



Foreign &
Commonwealth
Office

FCO Services
Foreign and Commonwealth Office
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19 January 2016

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: FOI 0027-16

Thank you for your email of 12 January 2016 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

Please can you send me the following contract information?

1. *Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.*
2. *Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.*
3. *Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.*
4. *What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.*
4. *Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*
5. *End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*
6. *Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.*

7. *Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.*
8. *Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.*
9. *Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.*
10. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.*

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. *Number of Users*
2. *Number of Locations/Site*
3. *End User Offer*
4. *Manufacturer Name/Brand*
5. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi*

If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. *Current Provider*
2. *Number of Users- This is normally the total number of staff with the organisation.*
3. *Contract Description- Please can you provide me with a brief contract description of the overall contract.*
4. *Contract Expiry Date- Please*
5. *Contract Review Date*

6. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.*

I am writing to confirm that we have now completed the search for the information which you requested and can confirm that FCO Services does hold information relevant to your request.

The Wi-Fi service for FCO Services is managed in house, I am therefore responding to that element of the request

Management:	The Wi-Fi service is managed in house
Number of Users:	There are up to 500 users
Number of Sites:	There are 3 sites
End User Offer	Free Internet Access to authorised users
Manufacturer Name/Brand	Cisco
Contact Details	Withheld under Section 40 of the FOIA

Section 40 of the Freedom of Information Act relates to personal information. The information you have requested is personal data relating to third parties, the disclosure of which would contravene one of the data protection principles. In such circumstances sections 40(2) and (3) of the Freedom of Information Act apply. In this case, our view is that disclosure would breach the first data protection principle. This states that personal data should be processed fairly and lawfully. It is the fairness aspect of this principle which, in our view, would be breached by disclosure. In such circumstances section 40 confers an absolute exemption on disclosure. There is, therefore, no public interest test to apply

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Yours sincerely,

Corporate Knowledge and Security



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