

[REDACTED]

From: [REDACTED]
Sent: 07 February 2012 09:37
To: [REDACTED]
Subject: FOI Reply 379

[REDACTED]

FOI Request 379

Thank you for your email sent to the Scotland Office on 25 January 2012.

You asked for the following information under the Freedom of Information Act 2000:

I would like to request the following breakdown of the Office's hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

The Scotland Office has completed its search for information.

The Scotland Office shares an information technology system (SCOTS) with the Scottish Government, who are responsible for the development, administration, security and maintenance of the system, including the provision of hardware and software. Information in relation to the specific areas in your request are a matter for the Scottish Government.

I hope you find this helpful.

If you are dissatisfied with the decision made in relation to your request you may ask for an internal review. A request for an internal review should be addressed to:

FOI Officer
1 Melville Crescent
EDINBURGH
EH3 7HW

If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

01/03/2012

CHESHIRE
SK9 5AF

If you have any queries about this letter please contact me.

Yours sincerely

[REDACTED]
Scotland Office

[REDACTED]
1 Melville Crescent
Edinburgh
EH3 7HW

-----Original Message-----

From: [REDACTED]
Sent: 25 January 2012 14:17
To: [REDACTED]
Subject: Freedom of Information request - IT Support Services

Dear Scotland Office,

Please pass this on to the person who conducts Freedom of Information reviews.

I would like to request the following breakdown of the Office's hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

Yours faithfully,

[REDACTED]

Please use this email address for all replies to this request:

[REDACTED]

Is [REDACTED] the wrong address for Freedom of

Information requests to Scotland Office? If so, please contact us using this form:



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