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**Child Benefit, Child Tax Credit
and Working Tax Credit**

Take-up rates

2011-12

*Child Benefit, Child Tax Credit and Working Tax Credit Take-up Rates 2011-12 –
Revised February 2016*

For general enquiries relating to tax credits, including information on eligibility and advice on making a claim, please see HM Revenue and Customs' website: <http://www.hmrc.gov.uk/taxcredits/index.htm>, or contact the Tax Credits Helpline: 0345 300 3900

Similarly for general enquiries relating to Child Benefit, including advice on making a claim, please refer to HMRC's website: <http://www.hmrc.gov.uk/childbenefit/index.htm>, or contact the Child Benefit Helpline: 0300 200 3100

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Amendments to “Child Benefit, Child Tax Credit and Working Tax Credit Take-up Rates 2011-12”

Reason for Revision

This revised version of the original 2011-12 publication is necessary due to an error having been found in the expenditure section of Table 4 of the original publication. This error was caused by a calculation error which has now been corrected. There is no issue with the underlying data.

The error also affected the 2012-13 and 2013-14 publications. Revised versions of these publications are also being published.

If you have any questions about this issue please contact Mike Bielby via phone (03000 586137) or e-mail (mike.bielby@hmrc.gsi.gov.uk).

Child Benefit, Child Tax Credit and Working Tax Credit

Take-Up Rates 2011-12

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Introduction

Child Benefit, Child Tax Credit and Working Tax Credit

Child Benefit is a tax-free payment that families can claim for their children (including qualifying 16-19 year old young people in full-time non-advanced education or approved training). It is usually paid every four weeks but in some cases can be paid weekly. Separate rates are payable for the only/eldest child and any subsequent children.

An important change was made to Child Benefit from January 2013 – the High Income Child Benefit Charge. This is a tax charge paid by families containing an adult individual whose income exceeds £50,000 a year and who choose to continue to receive Child Benefit payments. As an individual's income increases from between £50,000 and £60,000, the charge is gradually increased until it is equivalent to 100% of the amount of Child Benefit. This new charge came into effect after the 2011-12 tax year, and therefore the figures in this publication remain unaffected. More information can be found on the HMRC website at:

<http://www.hmrc.gov.uk/childbenefitcharge/>

Tax credits are based on household circumstances and can be claimed jointly by members of a couple, or by singles. Entitlement is based on the following factors:

- age
- income
- hours worked
- number and age of children
- childcare costs
- disabilities

Child Tax Credit (CTC) is a form of income-related support for children and for qualifying young people aged 16-19 who are in full time non-advanced education or approved training, payable to the main carer. Families can claim whether or not the adults are in work.

Working Tax Credit (WTC) provides in-work support for people on low incomes, with or without children. WTC is available to those working 30 hours or more a week, or in the case of those with children or a disability, those working 16 hours or more a week.

This publication

Child Benefit take-up rates measure the proportion of eligible children and young people who have Child Benefit claimed on their behalf. Tax credit take-up rates measure the proportion of eligible families who claim (the caseload take-up rate), as well as the proportion of available financial support which is claimed (the expenditure take-up rate)¹.

¹ The Child Benefit take-up rate is measured on a per child basis because separate Child Benefit claims are usually made for each child. In contrast, in tax credits, claims are made by families (single or couple adults) and additional children are simply treated as a change in circumstances; as a result the take-up rate for tax credits is measured on a per family basis.

*Child Benefit, Child Tax Credit and Working Tax Credit Take-up Rates 2011-12 –
Revised February 2016*

This publication presents estimates of annual take-up rates for Child Benefit and for CTC and WTC, covering the 2011-12 financial year. In the case of tax credits, it also presents estimates for the number of entitled non-recipient families, and the amount of available expenditure which is unclaimed. The results from this publication, and those of previous years, can be found on the HMRC website at:

<http://www.hmrc.gov.uk/statistics/fin-takeup-stats.htm>

The publication is structured as follows:

- Key results and comparisons with previous publications are given in the next section.
- This is followed by a general description of the methodology (more details are contained in a Technical Annex at the end of the publication).
- In part A, a single table shows the Child Benefit caseload take-up rate, with associated upper and lower bounds. To assist in comparing changes over time, this table contains figures for each year from 2006-07 up to and including 2011-12.
- In part B, tax credit take-up rates are presented. Most of the tables in part B have a similar format:
 - The first column presents caseload or expenditure estimates derived from administrative data;
 - The following three columns contain estimates of the number of entitled non-recipients, or the amount of tax credits unclaimed, and are given as central estimates with upper and lower bounds.
 - The final three columns show take-up rates by caseload and expenditure, each with a central estimate and upper and lower bounds.

The exceptions are tables 1b and 2, where take-up rates alone are shown. Both these tables show how take-up rates have changed over time.

Caseload figures are shown in thousands and are rounded to the nearest 10,000; expenditure figures are in millions and are rounded to the nearest £10 million. Some figures in the tables may not sum due to rounding.

- The final section is a Technical Annex which gives a more detailed discussion of the methodology.

Key Results and comparisons with previous publications

Child Benefit

- **The central estimate of the Child Benefit take-up rate in 2011-12 is 96 per cent.**

The estimated Child Benefit take-up rate remained at 96 per cent between 2010-11 and 2011-12. Whilst there was a small decrease in the Child Benefit caseload over the period, and a rise in entitled children of non-recipients, this was not sufficient to decrease the take-up rate.

