



## What to do if you are pickpocketed.

- Inform the police immediately:  
SBB Transport Police at the toll-free number  
0800 117 117 (Switzerland)
- Block your credit cards, debit and bank cards and other accounts if your passport is stolen
- If you're due to travel within the next 10 days, call the British Embassy Berne on +41 31 359 77 00 (available 24 hours per day, seven days per week) to find out if you can apply for an Emergency Travel Document. If you are not travelling within the next 10 days please send a completed lost and stolen passport form together with a copy of the Police report to the British Embassy Berne. They will cancel the passport so that it cannot be misused



### Presented by:

British Embassy Berne  
Consular Section  
Thunstrasse 50, 3005 Berne  
+41 31 359 77 00 (24/7 available)  
@UKEmbassyBerne  
SBB Transport Police  
[www.sbb.ch/transportpolizei](http://www.sbb.ch/transportpolizei)

Travel safely,  
travel aware.

Keep your belongings safe.  
Advice from the SBB Transport Police  
and British Embassy Berne.



## It is always peak season for pickpockets.

Pickpockets love crowds and they usually work in teams.

**Common tactic:** one person distracts the target while another steals their valuables. The valuables are then transferred to a third person who then exits the area.

Frequently used distraction techniques:

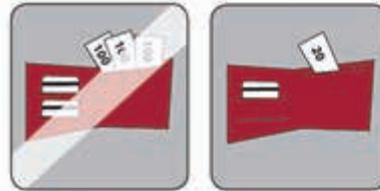
- Deliberately jostling or pushing the victim
- Creating a distraction upon entering and leaving trains
- Deliberately soiling the target's clothes, then pretending to help clean them
- Asking for information or directions

We're here to help you!



## Our tips for you.

### There are effective ways of protecting yourself from pickpockets



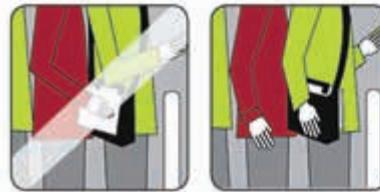
Only carry as much cash as you need.



Store cash, bank cards and credit cards in different pockets. Or keep them in a concealed money belt.



Hold your handbag or shoulder bag with the opening facing your body.

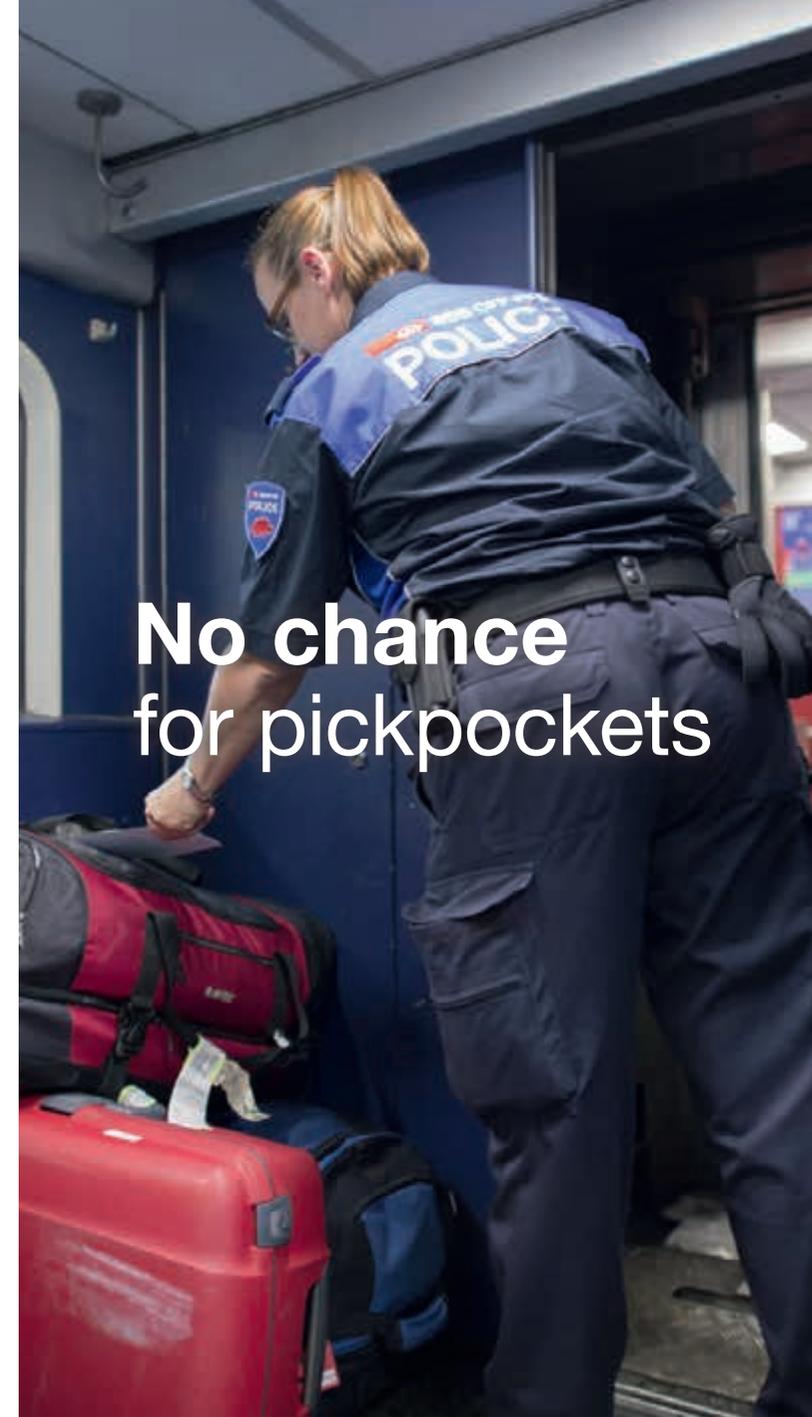


Pay extra attention to your valuables when in crowds.



Always keep your bag fastened closed and never leave them unattended.

Keep your passport safe



# No chance for pickpockets



British Embassy  
Berne