



Border Force

UK customs information

What you **can** bring in

What you **can't** bring in

What you **must** declare



Contents

This leaflet tells you about going through Customs when entering the United Kingdom. It details what you are and are not allowed to bring in, and the allowances on restricted items before you have to pay duty and/or tax on it. What you can bring in will vary depending on where you are travelling from.

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We have a duty to protect the UK from drugs, firearms and other harmful goods and to stop smugglers evading taxes. This also includes goods that travellers should pay UK tax and duty on. To do this, we need your help and co-operation. If we stop you and ask you about your baggage, please co-operate. We may stop you to ask questions, make checks and if you break the rules, seize your goods (including any vehicle you use to transport them).

Don't Risk It All

If you get caught smuggling goods or selling goods you did not declare, you could face prosecution and imprisonment. If we are satisfied that the goods are for a commercial purpose, we may seize them and any vehicle used to transport them, and may not return them to you. If you are unsure about the goods you are carrying please speak to an officer in the red channel or on the red point phone.

Going through Customs

Most UK ports and airports have three exits or 'channels': the red, green and blue channel.

Some ports and airports only have one exit and a red point phone where you declare goods.

If you let a coach, ferry or aircraft store your goods while travelling to the UK, you must make sure you collect the exact goods obtained by you and go through the correct channel.

Blue Channel

Use the blue channel if you are travelling from a country **within the European Union (EU)** with no banned or restricted goods (see pages 15 – 19).

Green Channel

Use the green channel if you are travelling from a country **outside the European Union (EU)** with goods that:

do not go over your allowances

(see pages 5 – 8 for further information)

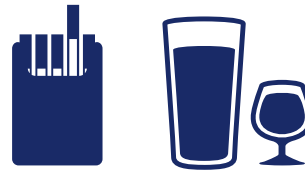
- are not banned or restricted (see pages 15 – 19 for further information).

Red Channel or Red Point Phone

You must use the red channel or the red point phone if you:

- have goods or cash (pages 12 and 14) to declare;
- have commercial goods, see 'Notice 6 – Merchandise in baggage' available from the advice service (page 23) for more information;
- are not sure about what you need to declare.

Travelling within the European Union (EU)



You can bring an unlimited amount of most goods into the UK, for example, you can bring in any alcohol, tobacco, meat and dairy products – as long as they are for your own use and transported by you. 'Own use' means for your own consumption or gifts. If you intend to sell or accept any kind of payment for food, alcohol or tobacco products you bring in then this is classed as commercial use. Please contact the advice service (page 23) for more information.

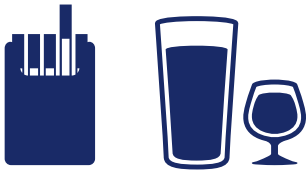
EU countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus*, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland (Republic of), Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain (but not the Canary Islands), Sweden, the UK (but not the Channel Islands).

Although Gibraltar is part of the EU, it is outside the Community Customs territory. The customs allowances for outside the EU therefore apply.

*Though the whole of Cyprus is part of the EU, goods from any area of Cyprus not under effective control of the Government of the Republic of Cyprus are treated as non-EU imports.

Alcohol and tobacco



There are no limits on the amount of duty and/or tax paid alcohol and tobacco that you can bring into the UK as long as they are for your own use or gifts and are transported by you.

If you are bringing in alcohol or tobacco goods and we have reason to suspect they may be for a commercial purpose, an officer may ask you questions and make checks. For example, about:

- the type and quantity of goods you have bought
- why you bought them
- how you paid for them
- whether all your goods are openly displayed or concealed
- how often you travel
- how much you normally smoke or drink
- any other relevant circumstances.

We are more likely to ask you questions if you have more than:

- 800 cigarettes
- 200 cigars
- 400 cigarillos
- 1kg tobacco
- 110 litres of beer
- 90 litres of wine
- 10 litres of spirits
- 20 litres of fortified wine (for example, port or sherry).

Please note that the country where you buy tobacco may have its own laws on how much tobacco you can buy or keep. If you are not sure, please check with that country's authorities before you buy.

