



When to use this form

Use this form to claim repayment or remission of customs charges on goods which are not in accordance with contract, defective, or damaged before they are cleared at customs.

Before completing this form please go to www.gov.uk and read 'Refunds and waivers on customs debt'.

Please complete all relevant sections as appropriate and attach the correct supporting documents for your claim. You must make sure your claim reaches the National Rejected Imports Team 48 hours prior to disposal of the goods. The address to send your completed claim is on the back of this form.

Date stamp of receipt within HMRC

Part A Applicant's details

Is this claim new or resubmitted? New [ ] Resubmitted [ ]

(A) Importer

Name - for companies and other legal entities, give the company name and name of the person to contact about the claim

[ ]

Address

[ ]  
[ ]  
[ ]  
Postcode [ ]

Phone number

[ ]

Email address

[ ]

Economic Operator Registration and Identification (EORI) number or VAT Registration Number

[ ]

(B) Representative, if necessary

Name - for example, freight agent, company accountant, or customs broker

[ ]

Address

[ ]  
[ ]  
[ ]  
[ ]

Phone number

[ ]

Email address

[ ]

Economic Operator Registration and Identification (EORI) number or VAT Registration Number

[ ]

Person to be repaid: Importer [ ] Representative [ ] You must attach a letter of authority to the claim if you want the repayment to be made to the representative.

Bank account details

These details are required to enable HM Revenue and Customs (HMRC) to make the repayment directly into a bank account through BACS (Bankers Automated Clearing Services), which is safer and quicker than a payable order.

Account name - not the name of the bank

[ ]

Account number

[ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ]

Sort code

[ ][ ] - [ ][ ] - [ ][ ]

## Part B Reason for rejection

- Not in accordance with contract  
 Defective  
 Damaged before Customs clearance

One or more special situations  Please provide details below or use a separate sheet, if needed


## Details of rejected goods

Goods	Commodity code (10-digit)	Quantity	Value (£) from the import invoice	Port, airport or postal depot	Entry Processing Unit and entry number	Entry date DD MM YYYY	Postal tracking number

Please continue on a separate sheet for additional entries

## Method of disposal:

- Export  Postal export  Donation to charity  Destruction  Placed in a Customs warehouse  Export in baggage

The goods described above will be available for inspection on           DD MM YYYY  
 at the address given in Part A(A) or Part A(B) or at the address given below.


Postcode

## Part C Documents supplied

Please put an 'X' in the box(es) below to show which documents you have included with this claim.

Documentary proof that the goods are faulty or not what you ordered

Import entry and invoice or sales receipt

Letter of authority - if you are claiming on behalf of someone else or want us to repay anyone who was not the importer of the goods

Calculation worksheet

This is required if you are claiming a proportion of the charges paid.

## Part D Claiming repayment or remission

I/We claim repayment or remission of the following duty and agree to bear the cost of destruction.

Please put an 'X' in the appropriate box(es) below.

<input type="checkbox"/>	Import duty in the sum of	£	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	•	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	CAP charges in the sum of	£	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	•	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	ADD charges in the sum of	£	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	•	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	Import VAT in the sum of	£	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	•	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	Excise duty in the sum of	£	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	•	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

## Declaration

Please complete and sign this declaration.

I declare that the information provided on this claim is true and complete to the best of my knowledge and belief.

**Full name of signatory** Use capital letters

  

**Signature**

**Status of signatory** For example, importer or representative

**Date** DD MM YYYY

## What to do next

Please send the completed claim form and any supporting documents to:

HM Revenue and Customs  
National Duty Repayment Centre (C&E 1179)  
Ralli Quays  
3 Stanley Street  
SALFORD  
M60 9LA

## What will happen when we get your completed claim form

We will deal with your claim within 30 days from when we receive it. If we need any more information we will contact you.

## For official use only

Claim reference number

C&E1179 / /

Claim authorised / rejected / refused / considered withdrawn  
(Please delete as appropriate)

Repayment to be made in the sum of:

£            .

Amounts notified electronically to Cumbersome for payment

Yes  No

Signature

Grade

Counter signature

Grade

Office date stamp