Cabinet Office

Community Life Survey
Technical Report
2015-16

TNS BMRB

Acknowledgements

Contents

1. Introduction

This report describes the methodology of the Annual Community Life Survey, 2015-16. The survey was carried out by TNS BMRB on behalf of the Cabinet Office.

The Community Life Survey 2015-16 is the fourth wave of the official survey, following on from waves conducted in 2012-13, 2013-14 and 2014-15. The Community Life Survey was commissioned by the Cabinet Office to provide Official Statistics on issues that are key to encouraging social action and empowering communities, including volunteering, giving, community engagement and well-being.

The key objectives of the survey are to:
- Provide robust, nationally representative data on behaviours and attitudes within communities to inform and direct policy and action in these areas.
- Provide data of value to all users, including public bodies, external stakeholders and the public, engaging with end users to refine and develop the survey as appropriate.
- Underpin further research and debate on building stronger communities.

The Community Life Survey delivers a nationally representative sample of adults (aged 16 years and over) in England. The sample consisted of approximately 3,000 interviews across the fieldwork period. It is a random probability survey that uses the Postal Address File (PAF) held by the Post Office as its sample source. Selected addresses were sent a letter, letting them know about the Community Life Survey, after which an interviewer visited the address to attempt to complete the survey. One adult over the age of 16 was randomly selected to take part in the survey, in each selected household.

The Community Life Survey incorporates key measures and replicates the main methodology from the Citizenship Survey (run by the Department for Communities and Local Government between 2001 and 2010-11), in order that trends in such measures can be tracked over time.

The survey year ran from July 2015 to April 2016, covering three quarters of the financial year, with 1,000 interviews a quarter. The Community Life Survey followed the 3 + 1 fieldwork model, where each quarter of fieldwork covered the three months of a traditional quarter and then the additional following month. This meant that fieldwork overlapped between quarters, so the last month of Quarter 2 fieldwork (October) was also the first month of fieldwork for Quarter 3. This fieldwork approach was undertaken to help ensure that the response rate of 60% was achieved.

Sampled addresses were issued every three months, but with a four month fieldwork period to maximise response.

The annual statistical release of the Community Life Survey is available on the gov.uk website:
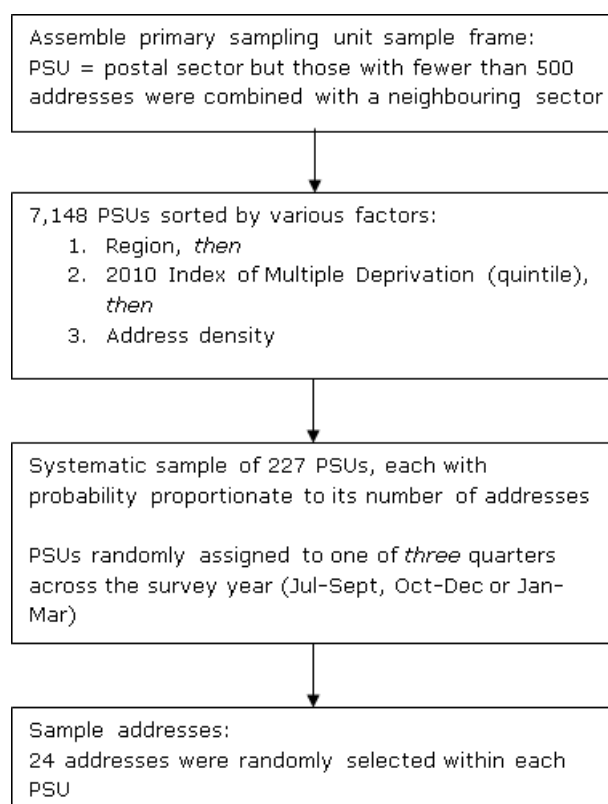https://www.gov.uk/government/collections/community-life-survey

2. Sampling

2.1 Summary

A multi-stage random sample design was employed for the Community Life Survey. Firstly, a stratified random sample of postal sectors was drawn. Secondly, a systematic random sample of addresses was drawn in each sampled postal sector. Thirdly, an interviewer attempted to sample one adult aged 16+ from among the residents at the sampled address. All residential addresses in England had an equal probability of selection, but the total sampling probability of adult individuals (the target population) varied due to differing within-address sampling fractions. For example, at an address with two adult residents, each had a 50% chance of being selected; at an address with four adult residents, each had a 25% chance of being selected. Figure 2.1 below shows the overall sampling process.