Fuel



In addition to fuel held in the standard tank of a vehicle, tourist travellers to the UK may carry reserve fuel for use in that vehicle in an appropriate canister. It should be noted that for safety reasons ferry and train companies impose strict limits on the amount of fuel carried outside the fuel tank.

Food and plants



If you are travelling from a country within the EU, you may bring in any meat, dairy or other animal products. You may also bring in any fruit, vegetables or plant products other than plants and seeds of Fraxinus (Ash) intended for planting as long as they are, grown in an EU Member State, free from pests and diseases and are for your own use or consumption. See leaflets 'Bringing food products into the UK' and 'Bringing fruit, vegetable and plant products into the UK' available from www.gov.uk/bringing-food-animals-plants-into-uk

For animal products, EU countries also include: Andorra, the Canary Islands, the Channel Islands, the Isle of Man, Liechtenstein, Norway, San Marino and Switzerland. For fruit, vegetable and plant purposes, EU countries also include: Andorra, the Channel Islands, the Isle of Man, Switzerland and San Marino.

Banned goods



There are certain goods that are banned or restricted in the UK regardless of what country you are travelling from. See pages 15 – 19 for more information.

Travelling from outside the European Union (EU)



When travelling from outside the European Union (including the Canary Islands, the Channel Islands, and Gibraltar) you can bring in goods up to the limits below without paying duty and/or tax in the UK. These goods must be for your own use or as gifts and transported by you.

If you intend to sell or accept any kind of payment for the goods you bring in then this is classed as commercial use. See 'Notice 6 – Merchandise in Baggage' available from the advice service (page 23) for more information.

Details of your allowances follow.

If you have any goods over these limits, please speak to an officer in the red channel or on the red point phone.

Passengers transferring at a UK or other EU airport should check the rules on the carriage of liquids (including duty free) purchased at airports outside the EU as these items may not be permitted through the security search point on transfer. Further information can be found on the GOV.UK website:

www.gov.uk/hand-luggage-restrictions

Alcohol and tobacco



You are allowed to bring in the following without paying duty and/or tax in the UK:

Alcohol

1 litre of spirits or strong liqueurs (over 22% volume), **or**
2 litres of fortified wine (such as port or sherry), sparkling wine or any other alcoholic beverage of less than 22% volume

You may combine these allowances, provided that you do not exceed your total alcohol allowance. For example, if you only bring back 1 litre of fortified wine (50% of your full allowance of 2 litres), you may also bring back half a litre of spirits (50% of the full allowance) to make up your 100% alcohol allowance. Please note, this is only an example and other combinations are also allowed.

In addition, you may also bring back:

16 litres of beer, **and**
4 litres of still wine

Tobacco

200 cigarettes, **or** 100 cigarillos, **or** 50 cigars, **or** 250g of tobacco* (including shisha tobacco)

You can combine these allowances, provided that you do not exceed your total tobacco allowance. For example, if you only bring back 100 cigarettes (50% of your full allowance of 200), you may also bring back 25 cigars (50% of the full allowance) to make up your 100% tobacco allowance. Please note, this is only an example and other combinations are also allowed.

Please note that you cannot combine your alcohol and tobacco allowances.

If you are under 17 years of age, you cannot have the alcohol and tobacco allowances.

Bought alcohol or tobacco in an EU country?

If you are bringing back duty and tax paid alcohol or tobacco for your own use that you obtained in an EU country, these do not count as part of your allowance and you will not have to pay any more duty and/or tax on these. Just make sure you can prove that you bought them in an EU country, for example, by producing a receipt if questioned.

* All references to tobacco products include herbal smoking products. The allowance on cigarettes includes all types of cigarettes – normal, herbal or a combination of both. These rules apply whether you are travelling within or from outside the European Union.

Other goods (including gifts and souvenirs)



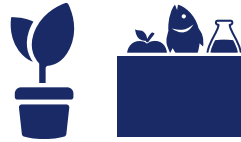
Most travellers can bring other goods into the UK worth up to £390 (e.g. perfume and electrical goods) without paying duty and / or tax in the UK.

However, passengers travelling by private plane or boat for pleasure purposes are only entitled to a lower allowance of £270.

If you bring in goods worth more than your allowance, you must pay duty and / or tax on the full value, not just the value above the allowance.

