

DWP Stakeholder Bulletin – October 2014

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CSA arrangements are ending

Following the launch of the Child Maintenance Service in November 2012, DWP have begun the process of contacting all Child Support Agency (CSA) clients to let them know that their child maintenance arrangement will end and asking them to make a new arrangement. Clients will be given around 6 months' notice and will be offered support from [Child Maintenance Options](#) to make a new arrangement. Options include:

- A [family based arrangement](#) – where parents agree how, when and how much maintenance to pay. There is no cost to set this up.
- A [Direct Pay](#) arrangement with the Child Maintenance Service who provide an annually reviewed calculation, a payment schedule and enforcement if payments break down. Parents pay each other directly and this service has a one off application fee of £20.
- A [Collect and Pay](#) arrangement with the Child Maintenance Service who provide an annually reviewed calculation, a payment schedule and collect and pay out child maintenance. As well as an application fee of £20, a 20% charge for paying parents is added to the maintenance owed and a 4% charge is deducted from the maintenance owed to the receiving parent.

You can find tools and more information about ending CSA arrangements [here](#).

Calling Local Authorities! - Let's join up to help young people

DWP have an online campaign to help 16-24 year olds and we're asking Local Authorities to become involved. With a strong social media presence to inspire young people and joint working with high profile youth employment websites [plotr](#), [workinsight](#) and [yeuk](#), we are achieving great success.

- Many Local Authorities have online employment information for young people and we'd love you to consider sharing our content. Here's some recent activity:
- Check out [Storify](#)
- [Construction](#) isn't just builders' bums and bacon butties
- Famous employers, a minister, a dragon and an inspirational footballer come together to [talk to young jobseekers](#).
- Sector-based work academies on [YouTube](#)

Find out more in the DWP Press release: [Help for 16-17 year-olds to find work](#). Interested?

Contact clare.kiszely@dpw.gsi.gov.uk

Benefit Fraud - Do the right thing campaign

On 20 October DWP launched a behaviour change communications campaign to help challenge and change attitudes and behaviours toward benefit fraud. This builds on a pilot that ran earlier this year.

The purpose of the campaign is to drive awareness amongst benefit claimants, their friends and families of the need for claimants to report any change of circumstances that may affect their claim. It also makes people aware of the implications of not reporting changes which can include getting into debt. The campaign also aims to encourage the general public to report benefit fraud.

The campaign will target 25 local authority boroughs and we have written to the Chief Executives to make them aware of the communications activity that will be happening.

Jobcentre Plus partnership managers will be contacting local partners and stakeholders to raise awareness of the campaign and to enlist their support.

For information: <https://www.gov.uk/dotherightthing>

Transition from Tax Credits to Universal Credit

Universal Credit is being introduced in stages and will eventually replace Working Tax Credit and Child Tax Credit.

It will affect people at different times depending on where they live, their circumstances and what benefits they claim. Claimants who are already getting tax credits, do not need to do anything yet. They should continue to report changes in their circumstances that could affect their tax credits as soon as possible.

Any claimants moving off tax credits onto Universal Credit will have their tax credits payments stopped. From October Her Majesty's Revenue and Customs (HMRC) will be able to 'finalise' their tax credits award at the point their entitlement to tax credits stop. This is a change from the usual tax credits renewals cycle where HMRC ask claimants to confirm details and finalise their award at the end of the tax year, between April and July. HMRC will contact those claimants affected to explain what they need to do.

New Supervised Jobsearch Pilots

Two Supervised Jobsearch Pilots were launched on 6 October.

- Claimants who could benefit from '9 to 5' supervising for five days a week while they look for work and undertake activity related to searching and applying for jobs will be provided with expert support and supervision.
- One pilot will test the approach on very long-term unemployed claimants who remain on benefits after receiving a period of intensive support from Jobcentre Plus after leaving the Work Programme.
- The other pilot will be targeted at claimants we identify as potentially benefiting from this support earlier in their claim, prior to the Work Programme.