Figure 2.1 Two stage stratified sampling of addresses

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┌─────────────────────────────────────────────────┐
│ Assemble primary sampling unit sample frame:     │
│ PSU = postal sector but those with fewer than 500│
│ addresses were combined with a neighbouring sector│
└─────────────────────────────────────────────────┘
                        │
                        ▼
┌─────────────────────────────────────────────────┐
│ 7,148 PSUs sorted by various factors:            │
│     1.  Region, then                             │
│     2.  2010 Index of Multiple Deprivation (quintile),│
│         then                                     │
│     3.  Address density                          │
└─────────────────────────────────────────────────┘
                        │
                        ▼
┌─────────────────────────────────────────────────┐
│ Systematic sample of 227 PSUs, each with         │
│ probability proportionate to its number of addresses│
│                                                  │
│ PSUs randomly assigned to one of three quarters  │
│ across the survey year (Jul-Sept, Oct-Dec or Jan-│
│ Mar)                                             │
└─────────────────────────────────────────────────┘
                        │
                        ▼
┌─────────────────────────────────────────────────┐
│ Sample addresses:                                │
│ 24 addresses were randomly selected within each  │
│ PSU                                              │
└─────────────────────────────────────────────────┘
```

2.2 Stage One

Postal sectors were used as primary sampling units (PSUs), although some were combined with neighbouring sectors first to ensure a minimum of 500 addresses in each PSU. These PSUs were defined for the 2012-13 survey and retained for the 2013-14, 2014-15 and 2015-2016 surveys[1]. In total, there were 7,148 PSUs.

Before sampling, the list of PSUs was sorted by various factors to ensure that any drawn sample was representative with regard to those factors. This helps minimise sampling error to the extent that the population estimates are correlated with these factors. The factors were:

1. Region (nine strata)

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[1] Each year, a small number of new postal sectors are introduced. These new postal sectors are added to the most appropriate existing PSU so, although the number of PSUs (7,148) was the same for all survey years, the components of a small number of PSUs have evolved.

2. 2010 Index of Multiple Deprivation (five strata within each stage 1 stratum; derived from a weighted average of IMD scores from component LSOAs);
3. Address density (total number of addresses divided by square kilometres of PSU)

This list of factors is different from the list used for the 2012-15 surveys; in particular, the Index of Multiple Deprivation is used in place of a bespoke 'ethnic mix' variable. The design was changed to reflect the fact that the survey has a broader, more *cross-ethnic* focus than was originally envisaged in 2012. The IMD is more closely correlated with the current set of *Community Life* survey estimates than is the ethnic mix variable and is therefore the better choice for sorting PSUs. This does not affect the comparability of the 2015-16 survey with the 2012-15 surveys.

A total of 227 PSUs were sampled, each with a probability (p_a) proportionate to the number of addresses in the PSU. The number of addresses was derived from the PAF and excludes addresses that are solely business addresses.

$p_a = N_a/N*227$
N = total number of addresses in England
N_a = total number of addresses in PSU *a*

Each PSU was randomly allocated to one of the three activated quarters within the 2015-16 survey year. These were Quarter 2 (July-October 2015), Quarter 3 (October 2015-January 2016) and Quarter 4 (January-April 2016). Each quarter had either 75 or 76 allocated PSUs. A small number of checks were carried out to make sure that the addresses allocated to each quarter were representative in terms of the PSU sorting factors.

2.3 Stage two

Using the latest edition of the PAF, a systematic random sample of 24 addresses was sampled from within each sampled PSU. Addresses were sorted by postcode and then alphanumerically *within* each postcode before the sample were drawn. This ensured maximum geographic

dispersion (the method most likely to yield the greatest sample heterogeneity).

A total of 5,448 addresses were sampled.

2.4 Stage three

An interviewer visited each address, establishing (i) whether the address was residential (or might be residential), and (ii) the number of dwelling units at the address. A dwelling unit is self-contained accommodation with its own lockable front door, either facing the street or behind the street-facing door. Where the total number of dwelling units exceeded one, the interviewer sampled one using a random number generator included with the sample management software. Then interviewers established the number of adults aged 16 or over who live at the address. Where the total number of adults exceed one, the interviewer sampled one using a random number generator include with the sample management software.

In a small percentage of cases (4% across 2015-16), the interviewer failed to contact anybody at the address. These addresses may be non-residential (or ineligible second homes) but have been included in the denominator of eligible addresses for the purpose of computing a response rate.

3. Questionnaire

3.1 Previous questionnaire development

Prior to and within the 2012-13 Community Life Survey, there was a comprehensive program of questionnaire development and testing, please see the technical guide for the 2012-13 Community Life Survey[2] for more details. This program of development consisted of a written consultation regarding the content of the questionnaire, and rigorous testing of new questions for the survey through various methods including cognitive testing.

3.2 Questionnaire development for the 2015–16 questionnaire

Prior to the 2015-16 survey a number of minor changes were made to the questionnaire to reflect policy priorities and to ensure that the survey continues to be relevant. Any new questions added to the survey have been asked in previous social research surveys. A small number of questions were updated for the 2015-16 survey, consisting mainly of small changes to the wording of questions.

The questionnaire length was maintained at 30 minutes, to ensure this, questions were also removed from the questionnaire prior to the 2015-16 survey. See Appendix D for details of question changes for the 2015-16 survey.

3.3 Questionnaire Content 2015-16

The Computer Assisted Personal Interviewing (CAPI) questionnaire used for the Community Life Survey 2015-16 consisted of the following modules.

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[2] https://www.gov.uk/government/publications/community-life-survey-2012-to-2013-supporting-documents

- **Demographics** – details of the household, including number of adults and children, details of the relationships within the household.

- **Social Network** – including basic demographic information on their friends, how often and how they communicate with friends/family they do not live with.

- **Your Community** – the respondent's sense of belonging to their local area and Britain, neighbours, and satisfaction with local area.

- **Influencing Political Decisions and Local Affairs** – involvement in local affairs, including online participation, ability to influence decisions affecting both their local area and Britain, how they would influence decisions.

- **Civic Empowerment** – involvement in community decision making through formal roles or groups.

- **Volunteering** – involvement with groups, clubs or organisations, giving help through these groups (formal volunteering), employment volunteering, previous lapsed volunteering, any help given as an individual to someone who is not a relative (informal volunteering), charitable giving in the past four weeks.

- **Social Action** – awareness of local people getting involved in their local area to either: set up a new service/amenity, stop the closure of a service/amenity, stop something happening, help decide how the council spends its money, helping to run a local service or amenity, help to organise a street party or community event or helping with other issues affecting their local area; whether respondents are personally involved in these activities, what they do, how they became involved, why they became involved, and if they are not involved why they are not.

- **Subjective wellbeing** – the respondent's feelings on aspects of their life including level of satisfaction with their life, levels of happiness, feelings of anxiety and loneliness.

- **Demographics section two** – general health of the respondent, working status, education and income.

A copy of the questionnaire can be found at Appendix A

4. Fieldwork

4.1 Introduction

Fieldwork for the Community Life Survey 2015-16 was conducted continually between July 2015 and April 2016, with sample issued on a quarterly basis. The Community Life Survey followed the 3 + 1 fieldwork model, where each quarter of fieldwork covered the three months of a traditional quarter and then the additional following month. This meant that fieldwork overlapped between quarters, so the last month of Quarter 2 fieldwork (October) was also the first month of fieldwork for Quarter 3.

All fieldwork was carried out by trained interviewers from TNS's field-force who carry out fieldwork on behalf of TNS BMRB. Specific fieldwork dates for each quarter are shown below:

Quarter 2: July 1st 2015 – October 31st 2015
Quarter 3: October 1st 2015 – January 31st 2016
Quarter 4: January 1st 2016 – April 30th 2016

4.2 Briefings

The majority of interviewers working on Community Life 2015-16 had worked on the previous year's survey. Where interviewers were new to Community Life they received a comprehensive one day briefing, delivered by the research team at TNS BMRB, and a member of the field team. In total 9 full day briefings were conducted.

Each briefing consisted of the following elements:
- **Overview of the survey:** introduction to this new survey, including a brief overview of the survey methodology.
- **Survey background:** introduction to the Cabinet Office, rationale behind the survey and key information needs and topics covered within the Community Life Survey.
- **Methodology/making contact:** overview of survey methodology, sample, target response rates and number of interviews.
- **Fieldwork documents and incentives:** introduction of all the fieldwork materials, including advance letters and materials for use

within the survey such as showcards and the introduction of incentives.

- **Electronic contact sheet:** overview and run through of the electronic contact sheet.
- **Questionnaire:** introduction to the questionnaire, overview of the topics covered and the overall length of the questionnaire.
- **Practice interview:** a practice interview using the CAPI program to interview a dummy respondent, including use of showcards and shuffle cards.
- **Occupation coding:** overview of the questions used to determine a respondent's occupation, how these questions are used and an overview of the level of detail required.
- **Field admin:** advice on carrying out fieldwork, key fieldwork dates and field contact procedures.

4.3 Interviewer materials

In advance of each fieldwork quarter, interviewers received survey packs that contained all the materials needed for that quarter's fieldwork. This consisted of:

- Copies of the **advance letter**, pre-printed with the address and serial number.
- Books of **six first class stamps**, to be included in each advance letter.
- **Envelopes**
- **Copies of the £5 incentive gift voucher**
- **Calling cards** for interviewers to leave their details
- **Appointment cards** for interviewers to leave appointment and contact details.
- **Questionnaire showcards** (A5 with wire spiral binding) for use during the questionnaire.
- A set of **shuffle cards** for use during the volunteering section of the questionnaire.
- **Interviewer instructions** providing a comprehensive guide to the survey.
- A copy of the **questionnaire.**
- **Police form** - all interviewers are asked to notify their local police before beginning their assignment.

4.4 Contact procedures

4.4.1 Letters

All addresses received a letter in advance of the interviewer's first visit to the address. This letter explained the purpose of the survey, how their address was selected, and stated that an interviewer would be visiting the address in the next few days. The letter explained that all information collected in the survey would be confidential and stressed the importance of taking part in the survey. It provided a named contact at TNS BMRB, with an email address and telephone number if the household wanted more information regarding the survey.

Within this letter, all addresses received a book of six first class stamps as a gesture of appreciation for them taking part in the survey. The information on the reverse of the letter included how their address had been selected, how their data would be treated, next steps in terms of the survey and how the information collected will be used.

Following an incentive experiment conducted in 2012-13, the use of a £5 conditional incentive was accepted across the entire sample for the 2013-14, 2014-15 and 2015-16 survey years, and as such this was referenced in the advance letter.

A copy of the advance letter is available in Appendix B

4.4.2 Confidentiality

The advance letter assured the respondent of confidentiality by answering the question "Is this survey confidential?" with the following:

> **"Yes.** The information that is collected will only be used for research purposes. Your name and address details are kept separate from your answers and will not be passed on to any other organisation.

No individual will be identifiable from the results. Your answers will be combined with others that take part in the survey. You will not receive any 'junk mail' as a result of taking part."

The interviewer instructions and briefings emphasised to interviewers that they could reassure respondents about the confidentiality of their answers and the research findings.

4.5 Respondent selection

At all selected addresses only one adult aged 16 and over could be interviewed. This required a process for randomly selecting one adult to complete the survey. Interviewers collected the names of all adults living at the address. These names were then entered into the laptop and one adult was randomly selected by the computer. The selected respondent was then the only adult within the household who could complete the survey.

4.6 Translated interviews

Within the Community Life Survey, no formal translation services were offered and the fieldwork materials were only available in English. If the respondent did not speak or understand English, household members were permitted to translate the survey. Children aged 14 and over were permitted to translate the survey only with their parent's/guardian's permission. The survey was translated in a very small number of cases throughout the entire survey year; during the Community Life Survey 2015-16 only 33 interviews out of the total of 3,027 interviews were translated. The sexual orientation of the respondent was not asked in translated interviews, due to the sensitivity of the question.

4.7 Maximising response rates

A number of procedures were used to maximise response rates among households selected for the survey.

Interviewers were required to make a minimum of six calls where necessary at each selected address at different times of the day. If no contact had been made at the address after these calls, interviewers continued to call at addresses where appropriate when they were working in the area. Two of these calls needed to be made on a weekday evening after 6pm or at the weekend, to maximise the chance of making contact with someone at the selected address.

Where household contacts or selected respondents refused to give information or take part in the survey, their reasons for refusal were collected. The majority of cases where interviewers had obtained a refusal were regarded as 'soft'; that is a circumstantial refusal rather than an absolute refusal to participate. This allowed interviewers to stress that they could arrange an appointment at a convenient time to attempt to obtain an interview.

Feedback from previous years of the survey was incorporated into the briefings. This gave new interviewers ideas of the types of refusals they were likely to come up against and ways to attempt to convert these into interviews, such as emphasising certain aspects of the questionnaire.

