

Quarterly NHS Update

from the Crown Commercial Service (CCS)

March 2017

Welcome to our final health update for this financial year. We've pulled together all of the latest news from our four pillars: Buildings, Corporate Services, People and Technology. Discover some of the great new deals we have available to help you make big savings when buying common goods and services.



Meet the Health Team here to help you:



Will Laing, Business Partner



Jane Platts, Business Delivery Manager



Emma Graham, Business Delivery Manager



Carmel Mannix, Customer Delivery Manager



Fiona Paton, Customer Delivery Manager

Have you seen our new microsite?

Check out the latest news and updates for our health customers here.





























Technology Products: FLASH SALE

Does your organisation need to buy IT products this month?

If so, we've got some great news for you, as we are launching a flash sale. We have been working with a number of suppliers on our Technology Products 2 framework (RM3733) to offer you huge savings on a range of products including desktops and laptops.

The sale begins on 1 March and runs throughout the month, or until stock is sold out. Stock availability is limited and will be sold on a first come, first served basis.

To view the deals, simply log in to the Purchasing Platform (TP2). New users to the Purchasing Platform (TP2) can register today.



Technology: Guide to buying technology resource

Confused about which framework to use to access technology resource? We've launched a simple guide to help you understand the different options that are available. Take a look at the guide.

Technology: Are you looking to test or improve your cyber security?

Together with the National Cyber Security Centre (NCSC), we have launched the Cyber Security Services 2 framework. We've been working hard to improve this framework to meet the current challenges faced by all of the public sector.

- Providing a quality service all our suppliers have had their services certified by NCSC
- Expanded services this framework can now help you test your systems and respond to incidents, as well as offering a range of system build and consultancy services
- Simplifying the buying process by creating a set of flexible and easy to use templates
- Giving you more time (if needed) by extending our maximum call-off length to 3 years

To find out more visit the framework page, or get in touch at cloud_digital@crowncommercial.gov.uk.

Technology: Network Services Webinar

For an introduction to our Network Services framework. Please sign up to our webinar on 12 April.

Utilities: One month until NHS trusts can choose a water supplier

From 3 April over 1.2 million eligible non-household customers in England will be able to choose their water supplier. We are collaborating with YPO, Eastern Shires Purchasing Organisation (ESPO), North East Procurement Organisation (NEPO), West Mercia Energy, The Energy Consortium and the Ministry of Defence to bring to market the largest public sector water framework agreement in the UK.

Read our guidance to see how you can prepare to choose your supplier of water, wastewater and ancillary services.

Utilities: National further competition: **Water and Waste Water framework** (RM3790)

We will be running a National Further Competition in May/ June against our new water framework, which will be available from April.

If you are interested in participating with the further competition, download the 'switching documents' Please email your populated documents to our Water team: water@crowncommercial.gov.uk.

In order to be considered for the Further Competition the aggregation team are requesting the information be returned before the 31 March. Find out more.































People: ConsultancyONE (RM1502) extension update:

This framework has been extended to 15 December 2017, to ensure customers have a compliant route to market. <u>Findout more</u>.

We are currently working on the replacement framework Management Consultancy (RM3745). We're looking for people to help us evaluate the supplier bids for this new framework. Training will be provided so if you're interested in getting involved call 0151 672 2164 or email advisory. services@crowncommercial.gov.uk or find out more.

People: Occupational Health Services, Employee Assistance Programmes and Eye Care Services (RM3795)

A new framework to cover Occupational Health Services, Employee Assistance Programmes and Eye Care Services is on the way!

The new framework will replace the RM932 and has 4 Lots:

- Lot 1 Full Service Occupational Health Services and Employee Assistance Programmes
- Lot 2 Occupational Health Services
- Lot 3 Employee Assistance Programmes
- Lot 4 Eye Care Services

The expected award date for the framework is May 2017. Find out more.

People: Language Services framework (RM1092)

You'll be pleased to know that there is an EU compliant route to market for Language Services via CCS. The Language Services framework (RM1092) is available to the whole of the public sector. Providing access to a wide range of interpreting and translation services across 250 languages and dialects:

- Lot 1 Managed Services
- Lot 2 Written Translation & Transcription
- Lot 3 Telephone & Video Interpreting

Lot 4a to 4e: Non Spoken Face to Face and Video Language Services (by region)

Lots 5a to 5n: Spoken Face To Face Interpreting (by region)

To find out more on the process please click <u>here</u> and navigate to the 'Access' tab.

