone)
- visit you with your worker.

The inspector is not checking up on you or your family.

- You don’t have to talk to the inspector if you don’t want to.
- You don’t have to tell them things you don’t want to.
- You can stop at any time you want.
- You can ask them any questions about the inspection before you talk to them.
What will inspectors do with the things you tell them?

What you tell inspectors will help them decide if the local authority is looking after your needs well.

Inspectors will write down what you tell them. They will talk to other children too. What you and other children tell inspectors will become part of the inspection evidence.

Inspectors will use this evidence to write a report that tells the local authority what they found. We put this report on our website. In the report, they will not write anything that identifies you.

Inspectors will also talk to people at the local authority about what you have told them.

If you tell us anything about a child being hurt or at risk of being hurt, we have to tell a worker at the local authority to make sure that the child is safe and OK.

If the inspector writes something on paper or a computer, they will keep it safe. Only people at Ofsted will be able to read it. We don’t keep the things inspectors write for longer than we need to. We usually delete it after three years.

What happens next?

Inspectors will speak with as many children as they can. But, the local authority works with a lot of families, so the inspectors can’t talk to everyone.

If you are happy to talk to an inspector, please tell us how you would like them to contact you. You can tell your worker when you speak to them. If you prefer, you can email the inspector INSERT EMAIL or your worker INSERT EMAIL.

We will let you know as soon as we can if an inspector can talk to you.

If you would like the inspector to call or text you, give us the phone number you want them to use:

_____________________________________

If you would like the inspector to email you, give us the email address you would like them to use:

_____________________________________

Please tell us if there is somebody you would like to be with you when you speak to the inspector:

_____________________________________

This is an example of what we send to children and young people when we inspect the local authority.