4.8 Interview length

The median interview length was 36 minutes. This is based on full interviews and does not include partial interviews.

4.9 Response Rates

Table 1 below shows the outcome for all addresses sampled for the Community Life Survey 2015-16.

Of the 5,448 addresses sampled:

- A total of 4,981 were classified as in-scope. Of these 1,081 (22%) were refusals.

- A total of 3,027 interviews were conducted, producing a response rate for in-scope addresses of 61%. Full details of the outcome for each sampled address is detailed in table 1.

Table 1 - Outcomes for each issued address within the Community Life Survey 2015-16

	Number	Issued cases	In-scope cases
	N	%	%
Total Issued addresses	**5,448**	**100**	
Not yet built/under construction	14	0	
Demolished/derelict	16	0	
Vacant/empty housing unit	263	2	
Non-residential addresses (e.g. business)	55	1	
Communal establishment/institution	13	0	
Occupied but not as main residence	63	1	
Other	43	1	
Total ineligible addresses	**467**	**9**	
Total in-scope addresses	**4,981**	**91**	
Total unknown eligibility	**262**	**5**	
Refusal by phoning the office	32		1
Refused all further information	526		11
Refusal by selected person	431		9
Proxy refusal (including refusal by parents)	88		2
Refusal during interview	4		0
Total Refusals	**1,081**		**22**
No contact with selected person	217		4
Parental permission required but no contact	0		0
Total non-contact	**217**		**4**
Contact but no specific appointment	84		2
Broken appointment, no recontact	83		2
Ill at home during survey period	58		1
Away/in hospital throughout survey period	63		1
Physical or learning difficulty	49		1
Language difficulty	36		1
Other unproductive	21		0
Total unproductive	**394**		**8**
Full interview	3,027		61
Partial interview	0		0
Total Interviews	**3,027**		**61**

5. Data Processing

5.1 Editing

Where clearly relevant, the CAPI program specified numerical ranges to ensure answers were sensible. Logic checks were also scripted to check answers that were not feasible e.g. if an interviewer coded that the respondent had lived in the area for forty years but is only thirty years old.

5.2 Coding

Post-interview coding was undertaken by members of the TNS BMRB coding department. If the question was asked in 2014-15 the same code frame was drawn up. For any new questions a new code frame was agreed based on responses to the question. The coding department coded verbatim responses recorded at fully open questions and 'other specify' questions as well as occupation classifications.

5.2.1 Occupation and socio-economic class

Occupation details were collected for the respondent, and were coded according to the Standard Occupational Classification (2010). This was carried out by coders at TNS BMRB using the computer-assisted coding process CASCOT. Respondents were also coded according to Standard Industrial Classification (2010).

5.3 Derived variables

A list of the main derived variables are provided in Appendix E.
The following geo-demographic variables were added to the data:

- Region (formerly Government Office Region)
- Urban/rural indicator

- Percentage of households in the Ward headed by someone from a non-white ethnic minority group
- Police Force Area
- ACORN classification
- ONS ward classification
- Health board
- LSOA area
- ONS district level classification
- Output area classification
- Index of Multiple Deprivation for England (2010)
- Income deprivation for England
- Employment deprivation for England
- Health deprivation for England
- Education, Skills and Training deprivation for England
- Barriers to housing and services deprivation for England
- Crime and disorder deprivation for England
- Living and environment deprivation for England

Due to confidentiality reasons we are unable to include some geo-demographic variables in the publicly available dataset.

5.4 Data outputs

The Cabinet Office received a full cumulative SPSS dataset including derived variables and additional variables at the end of the survey year. A public version of the data set will be available via the UK ESRC Data Archive in Autumn 2016: www.data-archive.ac.uk.

6. Weighting

6.1 Weighting the data

The dataset was weighted in three steps, compensating for variation in both sampling and response probabilities. Weighting the data in this way tends to improve the accuracy of the estimates, although usually at the expense of some precision. The calibration step (step three) ought to improve both.

6.2 Step one

Step one was to construct a model of response probability based on geodemographic data attached to the sample frame. Each sampled address was coded using a set of neighbourhood level statistics and a response indicator added (interview, eligible non-interview, or ineligible). With ineligible addresses excluded, TNS BMRB produced a logistic regression model of interview probability (p_i). The candidate predictor variables were region and (quintile of) 2010 Index of Multiple Deprivation.

A base weight (w_1) for step two was produced equal to:

$w_1 = 1/((n/N)*p_i)$

> n = number of addresses sampled for the Community Life Survey
> N = total number of addresses in England
> p_i = modelled interview probability

6.3 Step two

The base weight w_1 was further modified to compensate for interviewer sampling of just one dwelling unit at each sampled address. Most addresses have only one dwelling unit (self-contained accommodation with its own lockable front door, either facing the street or behind the street-facing door) so in most cases w_2 was identical to w_1:

$$w_2 = w_1 * N_d$$

N_d = number of dwelling units at address d

Base weight w_2 was used as a start point for calibrating the *residents of sampled households* to population totals. The resulting household calibration weight w_3 is used for analysing household level data and is used as an input for calibrating the *respondent sample.*

6.4 Step three

TNS BMRB used the Stata script *calibrate* (John D'Souza, 2009) to calibrate the residents of sampled households to population totals. By doing this, we construct a household calibration weight suitable for analysing household-level data (individual-level data requires the *respondent* calibration weight described later).

A bounded linear regression model was used (D'Souza recommendation) for calibration in this instance. The population totals were drawn from the ONS mid-2014 population estimates for England. For household size and tenure, Census 2011 data was used but scaled to the mid-2014 population estimates.

Table 4: Population per age band based on ONS mid-2014 population estimates.

Age band	Mid-2014 Population total
0 to 4	3,430,957
5 to 9	3,272,365
10 to 15	3,600,234
16 to 19	2,603,775
20 to 24	3,606,417
25 to 29	3,718,382
30 to 34	3,707,209
35 to 39	3,396,004
40 to 44	3,707,404
45 to 49	3,918,363
50 to 54	3,717,288
55 to 59	3,186,581
60 to 64	2,913,931
65 to 69	2,975,461
70 to 74	2,187,412
75+	4,374,835

Table 5: Population within age and gender based on ONS mid-2014 population estimates

Age band	Mid-2014 Population total	
	Males	**Females**
0-15	5,275,841	5,027,715
16-24	3,174,670	3,035,522
25-34	3,705,510	3,720,081
35-44	3,533,203	3,570,205
45-54	3,775,061	3,860,590
55-64	3,002,233	3,098,279
65-74	2,487,171	2,675,702
75+	1,819,507	2,555,328

Table 6: Population within region based on ONS mid-2014 population estimates

Region	Mid-2014 Population total (aged 16+)	Mid-2014 Population total (aged 0+)
North East	2,154,854	2,618,710
North West	5,790,512	7,132,991
Yorkshire & Humberside	4,347,165	5,360,027
East Midlands	3,782,353	4,637,413
West Midlands	4,599,064	5,713,284
East	4,875,281	6,018,383
London	6,806,412	8,538,689
South East	7,184,102	8,873,818
South West	4,473,319	5,423,303

Table 7: Housing tenure based on Census 2011 data, scaled to mid-2014 population estimates

Housing tenure	Mid-2014 Population total (aged 16+)	Mid-2014 Population total (aged 0+)
Owned	11,210,874	13,835,365
Mortgaged	17,314,723	21,368,138
Other	15,487,465	19,113,115

Table 8: Household size based on Census 2011 data, scaled to mid-2014 population estimates

Household size (all residents)	Mid-2014 Population total (aged 16+)	Mid-2014 Population total (aged 0+)
1	6,955,471	6,955,471
2 or more	37,057,591	47,361,147

As described above, the household calibration weight w_3 that was produced from this procedure was used as a start-point for calibrating the *respondent* sample (aged 16+) to the relevant population totals. The respondent calibration weight is used for analysing individual-level data in the survey.

In each case, the household calibration weight was multiplied by the number of adults within the household (to a maximum of 5) to create w_4, the base weight used as the starting point for calibrating the respondent

sample to population totals. All these totals are shown in the table above apart from one – ethnic group – which was not available for all household residents and thus was specific to the respondent calibration.

Table 9: Ethnic group based on Annual Population Survey 2015 data, scaled to mid-2014 population estimates

Ethnic group	Mid-2014 Population total (aged 16+)
White	37,944,980
Indian	1,317,260
Pakistani/Bangladeshi	1,231,291
Black	1,408,974
Other	2,110,557

Design weights (compensating only for variation in sampling probabilities and not for variation in response probabilities) are also supplied:

Household design weight = N_d
Respondent design weight = $N_d*(min(N_{ad},5))$

N_d = number of dwelling units at address *d*
N_{ad} = number of adults in dwelling unit *a* at address *d*

7. Standard errors

7.1 Introduction

The tables in this chapter show estimates of standard errors for key variables discussed within the statistical release.

7.2 Sources of error in surveys

Survey results are subject to various sources of error. Error can be divided into two types: systematic and random error.

7.2.1 Systematic error

Systematic error or bias covers those sources of error which will not average to zero over repeats of the survey. Bias may occur for example, if a part of the population is excluded from the sampling frame or because respondents to the survey are different from non-respondents with respect to the survey variables. It may also occur if the instrument used to measure a population characteristic is imperfect. Substantial efforts have been made to avoid systematic errors, including ensuring a high response rate of 60% to maximise response across the population.

7.2.2 Random error

Random error covers those sources of error which will average to zero over repeats of the survey. The most important component of random error is sampling error, which is the error that arises because the estimate is based on a random sample rather than a full census of the population. The results obtained for a single sample may by chance vary from the true values for the population but the error would be expected to average to zero over a large number of samples. The amount of between-sample variation depends on both the size of the sample and the sample design. The impact of this random variation is reflected in the standard errors presented here.

Random error may also result from other sources such as variations in respondents' interpretation of the questions, or variations in the way different interviewers ask questions. Efforts are made to minimise these effects through pilot work and interviewer training.

7.3 Standard errors for complex sample designs

The Community Life Survey employs a two-stage stratified cluster sample design and the data is weighted as well. All three features – sample stratification, sample clustering and data weighting – will impact upon the standard errors for each survey estimate in a unique way. Generally speaking, stratification reduces standard errors while clustering and weighting increase them. If the complex sample design is ignored, the standard errors will be wrong and usually too narrow.

The standard errors quoted below have been estimated using the SPSS Complex Samples module which employs a Taylor Series Expansion method to do this. The tables include a 'design factor' which is the ratio of the estimated standard error to the standard error we would obtain if we ignored the sample design. In general, this averages at approximately 1.3-1.4 but varies substantially between survey variables.

Table 7.1 Participation in civic engagement and voluntary activities

Characteristic	Population	Percent (%)	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Participation in civic engagement or voluntary activities					
Those taking part at least once a month in:					
Civic participation		4	3,027	0.5	1.3
Civic consultation		2	3,027	0.4	1.4
Informal volunteering		34	3,027	1.1	1.3
Formal volunteering		27	3,027	1.1	1.4
Any formal or informal volunteering		47	3,027	1.3	1.4
Those taking part at least once the last year in:					
Civic participation		34	3,027	1.2	1.4

Civic consultation		16	3,027	0.9	1.4
Civic activism		10	3,027	0.7	1.2
Informal volunteering		60	3,027	1.2	1.4
Formal volunteering		41	3,027	1.3	1.4
Employer Volunteering		8	3,027	0.8	1.6
Any volunteering		70	3,027	1.2	1.5

Table 7.2 Participation in civic engagement and formal volunteering at least once in the last year, by sex, age, ethnicity and disability

Characteristics	Population	Percentage (%)	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Civic Participation	Male	35	1,336	1.7	1.33
	Female	33	1,691	1.5	1.31
	16-25	25	240	3.3	1.2
	26-34	34	415	3.0	1.3
	35-49	39	755	2.3	1.3
	50-64	35	721	2.2	1.3
	65-74	35	511	2.4	1.1
	75+	31	384	2.8	1.2
	Ethnic minority groups	25	357	3	1.32
	White	35	2,665	1.3	1.42
	LTLI/Disability	33	736	2.2	1.28

	No LTLI/Disability	34	2,282	1.4	1.37
Civic consultation	Male	16	1,336	1.4	1.37
	Female	16	1,691	1.1	1.3
	16-25	8	240	2.4	1.39
	26-34	11	415	1.9	1.23
	35-49	19	755	1.8	1.24
	50-64	18	721	1.8	1.27
	65-74	20	511	2.0	1.11
	75+	18	384	2.3	1.2
	Ethnic minority groups	12	357	2	1.18
	White	17	2,665	1	1.4
	LTLI/Disability	15	736	1.4	1.1
	No LTLI/Disability	16	2,282	1.1	1.4
Civic Activism	Male	9	1,336	0.9	1.14
	Female	11	1,691	1	1.31
	16-25	8	240	2.1	1.16
	26-34	6	415	1.3	1.08
	35-49	10	755	1.3	1.15
	50-64	12	721	1.6	1.3
	65-74	11	511	1.5	1.08
	75+	13	384	1.9	1.1
	Ethnic minority groups	8	357	1.7	1.16
	White	10	2,665	0.7	1.23
	LTLI/Disability	12	736	1.7	1.43
	No LTLI/Disability	10	2,282	0.8	1.225
Formal volunteering	Male	41	1,336	2	1.48
	Female	42	1,691	1.5	1.26
	16-25	49	240	3.8	1.19
	26-34	39	415	3.4	1.42

	35-49	45	755	2.3	1.29
	50-64	38	721	2.1	1.18
	65-74	41	511	2.6	1.19
	75+	32	384	2.8	1.19
	Ethnic minority groups	36	357	3.8	1.48
	White	42	2,665	1.3	1.39
	LTLI/Disability	39	736	2.4	1.32
	No LTLI/Disability	42	2,282	1.5	1.47
Any civic engagement or formal volunteering	Male	57	1,336	1.9	1.4
	Female	59	1,691	1.6	1.3
	16-25	55	240	3.8	1.18
	26-34	58	415	3.2	1.32
	35-49	66	755	2.3	1.3
	50-64	56	721	2.4	1.3
	65-74	57	511	2.6	1.2
	75+	50	384	3.0	1.2
	Ethnic minority groups	49	357	3.7	1.0
	White	60	2,665	1.3	1.3
	LTLI/Disability	54	736	2.3	1.3
	No LTLI/Disability	59	2,282	1.5	1.5

Table 7.3 Informal or formal volunteering within the last month and the last 12 months broken down by age, ethnicity, employment status and region

Characteristics	Population	Percentage (%)	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
At least once a month					
Informal volunteering	16-25	44	240	4.1	1.3
	26-34	30	415	2.8	1.2
	35-49	32	755	1.9	1.1
	50-64	29	721	2.0	1.2
	65-74	38	511	2.6	1.2
	75+	36	384	3.0	1.2
	Ethnic minority groups	29	357	3.4	1.4
	White	35	2,665	1.2	1.3
	In employment	32	1,585	1.5	1.2
	Unemployed	35	64	9.8	1.6
	Economically inactive	38	1,378	1.8	1.4
	North East	25	164	4.3	1.3
	North West	33	453	2.9	1.3
	Yorkshire and Humberside	41	331	4.1	1.5
	East Midlands	39	241	2.3	0.7
	West Midlands	44	317	2.4	0.9
	East of England	34	303	3.1	1.1

	London	22	423	2.9	1.5
	South East	36	494	3.2	1.5
	South West	36	301	3.5	1.3
Formal volunteering	16-25	32	240	3.6	1.2
	26-34	21	415	2.6	1.3
	35-49	27	755	2.0	1.2
	50-64	27	721	1.9	1.1
	65-74	31	511	2.4	1.2
	75+	24	384	2.6	1.2
	Ethnic minority groups	20	357	2.7	0.5
	White	28	2,665	1.1	0.7
	In employment	27	1,585	1.5	1.4
	Unemployed	35	64	9.4	1.6
	Economically inactive	27	1,378	1.4	1.2
	North East	17	164	4.8	1.6
	North West	25	453	2.3	1.2
	Yorkshire and Humberside	29	331	2.5	1
	East Midlands	33	241	3.4	1.1
	West Midlands	33	317	2.6	1.0
	East of England	28	303	3.7	1.4
	London	17	423	3.3	1.8
	South East	28	494	3.2	1.6
	South West	33	301	2.9	1
At least once in the last year					
Informal volunteering	16-25	69	240	3.4	1.2
	26-34	61	415	3.1	1.3

	35-49	64	755	2.3	1.3
	50-64	56	721	2.5	1.4
	65-74	60	511	2.5	1.2
	75+	48	384	3.1	1.2
	Ethnic minority groups	60	357	3.9	1.5
	White	60	2,665	1.3	1.4
	In employment	64	1,585	1.7	1.4
	Unemployed	58	64	8.9	1.4
	Economically inactive	54	1,378	1.7	1.3
	North East	46	164	8	2.0
	North West	57	453	2.7	1.2
	Yorkshire and Humberside	63	331	4.3	1.6
