BLOWING THE WHISTLE TO A PRESCRIBED PERSON

List of prescribed persons and bodies

FEBRUARY 2016
Contents

Blowing the whistle to a Prescribed Person ............................................................... 3
Introduction ............................................................................................................... 3
Broadcasting and communication ................................................................. 4
Business, finance or fraud ........................................................................... 5
Charities ............................................................................................................... 11
Children’s Interest .......................................................................................... 12
Consumer Protection ...................................................................................... 15
Data Protection and Freedom of Information ................................................. 16
Defence procurement ...................................................................................... 17
Education .......................................................................................................... 18
Environment ...................................................................................................... 20
Food Standards ................................................................................................. 21
Health and Safety .............................................................................................. 22
Healthcare .......................................................................................................... 23
Housing ............................................................................................................ 30
Local authorities .............................................................................................. 32
Pensions ............................................................................................................ 33
Police and justice .............................................................................................. 34
Social care .......................................................................................................... 36
Social services and child welfare ................................................................. 40
Tax .................................................................................................................... 41
Trade Unions .................................................................................................... 42
Transport ........................................................................................................... 43
Utilities .............................................................................................................. 44
Blowing the whistle to a Prescribed Person

Introduction

The prescribed persons list.
If you decide to blow the whistle to a prescribed person rather than your employer, you must make sure that you have chosen the correct person or body for your issue. For example, if you are blowing the whistle on broadcasting malpractice you should contact the Office of Communications.

Below is a list of the prescribed persons and bodies who you can make a disclosure to. There is also a brief description about the matters you can report to each prescribed person.

In addition, you could also blow the whistle to your legal adviser, in the course of obtaining legal advice, or to a member of the House of Commons about any matter specified in the Public Interest Disclosure (Prescribed Persons) (Amendment) (No 2) Order 2015. You can get the contact details for any Member of Parliament at the following link: http://www.parliament.uk/mps-lords-and-offices/

More information on whistleblowing can be found on the GOV.UK website: www.gov.uk/whistleblowing
Broadcasting and communication

The Office of Communications (known as Ofcom)
about the provision of electronic communications networks and services, broadcasting and the provision of radio and TV services; media ownership and control, and competition in communication markets.

Chairman
The Office of Communications
Riverside House
2a Southwark Bridge Road
London SE1 9HA
Tel: 020 7981 3000
Fax: 020 7981 3333
www.ofcom.org.uk
Business, finance or fraud

Accounts Commission for Scotland
about the proper conduct of public business, value for money, fraud and corruption in local government bodies in Scotland.

The Secretary to the Accounts Commission
Accounts Commission for Scotland
102 West Port
Edinburgh EH3 9DN
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk

The Auditor General for Wales
about the proper conduct of public business; value for money, fraud and corruption in public bodies in Wales.

PIDA Officer
The Auditor General for Wales
24 Cathedral Road
Cardiff CF11 9LJ
Tel: 01244 525980
E-mail: whistleblowing@wao.gov.uk
www.wao.gov.uk/whistleblowers-hotline

The Auditor General for Scotland
about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in relation to the provision of public services in Scotland.

The Auditor General for Scotland
Audit Scotland
102 West Port
Edinburgh EH3 9DN
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk
Audit Scotland
about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in public bodies in Scotland.

The Chief Operating Officer
Audit Scotland
102 West Port
Edinburgh EH3 9DN
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk

The Bank of England
about functioning of clearing houses (including central-counterparties); inter-bank payment systems and securities settlement systems; and the treatment, holding and issuing of banknotes by the Scottish and Northern Ireland banks authorised to issue banknotes (and their agents).

Bank of England (IAWB)
20 Moorgate
London EC2R 6DA
Tel: 020 3461 8703
Email: BOEwhistleblowing@bankofengland.co.uk

Commissioner for Ethical Standards in Public Life in Scotland
about breaches by a councillor or a member of a devolved public body of the code of conduct applicable to that councillor or member in Scotland.

