

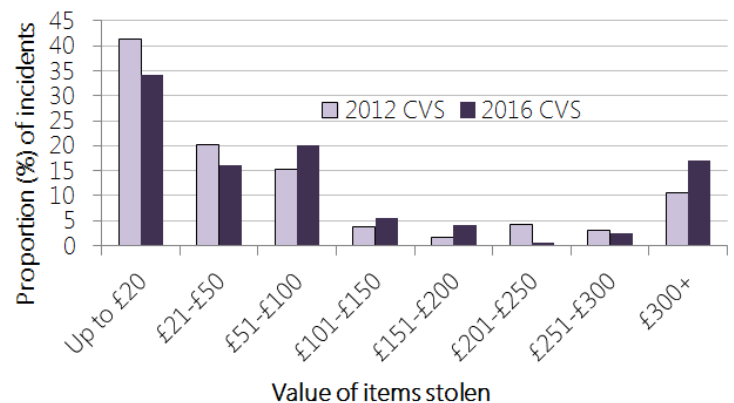
# 2016 Commercial Victimisation Survey

## Wholesale and Retail Sector

### Key findings:

- Crime against the sector has remained stable with 5.2 million incidents of crime reported in 2016, although it is a third lower since 2012 (7.7m).
- There has been a fall in the proportion of businesses that experience crime, 37% compared with over half (53%) of premises in 2012.
- Shoplifting remains as the most common crime type to affect the sector, accounting for 67% of all crimes, although a smaller proportion compared with 2015 (72%).
- The average cost of shoplifting per victim has increased from £237 in 2012 to £500 in 2016.
- Food and grocery items stolen in shoplifting incidents were typically low value items, such as milk or bread with 71% of premises reporting this was generally the case in all shoplifting incidents.
- Around a quarter of premises said that they were more likely to report shoplifting to the police compared with 12 months ago.

### Value of items stolen in most recent incident of theft, 2012 and 2016 CVS



A smaller proportion of shoplifting incidents (50%) in 2016 involved items worth £50 and under compared with 2012 (62%).

### Typical value of food and grocery items stolen in shoplifting incidents reported by victims, wholesale and retail sector, 2016 CVS

	All shoplifting incidents (%)	Most recent shoplifting incident (%)
Low value	71	80
High value	22	16
Both	8	4
<i>Unweighted base</i>	<i>118</i>	<i>91</i>

Crime type	Number of incidents (000s)	Number of incidents of crime per 1,000 premises	Number of victims (000s of premises)	Proportion of premises that experienced a crime	Average number of crimes experienced by each victim
All burglary (inc. attempts)	117	303 ↓	29	7 ↓ *	4 ↑
Vandalism	123	319 ↓	30	8 ↓ *	4 ↑
All vehicle-related theft	11	28 ↓ *	6	2 ↓ *	-
All robbery (inc. attempts)	169	437 ↓	15	4 ↑	11
Assaults and threats	203	524 ↓	25	6 ↓ *	8 ↓
All theft	4,230	10,935 ↓	92	24 ↓ *	46 ↓
All fraud	341	881 ↓	34	9 ↓ *	10 ↑
All CVS Crime	5,194	13,426 ↓	144	37 ↓ *	36 ↓

Estimates are based on CVS responses from 1,128 premises.

Table notes: An upward arrow (↑) indicates an increase compared with 2012, a downward arrow (↓) indicates a decrease compared with 2012. Statistically significant changes are highlighted in purple with asterisks (\*). A hyphen (-) indicates that a figure is not shown because its unweighted base is fewer than 50 respondents.