

Freedom of Information request 5147/2013

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Information request

'With regards to the new Job Seekers Claimant Commitment currently being rolled out across the country-Please can you provide me with:

- Guidance for front line staff when drawing up/reviewing a JSA Claimant Commitment.
- Relevant guidance with regard to reasonableness and restrictions which can be placed upon a Claimant Commitment -The relevant Regulations Underpinning this -DM Guidance when Claimant Commitment is in Dispute - Procedure for requesting a review of JSA Claimant Commitment'.

DWP response

You have requested guidance on the JSA claimant commitment. I enclose JSA Claimant commitment guidance including guidance for UC pathfinder areas.

Section 21 of the Freedom of Information Act allows us to direct you to information which is already reasonably accessible to you;

JSA claimant commitment guidance are published on the DWP website and can be found by following the links below:

<http://www.dwp.gov.uk/docs/a11-0101.pdf>

<http://www.dwp.gov.uk/docs/a11-4001.pdf>

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/256990/dmg-vol4-ch21.pdf

[https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/246402/Chapter_R3 - JSA claimant responsibilities - the claimant commitment.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/246402/Chapter_R3_-_JSA_claimant_responsibilities_-_the_claimant_commitment.pdf)

In terms of guidance, I attach:

- Claimant commitment guidance
- Availability and actively seeking work guidance
- Jobseeker's Agreement DMA Referrals guidance

Guidance on JSA Claimant Commitment for Universal Credit Pathfinder areas) can be accessed by the links below:

[https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/246402/Chapter_R3 - JSA claimant responsibilities - the claimant commitment.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/246402/Chapter_R3_-_JSA_claimant_responsibilities_-_the_claimant_commitment.pdf)

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/256990/dmg-vol4-ch21.pdf



Availability and
Actively Seeking Empl



Claimant
commitment.pdf



Jobseekers
Agreement Referral