Commissioner for Ethical Standards in Public Life in Scotland
Thistle House
91 Haymarket Terrace
Edinburgh EH12 5HE
Tel: 0300 011 0550
Email: investigations@ethicalstandards.org.uk
Blowing the whistle to a Prescribed Person

Commissioners for Her Majesty's Revenue & Customs (HMRC)
about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs
Freepost NAT22785
Cardiff CF14 5GX
Tel: Freephone 0800 788 887
Fax: Free fax 0800 783 0879
Textphone: 0845 915 3296
www.hmrc.gov.uk

The Comptroller and Auditor General
about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General
National Audit Office
157-197 Buckingham Palace Road
London SW1W 9SP
Tel: 020 7798 7999
www.nao.org.uk/contact-us/

The Director of the Serious Fraud Office
about serious or complex fraud in England, Wales or Northern Ireland and civil recovery of the proceeds of unlawful conduct.

The Director of the Serious Fraud Office
2-4 Cockspur Street
London SW1Y 5BS
Tel: 020 7239 7272
Email: confidential@sfo.gsi.gov.uk
www.sfo.gov.uk
The Financial Conduct Authority (FCA)
about the conduct of funds, markets, firms and individuals subject to Financial Services
and Markets Act 2000, including banks, building societies, consumer credit and investment
or insurance businesses; about competition affecting financial markets in the United
Kingdom and about the operation of mutual societies registered by the FCA under
relevant legislation.

Intelligence Department (Ref PIDA)
The Financial Conduct Authority
25 The North Colonnade
Canary Wharf, London E14 5HS
Tel: 020 7066 9200
Fax: 020 7676 9727
Email: whistle@fca.org.uk
www.fca.org.uk/site-info/contact/whistleblowing

Financial Reporting Council Limited and its conduct committee
about matters related to the independent oversight of the accountancy, auditing and
actuarial professions; the monitoring of statutory audit functions in respect of major audits;
compliance with the requirements of legislation relating to accounting and reporting; and
the investigation of the conduct of auditors, accountants and actuaries in public interest
cases.

PIDA Officer
Financial Reporting Council
8th Floor
125 London Wall
London EC2Y 5AS
Tel: 0207 492 2479
Email: whistleblowing@frc.org.uk
www.frc.org.uk
The Lord Advocate, Scotland
about serious or complex fraud in Scotland.

The Head of the Serious and Organised Crime Division
Crown Office
25 Chambers Street
Edinburgh EH1 1LA
Tel: 08445 614061
Email: SOCDADMINEast@copfs.gsi.gov.uk

Payment Systems Regulator
about payment systems and the services provided by them.

Intelligence Department (Ref PIDA)
The Financial Conduct Authority
25 The North Colonnade
Canary Wharf
London E14 5HS
Tel: 020 7066 9200
Email: whistle@fca.org.uk

Prudential Regulation Authority
about matters relating to the carrying on of deposit-taking business, insurance business, or investment business and the safety and soundness of persons authorised for such purposes.

Prudential Regulation Authority (IAWB)
20 Moorgate
London, EC2R 6DA
Tel: 020 3461 8703
Email: PRAwhistleblowing@bankofengland.co.uk
Blowing the whistle to a Prescribed Person

**Public Services Ombudsman for Wales**  
about breaches by a member or co-opted member of a relevant authority’s code of conduct in Wales.

Public Services Ombudsman  
1 Ffordd yr Hen Gae  
Pencoed CF35 5LJ  
Tel: 0300 790 0203  
Fax: 01656 641199  
Email: ask@ombudsman-wales.org.uk  
www.ombudsman-wales.org.uk

**Revenue Scotland**  
about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland  
Victoria Quay  
Edinburgh  
EH6 6QQ  
Email: info@revenue.scot  
www.revenue.scot

**The Secretary of State for Business, Innovation and Skills**  
about fraud and other misconduct in relation to companies.