	East Midlands	71	241	2.5	0.8
	West Midlands	72	317	2.3	0.9
	East of England	59	303	3.6	1.3
	London	45	423	4.2	1.7
	South East	69	494	2.7	1.3
	South West	58	301	3.1	1.1
Formal volunteering	16-25	49	240	3.8	1.2
	26-34	39	415	3.4	1.4
	35-49	45	755	2.3	1.3
	50-64	38	721	2.1	1.2
	65-74	41	511	2.6	1.2
	75+	32	384	2.8	1.2
	Ethnic minority groups	36	357	3.8	1.5
	White	42	2,665	1.3	1.4
	In	43	1,585	1.7	1.4

	employment				
	Unemployed	53	64	8.9	1.4
	Economically inactive	39	1,378	1.6	1.2
	North East	25	164	5.9	1.7
	North West	39	453	3.5	1.5
	Yorkshire and Humberside	40	331	3.5	1.3
	East Midlands	54	241	3.9	1.2
	West Midlands	50	317	2.9	1.0
	East of England	44	303	4.4	1.5
	London	27	423	3.6	1.7
	South East	47	494	3.7	1.6
	South West	45	301	2.3	0.8

Table 7.4 Any formal or informal volunteering in the last year broken down by sex, age and region

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Any formal or informal volunteering at least once in last year					
	Male	69	1,336	2	1.5
	Female	71	1,691	1.4	1.2
	16-24	81	206	3.3	1.2
	25-34	71	449	2.9	1.4
	35-49	72	755	2.2	1.3
	50-64	67	721	2.4	1.4
	65-74	69	511	2.3	1.1

	75+	55	384	3.0	1.2
	North East	50	164	8.8	2.2
	North West	67	453	2.6	1.2
	Yorkshire and the Humber	71	331	3.6	1.5
	East Midlands	80	241	3.2	1.3
	West Midlands	81	317	2.5	1.1
	East of England	70	303	3.5	1.3
	London	54	423	4.1	1.7
	South East	81	494	1.8	1.0
	South West	70	301	3.0	1.1

Table 7.5 Whether gave to charity in the last four weeks, broken down by sex, age, ethnicity and region

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Gave to charity in the last 4 weeks					
	Male	70	1,333	1.7	1.4
	Female	77	1,689	1.4	1.3
	16-24	68	205	4.4	1.3
	25-34	72	448	2.7	1.3
	35-49	76	754	2.0	1.3
	50-64	73	721	2.2	1.3
	65-74	78	510	2.0	1.1
	75+	75	383	2.7	1.2
	Ethnic minority	68	357	3.3	1.3

	group				
	White	74	2,660	1.3	1.5
	North East	71	164	8.2	2.3
	North West	69	452	2.2	1.0
	Yorkshire and the Humber	74	331	2.7	1.1
	East Midlands	78	241	2.8	1.1
	West Midlands	80	315	3.0	1.4
	East of England	80	302	3.8	1.6
	London	58	423	4.3	1.8
	South East	74	494	3.2	1.6
	South West	84	300	3.4	1.6

Table 7.6 Banded amount given to charity in the four weeks prior to interview

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Banded amount given to charity					
	£0-£4	17	379	1.1	1.3
	£5-£9	19	393	1.2	1.4
	£10-£19	22	466	1.2	1.3
	£20-£49	28	581	1.3	1.3
	Over £50	13	274	1.0	1.4

Table 7.7 Whether aware of or involved in social action broken down by sex and age

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Aware of social action					
	Male	35	1,323	2.0	1.5
	Female	35	1,685	1.6	1.4
	16-24	28	205	3.6	1.2
	25-34	29	448	2.7	1.3
	35-49	40	751	2.3	1.3
	50-64	40	718	2.4	1.3
	65-74	36	505	2.8	1.3
	75+	28	380	2.9	1.3
	All	35	3,007	1.3	1.5
Involved in social action					
	Male	18	1,336	1.4	1.3
	Female	17	1,688	1.2	1.3
	16-24	14	206	3.0	1.2
	25-34	11	448	1.8	1.2
	35-49	19	754	1.7	1.2
	50-64	21	720	2.0	1.3
	65-74	22	511	2.1	1.2
	75+	14	384	2.4	1.3
	All	18	3,023	0.9	1.3

Table 7.8 The extent to which people agree that people in their neighbourhood pull together to improve the area

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Whether agree or disagree that people in this neighbourhood pull together to improve the neighbourhood					
	Definitely agree	21	639	1.0	1.4
	Tend to agree	47	1,278	1.2	1.3
	Tend to disagree	23	645	1.0	1.3
	Definitely disagree	10	282	0.8	1.4
	Agree	68	1,917	1.2	1.3
	Disagree	32	927	1.2	1.3

Table 7.9 Whether chat to neighbours at least once a month by age, sex ethnicity and region

Characteristics	Population	Percentage	Unweighted base	Standard of error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
People who chat to their neighbours more than once a month					
	Male	79	1,331	1.7	1.5
	Female	76	1,684	1.5	1.4
	16-24	63	205	4.6	1.4
	25-34	69	445	3.1	1.4
	35-49	81	753	1.8	1.3
	50-64	79	717	1.9	1.2
	65-74	88	511	1.5	1.1
	75+	86	383	1.7	1.0
	Minority ethnic group	70	354	3.7	1.5
	White	78	2,656	1.1	1.4
	North East	81	161	3.5	1.1
	North West	78	453	2.5	1.3
	Yorkshire and the Humber	84	330	2.7	1.3
	East Midlands	75	240	4.5	1.6
	West Midlands	78	315	3.1	1.3
	East of England	80	303	2.7	1.2
	London	70	418	3.7	1.6
	South	75	494	3.4	1.7

	East				
	South West	81	301	4.0	1.8

Table 7.10 Whether people feel they belong strongly to their neighbourhood or Britain

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Whether feel they belong strongly to Britain					
	Very strongly	56	1,744	1.3	1.4
	Fairly strongly	33	928	1.2	1.4
	Not very strongly	9	271	0.7	1.4
	Not at all strongly	2	69	0.4	1.4
	Total strongly	89	2,672	0.9	1.5
Whether feel they belong strongly to their neighbourhood	Very strongly	29	930	1.1	1.3
	Fairly strongly	42	1,239	1.2	1.3
	Not very strongly	23	684	1.1	1.4
	Not at all strongly	6	163	0.6	1.5
	Total strongly	71	2,169	1.2	1.5

Table 7.11 Whether people feel they belong strongly to their
neighbourhood or Britain by sex, age and ethnicity

Characteristic	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Strongly belong to Britain					
	Male	89	1,330	1.3	1.5
	Female	88	1,682	1.0	1.3
	16-24	91	205	2.6	1.3
	25-34	86	445	2.1	1.3
	35-49	86	749	1.7	1.4
	50-64	88	718	1.5	1.2
	65-74	92	510	1.3	1.1
	75+	94	384	1.4	1.1
	Ethnic minority group	86	354	2.1	1.1
	White	89	2,653	0.8	1.4
Strongly belong to local neighbourhood					
	Male	71	1,334	1.7	1.4
	Female	71	1,682	1.6	1.4
	16-24	60	206	4.3	1.3
	25-34	66	448	3.2	1.4
	35-49	69	751	2.1	1.0
	50-64	73	718	2.0	1.2
	65-74	79	510	2.1	1.1
	75+	85	382	2.1	1.3
	Ethnic minority group	67	354	3.9	1.6
	White	72	2,657	1.2	1.4

Table 7.12 Satisfaction with local area Characteristics

	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Satisfaction with local area					
	Very satisfied	45	1,365	1.5	1.6
	Fairly satisfied	41	1,222	1.3	1.4
	Neither satisfied nor dissatisfied	9	266	0.7	1.4
	Fairly dissatisfied	4	120	0.6	1.6
	Very dissatisfied	2	50	0.3	1.2

Table 7.13 Community cohesion by sex, age, ethnicity and region

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Agree that people from different backgrounds get on well together in the local area					
	Male	90	1,248	1.1	1.3
	Female	88	1,544	1.2	1.4
	16-24	88	200	2.8	1.2

	25-34	89	429	1.9	1.3
	35-49	88	715	1.6	1.3
	50-64	89	659	1.4	1.2
	65-74	87	452	2.1	1.4
	75+	92	336	1.5	1.0
	Ethnic minority group	93	348	1.5	1.2
	White	88	2,440	0.9	1.4
	North East	93	140	2.2	1.0
	North West	87	419	2.1	1.3
	Yorkshire and the Humber	86	306	2.7	1.4
	East Midlands	87	224	3.5	1.5
	West Midlands	86	299	2.6	1.3
	East of England	89	279	2.4	1.2
	London	92	407	2.1	1.5
	South East	88	454	2.7	1.8
	South West	93	264	1.5	1.0

Table 7.14 Whether people feel able to influence decision affecting their local area

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Able to influence decision affecting their local area					
	Yes able to influence decisions	36	2,975	1.3	1.5

Table 7.15 Whether able to influence decisions affecting their local area by sex, age and ethnicity

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Able to influence decisions affect their local area					
	Male	36	1,321	1.9	1.5
	Female	36	1,654	1.6	1.4
	16-24	38	204	4.5	1.3
	25-34	33	443	2.7	1.2
	35-49	40	737	2.6	1.4
	50-64	37	711	2.5	1.4
	65-74	34	505	2.6	1.2
	75+	31	374	2.9	1.2
	Ethnic minority	38	345	4.4	1.7

Characteristics	Population				
group					
White	36	2,625	1.4	1.5

Table 7.16 How important it is to be able to influence decisions affecting their local area

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
How important it is to be able to influence decisions affecting the local area					
	Important	68	1,992	1.2	1.4
	Not important	32	1,011	1.2	1.4

Table 7.17 Whether people would like to be more involved in decisions made by their local council

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Whether would like to be more involved in decision made by the local council					
	Yes	39	1,137	1.4	1.6
	No	37	1,216	1.3	1.5
	Depends on the issue	24	666	1.6	2.0

Table 7.18 How often people feel lonely

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
How often feel lonely					
	Often/always	4	168	0.4	1.2
	Some of the time	12	455	0.9	1.5
	Occasionally	19	610	1.0	1.4
	Hardly ever	34	911	1.1	1.3
	Never	31	863	1.2	1.4

Table 7.19 Whether people borrow things and exchange favours with their neighbours

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Whether people borrow things and exchange favours with neighbours					
	Definitely agree	20	617	1.1	1.6
	Tend to agree	26	726	1.1	1.4
	Tend to disagree	21	601	1.0	1.3
	Definitely disagree	33	1,068	1.2	1.4

Table 7.20 Whether people think their area has got better or worse over the last two years

Characteristics	Population	Percentage	Unweighted base	Standard error of p	Design factor (deft)
		Percentage	Number	Percentage	Number
Whether are has got better or worse over the last two years					
	The area has got better	18	467	1.1	1.4
	The area has got worse	17	512	1.1	1.5
	The area has not changed much	66	1,836	1.4	1.6

8. Data user guide

This chapter provides a user guide for those conducting analysis of the Community Life Survey dataset. The dataset will be available on the UK Data Archive in SPSS format in Autumn 2016, and the guide assumes that analysis will be conducted in SPSS.

8.1 Selecting cases for analysis

The sample consists of an unweighted base of 3,027 interviews.

8.1.1 Quarters

The data set contains data from fieldwork between 1st July 2015 and 30th April 2016 broken down into three quarters. To perform analysis on an individual quarter use the variable 'Quarter' and select the appropriate:
Quarter 2: July to October 2015
Quarter 3: October 2015 to January 2016
Quarter 4: January to April 2016.

For example to look at Quarter 4 data only within the SPSS file, select data, select cases, filter if Quarter=4 and then run crosstabs and frequencies as normal.

8.2 Variables

The data set is ordered in the following way:
- Unique serial number
- Demographic information such as number of adults in the household, age, gender, marital status, and information on under 16s
- The survey question responses in the same order as the questions appear in the questionnaire (please see Appendix A for the questionnaire)
- Derived variables (please see Appendix E for a full list)
- Weight variables

Any queries on published variables should be sent to (communitylife@cabinetoffice.gov.uk) in the first instance.

Variables are named exactly to match the questionnaire names. Where the respondent was able to give multiple answers to one question (a multiple response question), the question has been represented in the data set by a number of variables, one for each possible answer, which are coded as yes or no, depending on whether the respondent chose this response or not. This aids analysis as it avoids the need to recode each multiple response question.

8.3 Missing Values

For the majority of variables, 'Don't know' and 'Refusal' responses are set as missing values within the dataset. In situations where the respondent was not asked the question, either due to the question being added in a later quarter or removed in a previous quarter or due to routing within the questionnaire responses are also set as missing values. All missing values are labelled appropriately to distinguish between the different responses.

8.4 Weighting

To analyse the data at the individual level SRCaliWt should be used to weight the data. Four sets of weights are included within the data set. The table below details the separate weight variables and their use.

Weight	Description
SRCaliWt	Scaled individual weight for combined sample for the entire survey year
HouseholdCalibrationWeight	Combined household weight for the entire survey year
RespondentCalibrationWeight	Individual weight for combined sample for the entire year. Individual weight for all quarters should only be used on data filtered by quarter and not on the full data set
RespondentDesignWeight	Combined respondent design weight for the entire year

9. Appendices

Appendix A: Community Life Survey questionnaire

Appendix B: Advance letter

Appendix C: Fieldwork materials, and calling/appointment cards

Appendix D: Questions added and removed prior to the 2015-16 survey year

Appendix E: List of derived variables created for the Community Life Survey

Appendix A: Community Life Survey questionnaire

Community Life Survey
2015-16
Questionnaire

Table of Contents

SECTION 1: DEMOGRAPHICS

→ **TIMING POINT 1**

TNUMCHECK **[ASK ALL]**

I'd like to ask you some questions about the people in your household.

INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area."

NUMCHECK **[ASK ALL]**

INTERVIEWER: IN THE CONTACT SHEET YOU RECORDED THAT THERE WERE [X] PEOPLE IN THIS HOUSEHOLD AGED 16+. PLEASE CHECK THIS IS CORRECT WITH RESPONDENT AND RECORD ANSWER BELOW.

Can I just confirm that [you are the only person/, including you, there are [NUMBER FROM CONTACT SHEET] people] aged 16+ living in this household?

1. Number correct
2. Number incorrect

NUMNEW **[ASK IF NUMCHECK = 2]**

ASK OR RECORD CORRECT NUMBER OF ADULTS IN THE HOUSEHOLD.

INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area."

1..10

REASINC **[ASK IF NUMCHECK = 2]**

INTERVIEWER: CODE REASON FOR DIFFERENCE IN NUMBER OF ADULTS AGED 16+ CODED HERE AND IN THE CONTACT SHEET.
1. Number has changed since contact sheet was completed
2. Error in contact sheet
3. Other (SPECIFY)

SEX

CODE THE SEX OF RESPONDENT

1. Male
2. Female

AGEIF [ASK ALL]

What was your age on your last birthday?
16..99

AGEIF2 [ASK IF AGEIF = DK OR REF]

SHOWCARD 1
Looking at this card, could you please tell me which age band you are in?

1. 16 to 19
2. 20 to 24
3. 25 to 29
4. 30 to 34
5. 35 to 39
6. 40 to 44
7. 45 to 49
8. 50 to 54
9. 55 to 59
10. 60 to 64
11. 65 to 69
12. 70 to 74
13. 75 to 79
14. 80 or over

{DK/REF IS NOT ALLOWED FOR THE RESPONDENT. IF A VALID BANDED AGE IS NOT OBTAINED THE INTERVIEWER IS ASKED TO ESTIMATE AN AGE IN ORDER TO CONTINUE WITH THE INTERVIEW}

MARS [ASK ALL]

INTERVIEWER: ASK THE MARITAL STATUS OF RESPONDENT
Are you... READ OUT

INTERVIEWER: THE AIM IS TO OBTAIN THE LEGAL MARITAL STATUS, IRRESPECTIVE OF ANY DE FACTO ARRANGEMENT

INTERVIEWER: IF THE RESPONDENT QUERIES THE TERM SEPARATED EXPLAIN THAT IT COVERS ANY PERSON WHOSE LEGAL PARTNER IS LIVING ELSEWHERE BECAUSE OF ESTRANGEMENT (WHETHER THE SEPARATION IS LEGAL OR NOT)

1. single, that is, never married and never registered a same-sex civil partnership
2. married
3. separated, but still legally married
4. divorced
5. widowed
6. in a registered same-sex civil partnership
7. separated, but still legally in a same-sex civil partnership
8. formerly in a same-sex civil partnership which is now legally dissolved
9. surviving partner from a same-sex civil partnership

LIVE   **[ASK IF MORE THAN ONE ADULT IN HOUSEHOLD AND MARS = 1 OR 3 OR 4 OR 5 OR 7 OR 8 OR 9   OR DK/REF]**

INTERVIEWER: ASK THE COHABITING STATUS OF EACH RELEVANT ADULT IN THE HOUSEHOLD

May I just check, are you living with someone in this household as a couple?

1. Yes
2. No
3. SPONTANEOUS ONLY - Same sex couple (but not in a formal registered civil partnership)

NCHIL

How many children under 16 live in your household?

INTERVIEWER: PLEASE ONLY COUNT CHILDREN IF IT IS THEIR MAIN RESIDENCE. IF CHILDREN LIVE AT MORE THAN ONE ADDRESS THEIR MAIN RESIDENCE IS THE ONE AT WHICH THEY SPEND MOST NIGHTS OF THE WEEK.

DO NOT COUNT CHILDREN AT BOARDING SCHOOL WHO MAY BE HOME FOR THE HOLIDAYS.

0..10

CAGE2   **[ASK IF NCHIL>0]**

(IF ONE CHILD)
What is their age?
0...15

(IF 2+ CHILDREN)
You said that you have (x) children in this household. What is the age of your oldest/next oldest child etc. 0...15

BCAGE2   **[ASK IF CAGE 2=DK/REF]**

Can you tell me which age band applies?
READ OUT AGE BANDS

1. 0 - 4
2. 5 – 10
3. 11 - 15

REL   **[ASK IF MORE THAN ONE PERSON IN THE HOUSEHOLD]**

SHOWCARD 2
Now thinking about the composition of your household.

From this card please select all of the people you live with. Please include everyone you live
with including adults and children.
CODE ALL THAT APPLY

1. A husband, wife, civil partner or other cohabiting partner
2. Son or daughter(s) – including adopted/step/foster
3. Brother or sister(s) – including adopted/step/foster
4. Another relative(s)
5. Non-relative(s)
6. Someone else

DIntro1   **[ASK ALL]**

I'd now like to ask you about your employment.

Can I just check, do you have a paid job?
1. Yes
2. No

DWorkA1   **[ASK IF DWORKA = 1]**

Are you working as an employee or are you self-employed?

1. Employee
2. Self-employed

DWorkA2   **[ASK IF SELF-EMPLOYED AT DWORKA1]**

Can I check, have you become self-employed in the last 12 months?
IF PREVIOUSLY SELF-EMPLOYED, STOPPED, AND THEN WENT BACK TO SELF-EMPLOYMENT
IN LAST 12 MONTHS, CODE YES.

1. Yes
2. No

           [ASK ALL]

I'd now like to ask you about using the internet.

IntUseB   **[ASK ALL]**

Do you personally use email or the internet...
READ OUT...
1. For work only