Tax credits

- **The central estimate of the Child Tax Credit caseload take-up rate in 2011-12 is 85 per cent.**
- **The central estimate of the Working Tax Credit caseload take-up rate in 2011-12 is 65 per cent.**

The estimated Child Tax Credit (CTC) caseload take-up rate increased by 2 percentage points between 2010-11 and 2011-12. This change is not statistically significant at the 5 per cent significance level. A direct comparison of numbers of recipients and entitled non-recipients is not appropriate due to policy changes over the period.

For Working Tax Credit (WTC), the central estimate of the caseload take-up rate rose by 1 percentage point between 2010-11 and 2011-12, an increase which is not statistically significant at the 5 per cent significance level. The WTC take-up rate remained the same for families with children (92 per cent), and increased for WTC only households without children (from 30 to 33 per cent). A direct comparison of numbers of recipients and entitled non-recipients is not appropriate due to policy changes over the period.

Changes in the rates and thresholds in the tax credit system affect the number of families entitled to tax credits, and the size of their entitlements. There were a number of substantial changes to the tax credits system in 2011-12, which will have affected estimated tax credit take-up rates. Reforms such as the reduction in the income disregard to £10,000, the increase in the taper to 41 pence in the pound and most significantly, the second income threshold dropping to £40,000 will put upward pressure on the take-up rate of tax credits, due to a reduction in the number of eligible families with low entitlements and higher incomes, who have historically had a relatively low likelihood of claiming.

More details regarding the comparability of specific tables with previous publications are contained in the Methodology section.

Methodology

Child Benefit

The approach used to estimate Child Benefit take-up rates is set out briefly below. A more detailed description of the method used is available in the Technical Annex.

The data used

Three separate data sources are used to produce Child Benefit take-up rate estimates. These are:

- **Administrative data**: this is based on quarterly extracts of 100% data from the Child Benefit Computer System, appropriately interpolated to cover the full financial year.
- **The Family Resources Survey (FRS)**: this is a household survey carried out by the Department for Work and Pensions, which collects a wide range of information relating to (amongst other things) family circumstances and income, which can be used to model families' entitlement to Child Benefit.
- **The Labour Force Survey (LFS)**: this is a quarterly household survey covering, amongst other things, the education and training activities of young people aged 16 and over.

Definition of the take-up rate

The Child Benefit take-up rate is defined as follows:

$$\frac{C_A}{C_A + (ENR_{FRS} - BD_A) + (ENR_{FRS\ 16-19} \times AF_{LFS})}$$

Where:

C_A	is the administrative caseload (the estimated number of children and young people for whom Child Benefit is in payment);
ENR_{FRS}	is the estimated number of children and young people aged 16-19 in full-time education or approved training who are eligible for a Child Benefit payment, but whose parents do not receive Child Benefit for that child, based on the FRS;
BD_A	is a deduction made for backdating, since some of those who appear to have an eligible child for whom they have not claimed will have made a claim which is backdated to cover the FRS interview date;
$ENR_{FRS\ 16-19}$	is the estimated number of ENR children and young people present within families containing a 16-19 year old, also based on the FRS;
AF_{LFS}	is an adjustment factor to the number of young people aged 16-19 in full-time education, based on the LFS.

The take-up rate is presented as a central estimate around which there are upper and lower bounds. These bounds represent a combination of uncertainty arising from sampling error, and uncertainty around the size of the age 16-19 eligible population. More details about these issues are given in the Technical Annex.

Tax Credits

Entitlement to tax credits in 2011-12 depended on family circumstances in that year (such as number of children, use of eligible childcare, or disability) and incomes in 2010-11 and 2011-12. The first £10,000 of any increase in income between 2010-11 and 2011-12 was disregarded for tax credit purposes.

There are a number of methodological challenges involved in estimating take-up rates for CTC and WTC, many of which have been dealt with fully or partially in the analysis undertaken to produce this publication, and others which remain unaddressed. The Technical Annex of the publication gives a fuller treatment of these issues.

Out-of-work families with children receive their child support either via Child Tax Credit, or through child allowances in out-of-work benefits (Income Support or income-based Jobseeker's Allowance). For publications prior to 2006-07, sufficiently detailed information on the annual incomes or level of child allowances received was not available, so tables 4 to 9 in the 2003-04, 2004-05 and 2005-06 publications were restricted to in work families only.

From 2006-07 onwards there has been enough information to accurately estimate the caseload and expenditure of out-of-work families who receive their child support through the child allowances in out-of-work benefits. Therefore tables 4 to 9 now include both out-of-work and in-work families. This means that these tables are not directly comparable with those in publications prior to 2006-07.

There has been an adjustment to certain tables since the previous publication. In table 4, the income bands have been adjusted so that there is a maximum of £30,000+, removing the £30,000-£40,000, £40,000-£50,000 and £50,000+ categories. This is due to changes made to tax credit policy for 2011/12 that reduces the potential maximum income for eligible families of tax credits. To reduce the possibility of small sample sizes yielding unreliable results, the highest income band has been restricted to £30,000+.

Similar changes have been made to the breakdown by entitlement (table 5) where groups with smaller entitlements (less than £500 and £500 up to £1,000) have been combined into a single group of less than £1,000.

The data used

Three separate data sources have been used to produce the take-up rate estimates. A brief description of these sources is given below; more details are provided in the Technical Annex.

- **Administrative data:** various scans of the tax credits computer system were used to produce the caseload figures in this publication, using a similar method to that used to produce the HMRC statistical publication "Child and Working Tax Credits Statistics: Finalised Annual Awards 2011-12".
- **The Family Resources Survey (FRS):** this is a household survey carried out by the Department for Work and Pensions, which collects a wide range of information relating to (amongst other things) family circumstances and income, which can be used to model families' entitlement to tax credits.