Corporate Solutions: Pan European Public Procurement Online (PEPPOL) Access Point Services (RM3784)

We are pleased to announce that the new framework for the delivery of PEPPOL Access Point Services (RM3784) is now available for use by all customers. RM3784 supports customers to create a complaint purchasing ordering process. Further information, documentation and guidance can be found here.

Corporate Solutions: Courier Services framework (RM3798)

Developed in collaboration with YPO, our new Courier Services framework has recently awarded and will go live shortly. It will provide you with access to a range of common courier services at competitive prices, including the collection and delivery of documents, secure collection, storage and delivery of examination papers and security screening of internal mail. Further information can be found here.

Agreements expiring shortly:

G-Cloud 7 (RM1557vii) is due to expire on **22 May**.

G-Cloud 9 is currently being developed and it is expected that G-Cloud 9 services will be available to buy on the Digital Marketplace in May. G-Cloud 8 services will also be removed, but the framework will remain live to enable customers to complete procurements in progress.

<u>Technology Services (RM1058)</u> is due to expire on **27 May**. Technology Services 2 is currently being developed and is expected to be in place in July/August.

Workforce Management (RM1072) is due to expire on **14 June** and we are looking at an extension to ensure continuity of service.

Locum Doctors (RM1570) will expire on **30 June**. Customers with requirements for locum doctors should use Multidisciplinary Temporary Healthcare Personnel (RM3711), which provides a way to source all your temporary clinical staff needs through a single framework.

Non Medical Non Clinical (RM971) is due to expire on **30 June**. It is being extended to ensure continuity of service during the development of the new Public Sector Resourcing solution.



























Procurement pipeline

COMING SOON – We are currently developing a new innovative procurement for Public Sector Booking solutions for travel, venues and meeting services. The new arrangements will be available to wider public sector customers from the end quarter 2 of 17/18 onwards. For further information email travelprocurement@crowncommercial.gov.uk

Agreement extensions:

- Allied Health Professionals Health Science and Emergency Services Temporary Staff (RM959)
 has been extended until 31 March 2018.
- ConsultancyONE (RM1502)
 has been extended until 15 December 2017.
- Lot 8 (major or complex projects) of <u>Legal Services</u>
 (<u>RM919</u>) has been extended until 31 January 2018.Lot 8
 is for all wider public sector customers.
- Office Supplies for the Wider Public Sector (RM3703)
 has been extended until 4 March 2018.
- Network Services (RM1045)
 has been extended until 26 July 2019.

NHS case studies

- NHS trusts work together and save £9 million on locum doctors
- NHS trust makes six figure saving with spend recovery audit)
- NHS Property Services Limited aims to save over £80,000 on electricity costs
- NHS trust saves £60,000 on recruitment
- Royal United Hospitals Bath NHS Foundation Trust saves over £78,000 on electricity costs
- NHS trust saves over £116,000 on electricity

See more CCS Case Studies.

Events:

CCS Showcase at Procurex



We'll be hosting a CCS Showcase, which will include a range of educational workshops in the training zone and a CCS advice bar, at Procurex North at Manchester Central on 21 March and Procurex South at Olympia on 20 April.

Book your sessions at Procurex North

Book your sessions at Procurex South

CCS advice bar

Join us in the CCS advice bar to find out more about the range of great value commercial deals we have available to help you achieve significant savings. You can find out more about how we are working in partnership with other public sector buying organisations to help ensure we get the best value for all, and hear about the innovative solutions we are developing to make it easier for you to buy from us.

If you have got a specific procurement challenge we can help you with why not book an appointment with one of our commercial specialists and get one to one advice and guidance? You will be able to make an appointment once you have registered to attend an event.

We'd also love to hear your thoughts, ideas and comments to ensure we are providing the best possible solutions to your needs so come to our feedback wall and tell us how we can help you.

Public Sector

Public Sector Show 2017

We're once again supporting the Public Sector Show, which is taking place at ExCeL in London on 27 June. Our CEO Malcolm Harrison will be speaking about how we are supporting customers to achieve savings by combining the purchasing power of public sector organisations.

We'll also be presenting a range of educational sessions over the course of the day, and exhibiting. Watch this space for further details.... Register for free

How to keep up to date with CCS





Sign up to daily/weekly GOV.UK email alerts

Read our monthly CCS customer update

Get in touch

Our NHS customer team is on hand to help you achieve savings for your trust.

You can email us at



customerhealth@crowncommercial.gov.uk

You can also call our helpdesk on



0345 410 2222

























Show