2. For personal reasons only
3. For both
4. Or not at all

IntOft   **[ASK IF INTUSEB = 1/2/3]**

SHOWCARD 3
How often do you access the internet?

1. More than once a day
2. Once a day
3. 2-3 times per week
4. About once a week
5. About once a fortnight
6. About once a month
7. About once every 2-3 months
8. About once every six months
9. Less often

SECTION 2: IDENTITY AND SOCIAL NETWORKS

→ **TIMING POINT 2**

SIntro6 **[ASK ALL]**

Now some questions about your friends.

SRace **[ASK ALL]**

What proportion of your friends are of the same **ethnic group** as you? Would you say...
READ OUT

1. all the same,
2. more than a half,
3. about a half,
4. or less than a half?
5. SPONTANEOUS ONLY: Don't have any friends

SFaith **[ASK IF (NOT SRACE=5 (DON'T HAVE ANY FRIENDS))]**

And what about religion? What proportion of your friends are of the same **religious group** as you? Would you say…

READ OUT

1. All the same
2. More than a half
3. About a half
4. Or less than a half?
5. SPONTANEOUS ONLY: Not part of any faith group

Sage **[ASK IF (NOT SRACE=5 (DON'T HAVE ANY FRIENDS))]**

And what about age group? What proportion of your friends are of the same **age group** as you? Would you say…

1. All the same
2. More than a half
3. About a half
4. Or less than a half?

SEduc   **[ASK IF (NOT SRACE=5 (DON'T HAVE ANY FRIENDS))]**

And what about education? What proportion of your friends have a similar level **of education** to you? Would you say…

1. All the same
2. More than a half
3. About a half
4. Or less than a half?

[ASK ALL]

SHOWCARD 4
The next few questions are about how often you personally contact your family members and friends. Not counting the people you live with, how often do you do any of the following?

FrndRel1   **[ASK ALL]**

SHOWCARD 4
 Meet up in person with family members or friends?
REMIND IF NECESSARY: Not counting the people you live with

1. More than once a day
2. Once a day
3. 2-3 times per week
4. About once a week
5. About once a fortnight
6. About once a month
7. Less often than once a month
8. Never

FrndRel2   **[ASK ALL]**

SHOWCARD 4
- Speak on the phone or video or audio call via the internet with family members or friends?
 REMIND IF NECESSARY: Not counting the people you live with
   1. More than once a day
   2. Once a day
   3. 2-3 times per week
   4. About once a week
   5. About once a fortnight
   6. About once a month
   7. Less often than once a month
   8. Never

FrndRel3   [ASK ALL]

SHOWCARD 4
- Email or write to family members or friends?
REMIND IF NECESSARY: Not counting the people you live with

1. More than once a day
2. Once a day
3. 2-3 times per week
4. About once a week
5. About once a fortnight
6. About once a month
7. Less often than once a month
8. Never

FrndRel4   [ASK ALL]

SHOWCARD 4
- Exchange text messages or instant messages with family members or friends?
REMIND IF NECESSARY: Not counting the people you live with

1. More than once a day
2. Once a day
3. 2-3 times per week
4. About once a week
5. About once a fortnight
6. About once a month
7. Less often than once a month
8. Never

FrndSat1   [ASK ALL]

SHOWCARD 5
How much do you agree or disagree with the following statements?

If I needed help, there are people who would be there for me.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. Don't know

FrndSat2 **[ASK ALL]**

SHOWCARD 5

If I wanted company or to socialise, there are people I can call on.

PROMPT IF NECESSARY: How much do you agree or disagree with this?

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. Not applicable - would never seek company or to socialise
6. Don't know

Counton1 **[ASK ALL]**

SHOWCARD 5a
Please read the question on this card, and tell me the letter that best applies.
(QUESTION AND RESPONSES ON A CARD)
Is there anyone who you can really count on to listen to you when you need to talk?
(Question does not appear on screen)

1. Yes, one person
2. Yes, more than one person
3. No-one

Comoft2 **[ASK ALL]**

SHOWCARD 5b
Please read the question on this card, and tell me the letter that best applies.
(QUESTION AND RESPONSES ON A CARD)
How often do you feel that you lack companionship? (Question does not appear on screen)

1. Hardly ever
2. Some of the time
3. Often

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1 Question added in Q3 2014 and taken from the BHPS
2 Question added on Q3 2014 and developed by the University of California

SECTION 3: YOUR COMMUNITY

→ TIMING POINT 3

SIntro2   **[ASK ALWAYS]**

SHOWCARD 6
I now want to ask you about a number of different places. Using the answers on this card please tell me how strongly you feel you belong to each place.

SBeNeigh   **[ASK ALWAYS]**

SHOWCARD 6
First, your **immediate neighbourhood**?
PROMPT IF NECESSARY: How strongly do you feel you belong?

1. Very strongly
2. Fairly strongly
3. Not very strongly
4. Not at all strongly
5. Don't know

SBeGB   **[ASK ALWAYS]**

SHOWCARD 6
And how about **Britain**?
PROMPT IF NECESSARY: How strongly do you feel you belong?

1. Very strongly
2. Fairly strongly
3. Not very strongly
4. Not at all strongly
5. Don't know

SIntro3   **[ASK ALWAYS]**

I'm going to talk about two different areas: your immediate neighbourhood and then a slightly larger area. For the first few questions I want you to focus on your immediate neighbourhood.

SLive   **[ASK ALWAYS]**

Roughly how many years have you lived in this neighbourhood?
INTERVIEWER: IF LESS THAN ONE YEAR CODE AS ZERO
Answer must be in the range from 0 up to 120: ___

SchatN   **[ASK ALWAYS]**

SHOWCARD 7
How often do you chat to any of your neighbours, more than to just say hello?

1. On most days
2. Once or twice a week
3. Once or twice a month
4. Less than once a month
5. Never
6. [SPONTANEOUS ONLY] Don't have any neighbours

NBarr   **[ASK IF SChatN=3/4/5]**

SHOWCARD 8
Choosing your answers from this card, why would you say you don't chat to your neighbours more often?
CODE ALL THAT APPLY

A. Prefer to keep myself to myself
B. Don't have time
C. Prefer to choose my friends/ have enough friends already
D. Neighbours speak different language/have different culture
E. Don't trust/get on with my neighbours
F. Have no need to speak to neighbours
G. Don't feel I know my neighbours well enough
H. Nothing in common with my neighbours
I. I'm new to the area
J. Don't see neighbours very often
K. Have an illness/disability that prevents me from going out much
L. People just don't speak to each other round here
M. Other (specify)

SFavN   **[ASK IF NOT SchatN = 6]**

SHOWCARD 9
Still thinking about your neighbours, how strongly do you agree or disagree with the following statement:

I borrow things and exchange favours with my neighbours.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree

[ASK ALL]

Now some more questions about your neighbours.

NComfort1 **[ASK ALL]**

SHOWCARD 10
First, how comfortable would you be asking a neighbour to keep a set of keys to your home for emergencies, for example if you were locked out?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

NComfort2 **[ASK IF HAVE CHILDREN AGED < 11]**

SHOWCARD 10
How comfortable would you be asking a neighbour to mind your child(ren) for half an hour?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

NComfort3 **[ASK ALL]**

SHOWCARD 10
If you were ill and at home on your own, and needed someone to collect a few shopping essentials, how comfortable would you feel asking a neighbour to do this for you?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

SPull **[ASK All]**

SHOWCARD 11
To what extent would you agree or disagree that people in this neighbourhood pull together to improve the neighbourhood? Please choose your answer from this card.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. SPONTANEOUS ONLY: Nothing needs improving
6. SPONTANEOUS ONLY: Don't know

STrust **[ASK ALL]**

Would you say that ....
...READ OUT...

1. **many** of the people in your neighbourhood can be trusted,
2. **some** can be trusted,
3. a **few** can be trusted,
4. or that **none** of the people in your neighbourhood can be trusted?
5. SPONTANEOUS ONLY: Just moved here

SIntro5 **[ASK ALL]**

Now I'd like to ask you about your wider local area. I mean the area within 15-20 minutes walking distance.

Slocsat **[ASK ALL]**

SHOWCARD 12
Overall, how satisfied or dissatisfied are you with your local area as a place to live?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. SPONTANEOUS ONLY- Don't know

STogeth **[ASK ALL]**

SHOWCARD 13
To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together? Please choose your answer from this card.
IF NECESSARY: By local area I mean within 15-20 minutes walking distance.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. SPONTANEOUS ONLY- Too few people in the local area
6. SPONTANEOUS ONLY- All same backgrounds
7. SPONTANEOUS ONLY- Don't know

BetWors   [ASK ALL]

On the whole, do you think that over the past two years this area has got better or worse to live in or would you say things haven't changed much?

1. The area has got better
2. The area has got worse
3. The area has not changed much
4. SPONTANEOUS ONLY: Have lived here less than 2 years

Assets   [ASK ALL]

SHOWCARD 14
Please tell me, as far as you know, which of these services or amenities are provided in your local area, by which we mean within 15-20 minutes walking distance from your home.

A.   A general/grocery shop
B.   A pub
C.   A park
D.   A library
E.   A community centre/hall
F.   A sports centre/ facility/ club
G.   A youth club/centre/ facility
H.   A health centre/GP practice
I.   Chemist
J.   Post Office
K.   Primary school
L.   Secondary school
M.   A church/place of worship
N.   Public transport links (for example a train station or bus route)
O.   None of the above

SatAsset   [ASK ALL]

SHOWCARD 15
Generally, how satisfied are you with the local services and amenities in your local area?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied

SECTION 4: CIVIC ENGAGEMENT

→ **TIMING POINT 4**

PIntro1   **[ASK ALWAYS]**

Now thinking about whether you can influence political decisions and local affairs.

CivPart   **[ASK ALWAYS]**

SHOWCARD 16
In the last 12 months, that is since [DATE ONE YEAR AGO], have you done any of the following?

1. Contacted a local official such as local councillor, MP, government official, mayor , or public official working for the local council of Greater London Assembly (PLEASE EXCLUDE CONTACT FOR PERSONA L ISSUES SUCH AS HOUSING REPAIRS OR CONTACT THROUGH WORK)
2. Attended a public meeting or rally, taken part in a public demonstration or protest
3. Signed a paper petition or an online/e-petition
4. None of the above

Partoft   **[ASK IF NOT ((NONE IN CIVPART)**

And over the last 12 months, how often have you done [this kind of thing/**all** of the things you've just mentioned]?
IF NECESSARY: I mean the things you mentioned at the last question:
[LIST THINGS MENTIONED]

Would you say it was....
READ OUT
CODE FIRST THAT APPLIES

1. at least once a week,
2. less than once a week but at least once a month,
3. or less often?

CivConsult **[ASK IF AGE>18]**

SHOWCARD 17
In the last 12 months, that is since [DATE ONE YEAR AGO], have you done any of the following?

1. Taken part in a consultation about local services or problems in your local area through completing a paper on online questionnaire
2. Taken part in a consultation about local services or problems in your local area through attending a public meeting
3. Taken part in a consultation about local services or problems in your local area through being involved in a face-to-face or online group

Conoft **[ASK IF NOT ((NONE IN CIVCONSULT)**

And over the last 12 months, how often have you done [this kind of thing/**all** of the things you've just mentioned]?
IF NECESSARY: I mean the things you mentioned at the last question:
[LIST THINGS MENTIONED]

Would you say it was....
READ OUT
CODE FIRST THAT APPLIES

1. at least once a week,
2. less than once a week but at least once a month,
3. or less often?

CivAct1 **[ASK ALL]**

SHOWCARD 18
In the last 12 months, that is since [DATE ONE YEAR AGO] have you done any of the things listed on this card? Please include any activities you have already told me about. Please do not include any activities related to your job.
CODE ALL THAT APPLY

1. Been a local councillor (for local authority, town or parish)
2. Been a school governor
3. Been a volunteer Special Constable
4. Been a Magistrate
4. None of the above

CivAct2   **[ASK ALL]**

SHOWCARD 19
And again in the last 12 months, that is since [DATE ONE YEAR AGO] have you been a member of any of the groups listed on this card? Please include online groups and any activities you have already told me about. Please do not include any activities related to your job.
CODE ALL THAT APPLY

1. A group making decisions on local health services
2. A decision making group set up to regenerate the local area
3. A decision making group set up to tackle local crime problems
4. A tenants' group decision making committee
5. A group making decisions on local education services
6. A group making decisions on local services for young people
7. Another group making decisions on services in the local community
8. None of these

PIntro2   **[ASK ALL]**

SHOWCARD 20
Now thinking about whether you can influence decisions. Please look at this card and tell me whether you agree or disagree with the following statements.

PAffLoc   **[ASK ALL]**

SHOWCARD 20
[*]Firstly, do you agree or disagree that you personally can influence decisions affecting your local area?
INTERVIEWER: LOCAL AREA IS WITHIN 15 TO 20 MINUTES WALK

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. Don't know

PInfl   **[ASK ALL]**

How important is it for you personally to feel that you **can** influence decisions in your local area? Would you say it is...

READ OUT

1. very important,
2. quite important,
3. not very important,
4. or not at all important?
5. SPONTANEOUS ONLY: Don't know

PCSat **[ASK ALL]**

Generally speaking, would you like to be more involved in the decisions your Council makes which affect your local area?

1. Yes
2. No
3. Depends on the issue

PIfHow **[ASK ALL]**

SHOWCARD 21
If you wanted to influence decisions in your local area **how** would you go about it? Please choose your answers from this card

INTERVIEWER: CODE ALL THAT APPLY, PROBE- WHAT ELSE?

A. Contact the council /a council official
B. Contact my councillor
C. Contact my MP
D. Contact my assembly member (for London)
E. Sign a paper petition
F. Sign an e-petition/online petition
G. Organise a paper petition
H. Organise an e-petition/online petition
I. Attend a council meeting
J. Attend a public meeting
K. Contact local media or journalists
L. Organise a group (e.g. campaign/action group)
M. Other (specify)
   SPONTANEOUS ONLY- Wouldn't do anything
   Don't know

PlfEas   **[ASK ALL]**

SHOWCARD 22
On this card are some things people have said would make it easier for them to influence decisions in their local area. Which, if any, of these might make it easier for **you** to influence decisions in your local area?

PROBE FULLY: What else?

1. If I had more time
2. If the council got in touch with me and asked me
3. If I could give my opinion online /by email
4. If I knew what issues were being considered
5. If it was easy to contact my local councillor
6. If I knew who my local councillor was
7. If I could get involved in a group (not online) making decisions about issues affecting my local area/neighbourhood
8. If I could get involved in an online group making decisions about issues affecting my local area/neighbourhood
9. Something else (specify)
10. Nothing
11. Don't know

LocVote   **[ASK IF AGED > 17]**

Thinking about the last time there was a local government election, did you vote?

INTERVIEWER IF NECESSARY: THIS DOES NOT INCLUDE ELECTION OF LOCAL POLICE & CRIME COMMISSIONERS

1.   Yes
2.   No
3.   Not eligible to vote

SECTION 5: VOLUNTEERING

→ **TIMING POINT 5**

FIntro1   **[ASK ALL]**

INTERVIEWER: READ OUT SLOWLY
I'd like you to think about any **groups, clubs or organisations** that you've been involved with during the last 12 months. That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others.
Please **exclude** giving money and anything that was a requirement of your job.

FIntro2

In a moment I'll give you some cards. Please pick out the ones which best describe **any groups, clubs or organisations** you've taken part in, supported or helped over the last 12 months. On each card are some examples, although what you do may not be on the cards.
INTERVIEWER: HAND OUT SHUFFLE CARDS. HELP RESPONDENT IF NECESSARY.
IF ANY ACTIVITY FALLS INTO MORE THAN ONE CATEGORY, CHOOSE THE FIRST ONE THAT APPLIES ON THE LIST. ACTIVITIES OUTSIDE THE LOCAL AREA SHOULD BE INCLUDED BUT DO NOT INCLUDE GROUPS, CLUBS OR ORGANISATIONS **OUTSIDE OF THE UK**.

FIfGp   **[ASK ALL]**

INTERVIEWER: CODE IF THE RESPONDENT HAS SELECTED ANY CARDS