Intelligence Hub  
Insolvency Service  
3rd Floor, Cannon House  
18 Priory Queensway  
Birmingham B4 6FD  
Tel: 0300 678 0017  
Email: Intelligence.Live@insolvency.gsi.gov.uk  
www.gov.uk/insolvency-service
Charities

The Charity Commission for England and Wales
about the proper administration of charities in England and Wales and of funds given or held for charitable purposes in England and Wales.

Charity Commission
Tel: 0300 066 9197
Email: whistleblowing@charitycommission.gsi.gov.uk
www.charitycommission.gov.uk

Office of the Scottish Charity Regulator
about the proper administration of charities and of funds given or held for charitable purposes in Scotland.

Office of the Scottish Charity Regulator (OSCR)
2nd Floor
Quadrant House
9 Riverside Drive
Dundee DD1 4NY
Tel: 01382 220 446
Fax: 01382 220 314
Email: C&I@oscr.org.uk
Children’s Interest

Children’s Commissioner
about matters relating to the rights, welfare and interests of children in England.

The Office of the Children’s Commissioner
Sanctuary Buildings
20 Great Smith Street
London SW1P 3BT
Tel: 020 7783 8330
Email: info.request@childrenscommissioner.gsi.gov.uk
www.childrenscommissioner.gov.uk

Children’s Commissioner for Wales
about matters relating to the rights, welfare and interests of children in Wales.

Children’s Commissioner for Wales
Oystermouth House
Phoenix Way
Llansamlet
Swansea SA7 9FS
Tel: 01792 765600
Fax: 01792 765601
Email: post@childcomwales.org.uk
www.childcomwales.org.uk

Commissioner for Children and Young People in Scotland
about matters relating to promoting and safeguarding the rights of children and young people in Scotland.

Scotland’s Commissioner for Children and Young People
85 Holyrood Road
Edinburgh EH8 8AU
Tel: 0131 558 3373
Email: inbox@sccyp.org.uk
www.sccyp.org.uk
Her Majesty’s Chief Inspector of Education, Children’s Services and Skills (“the Chief Inspector”)
about matters relating to regulation and inspection of establishment and agencies for children’s social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk
Blowing the whistle to a Prescribed Person


NSPCC
Weston House
42 Curtain Road
London EC2A 3NH
Tel: 020 7825 2500
Fax: 020 7825 2525
Email: help@nspcc.org.uk

Welsh Ministers
about matters relating to the regulation and inspection of establishments and agencies for children’s social care services and the inspection of Welsh local authority children’s social services.

Care and Social Services Inspectorate Wales
Welsh Government
Rhydycar Business Park
Merthyr Tydfil CF48 1UZ
Tel: 0300 7900 126
Email: cssiw@wales.gsi.gov.uk
http://cssiw.org.uk/?lang=en
**Consumer Protection**

**Competition and Markets Authority**
about matters concerning the sale of goods or the supply of services, which adversely affect the interests of consumers; competition affecting markets in the United Kingdom.

Competition and Markets Authority
Victoria House
37 Southampton Row
London WC1B 4AD
Tel: 020 3738 6000

**Your local authority**
about compliance with the requirement of consumer protection legislation. You can find the contact details of the relevant local authority here: [https://www.gov.uk/find-your-local-council](https://www.gov.uk/find-your-local-council)
Data Protection and Freedom of Information

The Information Commissioner
about compliance with the requirement of legislation relating to data protection and to freedom of information.

The Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Tel: 0303 123 1113
Email: casework@ico.org.uk
www.ico.org.uk

The Scottish Information Commissioner
about compliance with the requirement of legislation relating to freedom of information in Scotland.

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews KY16 9DS
Tel: 01344 464610
Email: enquiries@itspublicknowledge.info
www.itspublicknowledge.info
Defence procurement

Single Source Regulations Office
about matters relating to the regulation of single source defence contracts and compliance with the scheme established by the Defence Reform Act 2014.

