## **Guidelines for Standard Operating Procedures (SOPs)**

The following headings should either form the basis of, or inform additional points for licensee SOP documents. SOPs should take account of regulatory requirements and security practices.

- Check application of Regulations
- Orders and arrangements for receipt of controlled drugs
- Acceptance of deliveries & procedures upon receipt
- QC/QA handling
- Production and packing runs
- Procedures for accepting orders and controlled drug dispatch
- Record keeping and cross-checking processes
- Controlled drug store access, operative and management responsibilities
- Controlled drug destructions
- Theft, loss or adverse incident reporting and handling