1. Has selected card(s)
2. No cards selected

FGroup   **[ASK IF FIFGP=1]**

CODE ALL CARDS SELECTED.
LEAVE THESE CARDS SPREAD OUT IN FRONT OF RESPONDENT.
REMOVE ALL OTHER CARDS

A. Children's education/schools
B. Youth/children's activities (outside school)
C. Education for adults
D. Sport/exercise (taking part, coaching or going to watch)
E. Religion
F. Politics
G. The elderly
H. Health, Disability and Social welfare
I. Safety, First Aid
J. The environment, animals
K. Justice and Human Rights
L. Local community or neighbourhood groups
M. Citizens' Groups
N. Hobbies, Recreation/Arts/Social clubs
O. Trade union activity
Other
None of these

FUnPd   **[ASK IF FIFGP=1]**

SHOWCARD 23
LEAVE SHUFFLE CARDS OF GROUPS INVOLVED WITH IN FRONT OF RESPONDENT
Now I'd like you to look at this showcard.
In the last 12 months, that is, since [DATE ONE YEAR AGO], have you given **unpaid** help to **[the group, club or organisation/any of the groups, clubs or organisations]** you've just mentioned in any of the ways shown on this card?
INTERVIEWER: CODE ALL THAT APPLY, ACTIVITIES OUTSIDE THE LOCAL AREA ARE TO BE INCLUDED

A. Raising or handling money/taking part in sponsored events
B. Leading a group/member of a committee
C. Getting other people involved
D. Organising or helping to run an activity or event
E. Visiting people
F. Befriending or mentoring people
G. Giving advice/information/counselling
H. Secretarial, admin or clerical work
I. Providing transport/driving
J. Representing
K. Campaigning
L. Other practical help (eg helping out at school, shopping)
M. Any other help
None of the above

FUnOft   [ASK IF (FIFGP = 1 AND NOT FUNPD=13)]

LEAVE SHUFFLE CARDS OF GROUPS INVOLVED WITH IN FRONT OF RESPONDENT
And over the last 12 months, how often have you done something to help [this/these] group(s), club(s) or organisation(s). Would you say ...

READ OUT

1. at least once a week,
2. less than once a week but at least once a month,
3. or less often?

FUnHrs   [ASK IF (FIFGP = 1 AND NOT FUNPD=13)]

LEAVE SHUFFLE CARDS OF GROUPS INVOLVED WITH IN FRONT OF RESPONDENT
Now just thinking about the past **4 weeks**. Approximately how many **hours** have you spent helping this/these] group(s), club(s) or organisation(s) in the past 4 weeks?
Answer must be in the range from 0 up to 999: _____

FIndGpA   [ASK IF (FIFGP = 1 AND NOT FUNPD=13)]

SHOWCARD 24
LEAVE SHUFFLE CARDS OF GROUPS INVOLVED WITH IN FRONT OF RESPONDENT
How did you find out about opportunities to give unpaid help to ^LBForvol1?
INTERVIEWER: IF SOURCE NOT ON CARD, CODE AS OTHER
CODE ALL THAT APPLY

A. Through previously using services provided by the group
B. From someone else already involved in the group
C. From a friend not involved in the group/by word of mouth
D. Place of worship
E. School, college, university
F. Doctor's surgery / Community Centre / Library
G. Promotional events/volunteer fair
H. Local events
I. Local newspaper
J. National newspaper
K. TV or radio (local or national)
L. Volunteer bureau or centre
M. Employer's volunteering scheme
N. www.do-it.org.uk
O. National Citizen Service
P. Other internet/organisational website
Q. Other way (specify)

MxFVol2   **[ASK IF (FIFGP = 1 AND NOT FUNPD=13)]**

SHOWCARD 25
Now thinking about the unpaid help you've given as part of a group, club or organisation in the last 12 months, have you mixed with people who are different to you in terms of the following types of characteristics? If yes, which ones?

- People of different age groups
- People of different ethnic groups or religions
- People with a different social or educational background
- People who live in different neighbourhoods
- None of these

MxFVol3   **[ASK ALL EXCEPT THOSE SAYING 'NONE OF THESE' AT MxFVol2]**

 SHOWCARD 26
Still thinking about the unpaid help you've given as part of a group, club or organisation in the last 12 months, how often have you mixed with the people you have just mentioned? Please think about all of the people you mix with as part of this activity. Please choose your answer from the card.

1. Daily
2. Weekly
3. Monthly
4. At least once a year
5. Less often than once a year
6. Never
7. Don't know

VolBen   **[ASK IF (FIFGP = 1 AND NOT FUNPD=13)]**

SHOWCARD 27
People do unpaid work or give help to all kinds of groups for all kinds of reasons. Thinking about all the groups, clubs or organisations you have helped over the last 12 months, did you start helping them for any of the reasons on this card?

Pick the reasons that were most important to you. You can choose up to five reasons.

INTERVIEWER: CODE UP TO FIVE REASONS. PROBE 'What else?'

1.   I wanted to improve things/help people
2.   I wanted to meet people/make friends
3.   The cause was really important to me
4.   My friends/family did it
5.   It was connected with the needs of my family/friends
6.   I felt there was a need in my community
7.   I thought it would give me a chance to learn new skills
8.   I thought it would give me a chance to use my existing skills
9.   It helps me get on in my career;
10. It's part of my religious belief to help people
11. It's part of my philosophy of life to help people
12. It gave me a chance to get a recognised qualification
13. I had spare time to do it
14. I felt there was no one else to do it
15. None of these

EIntro   **[ASK IF DWORKA1 = EMPLOYEE]**

I've now got some questions about employment volunteering.

GEmpVol2   **[ASK IF DWORKA1 = EMPLOYEE]**

Some employers have schemes for employees to help with community projects, voluntary or charity organisations, or to give money. Have **you** participated in any activities of this sort that were encouraged by your employer, in the **last 12 months**?
IF YES, PROMPT: Were you helping, or giving or both?

1.   Yes - helping only
2.   Yes - giving only
3.   Yes - BOTH helping AND giving
4.   No

GOften   **[ASK IF (GDOEMPL = 1) OR (GDOEMPL = 3)]**

Thinking about the help you have given that was encouraged by your employer, approximately how many days have you spend doing this kind of thing **in the past 12 months**? Would you say it was ....
READ OUT

1. Less than a day
2. One day
3. Two days
4. Three days
5. Four days
6. Or five or more days

BVLon   **[ASK IF (FIFGP = NONE) OR (FUNPD = NONE)]**

SHOWCARD 28

If NOT none at fifgp AND none at funpd use this text:
(1) Looking at this card you've said that during the last 12 months you have not done any of these things for any groups, clubs or organisations. Have you done any of these things – **unpaid –** for a group, club or organisation' **in the last five years**?

IF none at fifgp use this text:
(2) You said earlier that you have not been involved with any groups, clubs or organisations in the last 12 months. Looking at this card, have you done any of these things - **unpaid** - for a group, club or organisation **in the last five years**?

1. Yes
2. No

VYFreq   **[ASK IF BVLon = 1]**

Thinking about the unpaid help you have given to any group, club or organisation in the past, on average how frequently did you do this? Would you say it was...

READ OUT

1. At least once a week
2. Less than once a week but at least once a month, or
3. Less frequently than once a month?
4. SPONTANEOUS ONLY One-off occasion(s)

VYStop   **[ASK IF BVLon = 1]**

SHOWCARD 29
What would you say were the main reasons for stopping your involvement with giving unpaid help to any groups, clubs or organisations?

INTERVIEWER: CODE ALL THAT APPLY. PROBE 'What else?' UNTIL 'NOTHING'.

A. Not enough time - due to changing home/work circumstances
B. Not enough time – getting involved took up too much time
C. Group/club/organisation finished/closed
D. Moved away from area
E. Due to health problems or old age
F. Group/club/organisation wasn't relevant to me anymore
G. Lost interest
H. It was a one-off activity or event
I. Felt I had done my bit/ someone else's turn to get involved
J. Got involved in another activity instead
K. Didn't get asked to do the things I'd like to
L. Felt the group/club/organisation was badly organised
M. Felt my efforts weren't always appreciated
N. It was too bureaucratic/ too much concern about risk and liability
O. Activity linked to my school/college/university/job I have now left
P. Other reason (specify)

BVHelp   **[ASK IF (FIFGP = NONE) OR (FUNPD = NONE) OR (FUNOFT = LESS OFTEN OR DON'T KNOW)]**

If FUnoFT=Less often use this text:
1) You said earlier that you help group(s)/ club(s)/organisation(s) occasionally, that is less than once a month. Do you ever feel that you would like to spend any more time helping groups, clubs or organisations, or not?

If FUnoFT= Don't Know use this text:
(2) You said earlier that you help group(s)/club(s)/organisation(s). Do you ever feel that you would like to spend any more time helping groups, clubs or organisations, or not?

Otherwise, use this text:
(3) Do you ever feel that you would like to spend any time helping groups, clubs or organisations, or not?

1. Yes
2. No

VBarr   **[ASK IF (FIFGP = NONE) OR (FUNPD = NONE) OR (FUNOFT = LESS OFTEN OR DON'T   KNOW)]**

SHOWCARD 30

If never volunteered formally ((FIfGp = NoCards OR FunPd= None) AND BVLONG = NONE/DK/REF) use this text:
(1) On this card are some reasons people have given about why they don't give unpaid help to groups, clubs or organisations. Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations?

If former formal volunteer (BVLon= A-L) use this text:
(2) On this card are some reasons people have given about why they don't give unpaid help to groups, clubs or organisations. Which, if any, of these are reasons why you have not given unpaid help to groups, clubs or organisations in the last 12 months?

If irregular formal volunteer (FunOft= Less than once a month OR Don't Know) use this text:
(3) On this card are some reasons people have given about why they don't give unpaid help to groups, clubs or organisations. Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations more regularly?

INTERVIEWER: IF RESPONDENT SAYS 'I'M TOO BUSY' PROBE FOR REASON
CODE ALL THAT APPLY

A.   I have work commitments
B.   I have to look after children/the home
C.   I have to look after someone who is elderly or ill
D.   I have to study
E.   I do other things with my spare time
F.   I'm not the right age
G.   I don't know any groups that need help
H.   I haven't heard about opportunities to give help/ I couldn't find opportunities
I.   I'm new to the area
J.   I have never thought about it
K.   I have an illness or disability that I feel prevents me from getting involved
L.   It is not my responsibility
M.   Other reason (specify)

IIntro1   **[ASK ALL]**

Now I want to ask you about any unpaid help you **as an individual** may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else **but not a relative**

IHlp   **[ASK ALL]**

SHOWCARD 31`
In the last 12 months, that is, since [DATE ONE YEAR AGO], have you done any of these things, **unpaid**, for someone who was **not a relative**?
INCLUDE PAYMENT IN KIND/EXPENSES
CODE ALL THAT APPLY

1. Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or e-mailing)
2. Doing shopping, collecting pension or paying bills
3. Cooking, cleaning, laundry, gardening or other routine household jobs
4. Decorating, or doing any kind of home or car repairs
5. Babysitting or caring for children
6. Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail
7. Looking after a property or a pet for someone who is away
8. Giving advice
9. Writing letters or filling in forms
10. Representing someone (for example talking to a council department or to a doctor)
11. Transporting or escorting someone (for example to a hospital or on an outing)
12. Anything else
13. No help given in last 12 months

IHlpOft   **[ASK IF NOT IHLP=13 (NONE)]**

Over the past 12 months, that is, since [DATE ONE YEAR AGO], about how often have you done [this kind of thing/all the things you have mentioned]?

IF NECESSARY: I mean the things you mentioned at the last question:
(LIST RESPONSES GIVEN AT IHLP)

Would you say ...
READ OUT

1. at least once a week,
2. less than once a week but at least once a month,
3. or less often?

IHlpHrs   **[ASK IF NOT IHLP=13 (NONE)]**

Now just thinking about the **past 4 weeks.** Approximately how many **hours** have you spent doing [this kind of thing/all the things you have mentioned] in the past 4 weeks?
Answer must be in the range from 0 up to 999: ____

GIntro1   **[ASK ALL]**

Now some questions about the ways in which people can give to charity

GGroup   **[ASK ALL]**

SHOWCARD 32
In the past 4 weeks, have you given any money to charity in any of the ways shown on this card or through any other method? Please **exclude** donating goods or prizes. CODE ALL THAT APPLY
INTERVIEWER NOTE: BUYING THE BIG ISSUE SHOULD GO UNDER "OTHER METHOD OF GIVING"

Donations
A.   Money to collecting tins (e.g. door-to-door, in the street, in a pub, at work, on a shop counter, etc.)
B.   Collection at church, mosque or other place of worship
C.   Collections using a charity envelope/cheque in the post
D.   Covenant or debit from salary, payroll giving
E.   Donation – via direct debit, standing order
F.   Giving to people begging on the street
G.   Donation – in person or on phone (excluding online or via text message)
H.   Donation – online/via website
I.   Donation - by text message
J.   Donation - via an ATM/cash machine
Purchases/fundraising
K.   Buying raffle tickets (NOT national or health lottery)
L.   Buying goods from a charity shop, catalogue or online
M. Making a purchase where the price includes a charitable donation/or where you can add a charitable donation to the purchase
N.   Buying tickets or spending money at fundraising events (e.g. charity dinners, fetes, jumble sales)
Sponsorship
O. Sponsorship (not online)
P. Sponsorship (online)
Other
Q. Other method of giving (excluding donating goods or prizes) (specify)
R. Did not give to charity

GivAmt   **[ASK IF NOT GGROUP= DID NOT GIVE TO CHARITY AND NOT DK OR REF]**

About how much in total have you given to charity **in the last 4 weeks?** (If Ggroup = F: Please exclude buying goods).
ENTER AMOUNT TO NEAREST £; ACCEPT ESTIMATES
Answer must be in the range from 0 up to 9999: _____

Caus4w   **[ASK IF NOT GGROUP= DID NOT GIVE TO CHARITY AND NOT DK OR REF]**

SHOWCARD 33
This card gives examples of different causes to which you might give money. To which, if any, of these types of cause have you given money in the **past 4 weeks**?

CODE ALL THAT APPLY. INTERVIEWER PROBE: 'Which others'?

A. Schools, colleges, universities or other education
B. Children or young people (outside school)
C. Sports/exercise
D. Religion/Place of Worship
E. The elderly
F. Overseas Aid / Disaster Relief
G. Medical Research
H. Hospitals and Hospices
I. Physical/ Mental Healthcare/Disabled people (including blind or deaf people)
J. Social Welfare
K. Conservation, the environment and heritage
L. Animal Welfare
M. The arts and museums
N. Hobbies / Recreation/ Social clubs
O. Other (specify)
None of these

CausLN   **[ASK IF NOT GGROUP= DID NOT GIVE TO CHARITY AND NOT DK OR REF]**

Thinking of all the causes you have given money to in the last four weeks, were these donations for local charities or national or international charities, or have you given to both in the past 4 weeks?

INTERVIEWER: LOCAL BRANCH OF A NATIONAL CHARITY (EG BUYING AT OXFAM SHOP) SHOULD BE CODED AS NATIONAL

1. Local
2. National or international
3. Both
4. Don't know

TEUse2   [ASK ALL]

SHOWCARD 34
On this card are some things that people have said would encourage them to give to charity. Would any of these things encourage you to start giving to charity or to increase the amount you currently give?

PROBE: Anything else?

CODE ALL THAT APPLY

A. Having more information about the different charities or organisations that I could support.
B. Knowing that that my money is going to be spent locally.
C. Receiving letter/ email of thanks from the charity or organisation.
D. Receiving information from the charity or organisation explaining what has been done with my donation.
E. Being asked by the charity or organisation to increase my donation.
F. Confidence that the charity or organisation uses the money efficiently.
G. Being able to give money by tax efficient methods (e.g. Gift Aid, giving via self assessment).
H. More generous tax relief (e.g. tax relief on the values of gifts of shares, land or buildings given to charities)
I. Being asked by a friend or family member.
J. If I had more money.
K. If payroll giving became available to me.
L. If the charity helped me or someone close to me
    None of these

SECTION 6: SOCIAL ACTION

→ **TIMING POINT 6a**

LocAtt   **[ASK ALL]**

SHOWCARD 35
To what extent do you agree or disagree with the following statement?
When people in this area get involved in their local community, they really can change the way that their area is run.

1. Definitely agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Definitely disagree

