



## Castlerock Recruitment Group Ltd

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:

**Castlerock Recruitment Group Ltd**

Signed:  \_\_\_\_\_

Name: **Ian Munro** \_\_\_\_\_

Position: **Chief Executive Officer** \_\_\_\_\_

Date: **4<sup>th</sup> October 2016** \_\_\_\_\_

**® crg**  
Relationships built on trust

# The Armed Forces Covenant

An Enduring Covenant Between

The People of the United Kingdom

Her Majesty's Government

– and –

All those who serve or have served in the Armed Forces of the Crown

And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty. Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families. They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

## Section 1: Principles Of The Armed Forces Covenant

1.1 We **CRG** will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:

- *no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen*
- *in some circumstances special treatment may be appropriate especially for the injured or bereaved.*

## Section 2: Demonstrating our Commitment

2.1 **CRG** recognises the value serving personnel, reservists, veterans and military families bring to our business. We will seek to uphold the principles of the Armed Forces Covenant, by:

### General

- *promoting CRG as an armed forces-friendly organisation by publicising our Armed Forces Covenant on company literature and/or our website, and displaying the Armed Forces Covenant logo;*
- *actively participate in Armed Forces Day wherever possible, and follow Armed Forces Day on Facebook and Twitter;*
- *actively promote Help for Heroes charity, and make available in all of our branch reception areas the Help for Heroes magazine;*

### Current & Ex-Service Personnel (including veterans & families)

- *supporting the employment of ex-service personnel and veterans (young and old) by working with the Career Transition Partnership (CTP) in order to offer opportunities and tailored employment pathways;*
- *hold briefing days, in partnership with CTP, for medical service personnel leaving the Armed Forces as a way to raise awareness of the flexible employment opportunities across our business;*

- *guaranteeing all service leavers who apply for employment with CRG directly or via the CTP, with interviews and where they meet the minimum selection criteria for employment;*
- *recognise the value of military skills and qualifications during interviews;*

#### ***Service Personnel Partners/Spouses***

- *support the employment of current and ex-service personnel spouses and partners by advertising employment opportunities through 'service friendly' agencies/charities;*
- *guaranteeing all service leavers, and their spouses or partners, who apply for employment with CRG directly or via the CTP, with interviews and where they meet the minimum selection criteria for employment;*
- *offer flexibility and emergency leave for service personnel's spouses and partners before, during and after a partner's deployment; and special paid leave for those who are bereaved or whose loved ones are injured;*
- *offering, wherever possible, alternative employment options to service personnel spouses and/or partners where they are required to relocate to accompany their partner*

#### ***Reservists***

- *support any of our current employees who choose to become members of the Reserve forces, including accommodating training commitments and/or mobilisation periods;*
- *encouraging current reservists in our employment to participate in Reserves Day;*

#### ***Cadets***

- *offering office based work experience / placement opportunities to cadet units, either in our local community or in local schools, and as locally positioned to our national network of branch locations;*
- *making available when not in use company training rooms, free of charge, for use by cadets;*

#### ***Fair Deals***

- *offering all service personnel and their spouses / partners fair access to our services, such as fast track registration processes for those seeking employment, or where service personnel's families are in receipt of direct care services from CRG (i.e. care, support or healthcare at*

*home) allowing them to pause or cancel contracts/agreements with us, at no cost and without cancellation/notice periods.*

- *offering a 2% discount to members of the Armed Forces Community who engage CRG privately as a care, support or healthcare at home provider, including where such care is commissioned through a Local Authority, CCG or NHS Trust.*

2.2 We will publicise these commitments through our literature and/or on our website, including displaying the *Armed Forces Covenant* and *Help for Heroes* logos; whilst set out how we will seek to honour them and invite feedback from the Service community and our customers on how we are doing.