- The United Kingdom Household Longitudinal Study (UKHLS)²: also known as “Understanding Society”, this is a longitudinal survey of British households, carried out since 2009. As a panel study, it allows for comparisons of incomes in individual families across different years. This survey replaces the British Household Panel Study which was used prior to the 2010-11 publication.

Definition of take-up rates

The caseload take-up rate represents the proportion of families who are entitled to a positive tax credit award who take up (ie. claim) their entitlement. It is estimated as:

$$\frac{C_A}{C_A + ((ENR_{FRS} \times DAF_{UKHLS}) - BA_{FRS} - PRZ_A)}$$

Where:

- C_A** is the administrative caseload (the number of families who have made a claim and are entitled to a positive award);
- ENR_{FRS}** is the estimated number of entitled non-recipients (ENRs). These are people whose circumstances entitled them to tax credits according to the FRS, but who did not report receipt at the time of interview;
- DAF_{UKHLS}** is an adjustment factor which scales the number of FRS ENRs so that they reflect the impact of the £10,000 disregard. The disregard adjustment factor is calculated using UKHLS data;
- BA_A** is an adjustment for backdating using FRS data, since some ENRs who applied after the FRS interview date, or were waiting for an award for which they had already applied, would subsequently receive tax credits which covered that date;
- PRZ_A** is an adjustment for cases whose payments were reduced to zero, based on administrative data - these cases are in the tax credit system and entitled to a positive award, but receive no payments due to repayment of amounts which had previously been overpaid, and who therefore appear to be non-recipients on the FRS.

The expenditure take-up rate represents the proportion of total 2011-12 tax credit entitlements which have been claimed. It is calculated in precisely the same way as the caseload take-up rate, except that in each part of the calculation, total entitlement (defined as caseload multiplied by mean entitlement) replaces the relevant caseload terms.

Note that the expenditure figures presented in this publication should not be regarded as definitive estimates of spending on tax credits and are primarily used to construct expenditure take-up rates. They are based on modelled levels of entitlement, which may differ in some respects from actual expenditure. In particular, the existence of

² University of Essex. Institute for Social and Economic Research and NatCen Social Research, Understanding Society: Waves 1-2, 2009-2011 [computer file]. 4th Edition. Colchester, Essex: UK Data Archive [distributor], January 2013. SN: 6614 , <http://dx.doi.org/10.5255/UKDA-SN-6614-4>

underpayments and overpayments may result in expenditure being incurred in a different financial year to the one implied by simple modelling of current entitlements.

Central estimates of the number of entitled non-recipients, amounts of tax credits unclaimed, and caseload and expenditure take-up rates are presented with lower and upper bounds; these approximately represent 95 per cent confidence intervals. The upper and lower bounds for the number of entitled non-recipients and the amounts unclaimed are symmetric around the central estimate, but the rates are not, since the impact on take-up rates of adding or subtracting given levels of ENRs or amounts unclaimed depends on the level of those rates.

Comparisons of Child and Working Tax Credit take-up rates over time

Table 1b of section B of the publication presents the central estimates and upper and lower bounds of the take-up rates for Child and Working Tax Credit since 2003-04. This is to aid time series comparisons of the main figures. Please note that these figures are likely to be affected by policy changes over time, most notably the increase in the income disregard to £25,000 in 2006-07 and the reductions in tax credit support, particularly for higher income families, made from 2011-12 onwards.

Comparisons with previous systems of in-work support for families

Table 2 of section B shows longer-term comparisons over time between four systems of in-work support for low income families with children:

- Family Income Supplement (in operation between 1971 and 1988)
- Family Credit (FC, which existed between 1988 to 1999)
- Working Families' Tax Credit (WFTC, which existed between 1999 to 2003)
- Child and Working Tax Credit (in operation from 2003 onwards).

Comparing take-up rates between these different systems is not straightforward, due to changes in the systems themselves, as well as changes in the methodologies and data sources used. It is therefore recommended that the figures in table 2 are used only as broad indicators of levels and trends in take-up.

To mitigate some of the problems of comparability, take-up rates are estimated for that group of CTC and WTC claimants who are most similar to those analysed for the WFTC and FC publications. The out of work population are excluded, along with those without children and those entitled to the family element or less in CTC, as these three groups would not have been entitled under WFTC and FC. The self-employed and those in Northern Ireland are also excluded, as these cases were excluded in estimating historical WFTC and FC take-up rates. Even with these exclusions, it should be noted that variations in the amounts of support paid via the tax credit system (due to changes in the uprating of elements, taper rates and thresholds) will be likely to have had an effect on measured take-up rates.

Glossary of terms used in tables

CTC – Child Tax Credit

WTC – Working Tax Credit

Caseload – the number of tax credit recipients entitled to a positive award

Expenditure – the total value of entitlements of tax credit recipients

Entitled non-recipients – families entitled to a positive tax credit award who have not claimed

Amount unclaimed – the total value of tax credit entitlements which have not been claimed by entitled non-recipients

Income used to calculate entitlement – the income figure used to calculate how much families are entitled to, after taking into account the £10,000 annual disregard for income rises

Modelled entitlement – the annual amount of tax credits families are entitled to, based on their reported circumstances

In-work families – families where at least one adult works 16 hours or more per week

Part A : Child Benefit

Table 1: Take-up of Child Benefit

	Caseload take-up rate (%)		
	Lower bound	Central estimate	Upper bound
2006-07	96	97	98
2007-08	96	97	97
2008-09	95	96	97
2009-10	95	96	97
2010-11	95	96	97
2011-12	95	96	96