          [ASK ALL]
I'm now going to ask whether you have been involved in a range of activities or issues in your local area.

LocInvNew   **[ASK ALL]**

SHOWCARD 36
Looking at this card, have you **personally** been involved in helping out with any of these types of activity in your local area in the **last 12 months**? Please only include unpaid involvement. Do not select any activities where you only signed a petition but took no further action.

[DISPLAY ON CARD]: In the last 12 months I have been involved in...

A. Trying to set up a new service or amenity to help local residents
B. Trying to stop the closure of a local service or amenity
C. Trying to stop something happening in my local area
D. **Running** local services on a **voluntary** basis (e.g. childcare, youth services, parks and community centres)
E. Organising a community event such as a street party
F. Another issue affecting my local area (SPECIFY)
    None of these

LocPeopNew   **[ASK IF NOT ALL CODES A-F SELECTED AT LocInvNew]**

SHOW SCREEN
Looking at this screen have you been aware of any **other** local people being involved in any of these activities over the last 12 months – even if you were not involved personally?

[LIST FILTERED TO EXCLUDES ANY RESPONSES SELECTED AT LOCINVNEW]

[DISPLAY ON CARD]: In the last 12 months, I have been aware of other local people getting involved in...

A. Trying to set up a new service or amenity to help local residents
B. Trying to stop the closure of a local service or amenity
C. Trying to stop something happening in my local area
D. **Running** local services on a **voluntary** basis (e.g. childcare, youth services, parks and community centres)
E. Organising a community event such as a street party
F. Another issue affecting my local area (SPECIFY)
    None of these

LocIntro   **[ASK IF ANY CODED AT LocInvNew]**

For the next few questions I'd like you to think about [IF 1 CODED AT LOCINVNEW: the activity or issue / IF > CODED AT LOCINVNEW: all of the activities or issues] you have been personally involved with in the last 12 months. So that is [TEXT SUB AS APPLICABLE]:

- trying to set up a new service or amenity
- trying to stop the closure of a service or amenity
- trying to stop something happening in your local area
- running local services on a voluntary basis
- organising a community event such as a street party
- another issue affecting your local area

LocAct   **[ASK IF ANY CODED AT LocInvNew]**

SHOWCARD 37

In the last 12 months, in what **ways** have you been involved in [this activity or issue / these activities or issues] ?

IF BEEN INVOLVED IN MORE THAN ONE ISSUE, CODE ALL WAYS BEEN INVOLVED

CODE ALL THAT APPLY

A.   I started up the activity (solely or jointly)
B.   I managed the activity (solely or jointly)
C.   I participated in a discussion on this issue/event (online or in person)
D.   I helped fundraise
E.   I got more people involved
F.   I contributed specialist skills
G.   I donated money
H.   I offered non-monetary donations or contributions
I.   I campaigned
J.   I helped raise awareness locally
K.   I helped organise a petition
L.   I signed a petition
M.   I offered other practical support
N.   Other (specify)
O.   None

LocOft   **[ASK IF ANY CODED AT LocInvNew]**

'On how many occasions in the last 12 months have you spent time helping with [this activity or issue / all of these activities or issues]? Did you get involved ...READ OUT…

1.   On one occasion only
2.   On 2 or 3 occasions
3.   On four or five occasions
4.   Or more frequently

LocHow   **[ASK IF ANY CODED AT LocInvNew]**

SHOWCARD 38
How did you find out how to get involved with [this activity or issue / these activities or issues]? CODE ALL THAT APPLY

A. I was the person/one of the people who started the action
B. I was asked to get involved by someone I already knew
C. I was asked to get involved by someone I hadn't previously known
D. I saw a leaflet/poster /flyer
E. I read about it in the local newspaper
F. Via a local community/ neighbourhood/ residents group
G. Via an online forum or social network site
H. Other (specify)

LocMot   **[ASK IF ANY CODED AT LocInvNew]**

SHOWCARD 39
People get involved with activities and issues like this for all sorts of reasons. Thinking about [the local issue or activity / all of the local issues or activities] you have been involved in over the last 12 months, did you do this for any of the reasons on this card?

Pick the reasons that were most important to you.

PROBE 'What else?'

1. I wanted to serve my community/felt it was my responsibility
2. I wanted to improve local services/not happy with existing provision
3. I wanted to resolve an issue
4. My political beliefs
5. An earlier positive experience of getting involved
6. I was asked to get involved
7. I wanted to have my say
8. I wanted to meet people / make friends
9. It was connected with the needs of my family / friends
10. I thought it would give me a chance to learn new skills / use my existing skills
11. I thought it would help my career
12. I had spare time to do it
13. Because I wanted an interest outside of work
14. Other (please specify)

LocWant   **[ASK IF ANY OF CODES A-F SELECTED AT LocPeopNew AND LocInvNew = NONE OF THESE]**

You said that you had been aware of **other** local people in your area getting involved with:

- trying to set up a new service or amenity
- trying to stop the closure of a service or amenity
- trying to stop something happening in your local area
- running local services on a voluntary basis
- organising a community event such as a street party
- another issue affecting your local area

Would you **like** to have been involved in [this local issue / any of these local issues]?

1. Yes
2. No
3. Don't know

LocBarr1   **[ASK IF ANY OF CODES A-F SELECTED AT LocPeopNew AND LocInvNew = NONE OF THESE AND NOT LocWant = DK/REF]**

SHOWCARD 40
IF WANTED TO BE INVOLVED: Why didn't you get involved in this [this local issue or activity / any of these local issues or activities]? Please look at this card and choose any reasons that apply.

IF DID NOT WANT TO BE INVOLVED: Why didn't you want to get involved in [this local issue or activity / any of these local issues or activities]? Please look at this card and choose any reasons that apply.

CODE ALL THAT APPLY

1. I don't have time
2. I do other voluntary activities
3. Was not asked to get involved
4. Have never thought about it
5. Did not know how to get involved
6. Due to illness or disability
7. Don't feel its my responsibility
8. Did not feel I could make a difference
9. Don't have the right skills
10. Not confident enough
11. Don't know people in my area well enough
12. I don't get on with people in my local area
13. Didn't agree with the issue or feel strongly enough about it
14. Red tape/ bureaucracy/legal barriers
15. Just not interested
16. Other reason (specify)

SECTION 7: SUBJECTIVE WELLBEING

→ **TIMING POINT 7**

Wellintro   [ASK ALL]

Next, I would like to ask you some questions about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions I'd like you to give an answer on a scale of nought to ten, where nought is 'not at all' and 10 is 'completely'.

WellB1   [ASK ALL]

On a scale of 0-10, where 0 is not at all satisfied and 10 is completely satisfied, overall, how satisfied are you with your life nowadays?
PLEASE SELECT ONE ANSWER.
(SCALE: 0 (Not at all satisfied) to 10 (completely satisfied))

WellB2   [ASK ALL]

On a scale of 0-10, where 0 is not at all happy and 10 is completely happy, overall, how happy did you feel yesterday?
PLEASE SELECT ONE ANSWER.
(SCALE: 0 (not at all happy) to 10 (completely happy))

WellB3   [ASK ALL]

On a scale of 0-10, where 0 is not at all anxious and 10 is completely anxious, overall, how anxious did you feel yesterday?
PLEASE SELECT ONE ANSWER.
(SCALE: 0 (not at all anxious) to 10 (completely anxious))

WellB4   [ASK ALL]

On a scale of 0-10, where 0 is not at all worthwhile and 10 is completely worthwhile, overall, to what extent do you feel the things you do in your life are worthwhile?
PLEASE SELECT ONE ANSWER.
(SCALE: 0 (not at all worthwhile) to 10 (completely worthwhile))

LonOft   [ASK ALL]

SHOWCARD 41
Please read the question on this card, and tell me the letter that best applies.
(QUESTION AND RESPONSES ON A CARD)
How often do you feel lonely?

A. Often/always
B. Some of the time
C. Occasionally
D. Hardly ever
E. Never

SECTION 8: DEMOGRAPHICS PART 2

→ **TIMING POINT 8**

[ASK ALL]

I'd now like to ask you some questions about your circumstances.

HTen1   **[ASK ALL]**

SHOWCARD 42
In which of these ways do you occupy this accommodation?

1. Own it outright
2. Buying it with the help of a mortgage or loan
3. Pay part rent and part mortgage (shared ownership)
4. Rent it (includes those who are on Housing Benefit or Local Housing Allowance)
5. Live here rent-free (including rent-free in relative's /friend's property; excluding squatting)
6. Occupy it in some other way (specify)

HLLord   **[ASK IF (HTEN1 = 4 OR 5)]**

SHOWCARD 43
Who is your landlord?
CODE FIRST THAT APPLIES

1. The local authority /council /New Town Development / Scottish Homes
2. A housing association, charitable trust or Local Housing Company
3. Employer (organisation) of a household member
4. Another organisation
5. Relative /friend (before you lived here) of a household member
6. Employer (individual) of a household member
7. Another individual private landlord

Ethnic   **[ASK ALL]**

SHOWCARD 44
Please could you look at this card and tell me which of these best describes your ethnic group or background?
CODE ONE ONLY

WHITE
1. English/Welsh/Scottish/Northern Irish/British
2. Irish
3. Gypsy or Irish Traveller
4. Any other White background (specify)

MIXED
5. White and Black Caribbean
6. White and Black African
7. White and Asian
8. Any other mixed/multiple ethnic background (specify)

ASIAN OR ASIAN BRITISH
9. Indian
10. Pakistani
11. Bangladeshi
12. Chinese
13. Any other Asian/Asian British background (specify)

BLACK OR BLACK BRITISH
14. African
15. Caribbean
16. Any other Black/Black British background (specify)

OTHER ETHNIC GROUP
17. Arab
18. Any other ethnic group (specify)

SMain   **[ASK ALL]**

Can I check, which language do you speak most often at home?
IF SPEAK 2 OR MORE LANGUAGES SAME AMOUNT, CODE ALL THAT APPLY. OTHERWISE CODE ONE ONLY

1. English
2. Other language

SGood   [ASK IF SMain NE =1]

Can I just check, in day-to-day life, how good are you at speaking English when you need to? For example to have a conversation on the telephone or talk to a professional such as a teacher or a doctor?

Would you say you are... READ OUT

1. Very good,
2. Fairly good,
3. Below average,
4. Or poor?

RIntr4   [ASK ALL]

I'd now like to ask you some questions about your beliefs.

Relig   [ASK ALL]

What is your religion even if you are not currently practising?

1. No religion
2. Christian
3. Buddhist
4. Hindu
5. Jewish
6. Muslim
7. Sikh
8. Any other religion

RelAct   [ASK IF NOT RELIG=1]

Do you consider that you are actively practising your religion?

1. Yes
2. No

GHealth   [ASK ALL]

How is your health in general? Would you say it is... READ OUT

1. Very good
2. Good
3. Fair
4. Bad
5. or very bad?

DIll   **[ASK ALL]**

[*]Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

1. Yes
2. No

DIll2   **[ASK IF DIL1=1]**

[*] Does your condition or illness/do any of your conditions or illnesses] reduce your ability to carry out day-to-day activities?
IF YES: Is that a lot or a little?

1. Yes – a lot
2. Yes –a little
3. No

RCare   **[ASK ALL]**

And do you have any caring responsibilities for a member of your immediate family or a close relative outside of your household who has any long-standing illness, disability or infirmity?

1. Yes
2. No
3. Don't know

RCareHrs   **[ASK IF RCare=1]**

Including travelling time, about how long do you spend caring for this person in an average week?

1. 0-2 hours
2. 3-4 hours
3. 5-9 hours
4. 10-19 hours
5. 20-29 hours
6. 30 hours or more
7. Don't know

SId **[ASK IF FTRANS=3 (INTERVIEW NOT BEING TRANSLATED BY FAMILY MEMBER/FRIEND)]**

SHOWCARD 45
Which of the options on this card best describes how you think of yourself? Please just read out the letter next to the description.

IF NECESSARY: We are asking this question because the government is responsible for helping reduce all forms of prejudice and discrimination in society.

1. K
2. W
3. C
4. T
5. D

Employment Status

→ **TIMING POINT 9**

EIntro1 **[ASK ALL]**

I'm now going to ask you some questions about your work and employment.

Wrking **[ASK ALL]**

Did you do any paid work in the 7 days ending Sunday the [date last Sunday], either as an employee or as self-employed?

1. Yes
2. No

SchemeT **[ASK IF WRKING = (NO OR DK/REF)]**

Were you on a government scheme for employment training in that week (ending Sunday the [date last Sunday])?

1. Yes
2. No

JbAway **[ASK IF WRKING = NO AND (SCHEMET = NO OR SCHEMET = DK/REF)]**

Did you have a job or business you were away from?

1. Yes
2. No
3. SPONTANEOUS Waiting to take up a new job/business already obtained

OwnBus   **[ASK IF (JBAWAY = NO) OR (JBAWAY = WAITING) OR (JBAWAY = DK/REF)]**

Did you do any UNPAID work in that week for any business that you own?

1. Yes
2. No

RelBus   **[ASK IF (OWNBUS = NO) OR (OWNBUS = DK/REF)]**

...or (any UNPAID work for a business) that a relative owns?

NOTE: INCLUDE SPOUSE/PARTNER

1. Yes
2. No

Looked   **[ASK IF(RELBUS = NO/DK/REF AND JBAWAY = NO/DK/REF)]**

Thinking of the FOUR WEEKS ending Sunday the [date last Sunday], were you looking for any kind of paid work or a place on a government training scheme at any time in those 4 weeks?

1. Yes
2. No

StartJ   **[ASK IF ((LOOKED = YES) OR (JBAWAY = WAITING)]**

If a job or a place on a government training scheme had been available in the week ending Sunday the [date last Sunday], would you have been able to start within 2 weeks?

1. Yes
2. No

LKTime   **[ASK IF ((LOOKED = YES) OR (LOOKED = WAIT)) OR (JBAWAY = WAITING)]**

How long have you been looking for paid work/a place on a government scheme?

1. Not yet started
2. Less than 1 month
3. 1 month but less than 3 months
4. 3 months but less than 6 months
5. 6 months but less than 12 months
6. 12 months or more

Whynlk   [ASK IF LOOKED = NO]

What was the main reason you did not look for work in the last 4 weeks?

CODE ONE ONLY

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Other reason

Whynsrt   [ASK IF STARTJ = NO]

What was the MAIN reason you would not have been able to start work within two weeks?
CODE ONE ONLY.

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Other reason

Infstud   [ASK ALL]

Are you at present [at school or 6th form college] enrolled on any full-time or part-time education course excluding leisure classes?

IF NECESSARY: Please include correspondence courses and open learning as well as other forms of full-time and part-time education course

1. Yes – full time student
2. Yes –part-time student
3. No

EverWk   [ASK IF NOT (WRKING = YES OR SCHEMET = YES OR JBAWAY = YES OR OWNBUS = YES OR RELBUS = YES)]

Have you EVER had a paid job, apart from casual or holiday work (or the job you are waiting to begin)?

1. Yes
2. No

LeavWk   **[ASK IF EVERWK=1]**

When did you leave your last PAID job?

ENTER MONTH HERE AND YEAR ON THE NEXT SCREEN

LeavWkY   **[ASK IF EVERWK=1]**

ENTER THE LAST TWO DIGITS OF THE YEAR HERE

[ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]

THEN ASK INDD, OCORG, OCCT, OCCD, STAT

IndD

What [does/did] the firm/organisation you [work/worked] for mainly make or do (at the place where you [work/worked])?
DESCRIBE FULLY - PROBE MANUFACTURING or PROCESSING or DISTRIBUTING ETC. AND MAIN GOODS PRODUCED OR SERVICES PROVIDED, MATERIALS USED, WHOLESALE or RETAIL ETC.

OcOrg

SHOWCARD 46
Which of the types of organisation on this card [do/did] you work for?

1. Private sector firm or company, including for example limited companies and PLCs
2. Nationalised industry or public corporation, including for example the Post Office and the BBC
3. Other public sector employer, including for example Central Government/Civil Service/Government Agencies, Local Authority/Local Educational Authority, Universities, Health Authority/NHS Hospitals/NHS Trusts/GP surgeries, Police/Armed Forces
4. Charity/Voluntary sector, including for example charitable companies, churches, trade unions
5. Other (specify)
6. Don't know

OccT

JOB TITLE – CURRENT OR LAST JOB
What was your [main job in the week ending Sunday the [DATE]/your last main job]?

PLEASE ENTER FULL JOB TITLE.

OccD

CURRENT OR LAST JOB
What [do/did] you mainly do in your job]?
CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

Stat

ASK (OR RECORD IF ON GOVERNMENT SCHEME OR DOING UNPAID WORK)
[Are/Were] you working as an employee or [are/were] you self-employed?

1. Employee
2. Self-employed

SVise   **[ASK IF STAT = 1]**

In your job, [do/did] you have formal responsibility for supervising the work of other employees?