You cannot group individual allowances together to bring in an item worth more than the limit.

Food and plants



From most countries outside the EU, you are not allowed to bring in any meat, honey or dairy products. This is because they can carry diseases, which can devastate our environment and economy.

Other animal products may also be banned although you may bring in a small quantity of some products from certain countries for your own use.

Most fruits, vegetables, seeds and bulbs are also subject to weight or quantity restrictions. Some plants and plant products (including potatoes) and loose soil may not be brought into the UK unless you have obtained the relevant official licence. For more information, see leaflets 'Bringing food products into the UK' and 'Bringing fruit, vegetable and plant products into the UK' available from the advice service (page 23) and www.gov.uk/bringing-food-animals-plants-into-uk.

Declaring cash



If you are carrying cash equivalent to 10,000 euros or more you must declare it when you enter the UK from a country outside the EU. Please complete a cash declaration form at the UK port or airport. See leaflet 'Carrying Cash in and out of the United Kingdom' for more information. Please note that for EU cash declaration purposes, the Isle of Man and Channel Islands do not count as being part of the UK.

Air transfers

If you are transferring to another flight to another EU country or a UK domestic flight, you will usually only need to declare the goods in your hand luggage.

You normally do not need to declare your hold baggage until you collect it at your final destination.

Bringing your personal belongings or your car into the UK?

See 'Notice 3' available from the advice service (page 23) for more information.

Banned goods

There are certain goods that are banned or restricted in the UK regardless of what country you are travelling from. Go to pages 15 – 18 for more information.

Banned goods



There are certain goods you are not allowed to bring into the UK regardless of what country you are travelling from – this is to protect society, animal and public health and the environment.

If you are not sure about any of the goods you bring into the UK, speak to an officer in the red channel or on the red point phone.

Please note that this is not a full list, but it includes the most important examples.

The following goods are banned completely:



Controlled Drugs such as cocaine, heroin, MDMA (Ecstasy), cannabis, barbiturates, amphetamine and methamphetamine.



Offensive weapons such as flick and gravity knives, butterfly knives, push daggers, belt-buckle knives, death stars, swordsticks, stealth (non-metallic) knives, knives disguised as everyday objects, knuckledusters, blowpipes, truncheons, and some martial arts equipment.



Other weapons

Self defence sprays and electric shock devices such as stun guns.

Indecent and obscene material such as books, magazines, films, videos, DVDs and software.

This includes:

- material featuring children;
- material containing extreme violence; and
- any other pornography that cannot be legally bought in the UK.

The following goods may be detained and you may be prosecuted by the intellectual property right holder:



Counterfeit, pirated and patent-infringing goods such as CDs, DVDs, clothing, footwear and designer goods from non-EU countries.

The following are also banned but in certain cases may be brought into the UK if you have obtained the relevant licence or permit:



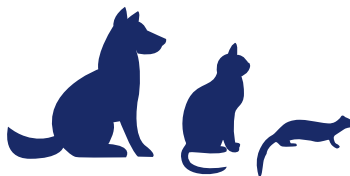
Firearms, explosives and ammunition including blank firing or replica firearms that can be converted to fire bullets.

Realistic imitation firearms can only be imported for an authorised purpose or function such as participating at an historical re-enactment.



Samurai Swords with a curved blade exceeding 50cms in length can only be imported for an authorised purpose or function such as participation in martial arts events or religious ceremonies.

For more information, call the advice service on 0300 200 3700



Live animals – Pet animals (such as dogs, cats and ferrets) may only be brought into the United Kingdom if they comply with the Pet Travel Scheme. If they are not Pet Travel Scheme compliant travel into the United Kingdom may be refused. Should non Pet Travel Scheme compliant animals be discovered on arrival into the United Kingdom, they may be licensed by Trading Standards (illegal landings) or by the Animal and Plant Health Agency (APHA) (for applications submitted before travel) and quarantined. **For other pets and further information, visit Defra's website (www.gov.uk/defra) or email pettravel@apha.gsi.gov.uk**



Pet birds from non-EU countries may only be imported at specific ports if they are licensed by APHA and are checked by them on arrival. Horses, farm animals and productive poultry may not be imported as “pets”. **For further information and advice on importing birds or farm animals, visit the Defra website or contact APHA by email at imports@apha.gsi.gov.uk or by telephone on 01245 398298.**



Endangered animals or plants including live animals, birds and plants, or goods made from them, such as jewellery, shoes, bags and belts, even if they were openly on sale in the countries where you bought them, unless you have a valid CITES permit. This also includes caviar, ivory, coral, shells and crocodile, alligator and snake skin taken from endangered animals.