Part B : Tax Credits

Section B1 : Summary Figures and Comparisons over Time

Table 1a: Take-up of CTC and WTC

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
CTC	5,130	750	880	1,020	83	85	87
WTC	2,440	1,170	1,300	1,420	63	65	68

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
CTC	27,890	1,420	1,980	2,540	92	93	95
WTC	17,740	2,610	3,290	3,960	82	84	87

Notes:

1. The CTC and WTC figures in this table cannot be added together to give a total for both CTC and WTC, since some families with children receive both CTC and WTC.
2. The expenditure and amounts unclaimed relate to total tax credit expenditure for those entitled to CTC and WTC (i.e. the CTC figure includes WTC expenditure for those receiving both CTC and WTC, and similarly the WTC figure includes CTC expenditure for those receiving both CTC and WTC).

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Table 1b: Take-up Rates of CTC and WTC, 2003-04 onwards

	Caseload take-up rate (%)			Expenditure take-up rate (%)		
	Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Child Tax Credit						
2003-04	78	79	81	85	87	89
2004-05	80	82	84	89	91	93
2005-06	80	82	84	89	91	93
2006-07	79	81	83	85	88	90
2007-08	79	81	84	86	89	92
2008-09	78	80	83	87	90	93
2009-10	79	81	83	87	90	92
2010-11	81	83	85	91	92	94
2011-12	83	85	87	92	93	95
Working Tax Credit						
2003-04	54	56	58	75	78	81
2004-05	59	61	64	80	82	85
2005-06	59	61	63	79	82	85
2006-07	55	57	59	74	77	80
2007-08	55	57	59	72	76	81
2008-09	56	58	60	76	80	84
2009-10	59	61	63	79	82	86
2010-11	62	64	66	82	84	86
2011-12	63	65	68	82	84	87

Notes:

See discussion in Key Results section regarding the impact of policy changes made in 2011-12.

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Table 2: time series comparisons: take-up rates for low income working families with children

	Caseload take-up rate (%)			Expenditure take-up rate (%)		
	Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Family Income Supplement						
1974-75		50			*	
1978-79		51			58	
1981-82		48			53	
1983-84		54			65	
1985-86		48			54	
1986-87		51			60	
Family Credit						
1988-89**		57			67	
1990-91***		62			68	
1991-92 ⁺		66			73	
1993-94		71			81	
1994-95		69			82	
1995-96		70			83	
1996-97	71		75	82		88
1997-98	67		70	75		81
1998-99	66		70	73		79
Working Families' Tax Credit						
2000-01	62		65	73		78
2001-02	71		74	80		85
2002-03 ⁺⁺	72		76	82		88
Child Tax Credit and Working Tax Credit – low income working families with children[§]						
2003-04	87	89	91	91	93	95
2004-05	87	90	93	93	95	98
2005-06	87	90	93	91	94	97
2006-07	81	85	88	85	88	92
2007-08	78	84	91	84	89	95
2008-09	82	87	92	86	91	96
2009-10	81	85	90	86	90	96
2010-11	88	90	92	91	93	95
2011-12	85	87	91	90	92	95

Notes:

Figures should be used as a broad guide only due to methodological, data and policy changes over the various years; for more details see the Methodology and Key Results sections. Ranges were not published prior to 1996-97 and central estimates were not published between 1996-97 and 2002-03.

* Expenditure take-up rate not available

** April 1988 to December 1989

*** 1990 and 1991 calendar years

+ 1991 and 1992 calendar years

++ April 2002 to November 2002

§ Defined as families with children in work who receive more than the family element of the Child Tax Credit, excluding the self-employed and those living in Northern Ireland

Sources for previous years:

Family Income Supplement: Family Income Supplement Estimates of Take-up 1986-87
Technical Note, Department of Social Security Analytical Services
Division, 1991

Family Credit: Income-Related Benefits Estimates of Take-up, Department of
Social Security, various years

Working Families' Tax Credit: Working Families' Tax Credit Estimates of Take-up, Inland
Revenue, various years

Section B2 : Families with Children

Table 3: Take-up by position on tax credits profile

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
CTC out of work	1,450	0	30	50	97	98	100
CTC and WTC	1,900	90	160	230	89	92	95
CTC, more than family element	780	200	280	370	68	74	80
CTC, family element or less	1,000	350	450	550	65	69	74

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
CTC out of work	8,130	0	60	170	98	99	100
CTC and WTC	16,430	580	1,120	1,660	91	94	97
CTC, more than family element	2,790	420	710	1,000	74	80	87
CTC, family element or less	540	170	220	270	66	71	75

Notes:

CTC out of work cases includes those benefiting via Income Support/Jobseeker's Allowance. See Methodology section for more details.

Table 4: Take-up by income used to calculate entitlement³

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
£0-10,000	2,460	20	50	90	97	98	99
£10,000-£20,000	970	100	170	240	80	85	91
£20,000-£30,000	810	210	290	380	68	73	79
£30,000+	890	280	380	470	66	70	76

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
£0-10,000	18,490	110	340	560	97	98	99
£10,000-£20,000	6,360	490	900	1,320	83	88	93
£20,000-£30,000	2,240	280	480	680	77	82	89
£30,000+	800	180	270	350	69	75	82

³ This table has been revised. Please see page 3 for details.