Single Source Regulations Office
Finlaison House
15-17 Furnival Street
London EC4A 1AB
Tel: 020 3771 4767
Email: enquiries@ssro.gov.uk
www.ssro.gov.uk

Blowing the whistle to a Prescribed Person
Education

Her Majesty's Chief Inspector of Education, Children’s Services and Skills (“the Chief Inspector”)

about matters relating to the regulation and inspection of establishment and agencies for children’s social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Office of Qualifications and Examinations Regulation

about matters in relation to which the Office of Qualifications and Examinations Regulation exercise functions under the Apprenticeships, Skills, Children and Learning Act 2009.

Casework Manager
Ofqual
Spring Place
Coventry Business Park
Herald Avenue
Coventry CV5 6UB
Tel: 0300 303 3346
Email: Public.Enquiries@ofqual.gov.uk
Secretary of State for Education
about matters relating to the following educational institutions in England: Maintained schools; Maintained nursery schools; Independent schools (including academies and free schools); Non-maintained special schools; Pupil referral units; Alternative provision academies; 16-19 Academies (and free schools); Sixth form colleges; Special post-16 institutions.

Ministerial and Public Communications Division
Department for Education
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0370 000 2288
Online contact form: www.education.gov.uk/contactus
Environment

The Environment Agency

about acts and omissions which have an actual or potential effect on the environment or the management or regulation of the environment including those relating to pollution, abstraction of water, flooding, the flow in rivers, inland fisheries and migratory salmon or trout.

National Customer Contact Centre
P O Box 544
Rotherham S60 1BY
Tel: 03708 506 506
www.environment-agency.gov.uk

Welsh Ministers

about matters relating to the environment and natural resources as set out in the Natural Resources Body for Wales (Establishment) Order 2012

Natural Resource Wales
c/o Customer Care Centre
Ty Cambria
29 Newport Rd
Cardiff CF24 0TP
Tel: 0300 065 3000
Email: enquiries@naturalresourceswales.gov.uk

The Scottish Environment Protection Agency

about acts or omissions which have an actual or potential effect on the environment or the management or regulation of the environment, including those relating to flood warning systems and systems and pollution in Scotland.

Customer Service
Scottish Environment Protection Agency
Erskine Court Castle Business Park
Stirling FK9 4TR
Tel: 08456 124 124
Email: CustomerServices@sepa.org.uk
www.sepa.org.uk
Food Standards

The Food Standards Agency (FSA)
about matters which affect the health of any member of the public in relation to consumption of food and matters which concern the protection of consumers.

Food Standards Agency
Aviation House
125 Kingsway
London WC2B 6NH
Tel: 020 7276 8829
Email: helpline@foodstandards.gsi.gov.uk
www.food.gov.uk

Your local authority
about compliance with the requirements of food safety legislation. You can find the contact details for the relevant local authority here: https://www.gov.uk/find-your-local-council
Health and Safety

The Health and Safety Executive
about matters relating to those industries and work activities for which the Health and Safety Executive is the enforcing authority under the Health and Safety (Enforcing Authority) Regulations 1998 and which are about the health and safety of individuals at work, or the health and safety of the public arising out of or in connection with the activities of persons at work.

Health and Safety Executive
Tel: 0300 003 1647
Online form: http://www.hse.gov.uk/contact/raising-your-concern.htm
www.hse.gov.uk

Office for Nuclear Regulation
about matters which may affect the health and safety of individuals on a GB nuclear site; an authorised defence site; a new nuclear build site; and the health and safety of any member of the public in connection with the activities of persons at work on premises which are, or are on, such sites.

