SUPPORT FOR WORKERS AFFECTED BY CARILLION CLOSURE

Redundancy and Claiming Benefits Factsheet

Being made redundant is challenging. But there’s support and information available to help you find a new job, understand what benefits you can claim and provide you with useful sources of information.

Lots of the information in this factsheet needs to be accessed online. If you don’t have access to a computer or the Internet you can use these at a Jobcentre or library.

Where can I find help to get another job?

Your local Jobcentre. Find details of yours at www.gov.uk/contact-jobcentre-plus

They can help you:

- get the best job matches
- find out what training options are available and refer you to these
- organise work trials (if you’re eligible)
- join a work club
- if you’re disabled by telling you about any extra help available e.g. Access to Work which helps people with disabilities at work.

Visit www.gov.uk/access-to-work to find out more

- claim money if you’re eligible to help meet costs for travel, childcare, tools or equipment

Use the free Universal Jobmatch service (available 24 hours a day, 7 days a week). Go to www.gov.uk/jobsearch to:

- search 1000’s of job vacancies
- create up to date CV’s to give you the best chance of making a good first impression on an employer
- match your CV to the jobs you want and send it direct to the employer

Remember, your CV is important as it is often your first opportunity to make a good impression on an employer.
Self employment
Search online for www.gov.uk/browse/business or find out what’s on offer:
• England - www.nationalenterprisenetwork.org
• Scotland - www.bgateway.com
• Wales - www.business.wales.gov.uk

Overseas vacancies
Find out more: www.eures.europa.eu or check for overseas vacancies on the Universal Jobmatch service

Helpful websites
There are many websites that advertise jobs, here are some of them:
• www.totaljobs.com
• www.monster.co.uk
• www.indeed.co.uk
• www.jobsite.co.uk
• www.jobs.co.uk
• www.redgoldfish.co.uk
• www.fish4.co.uk
• www.graduate-jobs.com
• www.prospects.ac.uk
• www.gowales.co.uk
• www.education.gov.uk/get-into-teaching

If you have manufacturing, engineering or scientific skills, you could register with the ‘Talent Retention Solution’ at www.talentretention.biz
You can also register with recruitment agencies specialising in your field of work. Search online for your local ones on The Recruitment Employment Confederation website www.rec.uk.com/about-us/for-jobseekers/choosing-a-recruitment-agency

CITB Support
The CITB website offers information on live vacancies with other employers including support for Carillion apprentices
www.citb.co.uk/support-carillion-workers/

Other places to look for jobs
• company websites or visit them in person – many employers don’t advertise their vacancies but have a vacancies section on their website where you may be able to apply online
• newspapers and trade journals – find out what day your local newspaper advertises jobs
• word of mouth – speak to your family and friends to ask if they know of any vacancies
• social media – look on social media sites such as Facebook, Twitter or LinkedIn and like or follow employers you may like to work for
• jobsfairs – check with your local Jobcentre or in newspapers for local jobsfairs

Apprenticeships
Find out what’s on offer
www.gov.uk/apply-apprenticeship
How can I improve my skills?

Your local jobcentre can help you identify your skills, experience, career aspirations and potential training needs. They could also help arrange vocational training.

For information to help you plan your career, build a CV and find a job go to

www.gov.uk/career-skills-and-training

You may consider voluntary work to help you get new skills. Find out what’s on offer at

www.gov.uk/government/get-involved/takepart/volunteer

Where can I get advice on redundancy-related issues?

To find out more about your rights go to:

- www.gov.uk/redundant-your-rights
- www.gov.uk/your-rights-if-you-employer-is-insolvent
- www.acas.org.uk
- www.tuc.org.uk/carillion

If you live in Scotland or Wales

Scotland – Partnership Action for Continuing Employment is the Scottish Government’s partnership framework, helping people dealing with redundancy. Phone the Scottish redundancy helpline on 0800 917 8000 or visit www.redundancyscotland.co.uk


For budgeting and money advice visit:

- www.moneyadviseservice.org.uk
- www.thedebtadvisecenetwork.org
- www.nationaldebtline.co.uk
- www.citizensadvice.org.uk
- www.hmrc.gov.uk

If you need to talk to someone about coping with redundancy visit:

- www.samaritans.org
- www.relate.org.uk
- www.stepsforstress.org (Scotland only)

Can I find out about pensions?

If you’ve reached or are approaching pension age you may need advice about pensions or retirement.

- To find out what happens about your workplace pension please ask your previous employer or pension provider
- To find out more about your State Pension, including how much you could get and when you can claim it, visit www.gov.uk/check-state-pension
- If you’re aged 50 or over and have a defined contribution pension you can have a free, impartial guidance appointment with Pension Wise. Call 0800 138 3944 to book an appointment or go to www.pensionwise.gov.uk
- For independent advice on pensions visit www.pensionadvisoryservice.org.uk
- If you need to know how pensions may be affected by insolvency visit www.pensionprotectionfund.org.uk

For budgeting and money advice visit:

- www.moneyadviseservice.org.uk
- www.thedebtadvisecenetwork.org
- www.nationaldebtline.co.uk
- www.citizensadvice.org.uk
- www.hmrc.gov.uk
Can I make a claim before I am made redundant?

If you know that your employment is going to end on a specific date, you may be able to claim benefit in advance of this date.

For more information about what you can claim, and how to make a claim, visit www.gov.uk/benefits-calculators.
I still have a contract but have not been paid anything can I claim benefits?

Yes. If you are under a contract of service with your employer and there is no work, or less work, available, you can make a claim based on your circumstances at the time of making that claim.

For more information visit www.gov.uk/benefits-calculators

I am on a zero hours contract can I claim anything?

You may be able to make a claim for benefit depending on the amount of work you get to do and the earnings you receive.

For more information, visit www.gov.uk/benefits-calculators

I have been put on short time/my hours, and wages have been reduced, can I claim benefits?

If you are put on short time working by your employer, working less days than usual, you can make a claim to benefits. What you can get will depend on either the number of hours you work and/or the earnings you get along with your other personal circumstances.

If you can claim Universal Credit, it will be worked out using the earnings you receive. If you need to claim Jobseeker’s Allowance, you must not be working 16 hours or more per week on average or have earnings that exceed a set amount.

To find out more about the benefits you could claim visit www.gov.uk/benefits-calculators

I am self-employed can I claim benefits?

You can make a claim but to work out if you can be paid anything you will be asked to provide details of your self-employment and the income you are receiving from it.

To find out more about the benefits you could claim visit www.gov.uk/benefits-calculators

If you are able to claim Universal Credit, you can find out more about how your self-employment is taken into account by visiting www.gov.uk/self-employment-and-universal-credit

What if I am already claiming Universal Credit or Jobseeker’s Allowance and my earnings go down or stop?

If you are claiming benefit and there is a change to your circumstances, you should report the change straight away.

If you are already claiming Universal Credit this would usually increase if your earnings are lower than they have been.

Is there any help and advice for people impacted by the Carillion liquidation?

Yes. There is help available online by visiting www.pwc.co.uk/services/business-recovery/administrations/carillion.html

You can call the helpline on 0800 0639 282 (open 24 hours a day 7 days a week).

I am an employer and may have to make people redundant, is there any advice available?

Yes. The Acas website has a useful information document at www.acas.org.uk/media/pdf/1/1/Redundancy-handling-accessible-version.pdf