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Table 5: Take-up by level of modelled entitlement

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Under £1,000	1,090	390	500	600	64	69	73
£1,000-£2,000	160	40	80	130	56	66	80
£2,000-£4,000	980	80	120	170	85	89	93
£4,000 and over	2,900	120	180	240	92	94	96

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Under £1,000	600	210	260	320	65	70	74
£1,000-£2,000	250	60	130	200	56	66	80
£2,000-£4,000	3,010	250	370	500	86	89	92
£4,000 and over	24,030	780	1,220	1,660	94	95	97

Table 6: take-up by family type

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Lone parents	2,270	40	80	120	95	97	100
Couples with children	2,860	680	830	980	74	77	81

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Lone parents	14,450	0	140	300	98	99	100
Couples with children	13,440	1,290	1,900	2,500	84	88	91

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Table 7: take-up by family size

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
One child	2,420	410	520	630	79	82	85
Two children	1,820	220	300	390	82	86	89
Three or more children	900	30	60	100	90	93	97

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
One child	8,780	550	810	1,080	89	92	94
Two children	10,130	520	870	1,230	89	92	95
Three or more children	8,970	90	300	520	95	97	99

Table 8: take-up by age of youngest child

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
0-4	2,070	220	320	410	83	87	90
5-9	1,240	90	150	210	86	89	93
10-15	1,320	190	260	340	80	83	87
16 or over	490	110	150	200	71	76	82

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
0-4	12,620	360	770	1,180	91	94	97
5-9	7,270	90	290	480	94	96	99
10-15	6,210	330	590	850	88	91	95
16 or over	1,790	200	340	480	79	84	90

*Child Benefit, Child Tax Credit and Working Tax Credit Take-up Rates 2011-12 –
Revised February 2016*

Table 9: take-up by country and region

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
North East	230	0	20	40	87	93	100
North West	620	40	80	120	83	88	94
Yorks & the Humber	470	20	50	90	84	90	96
East Midlands	380	30	70	110	78	85	93
West Midlands	500	20	60	90	85	90	96
East	430	50	100	160	73	81	89
London	640	100	150	210	76	81	86
South East	580	90	160	240	71	78	86
South West	410	20	60	100	80	87	95
Wales	270	10	40	70	80	88	98
Scotland	400	30	70	110	79	85	93
Northern Ireland	170	10	30	50	78	86	96

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
North East	1,240	0	0	30	98	100	100
North West	3,510	30	160	300	92	96	99
Yorks & the Humber	2,600	0	90	190	93	97	100
East Midlands	2,020	0	150	330	86	93	100
West Midlands	2,810	20	150	280	91	95	99
East	2,230	40	220	390	85	91	98
London	3,880	230	470	700	85	89	94
South East	2,960	140	470	790	79	86	95
South West	2,050	0	50	140	93	97	100
Wales	1,420	0	60	150	90	96	100
Scotland	2,040	10	150	300	87	93	100
Northern Ireland	970	0	70	150	87	94	100

Notes:

Regions are defined according to Government Office Region boundaries.

Section B3 : Families without Children

Table 10: Overall take-up amongst families without children

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
WTC only	540	1,050	1,120	1,190	31	33	34

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
WTC only	1,300	1,830	2,090	2,350	36	38	42

Table 11: Take-up by income used to calculate entitlement

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
£0-£10,000	330	500	550	600	36	38	40
£10,000+	210	530	580	630	25	27	28

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
£0-£10,000	1,020	1,310	1,510	1,710	37	40	44
£10,000+	280	480	580	670	30	33	37

Table 12: Take-up by level of modelled entitlement

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Under £1,000	100	330	360	400	21	22	24
£1,000-£2,000	110	220	250	290	28	30	33
£2,000 and over	330	470	520	570	37	39	41

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Under £1,000	60	140	170	190	22	25	28
£1,000-£2,000	160	320	370	430	27	30	34
£2,000 and over	1,090	1,380	1,570	1,760	38	41	44

Table 13: take-up by family type

	Caseload ('000)	Entitled non-recipients ('000)			Caseload take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Singles without children	390	630	680	730	35	37	38
Couples without children	150	390	440	480	24	25	27

	Expenditure (£m)	Amount unclaimed (£m)			Expenditure take-up rate (%)		
		Lower bound	Central estimate	Upper bound	Lower bound	Central estimate	Upper bound
Singles without children	860	920	1,080	1,240	41	44	48
Couples without children	450	780	980	1,170	28	31	37

Technical Annex

Child Benefit

As set out in the methodology section, the Child Benefit take-up rate is defined as follows:

$$\frac{C_A}{C_A + (ENR_{FRS} - BD_A) + (ENR_{FRS\ 16-19} \times AF_{LFS})}$$

Where:

C_A	is the administrative caseload (the estimated number of children and young people for whom Child Benefit is in payment);
ENR_{FRS}	is the estimated number of children and young people aged 16-19 in full-time education or approved training who are eligible for a Child Benefit payment, but whose parents do not receive Child Benefit for that child, based on the FRS;
BD_A	is a deduction made for backdating, since some of those who appear to have an eligible child for whom they have not claimed will have made a claim which is backdated to cover the FRS interview date;
$ENR_{FRS\ 16-19}$	is the estimated number of ENR children and young people present within families containing a 16-19 year old, also based on the FRS;
AF_{LFS}	is an adjustment factor to the number of young people aged 16-19 in full-time education, based on the LFS.

This section describes how each of these elements of the calculation are constructed and used in creating the take-up rate estimates.

C_A : The administrative caseload

The administrative caseload is the estimated number of children for whom Child Benefit was payable in 2011-12. From June 2009 onwards, HMRC has received quarterly 100% data extracts from the Child Benefit Computer System. The estimates exclude foreign and unknown addresses so as far as possible reflect the number of children resident in the UK for whom Child Benefit is being claimed. The estimates on each date also include Child Benefit awards which have been backdated to cover the extract date. These quarterly figures are interpolated in order to produce an estimate of the average number of children of recipients across the financial year.