Office for Nuclear Regulation
Building 4 Redgrave Court
Merton Road
Bootle L20 7HS
Email: ONRenquiries@onr.gsi.gov.uk

Your local authority
about matters which may affect the health or safety of any individual at work or matters which may affect the health and safety of any member of the public arising out of or in connection with the activities of persons at work. You can find the contact details for the relevant local authority here: https://www.gov.uk/find-your-local-council
Healthcare

Care Quality Commission
about matters relating to the provision of health and social care.

CQC National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne NE1 4PA
Tel: 03000 616161
www.cqc.org.uk

Healthwatch England
Healthwatch England
Skipton House
80 London Road
London SE1 6LH
www.healthwatch.co.uk/

General Chiropractic Council
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Chiropractic Council.

General Chiropractic Council
44 Wicklow Street
London WC1X 9HL
Tel: 020 7713 5155
Fax: 020 7713 5844
Email: regulation@gcc-uk.org
Online complaint form: https://www.gcc-uk.org/concerns/online-complaint-form/

¹Healthwatch England (HWE) is part of the Care Quality Commission (CQC). While CQC is the Prescribed Person, arrangements are in place to allow workers to also make disclosures directly to HWE if they wish.
General Dental Council
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Dental Council.

Fitness to Practise Team
General Dental Council
44 Baker Street
London W1U 7AL
Tel: 0845 222 4141
Fax: 020 7009 2751
Email: fitnessstopractise@gdc-uk.org
www.gdc-uk.org

General Medical Council
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Medical Council.

General Medical Council
Fitness to Practise Directorate
3 Hardman Street
Manchester M3 3AW
Tel: 0161 923 6602
Or use our online complaints form to tell us about a concern about a doctor.
www.gmc-uk.org

General Optical Council
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Optical Council.

Compliance Manager
General Optical Council
10 Old Bailey
London EC4M 7NG.
Tel: 020 7580 3898
www.optical.org

www.gmc-uk.org
Blowing the whistle to a Prescribed Person

**Osteopathic Council**
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Osteopathic Council.

Osteopathy House
176 Tower Bridge Road
London SE1 3LU
Tel: 020 7357 6655
Fax: 020 7357 0011
Email: regulation@osteopathy.org.uk

**General Pharmaceutical Council**
about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Pharmaceutical Council.

Investigating Team
General Pharmaceutical Council
25 Canada Square
London E14 5LQ
Tel: 020 3365 3603
Email: concerns@pharmacyregulation.org

**Healthcare Improvement Scotland**
about matters relating to furthering the improvement in the quality of health care in Scotland.

Executive Office Business Manager
Healthcare Improvement Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB
Tel: 0131 623 4300
[www.healthcareimprovementscotland.org](http://www.healthcareimprovementscotland.org)
Health and Care Professions Council
about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council
Park House
184 Kennington Park Road
London SE11 8BU
Tel: 0845 300 6184
www.hpc-uk.org

Health Education England
about matters relating to the education and training for health care workers and ensuring sufficient skilled and trained health care workers are available for the delivery of services.

Health Education England
1st Floor
Blenheim House
Duncombe Street
Leeds, LS1 4PL
https://hee.nhs.uk/

Local Education and Training Boards (LETBs)2 are committees of Health Education England (HEE). There are thirteen LETBs across England and you can find the contact details here: https://hee.nhs.uk/about/our-letbs/

Monitor
about the regulation and performance of NHS foundation trusts.

Monitor
Wellington House
133-135 Waterloo Road
London SE1 8UG
Tel: 020 3747 0000
Email: enquiries@monitor.gov.uk
www.gov.uk/monitor

2 As Health Education England (HEE) is the Prescribed Person, arrangements are in place to allow workers to make disclosures directly to their regional LETB as well as HEE. There are thirteen LETBs across England. See above for contact details.
Blowing the whistle to a Prescribed Person

**National Health Service Commissioning Board (also known as NHS England)**
about matters relating to the delivery of primary medical, dental, ophthalmic and pharmaceutical services in England.

