

Huge response to advert has been 'fantastic'

The first round of recruitment outside the Maritime & Coastguard Agency has seen a massive amount of interest with more than 300 applications submitted for the marine surveyors.

It follows the completion of our internal recruitment processes with new terms and conditions under the Survey & Inspection Transformation Programme (SITP). All existing MCA marine surveyors have been offered new contracts through that.

These terms and conditions introduce new ways of working aimed at making the way the MCA works more flexible and more responsive to what you the customer has asked for.

Katy Ware director of maritime safety and standards, said: 'Having completed this stage, we wasted no time in launching our first external campaign for marine

surveyors and this has now almost finished.

'I was delighted with the response to the advertisements, with over 330 applications submitted. This is the first of a number of campaigns, so I would encourage anyone interested in a career at the MCA, as a surveyor, to register with Civil Service Jobs and keep an eye out for further campaigns in the coming year.'

In Spring 2018, we will be launching a customer survey to get your feedback on how we deliver our services. This will be delivered through an independent third-party organisation and will be short and simple to complete.

The information from this will influence and inform where and how we need to target improvements and so please do take the time to fill it in - it will help us to find out how we can better help you.

News from us

Katy Ware
Director



'We've listened and we've acted. We have more than 330 people wanting to join us as surveyors. I'm delighted with the response. However, this is only the first of a number of campaigns to recruit new surveyors into MCA so please look-out for more opportunities in the future'

Claire Stretch
SITP Change
Director



'With the initial phase of recruitment coming to a close we are now moving on to the next stage of the programme. This stage will be looking at how we improve our services to customers, bringing in new business processes and developing digital solutions. These are essential to support the new ways of working for surveyors and the realisation of the programme's goals.'

New marine office on the way

A former NHS site in Colchester is going to become the new hub for the marine office in the east of England.

You told us that you wanted a hub in that area - we've listened and are now working towards getting the new facility ready.



We wanted to find a location that would work for people across the region, from the Wash in the north, to the Thames in the south.

Back in March, the Maritime & Coastguard Agency formally approved the plan to buy the former NHS site in Shrub End, Colchester.

Work continues to move MCA staff in to the new hub as soon as possible.

A Marine Information Note (MIN), with full details of the changes, will be published in due course.

What's Next

Digital Solutions

We're currently looking at digital solutions for many of the services we deliver. This will need some changes to our technology and software but we're working on that.

We would like to understand from you, those areas which you feel need to be prioritised. If you have preferences, please let us know.

Flexible Working

We've changed contracts to bring more flexibility. The formal roster pattern for 7 day working week is now in place. This is in addition to the 24/7 cover already available through the duty surveyor system of course.



Meet the Graduate Surveyor: Olawale Adeniron

I'm a surveyor currently working in the Tyne/ Beverley area, although I will join the team in the East of England and will be based at the new Marine Office in Colchester.

I joined the MCA as a graduate trainee surveyor after completing a Degree in Marine Technology at Newcastle University. With no sea-going experience, my first few months with the agency were certainly challenging, but over the next two years, through training and mentoring, and working alongside some of the best surveyors in the agency, I became fully trained to conduct surveys and inspections. The training also included a number of courses and industry placements which helped me too.

One of the best part of being a surveyor is the variety of jobs we do. One day you're working on a <10m fishing vessel and the next you are on a 30,000t super tanker.

Another rewarding aspect of my job is working with certain sectors of industry, educating and promot-

ing a culture of safety. It can be challenging at times but I take away a sense of pride knowing that I am playing my part in making the maritime sector a safer place to work.

Since joining the MCA, there has been a lot of positive changes in the way it works. The Agency has given surveyors much more flexibility in the way we can work. It means the agency can have surveyors available at any given time which is what customers really want.

Overall, the last few years have been an excellent for me in developing and advancing my career as a marine professional.



LISW: Talking about changes

Katy Ware (pictured) and others from the MCA had the opportunity to speak to industry about the changes in survey and inspection at the London International Shipping Week.



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