ENR_{FRS} : Estimated number of eligible children and young people for whom Child Benefit is not being received

The number of eligible children and young people for whom Child Benefit is not being received is estimated using the Family Resources Survey. Although it is not possible to directly analyse which children in the family are or are not being claimed for using the FRS, it is possible to calculate the total number of children in the family for whom Child Benefit is claimed based on the amount of Child Benefit reported⁴. By

⁴ The values of Child Benefit reported in the FRS are not imputed and are, in the overwhelming majority of cases, multiples of the first and subsequent child rates payable in Child Benefit, so appear to be a reliable way of counting the number of children for whom Child Benefit is claimed. The FRS team in the Department of Work and Pensions have stated

calculating, for each family, the difference between the total number of children and young people in that family and the estimated number of children and young people for whom Child Benefit is claimed, it is possible to derive an estimate of the number of eligible children and young people for whom Child Benefit is not received.

BD_A : the backdating adjustment

The estimated average number of ENRs calculated using the method above will be too high because Child Benefit claims can be backdated by up to three months. Some eligible children who may appear to have not been claimed for based on the FRS will have subsequently had a claim made for them which is backdated to cover the FRS interview date. These children should therefore not be counted as ENRs and doing so would incorrectly under-estimate the take-up rate.

The size of the backdating adjustment is estimated using Child Benefit administrative data, in a similar manner to the method described earlier for the total caseload. This estimate is then deducted from the estimated number of ENRs.

ENR_{FRS 16-19} : Estimated number of eligible children and young people for whom Child Benefit is not being received in families containing a 16-19 year old

A further problem with the FRS estimate described above is that the grossing regime used in the FRS grosses up the number of 16-19 year olds in full-time education to, amongst other things, the number of 16-19 year olds for whom Child Benefit is being claimed. As such, it does not include the (unknown) number of eligible 16-19 year olds for whom Child Benefit is not claimed⁵. This will tend to result in the unadjusted FRS estimate being too low, and the take-up rate correspondingly will be over-estimated. The number of ENRs is therefore scaled up to account for this problem.

Whilst it is unknown how many FRS ENRs are affected by this issue, it is possible to produce an upper bound estimate by scaling up the total number of ENRs within a family containing a 16-19 year old. This implicitly assumes that those for whom Child Benefit is not being claimed in a family containing 16-19 year olds are all aged 16-19; this will therefore tend to over-estimate the number of ENRs, and under-estimate the take-up rate.

that whilst Child Benefit values may be edited eg. to reflect updated benefit rates where out of date financial documentation has been consulted by the respondent, they are not edited to account for children for whom Child Benefit is apparently not being received.

⁵ It is not possible to directly estimate the ages of eligible children or young people who are not claimed for because, as noted earlier, the FRS methodology we have outlined does not permit the identification of which children are not being claimed for; only the total number within each family.

AF_{LFS}: the adjustment factor for 16-19 year olds⁶

The adjustment factor used to scale up the number of potential 16-19 year old ENRs is based on the Labour Force Survey. The Labour Force Survey is considered to give the best measure of participation in non-advanced education by 16-19 year olds; as it is not grossed up to Child Benefit families, it gives a higher estimate than the numbers participating based on the FRS.

The main drawback of the LFS (and this is a problem shared by all other household surveys, as well as administrative data on participants in education/training courses) is that it is not known when the course began. If a 19 year old began their course prior to their 19th birthday, then they are still eligible for Child Benefit; whereas if they began after their 19th birthday, they are not eligible.

As such, scaling up by the LFS will tend to over-estimate the total numbers of 16-19 year olds who are eligible for Child Benefit.

Derivation of upper and lower bounds and central estimate

The upper and lower bounds of the estimate of ENRs (and hence, the lower and upper bounds of the take-up rate) are based on a combination of:

- Sampling error: the number of ENRs (adjusted and unadjusted) are based on the FRS and LFS, and so there is sampling error associated with these estimates. Upper and lower bounds based on 95% confidence intervals are therefore derived around a central estimate.
- Uncertainty about the size of the adjustment: on the one hand, the unadjusted FRS estimate of ENRs (less backdating) is likely to be too low; on the other hand, the number of ENRs (less backdating) scaled up by the LFS adjustment factor is likely to be too high. This range, together with the range implied by the confidence intervals, is therefore included in the estimate of the upper and lower bounds.

Tax Credits

As described in the Methodology section, the caseload take-up rate is defined as:

$$\frac{C_A}{C_A + ((ENR_{FRS} \times DAF_{UKHLS}) - BA_{FRS} - PRZ_A)}$$

Where:

C_A is the administrative caseload (the number of families who have made a claim and are entitled to a positive award);

ENR_{FRS} is the estimated number of those entitled to, but not receiving, tax credits based on the FRS;

⁶ Note that the 16-19 adjustment factor applied in this section is used after the deduction of the backdating adjustment. This is because backdated cases are almost always claims made for children under 1; whereas the adjustment factor concerns 16-19 year old young people. The backdating adjustment should therefore be made to the unadjusted FRS estimate, since the estimate of eligible children under 1 implied in the FRS requires no further adjustment.

