



**Corporate
Covenant**

The Armed Forces Corporate Covenant

Domus Financial Services

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of Domus Financial Services

Signed: 

Name: Alexander Johnston

Position Held: Mortgage & Protection Adviser

Date: 14 December 2015

DOMUS
FINANCIAL SERVICES



**Ministry
of Defence**

The Armed Forces Covenant

An Enduring Covenant Between

The People of the United Kingdom
Her Majesty's Government

— and —

All those who serve or have served in the Armed Forces of the Crown

And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty. Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families.

They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

Section 1: Principles Of The Armed Forces Corporate Covenant

1. We Domus Financial Services will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:
 - *no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen*
 - *in some circumstances special treatment may be appropriate especially for the injured or bereaved.*

Section 2: Demonstrating our Commitment

- 2.1 Domus Financial Services recognises the value serving personnel, reservists, veterans and military families bring to our business. We will seek to uphold the principles of the Armed Forces Covenant, by:
 - *promoting the fact that we are an armed forces-friendly organisation. We will post our Corporate Covenant on our website and have a dedicated area on our website for members of the Armed Forces Community to see how we can help and support them.*
 - *tailoring our services to meet the needs of members within the Armed Forces Community. We will develop and offer a unique mortgage advice service for those interested in the Forces Help to Buy scheme so they can receive the right information and help when buying a property.*
 - *offering a discount to members of the Armed Forces Community. We will waive our mortgage advice fees for members of the Armed Forces Community representing a discount of £400.*
 - *seeking to support the employment of veterans young and old and working with the Career Transition Partnership (CTP), in order to establish a tailored employment*

pathway for Service Leavers; We will advertise all available vacancies through the Career Transitions Partnership and the Recovery Career Service.

- *striving to support the employment of Service spouses and partners. We will advertise all available vacancies through the Career Transitions Partnership and the Recovery Career Service.*
- *seeking to support our employees who choose to be members of the Reserve forces, including by accommodating their training and deployment where possible. We will allow our employees the time off they need in order to complete the necessary training each year and be as flexible as possible on providing leave for deployments.*

2.2 We will publicise these commitments through our literature and/or on our website, setting out how we will seek to honour them and inviting feedback from the Service community and our customers on how we are doing.