NHS England
PO Box 16738
Redditch B97 9PT
Tel: 0300 311 22 33
Email: england.contactus@nhs.net

**NHS Business Services Authority**
about the performance of services intended to monitor and take action on fraud, corruption or other unlawful activity in relation to the health service in England; the delivery of security management in the health service in England.

NHS Protect
Skipton House
80 London Road
London, SE1 6LH
http://www.nhsbsa.nhs.uk/Protect.aspx

**NHS Trust Development Authority**
about the performance of English NHS trusts, including clinical quality, governance and management of risk.

The Contact Centre
NHS Trust Development Authority
Southside
Victoria Road
London SW1E 6QT
Tel: 020 7932 1980
Email: ntda.enquiries@nhs.net
Nursing and Midwifery Council
about matters relating to the registration and fitness to practise of a registered nurse or midwife and any other activities in relation to which the Council has functions.
Nursing and Midwifery Council
23 Portland Place
London W1B 1PZ
Tel: 020 7637 7181
Email: whistleblowing@nmc-uk.org

The Secretary of State for Health
about matters relating to the provision of public health services.

Public Health England
Public Information Access Office
Wellington House
133-135 Waterloo Road
London SE1 8UG
www.gov.uk/government/organisations/public-health-england

Ministerial Correspondence and Public Enquires Unit
Department of Health
Richmond House
79 Whitehall
London SW1A 2NS
https://www.gov.uk/government/organisations/department-of-health

---

3 The Secretary of State for Health is the Prescribed Person for public health matters. Public Health England (PHE) discharges some of the public health responsibility on behalf of the Secretary of State. Arrangements are in place to allow disclosures to be made directly to PHE as well as to the Secretary of State for Health. See above for contact details.
Blowing the whistle to a Prescribed Person

Welsh Ministers
about the review of, and investigation into the provision of health care by and for Welsh NHS bodies.

Healthcare Inspectorate Wales
Welsh Government
Rhydycar Business Park
Merthyr Tydfil CF48 1UZ
Tel: 0300 062 8163
Fax: 0300 062 8387
Email: hiw@wales.gsi.gov.uk
www.hiw.org.uk
Housing

Homes and Communities Agency
about the conduct of the business of registered providers of social housing in England

Arpley House
110 Birchwood Boulevard
Birchwood
Warrington WA3 7QH
Tel: 0300 1234 500
Email: mail@homesandcommunities.co.uk

Registers of Scotland
about matters relating to the registration of land or property in Scotland.

The Chair of the Audit Committee,
Non-Executive Director
RoS Secretariat
Meadowbank House
153 London Road,
Edinburgh EH7 8AU
Tel: 0131 659-6111
Email: rossecretariat@ros.gov.uk

Scottish Housing Regulator
about social landlords’ performance of housing activities; the registration of registered social landlords; and the financial well-being and standards of governance in Scotland.

Scottish Housing Regulator
Europa Building
450 Argyle Street
Glasgow G2 8LG
Tel: 0141 242 5642
Email: shr@scottishhousingregulator.gsi.gov.uk
Welsh Ministers
about the regulation of registered social landlords in Wales.

Housing Directorate
Welsh Government
Cathay Park
Cardiff CF10 3NQ
Tel: 0300 0603300
Email: customerHelp@Wales.GSI.Gov.UK
www.wales.gov.uk
Local authorities

England
Following the Audit Commission’s closure on 31 March 2015, disclosures relating to local authorities can be made to the external auditor of the relevant authority or the Comptroller and Auditor General. To make a disclosure to the authority’s external auditor, please contact the local authority, who will have a record of who to contact. You can also ask Public Sector Audit Appointments Limited (PSAA), the company now responsible for appointing auditors to local government, police and local NHS bodies ([http://www.psaa.co.uk](http://www.psaa.co.uk)) for the name of the auditor of the relevant local authority. It should be noted that PSAA is not a prescribed person under the Public Interest Disclosure Act and their role in this is only to signpost individuals to the external auditor appointed to the local authority in question. To make a disclosure to the Comptroller and Auditor General, please contact the National Audit Office (see Comptroller and Auditor General below).