- DAF_{UKHLS}** is an adjustment factor which scales the number of FRS ENRs so that they reflect the impact of the £10,000 disregard. The disregard adjustment factor is calculated using UKHLS data;
- BA_{FRS}** is an adjustment for backdating using FRS data, since some ENRs who applied after the FRS interview date, or were waiting for an award for which they had already applied, would subsequently receive tax credits which covered that date;
- PRZ_A** is an adjustment for cases whose payments were reduced to zero, based on administrative data - these cases are in the tax credit system and entitled to a positive award, but receive no payments due to repayment of amounts which had previously been overpaid, and are regarded as non-recipients on the FRS.

This section describes how each of these elements of the calculation are constructed and used in creating the take-up rate estimates.

C_A : The administrative caseload

The majority of the administrative data used in this publication are consistent with those used in the previously published “Child and Working Tax Credits Statistics: Finalised Annual Awards, 2011-12”⁷. These figures are based on all 2011-12 tax credit records, with each sub-period of tax credit entitlement weighted by the duration of these periods. More details about the data used are available in the Technical Note of that publication.

ENR_{FRS} : Estimates of entitled non-recipients (ENRs) from the Family Resources Survey

The FRS is considered to be the best survey data source available covering current income and other circumstances. It therefore forms the basis of the estimates of “entitled non-recipients”; families who were entitled to a tax credit payment in 2011-12, but did not receive one.

One of the main shortcomings with the FRS in modelling the system of tax credits is that tax credit entitlements are based on annual income, whereas FRS estimates are largely “snapshots” of circumstances at a particular point in time. A particular family in the FRS may therefore appear to be entitled to tax credits if their weekly income is annualised, but that week’s income may not be typical of the year as a whole. Earlier research⁸ has suggested that a number of families may have weekly incomes which vary considerably from an annual average.

In some ways, the FRS may be less prone to these problems of income variability than at first appears. Many sources of income in the FRS are not “weekly” as such, for various reasons: many individuals in families are paid monthly; some of the FRS questions ask about “usual” income, rather than income in a particular week or month; and some non-employee income sources are often recorded on an annual basis (for example self-employment income, and interest and investment income). In addition, the FRS is a survey which is carried out continuously through the whole

⁷ Available at <http://www.hmrc.gov.uk/statistics/fin-main-stats/cwtc-awards.pdf>

⁸ Hills, J., Smithies, R. and McKnight, A., “Tracking Income: How Working Families’ Incomes Vary Through the Year” (2006)

year, and so long as income variations are not correlated (eg. there is no marked seasonality), random fluctuations in measured income at the individual level may be smoothed out when looking at figures derived for the year as a whole. As a result of these considerations, and because a truly “annual” large scale survey of incomes is not available, the results of the FRS are accepted to give the best available picture of 2011-12 incomes.

Aside from the question of annualisation, the FRS does have several well known, and some less well known, issues which are addressed in the modelling of entitlement. Income from self-employment is generally considered to be somewhat less reliable than other FRS income data. However, improvements have been made in recent years and self-employment income is now considered to be sufficiently reliable to be used in the Department for Work and Pensions Households Below Average Income publication. In addition, although families with income from self-employment were generally excluded from take-up estimates for Working Families’ Tax Credit, such an exclusion makes less sense in a tax credit system which is paid to those in and out of work. The self-employed are therefore included in all tables, apart from in table 2 where they are explicitly excluded in order to improve the comparability of time series figures.

Of the less well known issues, two in particular are highlighted. The first is that income brought to account in tax credits includes benefits in kind (for example, company cars), in line with the rules relating to income tax. FRS information on benefits in kind is limited, and so estimated values for income from benefits in kind has been imputed using administrative data.

The second issue is not related to income but disability. Entitlement to the disability element (and the 50 plus return to work element) is extremely difficult to model reliably on the FRS. Entitlement to the disability element is therefore modelled on a partial basis, based on current receipt of qualifying benefits, but no attempt is made to model past receipt (eg. of Incapacity Benefit), and entitlement to the 50 plus return to work element is not modelled at all. Exclusion of these elements will tend to result in the population of entitled non-recipients being underestimated, and the caseload take-up rate being overestimated.

DAF_{UKHLS} : The disregard adjustment (DA) – UK Household Longitudinal Study data

Entitlement to tax credits does not rely, straightforwardly, on 2011-12 income, which is a necessary assumption for the FRS modelling. Following finalisation of 2010-11 awards, 2011-12 tax credit awards were based on 2010-11 incomes, but could be adjusted in-year to reflect applicants’ own estimates of 2011-12 incomes if they felt these were more accurate. Once the 2011-12 tax year had ended, recipients were able to report their final 2011-12 income at finalisation. However, a £10,000 disregard was in operation which meant that the first £10,000 of any increase in income between 2010-11 and 2011-12 was not taken into account in tax credit calculations.

This means that there are three different definitions of income used to determine tax credit entitlement, depending on the direction and size of the income change between 2010-11 and 2011-12:

- 2011-12 income is used if income has fallen between 2010-11 and 2011-12;

- 2010-11 income is used if income has not changed, or has risen by up to £10,000, between 2010-11 and 2011-12;
- 2011-12 income, less £10,000, is used if income has risen by more than £10,000 between 2010-11 and 2011-12.

Clearly, this definition of entitlement requires 2010-11 income data to be linked with 2011-12 data on income and other circumstances relevant for tax credit entitlement. . To do this, longitudinal data from a panel study is required and data from the first two waves of the UK Household Longitudinal Study (UKHLS, also known as “Understanding Society”) has been used to derive the following ratio:

Entitled non-recipients based on actual income rules
Entitled non-recipients based on current year income rules

In most cases, this ratio is greater than 1, since the effect of the disregard is to increase the entitled population.