DO NOT INCLUDE PEOPLE WHO ONLY SUPERVISE:
- children, e.g. teachers, nannies, childminders
- animals
- security or buildings, e.g. caretakers, security guards

1. Yes
2. No

EmpNo   **[ASK IF STAT = 1]**

How many people [work/worked] for your employer at the place where you [work/worked]? [Are/Were] there...
READ OUT

1. ...1 to 24,
2. 25 to 249,
3. 250 to 499,
4. or 500 or more employees?

Solo   **[ASK IF STAT = 2]**

[Are/Were] you working on your own or [do/did] you have employees?

1. On own/with partner(s) but no employees
2. With employees

SENo   **[ASK IF SOLO = 2]**

How many people [do/did] you employ at the place where you [work/worked]? [Are/Were] there...
READ OUT

1. ...1 to 24,
2. 25 to 249,
3. 250 to 499,
4. or 500 or more employees?

FtPtWk   **[ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]**

In your (main) job [are/were] you working:
READ OUT

1. full time (30+ hours a week)
2. or part time (less than 30 hours per week)?

Ifpqual   **[ASK IF AGED < 70]**

Do you have any qualifications....
READ OUT. CODE ALL THAT APPLY.

1. From school, college or university?
2. Connected with work?
3. From government schemes?
4. No qualifications?

IfEqual   **[ASK IF NOT NOQUALS IN IFPQUAL]**

SHOWCARD 47
Do you have any of the qualifications on this card?

1. Yes
2. No

Edqual   **[ASK IF IFEQUAL = YES]**

SHOWCARD 47
Starting from the top of this list, please look down the list of qualifications and tell me the number of the first one you come to that you have passed.

1. Higher degree/postgraduate qualifications
2. First degree (including BEd) Postgraduate Diplomas/ Certificates (including PGCE) Professional qualifications at Degree level (eg chartered accountant/ surveyor) NVQ/SVQ Level 4 or 5
3. Diplomas in higher education/ other HE qualification HNC/ HND/ BTEC higher Teaching qualifications for schools/ further education (below degree level) Nursing/ other medical qualifications (below degree level) RSA Higher Diploma
4. A/AS levels/ SCE higher/ Scottish Certificate 6th Year Studies NVQ/ SVQ/ GSVQ level 3/ GNVQ Advanced ONC/ OND/ BTEC National City and Guilds Advanced Craft/ Final level/ Part III RSA Advanced Diploma
5. Trade Apprenticeships
6. O level/ GCSE Grades A*-C/ SCE Standard/ Ordinary Grades 1-3 NVQ/SVQ/ GSVQ level 2/ GNVQ intermediate BTEC/ SCOTVEC First/ General diploma City and Guilds Craft/ Ordinary level/ Part II/ RSA Diploma
7. O level/GCSE grade D-G/ SCE Standard/Ordinary grades below 3 NVQ/SVQ/ GSVQ level 1/ GNVQ foundation BTEC/ SCOTVEC First/ General certificate City and Guilds Part I/ RSA Stage I-III SCOTVEC modules/ Junior Certificate
8. Other qualifications including overseas

[ASK ALL]

The next questions are on income. It is important for us to know so we can understand how it influences people's behaviours and attitudes. Please remember that everything you tell me is completely confidential and will only be used for the purposes of producing statistics.

INCOMERP   **[ASK ALL]**

SHOWCARD 48
This card shows incomes in weekly, monthly and annual amounts. Which of the groups on the card represents [your personal/you and your husband's/wife's/ partner's combined] income from all these sources, before any deductions such as income tax or National Insurance? Just tell me the letter beside the row that applies to you.

1. C Under £2,500
2. F £2,500 - £4,999
3. H £5,000 - £9,999
4. A £10,000 - £14,999
5. G £15,000 - £19,999
6. E £20,000 - £24,999
7. B £25,000 - £29,999
8. J £30,000 - £34,999
9. M £35,000 - £39,999
10. D £40,000 - £44,999
11. N £45,000 - £49,999
12. K £50,000 - £74,999
13. I £75,000 - £99,999
14. L £100,000 or more
15. S no income

IncomeX   [**ASK ONLY IF HAS A CO-HABITING PARTNER**]

SHOWCARD 48
Please could you look at this card and tell me the letter of the group which represents your total PERSONAL income in the last 12 months, before any deductions for tax, etc. Please include income from earnings, self employment, benefits, pensions, and interest from savings. INTERVIEWER: CARD SHOWS WEEKLY, MONTHLY AND ANNUAL EQUIVALENT AMOUNTS

1.   C Under £2,500
2.   F £2,500 - £4,999
3.   H £5,000 - £9,999
4.   A £10,000 - £14,999
5.   G £15,000 - £19,999
6.   E £20,000 - £24,999
7.   B £25,000 - £29,999
8.   J £30,000 - £34,999
9.   M £35,000 - £39,999
10. D £40,000 - £44,999
11. N £45,000 - £49,999
12. K £50,000 - £74,999
13. I £75,000 - £99,999
14. L £100,000 or more
15. S no income

FOLLOWUP   [**ASK ALL**]

This survey is being carried out by TNS-BMRB, an independent social research company. Occasionally we need to speak to people more than once. If we need to come back to you with any questions relating to this survey or to help with other connected research, would you be willing to help us?

IF NECESSARY, ADD: You can be assured that your name will never be passed to anyone outside our organisation without your permission.

1.   Yes – willing to be re-contacted
2.   No – not willing to be re-contacted

FOLLOWP2   [**ASK ALL**]

If follow up research relating to this survey was being carried out for the Cabinet Office, or a government department would you be willing for TNS-BMRB to pass your name, contact details and information from this survey to another research organisation so they could contact you?

Please note that you are not committing to take part in follow up research, only saying that you would be prepared to be contacted in relation to this.

1. Yes – willing for details to be passed on
2. No – not willing for details to be passed on

GiveTel   **[ASK IF FOLLOWUP = 1 OR FOLLOWUP2 = 1]**

Please may I have a telephone number in case we want to contact you for any follow up research?

INTERVIEWER ENTER TELEPHONE NUMBER: _____
Refused

PEREMAIL   **[ASK IF FOLLOWUP = 1 OR FOLLOWUP2 = 1]**

Do you have a home or work email address that you access at least once a month?

1. Yes
2. No

EMAIL   **[ASK IF ((FOLLOWUP = 1 OR FOLLOWUP2 = 1) AND PEREMAIL = 10)]**

Please may I have your email address in case we want to contact you for any follow up research?
INTERVIEWER: THIS MAY BE EITHER A PERSONAL OR WORK EMAIL

1. Yes
2. No

→ **TIMING POINT 10**

Appendix B Advance letter

HM Government

The Resident(s)
Street name
Town
County/Country
Postcode

00 Month 20XX
Ref: xxxxxxx

The Community Life Survey
Have your say

Dear Sir/Madam,

This is an invitation to take part in the Community Life Survey, an official Government study that allows your views to be heard on a range of issues affecting your neighbourhood.

You do not need to do anything now; an interviewer will visit your address within the next few weeks to explain the study in more detail, and will randomly select one adult from your household to take part.

The person who completes the interview will receive a £5 high street shopping voucher to thank them for their time.

This study is being carried out on behalf of the Cabinet Office by TNS BMRB, an independent social research organisation. Please only allow those who carry official identification into your home.

Thank you in advance for your help. As a token of our appreciation please find enclosed a book of stamps.

Yours faithfully,

Katie Green
Social Researcher
Cabinet Office

To talk to someone about the study contact Emma Coleman at TNS BMRB:

✉ Communitylifesurvey@tns-bmrb.co.uk

☎ Information line during office hours (9am-5pm) 0800 056 5135

Why did we choose your address?
As it is not possible to ask everyone to takepart in the survey, we select a sample of addresses to represent the entire country. Your address is one of these and was selected at random from a list of private addresses held by the Royal Mail.

Who is conducting the survey?
The survey is being conducted on behalf of the Cabinet Office by **TNS BMRB**, an independent research agency.

The Cabinet Office sits at the very centre of government and has the responsibility of making government work better. It works with all government departments to develop and co-ordinate policies and activities that will meet the country's needs.

More information about the survey is available online at **https://www.gov.uk/ government/collections/community-life- survey**

Is this survey confidential?
Yes. The information that is collected will only be used for research purposes. Your name and address details are kept separate from your answers and will not be passed on to any other organisation.

No individual will be identifiable from the results. Your answers will be combined with others that take part in the survey. You will not receive any 'junk mail' as a result of taking part.

What do you need to do?
You do not need to do anything now. An interviewer will visit your address and ask you to participate in the study.

Why are my views important?
We need people from all age groups and backgrounds to take part. Your views are important to us as without them we may not have a representative picture of the communities that people live in. Your address is one of only a small number selected in your local area and this is your opportunity to get your voice heard.

How will the information be used?
Information from this survey will help the Cabinet Office and wider government departments inform policies aimed at:
- building stronger communities
- enabling people to play a more active role in their communities and society.

The information will also be used by local decision-makers, voluntary groups, local government and councils to understand and drive improvements in local communities.

Appendix C: Fieldwork materials and calling/appointment cards

The Community Life Survey
Have your say

I called at your address today to talk to you about taking part in the Community Life Survey.

Hopefully you'll have seen the invitation to take part in the survey, an official Government study that allows your views to be heard on a range of issues affecting your neighbourhood.

You do not need to do anything now. I'll visit your address again soon.

TNS

To talk to someone about the study contact Emma Coleman at TNS BMRB: 0800 056 5135

Reference:	
Interviewer name:	
Interviewer number:	
If you would like to make an appointment or contact me for any reason please call:	

Thank you in advance for your help with this important survey.

HM Government

The Community Life Survey
Have your say

Date:

Time:

Interviewer Name and Number:

Thank you for arranging an appointment to help with this important survey

Appendix D: Questions added ammended and removed during the 2013-14 survey year

Community Life Survey questionnaire changes prior to and within the 2015-16 survey year

Question	Removed/Added
GOften Amount of time spent volunteering through employer in the last 12 months	Question updated Q2 July 2015
Empno Number of people who work for employer at the place of work.	Question updated Q2 July 2015
SenNo Number of people they employ at the place where they work.	Question updated Q2 July 2015

Appendix E: List of derived variables created for the Community Life Survey

Community Life 2015-15 Derived Variables

Variable Name	Description
rnssec	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Operational Categories
rnssec8	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 8 groups
rnssec5	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 5 groups
rnssec3	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 3 groups
Rage3	Respondent age: 3 categories
Rage3E	Respondent age: 3 categories for Ethnicity categories
Rage4	Respondent age: 4 categories
R2age3	Respondent age2: 3 categories
Rage5	Respondent age: 5 categories
Rage6	Respondent age: 6 categories
R2age6	Respondent age2: 6 categories
R3age6	Respondent age (6 categories incl 25yrs in first)
Ragecat	Respondent age: 7 categories
Rage9	Respondent age: 9 categories
Age2564	Respondent age binary grouping (25-64)
Nadlt60X	Number of adults under 60 in household
Nadgt59	Number of adults 60 or over in household
Livharm1	Respondent marital status
Nslivarr	Respondent living arrangements
Ethnic2	Ethnic group 2 categories
Ethnic4a	Ethnic group 4 categories
Ethnic5a	Ethnic group 5 categories
Ethnic6	Ethnic group 6 categories

Ethnic11a	Ethnic group 11 categories
Rethage9a	Respondents Ethnic origin and age (excludes Mixed/Other)
RSxage12	Respondent sex and age -12 categories
RSexeth6a	Respondents sex and Ethnic group - excludes Mixed or Other
E11sex1	Sex within Ethnicity 11 categories
E5sex1	Sex within Ethnicity 10 categories
Xsmain1	English one of main languages
Relprac	Whether actively practising Religion
Actrel	Whether practising for each Religion
Actrel3	Whether practising Religion (3 groups)
RelBI	Respondent Religion Christian and no Religion compared to all minority Religions
Relig7	Respondent Religion 7 categories Jewish included in other
Relstat	Practice status for each Religion
E11Relig1	Ethno-Religious groups 11 categories
ZSBeGB	How strongly do you belong to Britain
ZSBeNeigh	How strongly do you belong to your neighbourhood
SLive5	How long lived in neighbourhood 5 categories
SLive7	How long lived in neighbourhood 7 categories
Zstogeth	Agree ('definitely' or 'tend to') that local area is place where people from different backgrounds get on well together
Zslocsat	How satisfied or dissatisfied with this local area as a place to live
Zcivpar1	Civic participation in last 12 months
Zcivpar3	Civic participation in last 12 months with missing values
Zcivmon1	Civic participation at least once a month
Zpconsul1	Any Civic consultation in past 12 months

Zcivcon1	Civic consultation at least once a month
ZPAffLoc	Can you influence decisions affecting area
ZPInfl	How important is it personally for you to be able to influence decisions in your local area
Zformon	Formal volunteering at least once a month
Zforvol2	Formal volunteering in last 12 months with missing values
Zmxfvol1	Mixed at least once in the last 12 months with people from different ethnic groups, religious groups, age groups, social or educational backgrounds and those living in different neighbourhoods: formal volunteering
Zforvol	Formal volunteering in last 12 months
Funhrs2	Formal Volunteering hours-excluding large values
Zempvol1	Employer volunteering in last 12 months
Gemppar1	Employee participated in volunteering scheme
ZIhlpmon	Informal help at least once a month
Zinfvol	Informal help in last 12 months
Zinfvol2	Informal help in last 12 months with missing values
Ihlphrs2	Informal Volunteering hours-excluding large values
Zinffor	Formal or informal volunteering in the last 12 months
Zinfform	Formal or informal volunteering in the last month
Zanyvol	Formal or informal or employer volunteering in the last 12 months
GivAmtx	About how much (altogether) have you given to charity in the last 4 weeks
Givech1	Given money to charity in past 4 weeks (missing values coded as no)
Givech3	Given money to charity in past 4 weeks
GivAmtB	Amount given to charity (Banded)
GivAmtB2	Amount given to charity (Banded)
GivAmt2	Amount giving to charity excluding values over 300

ZSPull	To what extent would you agree or disagree that people in this neighbourhood pull together, SPull collapsed
N13	Whether been a councillor or been a member of a group making decisions in the last 12 months
ZCivact1	Any civic activism activities in past 12 months (CivAct1)
ZCivact2	Any civic activism activities in past 12 months (CivAct2)
ZCivren	Any civic activism in the past 12 months
Zcivren3	Any civic activism or consultation in the past 12 months
Zciveng1	Whether taken part in any civic engagement
ZEngFv1	Any civic engagement or formal volunteering in the last 12 months
Zdill	Limiting long-term illness/disability
Sid2	Respondent sexual identity 3 categories
Student	Full-time student
Zquals	Respondents (aged 16-69) Highest Qualification
Zquals1	Respondents Highest qualification all ages
Zqual2	No Formal Qualifications/ Formal Qualifications (taken from IfpQual)
Zvolgps	BME or no qualifications or limiting long term illness
ZIncomhh	Respondent and partners (if applicable) gross income 9 categories
ZIncomer	Respondent and partners (if applicable) gross income 9 categories
DVILO3a	Respondent economic status 3 categories
DVILO4a	Respondent economic status 4 categories
SOC10mg	SOC 2010 Major Groups
SOC10smg	SOC2010 Sub-Major Group
Zschatny	Whether chat to neighbours more than to just say hello
Zschatnf	Frequency of chatting to neighbours more than to just say hello
Zvyfreq	Frequency of previous unpaid help given to a group, club or organisation

ZSFavN	Agree ('definitely' or 'tend to') that they borrow things and exchange favours with neighbours
ZLocAtt	Whether agree or disagree that when people get involved in their local community they can really change the way an area is run
ZLocPeop1	Whether aware of local people getting involved in a local issue/activity
ZLocInv1	Whether been personally involved in helping out with local issue/activity
ZLocOft	Number of occasion in the last 12 months, have spent time helping with activity/issue in local area