



ticketing mailbox <ticketing@culture.gov.uk>

Ticket resale1 message

19 November 2015 at 20:32

To: "ticketing@culture.gov.uk" <ticketing@culture.gov.uk>

To whom it may concern,

I have been trying to purchase tickets for a show in February 2016 but most are sold out on any sites that have reasonable prices for decent seats. Attached you will find screen shots of the extortionate prices they think are acceptable.

I do not trust the secondary sites, especially when they say that the ticket is only worth £50 or so but they feel it's okay to charge upwards of £200. What justifies that? Where is it going? It has put me off going and so I have simply not gone. It is clear that all primary sites only have back-of-the-room seating available and all other good seats have been purchased in bulk far in advance. Many sites I have been on, like ticketmaster, don't tell you what the prices are and what seats are available until you get right through. For example, I would want to get the closest seats for the cheapest price but they make it very unclear.

Also, in one of the screen shots I attached, you will see that I selected a floor ticket which came up at £44.80 or something. It said there were none available, but I could purchase them on their own resale site at a heavily inflated price.

I personally find this unacceptable and have not gone to shows I would otherwise have loved to attend.

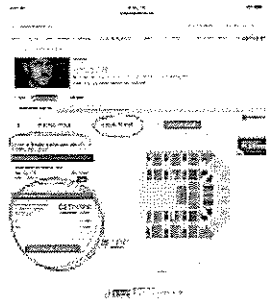
I think it best that we just stop these resale sites altogether. What's the point other than third party profits?

Thank you for your time.

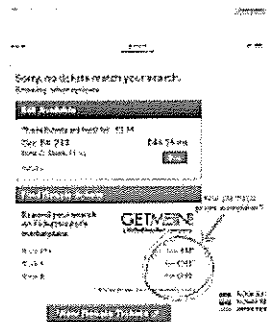
2 attachments

11/23/2015

Department for Culture Media & Sport Mail - Ticket resale



IMG_0263.JPG
223K



IMG_0262.JPG
182K

SL6

iPad

8:17 p.m.
ticketmaster.co.uk

86%

United Kingdom ▼

My Account ▼

Customer Service

Music Sport Arts, Theatre & Comedy Family & Attractions Offers Gift Cards Buy & Sell Guaranteed Tickets **GETMEIN!**

Home > Dynamo > 24 Feb 2016, 20:00

**Dynamo**

★★★★★ (141)

Sheffield Arena, Sheffield,
Wed 24 Feb 2016, 20:00

Please Note: Not suitable for Young Children. Under 14s Must be accompanied by Adults.

[Onsale Times](#) | [Price Range](#) | [Delivery Info](#) | [Ticket Limits](#)[Email](#) [Recommend](#) 0 [Tweet](#) 0

FIND SEATS FOR ME

*All prices exclude a per transaction delivery fee, which will be added to the total amount due.

QTY 2

TICKET TYPE
Full Price TicketPRICE & SECTION
£44.25, FLOOR[Search Again](#)Sorry, no tickets match your search.
Showing other options:

Still Available

These tickets are held for: 02:21

Sec BK 210

£44.25 ea

Row G, Seats 11-12

[Buy](#)

Details

Find Resale Tickets

Expand your search
on Ticketmaster's
marketplace.**GETMEIN!**
a ticketmaster company

Block 213

from £88*

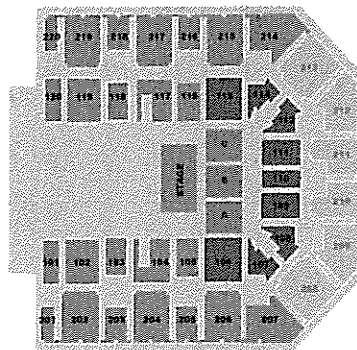
Block A

from £303*

Block B

from £600*

* Prices shown exclude delivery cost.

[View Resale Tickets](#)FLOOR SEATING
FLOOR SEATING
UPPER TIER**ticketmaster**
PLATINUM
THE BEST AVAILABLE TO

PLEASE SELECT A SEAT MAP

Dynamo ▼

SHEFFIELD
ARENA

Sheffield Arena

Broughton Lane, Sheffield, S9 2DF

[Directions](#) | [Parking](#) | [See All Events at this Venue](#)Seating charts reflect the general layout for this venue at the time of
the image above. The layout and seating chart location may vary without notice.[Home](#) [Dynamo](#) 24 Feb 2016, 20:00[Cookie Consent](#)

975.

iPad

8:17 p.m.
ticketmaster.co.uk

86%

Sorry, no tickets match your search.

Showing other options:

Still Available

These tickets are held for: 02:14

Sec BK 210

£44.25 ea

Row G, Seats 11-12

Buy[Details](#)**Find Resale tickets****Expand your search
on Ticketmaster's
marketplace.****GETMEIN!**
a ticketmaster company

Block 213

from £88*

Block A

from £303*

Block B

from £660*

* Prices shown exclude delivery costs

View Resale TicketsHow are these
prices acceptable?

- FLOOR SEAT
- FLOWER TIE
- UPPER TIER