The Comptroller and Auditor General
about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General
National Audit Office
157-197 Buckingham Palace Road
London SW1W 9SP
Tel: 020 7798 7999
www.nao.org.uk/contact-us/

Scotland
about matters relating to local authorities in Scotland, please can contact either Audit Scotland or the Accounts Commission for Scotland (contact details can be found under the heading ‘Business, finance and fraud’)

Wales
about matters relating to local authorities in Wales, please can contact the Auditor General for Wales (contact details can be found under the heading ‘Business, finance and fraud’).
Pensions

The Pensions Regulator

about matters relating to the protection of members’ benefits under occupational and private pensions schemes, the administration and governance of work-based pension schemes including matters relating to automatic enrolment under the Pensions Act 2008.

The Information Team
Napier House
Trafalgar Place
Brighton BN1 4DW
Tel: 0345 600 7060
Email: wb@tpr.gov.uk
www.thepensionsregulator.gov.uk
Police and justice

Chief Executive of the Criminal Cases Review Commission
about actual or potential miscarriages of justice in England and Wales.

Criminal Cases Review Commission
5 St Philip's Place
Birmingham B3 2PW
Tel: 0121 233 1473
Fax: 0121 232 0899
Email: complaints@ccrc.x.gsi.gov.uk
www.ccrc.gov.uk

The Chief Executive of the Scottish Criminal Cases Review Commission
about actual or potential miscarriages of justice in Scotland.

Scottish Criminal Cases Review Commission
5th Floor, Portland House
17 Renfield Street
Glasgow G2 5AH
Tel: 0141 270 7030
Fax: 0141 270 7040
Email: info@sccrc.org.uk
www.sccrc.org.uk

The Director of the Serious Fraud Office
about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

The Director of the Serious Fraud Office
2-4 Cockspur Street
London SW1Y 5BS
Tel: 020 7239 7272
Email: confidential@sfo.gsi.gov.uk
www.sfo.gov.uk
The Independent Police Complaints Commission
about matters relating to the conduct of a person serving with the police.

Independent Police Complaints Commission
P O Box 473
Sale M33 0BW
Tel: 0300 020 0096
Email: enquiries@ipcc.gsi.gov.uk
www.ipcc.gov.uk

National Crime Agency
about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

National Crime Agency,
PO Box 58396
London NW1W 9SB
Tel. 020 7238 2626
Email: public.complaints@nca.x.gsi.gov.uk
Social care

Care Council for Wales
about matters relating to the registration of social care workers in Wales.

Care Council for Wales
South Gate House
Wood Street
Cardiff CF10 1EW
Tel: 0300 303 3444
ftp@ccwales.org.uk

Care Inspectorate
about matters relating to the provision of care services in Scotland.

Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 0345 600 9527
Email: enquiries@careinspectorate.com

Care Quality Commission
about the provision of adult social care services in England.

CQC National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne NE1 4PA
Tel: 0300 061 6161
www.cqc.org.uk
Health and Care Professions Council
about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council
Park House
184 Kennington Park Road
London SE11 8BU
Tel: 0845 300 6184
www.hpc-uk.org
Healthcare Improvement Scotland
about matters relating to furthering the improvement in quality of health care in Scotland.

Healthcare Improvement Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB
Tel: 0131 623 4300
Email: comments.his@nhs.net
www.healthcareimprovementscotland.org

Her Majesty’s Chief Inspector of Education, Children’s Services and Skills (“the Chief Inspector”)
about matters relating to regulation and inspection of establishment and agencies for children’s social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council
about matters relating to the registration of the social services workforce in Scotland.

Scottish Social Services Council
Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 01382 207101
Email: registration@sssc.uk.com
www.sssc.uk.com
Welsh Ministers
about matters relating to the provision of social care services and to the inspection of
Welsh local authority social services.

