2015 Commercial Victimisation Survey



Wholesale and Retail Sector

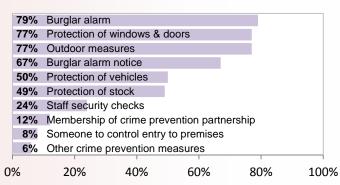
Crime has fallen compared with 2012:

- Total crime is down from 7.7 million incidents to 4.7 million incidents.
- Proportion of premises victimised is down from 53% to 40%.

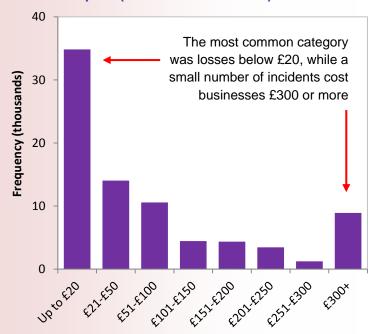
Compared with 2014:

 More thefts are being identified as shoplifting: theft by unknown persons has fallen from 3,202 to 1,207 incidents per 1,000 premises, while customer theft appears to have risen by a similar amount.

Proportion (%) of W&R premises with crime prevention measures:



Incidents of shoplifting grouped by value of goods stolen/unpaid (most recent incident) 2015 CVS



The median cost per shoplifting incident was £40, similar to previous years (ranging £35-£50 in the 2012-2014 CVS).

Experiences of crime (2015 CVS) and significant changes (compared with 2012 CVS)

Crime type	Number of incidents (000s)	Number of incidents of crime per 1,000 premises	Number of victims (000s of premises)	Proportion of premises that experienced a crime	Average number of crimes experienced by each victim (premises)
All burglary (inc. attempts)	50	133 ↓*	31	8 ↓*	2 ↓*
Vandalism	91	240 ↓*	30	8 ↓*	3 ↔
All vehicle-related theft	11	29 ↓*	8	2 ↓*	-
All robbery (inc. attempts)	123	326 ↓	7	2 ↓	-
Assaults and threats	401	1,062 ↓	31	8 ↓	13 ↑
All theft	3,854	10,203 ↓	93	25 ↓*	41 ↓
Thefts by customers	3,348	8,862 ↓	82	22 ↔	41 ↓
Thefts by employees	39	103 ↓*	7	2 ↓*	-
Thefts by others	12	31 ↓	4	1 ↓*	-
Thefts by unknown persons	456	1,207 🗼*	18	5 ↓*	26 ↓
All fraud	138	365 ↓*	33	9 ↓*	4 ↓*
ALL CVS CRIME	4,669	12,358 ↓*	152	40 ↓*	31 ↓

Estimates are based on CVS responses from 972 premises.

Table notes: Statistically significant changes are highlighted in red with asterisks (*). Other changes are not significant. An upward arrow (↑) indicates an increase, a downward arrow (↓) indicates a fall, a sideways arrow (↔) indicates no change. A hyphen (-) indicates that a figure is not shown because its unweighted base is fewer than 50 respondents. **Source:** Home Office, 2015 Commercial Victimisation Survey headline tables.