This is the second year that data from the UKHLS has been used. Previous versions of this publication used data from the British Household Panel Study (BHPS). The UKHLS replaces the BHPS and was launched in 2009. The UKHLS has a larger sample size than its predecessor.

There was a change in methodology this year in the treatment of imputed incomes on the UKHLS. Analysis has suggested that imputed incomes on the UKHLS, particularly in two-year periods where both year’s incomes are imputed, show marked volatility relative to periods where just one year’s income is imputed, and crucially relative to tax credits administrative data. We therefore considered various options, such as completely excluding observations with imputed incomes, but settled on the option of replacing missing or imputed values with actual values from the next or previous years where applicable (which the UKHLS already does in some cases) and excluding the remaining observations.

In addition, in order to boost sample sizes which had been reduced by falls in the population entitled to tax credits as well as the exclusions described above, we have modelled the 2011-12 tax credit system on both 2010-11 and 2011-12 observations, with previous year income data being linked to these observations based on 2009-10 and 2010-11 respectively. Whilst this means that the disregard adjustments are no longer exactly centred on the policy year in question, the resulting boost in sample sizes more than offsets this disadvantage. Our tests suggest that ratios derived from the combined two years’ worth of data compare well against single year estimates, and against those estimating using administrative data.

BA_{FRS} : The backdating adjustment

The backdating adjustment is intended to account for the fact that tax credit awards can be backdated by up to one month (reduced from three months in years prior to 2011-12). Any survey-based estimate of entitled non-recipients is likely to overstate the number of ENRs in a system with backdating, since some ENRs who applied after the FRS interview date, or were waiting for an award for which they had already applied, would subsequently receive tax credits which covered that date.

The number of backdated awards is estimated using the number of entitled non-recipients identified in the FRS as “waiting for the outcome of an application [for tax credits]”. Whilst it is possible that respondents waiting for the outcome of an

application may not be entitled to tax credits on the interview date due to the shorter backdating period, HMRC data on application processing times suggests that this will be true in the majority of cases.

PRZ_A : The adjustment for payments reduced to zero

The payments reduced to zero adjustment is intended to capture cases who have claimed tax credits but whose payments are currently reduced to zero. Such cases are unlikely to consider themselves to be tax credit recipients on the FRS, as the relevant FRS question is based on current receipt of tax credit payments. These cases may arise as a result of repaying either an in-year overpayment (ie. they were overpaid earlier in 2011-12) or a cross-year overpayment (ie. they were overpaid in 2010-11 and/or earlier years). Only cases entitled to the family element may have their payments reduced to zero in order to repay an overpayment.

There are also a smaller number of cases entitled to more than the family element but whose payments are also recorded as zero. These may include cases where payments have been suspended. Again, such cases will be unlikely to be recorded as receiving tax credits payments on the FRS.

To account for these discrepancies an estimate of the number of tax credit families with zero payments is made, based on administrative data on payments and entitlements, and this number is deducted from the estimate of entitled non-recipients.

Derivation of upper and lower bounds

Much of the data in this publication are based on samples, and as estimates derived from different samples are combined, this adds to the total level of uncertainty present in the estimates. In presenting the ranges, the two biggest sources of uncertainty are considered; the estimate of the number of ENRs derived from the FRS, and the estimate of the disregard adjustment factor derived from the UKHLS. As the administrative data estimates (including the adjustments for backdating and for payments reduced to zero) are derived either from 100% administrative data or from extremely large samples, any sampling uncertainty arising from this source is ignored.

The estimate of the number of entitled non-recipients derived from the FRS is subject to sampling uncertainty. Its variance is estimated by calculating the standard error of the estimated proportion of entitled families who were not in receipt of a tax credit, as derived wholly from the FRS, and this is multiplied by the estimated number of entitled families; the result is then squared.

The variance of the disregard adjustment factor derived from the UKHLS is not estimated directly, but instead the variance of the numerator and denominator of the adjustment factor are estimated separately; in other words, the variance of those entitled to and not receiving tax credits based on the current year's income, and the variance of those entitled to and not receiving tax credits based on actual income rules. The variance of the ratio of these two figures is then estimated using the formula⁹:

$$V(R) = \frac{(s_y^2 + R^2 s_x^2)}{nX^2}$$

⁹ See, for example, Cochran, W. G. "Sampling Techniques", 3rd edition, p.155.

Where X is the estimated denominator of the ratio, Y is the estimated numerator of the ratio, R is the ratio, n is the sample size and s_x^2 and s_y^2 are the sample variance of X and the sample variance of Y respectively.

To combine the sample variance of the estimate of ENRs from the FRS, and the estimated sample variance of the disregard adjustment factor, the following formula is used¹⁰:

$$V(P) = s_Z^2 s_R^2 + Z^2 s_R^2 + R^2 s_Z^2$$

Where Z is the estimated number of ENRs, R is the disregard adjustment factor ratio, P is the product of Z and R, and s_Z^2 and s_R^2 are the respective sample variances.

V(P) is the final estimate of the variance of the number of entitled non-recipients, adjusted using the disregard adjustment factor. The square root of this figure is taken and multiplied by 1.96 to estimate approximate 95% confidence intervals for the estimate of ENRs, and the upper and lower bounds are used to derive a range for the take-up rates. Similar calculations are carried out on the expenditure figures, although the variance associated with mean entitlements generally leads to ranges which are somewhat wider than those for caseloads.

¹⁰ See for example Barnett H.A.R., "The Variance of the Product of Two Independent Variables and its Application to an Investigation Based on Sample Data", Journal of the Institute of Actuaries Vol 81 (1955), p. 190.