For more information and advice, go to www.defra.gov.uk/ahvla-en/imports-exports/cites or call the Licensing and Registration Service on +44 (0)117 372 8749. Lines are open Monday to Friday, 8am to 5pm.



Certain radio transmitters such as CB radios and cordless phones that are not approved for use in the UK.

For more information and advice, call Ofcom on 020 7981 3000



Rough diamonds If you are bringing in rough (i.e. uncut or unpolished) diamonds from outside the EU, you must have a valid Kimberley Process Certificate.

For more information and advice, go to www.gov.uk/guidance/cites-imports-and-exports or, contact APHA at the Centre for International Trade, Bristol +44 (0)117 3723700. Lines are open Monday to Friday, 8am to 5pm.

Bringing illegal goods into the UK



Carrying goods that are banned or for which you don't have the necessary licence or permit is illegal – if you get caught smuggling, there are severe penalties including imprisonment. It is important that you follow the advice below.

- Never bring banned goods into the UK.
- Never carry anything into the UK for someone else.
- If you are driving, make sure all your passengers know what goods are banned and restricted.
If you are using a vehicle for smuggling goods, we may also seize your vehicle.
- Never smuggle an animal into the UK. Even though a pet may be tame, it can carry rabies, which could have disastrous consequences.

Contacting us about smuggling

Call the Customs Hotline to report suspicious activity in relation to smuggling, customs, excise and VAT fraud including:

- alcohol, cigarettes and tobacco, drugs and oils
- Missing Trader Intra Community (Carousel) Fraud
- money laundering
- other banned or restricted goods and weapons

Telephone

Free Phone (from UK landlines)
0800 595 000

If calling from Belgium, Denmark, France, Germany, Republic of Ireland, Netherlands please telephone: 00800 555 95000

If calling from mainland Spain please telephone: 900 988 922

Opening hours
24 hours a day, seven days a week

Online

Any information you may have regarding suspicious activity in relation to smuggling, customs, excise and VAT fraud can be passed to HMRC by using their secure online web form:

www.hmrc.gov.uk/customs-hotline

Post

Write to the Customs Hotline Freepost address to report all types of smuggling, customs, excise and VAT fraud

Freepost SEA 939 PO Box 100
Gravesend, Kent
DA12 2BR

Fax

Free Fax number: 0800 528 0506

Email

If you cannot use the online web form please email us to report suspicious activity in relation to smuggling, customs, excise and VAT fraud. customs.hotline@hmrc.gsi.gov.uk

Feedback

We welcome your feedback as it can help us improve our service to you. If you want to make a complaint or compliment:

Email:
complaints&compliments@homeoffice.gsi.gov.uk

Or write to us at:

Complaints & Compliments,
Long Corridor, 11th Floor, Lunar House,
Wellesley Road, Croydon, CR9 2BY

For full details on how to make a complaint or compliment or to see how we have been acting on feedback visit.

www.gov.uk/government/organisations/border-force/about/complaints-procedure

Your rights

As a traveller, you have the right to expect our officers to be courteous, impartial and behave with integrity.

If you break the rules we may seize your goods and any vehicle used to transport them. We will give you information that details the seized items and why we seized them. It will also include details on how you can appeal if you think the seizure was unlawful and how to ask for your goods or vehicle back.

For more information about the appeals process, see 'Notice 12A'.

Our rights

Our officers expect to do their job with the co-operation and support from the travelling public. We have the right to stop, question and check travellers for banned or restricted goods, and seize any smuggled goods, or vehicles used for smuggling.

Working in partnership with



**HM Revenue
& Customs**

Notice 1

Code: SE/CUS

Issued by Border Force

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