Care and Social Services Inspectorate Wales
Welsh Government
Rhydycar Business Park
Merthyr Tydfil CF48 1UZ
Tel: 0300 7900 126
Email: cssiw@wales.gsi.gov.uk
http://cssiw.org.uk/?lang=en
Social services and child welfare

Her Majesty's Chief Inspector of Education, Children's Services and Skills (“the Chief Inspector”)
about matters relating to regulation and inspection of establishment and agencies for children’s social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council
about matters relating to the registration of the social services workforce in Scotland.

Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 01382 207 101
Email: registration@sssc.uk.com
www.sssc.uk.com

Welsh Ministers
about matters relating to the provision of social services and to the inspection and performance assessment of Welsh local authority social services.

Care and Social Services Inspectorate Wales
Welsh Government
Rhydycar Business Park
Merthyr Tydfil, CF48 1UZ
Tel: 0300 7900 126
Email: cssiw@wales.gsi.gov.uk
http://cssiw.org.uk/?lang=en
Tax

Commissioners for Her Majesty’s Revenue & Customs (HMRC)
about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs
Freepost NAT22785
Cardiff CF14 5GX
Tel: Freephone 0800 788 887
Fax: free fax 0800 783 0879
Textphone: 0845 915 3296
www.hmrc.gov.uk

Revenue Scotland
about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland
Victoria Quay
Edinburgh, EH6 6QQ
Email: info@revenue.scot
www.revenue.scot
**Trade Unions**

**The Certification Officer**

about fraud and other irregularities, relating to the financial affairs of trade unions and employers’ associations.

Certification Officer  
22nd Floor, Euston Tower  
286 Euston Road  
London NW1 3JJ  
Tel: 020 7210 3734/3735  
Fax: 020 7210 3612  
Email: info@certoffice.org  
[www.gov.uk/certificationofficer](http://www.gov.uk/certificationofficer)
**Transport**

**Civil Aviation Authority**
about compliance with the requirements of civil aviation legislation, including aviation safety and aviation security.

Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
West Sussex  
Tel: 01293 573190  
[www.caa.co.uk](http://www.caa.co.uk)

**Office of Rail and Road**
about (a) the provision and supply of railway services and any activities not covered by (a) in relation to which the Office of Rail and Road has functions.

Office of Rail and Road  
One Kemble Street  
London WC2B 4AN  
Tel: 020 7282 2000  
Fax: 020 7282 2040  
[www.orr.gov.uk](http://www.orr.gov.uk)

**The Secretary of State for Transport**
about consumer safety, compliance with requirement of merchant shipping law, including maritime safety and maritime security.

Chief Executive  
Maritime and Coastguard Agency  
Bay 3/30  
Spring Place  
105 Commercial Road  
Southampton, SO15 1EG  
Tel: 023 8032 9277  
Fax: 023 8032 9122
Utilities

The Gas and Electricity Markets Authority (Known as Ofgem)
about the generation, transmission, distribution and supply of electricity or the transportation, shipping and supply of gas through pipes, and the renewable generation of heat.

Whistleblowing Desk
Ofgem Research and Information Centre
9 Millbank
London SW1P 3GE
Tel: 020 7901 7011
Fax: 020 7901 7378
Email: whistle@ofgem.gov.uk
www.ofgem.gov.uk

Water Services Regulation Authority (known as Ofwat)
about the supply of water and the provision of sewerage services in England or Wales.

Case Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
Tel: 0121 644 7725
Email: casemanagementoffice@ofwat.gsi.gov.uk
www.ofwat.gov.uk

The Water Industry Commission for Scotland
about the supply of water and the provision of sewerage services in Scotland.

Water Industry Commissioner for Scotland
First Floor Moray House
Forthside Way
Stirling FK8 1QZ
Tel: 01786 430200
Email: enquiries@watercommission.co.uk
www.watercommission.co.uk